

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Fiscal Year 2009																	
October '08	942	\$72,925.63	320	\$37,160.65	103	\$101,720.96	17,359	\$5,593,540.10	338	\$101,376.17	17,023	\$3,421,584.01	0	\$0.00	25,480	36,085	\$9,328,307.52
November '08	723	\$60,322.49	237	\$26,566.22	152	\$160,864.65	14,341	\$4,381,458.82	292	\$93,484.24	15,100	\$3,196,123.81	0	\$0.00	21,741	30,845	\$7,918,820.23
December '08	728	\$64,147.17	179	\$21,175.93	168	\$169,447.57	16,971	\$5,047,180.50	333	\$100,073.53	16,558	\$3,343,856.09	0	\$0.00	24,490	34,937	\$8,745,880.79
January '09	846	\$76,554.77	147	\$16,591.38	196	\$199,420.08	22,774	\$7,036,267.39	492	\$153,943.17	18,670	\$3,822,359.25	0	\$0.00	30,628	43,125	\$11,305,136.04
February '09	754	\$69,202.61	122	\$14,979.03	157	\$163,289.90	23,742	\$7,681,477.10	469	\$164,969.43	17,808	\$3,948,233.41	0	\$0.00	30,633	43,052	\$12,042,151.48
March '09	484	\$45,364.70	110	\$13,409.33	165	\$264,188.88	18,697	\$6,679,645.08	458	\$205,100.70	15,842	\$4,115,603.51	0	\$0.00	25,186	35,756	\$11,323,312.20
April '09	411	\$37,883.15	160	\$19,529.17	128	\$221,550.35	20,122	\$6,925,425.96	606	\$291,653.77	19,026	\$5,028,678.68	0	\$0.00	28,441	40,453	\$12,524,721.08
May '09	363	\$30,858.74	229	\$24,631.63	63	\$129,351.75	16,381	\$5,571,394.50	541	\$275,099.33	17,170	\$4,661,398.16	14,331	\$5,601,946.86	32,851	49,078	\$16,294,680.97
June '09	269	\$20,735.28	220	\$24,162.41	54	\$105,480.78	35,367	\$17,128,734.28	749	\$318,980.44	34,647	\$9,106,728.69	0	\$0.00	47,824	71,306	\$26,704,821.88
July '09	433	\$30,870.24	274	\$29,253.05	39	\$81,148.45	10,581	\$3,278,910.16	399	\$161,978.99	12,878	\$3,140,142.33	0	\$0.00	17,746	24,604	\$6,722,303.22
August '09	369	\$26,601.02	224	\$27,422.70	41	\$91,702.33	9,074	\$2,895,915.62	279	\$92,463.68	11,901	\$3,010,388.49	0	\$0.00	15,547	21,888	\$6,144,493.84
September '09	476	\$35,670.04	339	\$40,657.30	54	\$107,751.39	11,160	\$3,521,398.03	400	\$158,137.34	15,542	\$3,896,310.16	0	\$0.00	20,345	27,971	\$7,759,924.26
Monthly Avg.	567	\$47,594.65	213	\$24,628.23	110	\$149,659.76	18,047	\$6,311,778.96	446	\$176,438.40	17,680	\$4,224,283.88	1,194	\$466,828.91	26,743	38,258	\$11,401,212.79
Fiscal Year 2010																	
October '09	1,107	\$84,958.32	295	\$31,997.53	101	\$199,579.65	17,742	\$6,588,136.41	489	\$239,577.73	20,862	\$6,259,484.97	0	\$0.00	28,602	40,596	\$13,403,734.61
November '09	694	\$56,822.22	277	\$31,239.59	174	\$363,645.87	16,939	\$6,372,964.19	404	\$174,961.85	19,717	\$5,974,435.71	0	\$0.00	27,072	38,205	\$12,974,069.43
December '09	790	\$72,158.62	222	\$28,481.38	252	\$503,878.46	21,657	\$7,800,531.14	540	\$203,966.07	23,256	\$6,733,572.45	0	\$0.00	32,851	46,717	\$15,342,588.12
January '10	717	\$65,337.59	163	\$18,339.69	232	\$431,727.93	18,755	\$7,001,769.97	467	\$181,699.21	17,182	\$4,820,107.56	0	\$0.00	27,145	37,516	\$12,518,981.95
February '10	647	\$58,541.58	159	\$18,797.14	213	\$412,094.89	21,902	\$8,165,244.23	580	\$245,659.03	18,766	\$5,296,347.13	0	\$0.00	30,205	42,267	\$14,196,684.00
March '10	683	\$58,458.37	221	\$26,571.16	248	\$528,182.19	26,315	\$9,479,016.68	829	\$380,084.13	23,990	\$6,687,717.66	0	\$0.00	36,784	52,286	\$17,160,030.19
April '10	420	\$31,788.80	247	\$30,148.85	121	\$244,897.24	19,619	\$6,709,979.21	724	\$321,634.76	20,228	\$5,519,784.98	0	\$0.00	29,089	41,359	\$12,858,233.84
May '10	479	\$33,670.01	353	\$37,573.42	80	\$159,878.40	22,924	\$8,565,392.55	737	\$362,629.10	24,421	\$7,394,275.28	0	\$0.00	33,529	48,994	\$16,553,418.76
June '10	525	\$38,401.20	388	\$43,096.79	67	\$150,332.25	24,353	\$9,361,921.14	752	\$346,630.95	28,336	\$8,925,077.47	0	\$0.00	36,884	54,421	\$18,865,459.80
July '10	365	\$26,273.33	298	\$31,236.84	36	\$84,929.97	17,942	\$6,718,277.99	585	\$254,705.58	22,576	\$7,029,317.40	0	\$0.00	28,682	41,802	\$14,144,741.11
August '10	384	\$32,099.22	308	\$35,619.20	57	\$131,305.33	17,672	\$6,533,790.64	617	\$257,925.89	24,927	\$7,912,990.44	0	\$0.00	30,737	43,965	\$14,903,730.72
September '10	520	\$43,375.29	404	\$47,149.55	77	\$179,757.45	20,876	\$7,643,291.81	763	\$309,786.18	31,617	\$10,219,821.90	0	\$0.00	38,365	54,257	\$18,443,182.18
Monthly Avg.	611	\$50,157.05	278	\$31,687.60	138	\$282,517.47	20,558	\$7,578,359.66	624	\$273,271.71	22,990	\$6,897,744.41	0	\$0.00	31,662	45,199	\$15,113,737.89
Fiscal Year 2011																	
October '10	584	\$47,710.57	286	\$32,415.73	108	\$246,960.37	15,146	\$4,694,179.88	569	\$199,455.09	20,160	\$5,485,785.17	0	\$0.00	26,450	36,853	\$10,706,506.81
November '10	734	\$60,144.09	292	\$30,339.23	184	\$391,136.54	17,258	\$4,842,416.24	611	\$194,072.80	22,192	\$5,189,828.56	0	\$0.00	29,878	41,271	\$10,707,937.46
December '10	821	\$72,624.18	241	\$28,440.59	263	\$553,837.05	22,013	\$6,292,183.03	799	\$252,090.61	24,730	\$5,424,661.41	0	\$0.00	35,420	48,867	\$12,623,836.87
Monthly Avg.	713	\$60,159.61	273	\$30,398.52	185	\$397,311.32	18,139	\$5,276,259.72	660	\$215,206.17	22,361	\$5,366,758.38	0	\$0.00	30,583	42,330	\$11,346,093.71

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Alcona County																	
Fiscal Year 2009																	
October '08	5	\$263.05	0	\$0.00	0	\$0.00	23	\$9,121.56	0	\$0.00	18	\$3,128.95	0	\$0.00	35	46	\$12,513.56
November '08	9	\$546.99	0	\$0.00	1	\$426.00	23	\$11,484.23	0	\$0.00	14	\$2,672.64	0	\$0.00	36	47	\$15,129.86
December '08	4	\$510.00	0	\$0.00	0	\$0.00	26	\$12,302.22	0	\$0.00	21	\$3,563.19	0	\$0.00	43	51	\$16,375.41
January '09	11	\$1,036.00	0	\$0.00	1	\$1,500.00	39	\$19,026.09	1	\$169.53	24	\$3,292.19	0	\$0.00	60	76	\$25,023.81
February '09	11	\$1,152.86	0	\$0.00	2	\$1,975.00	40	\$19,705.48	2	\$931.89	17	\$3,503.97	0	\$0.00	56	72	\$27,269.20
March '09	8	\$680.99	0	\$0.00	0	\$0.00	46	\$27,481.88	1	\$220.17	20	\$4,124.15	0	\$0.00	60	75	\$32,507.19
April '09	2	\$275.00	0	\$0.00	1	\$2,200.00	20	\$12,519.51	3	\$1,507.22	13	\$2,562.54	0	\$0.00	35	39	\$19,064.27
May '09	4	\$347.00	0	\$0.00	0	\$0.00	12	\$6,255.34	1	\$125.75	14	\$4,720.36	1	\$259.33	24	32	\$11,707.78
June '09	1	\$79.00	0	\$0.00	0	\$0.00	5	\$2,142.86	0	\$0.00	6	\$1,756.23	0	\$0.00	11	12	\$3,978.09
July '09	0	\$0.00	0	\$0.00	0	\$0.00	7	\$3,475.66	1	\$1,067.58	11	\$2,613.67	0	\$0.00	18	19	\$7,156.91
August '09	0	\$0.00	0	\$0.00	0	\$0.00	5	\$2,697.59	0	\$0.00	8	\$2,646.61	0	\$0.00	12	13	\$5,344.20
September '09	1	\$79.00	0	\$0.00	1	\$2,146.00	16	\$10,813.16	2	\$1,121.07	20	\$8,257.73	0	\$0.00	35	40	\$22,416.96
Monthly Avg.	5	\$414.16	0	\$0.00	1	\$687.25	22	\$11,418.80	1	\$428.60	16	\$3,570.19	0	\$21.61	35	44	\$16,540.60
Fiscal Year 2010																	
October '09	6	\$364.72	0	\$0.00	1	\$235.00	19	\$9,103.97	2	\$2,267.00	32	\$13,876.33	0	\$0.00	54	60	\$25,847.02
November '09	8	\$779.00	0	\$0.00	0	\$0.00	14	\$8,573.10	0	\$0.00	16	\$8,425.54	0	\$0.00	32	38	\$17,777.64
December '09	12	\$842.00	0	\$0.00	0	\$0.00	26	\$13,361.33	1	\$1,173.11	21	\$4,894.80	0	\$0.00	47	60	\$20,271.24
January '10	9	\$1,032.00	0	\$0.00	1	\$500.00	37	\$21,217.27	0	\$0.00	17	\$5,530.22	0	\$0.00	56	64	\$28,279.49
February '10	6	\$614.00	0	\$0.00	0	\$0.00	37	\$21,419.44	1	\$119.56	24	\$5,563.04	0	\$0.00	55	68	\$27,716.04
March '10	9	\$1,099.00	0	\$0.00	3	\$5,159.00	42	\$19,859.30	0	\$0.00	24	\$5,462.01	0	\$0.00	63	78	\$31,579.31
April '10	1	\$95.00	0	\$0.00	0	\$0.00	25	\$14,453.79	3	\$860.39	14	\$5,669.87	0	\$0.00	40	43	\$21,079.05
May '10	3	\$265.00	0	\$0.00	0	\$0.00	16	\$6,990.98	0	\$0.00	27	\$6,566.40	0	\$0.00	38	46	\$13,822.38
June '10	0	\$0.00	0	\$0.00	0	\$0.00	12	\$4,861.34	1	\$680.00	25	\$5,550.69	0	\$0.00	35	38	\$11,092.03
July '10	0	\$0.00	0	\$0.00	0	\$0.00	7	\$2,689.77	0	\$0.00	19	\$10,404.36	0	\$0.00	24	26	\$13,094.13
August '10	2	\$174.00	0	\$0.00	0	\$0.00	12	\$6,319.76	0	\$0.00	23	\$9,901.54	0	\$0.00	34	37	\$16,395.30
September '10	5	\$320.00	0	\$0.00	0	\$0.00	21	\$11,217.49	2	\$909.41	26	\$10,076.81	0	\$0.00	47	54	\$22,523.71
Monthly Avg.	5	\$465.39	0	\$0.00	0	\$491.17	22	\$11,672.30	1	\$500.79	22	\$7,660.13	0	\$0.00	44	51	\$20,789.78
Fiscal Year 2011																	
October '10	5	\$449.99	0	\$0.00	1	\$2,575.00	21	\$9,039.71	1	\$126.07	13	\$3,268.20	0	\$0.00	35	41	\$15,458.97
November '10	6	\$463.00	0	\$0.00	0	\$0.00	32	\$13,666.95	0	\$0.00	30	\$5,654.12	0	\$0.00	56	68	\$19,784.07
December '10	5	\$728.92	0	\$0.00	1	\$4,000.00	21	\$9,318.62	1	\$700.00	25	\$5,187.17	0	\$0.00	47	53	\$19,934.71
Monthly Avg.	5	\$547.30	0	\$0.00	1	\$2,191.67	25	\$10,675.09	1	\$275.36	23	\$4,703.16	0	\$0.00	46	54	\$18,392.58

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Alger County																	
Fiscal Year 2009																	
October '08	1	\$25.00	1	\$50.00	0	\$0.00	20	\$8,915.69	1	\$454.22	16	\$3,471.97	0	\$0.00	35	39	\$12,916.88
November '08	0	\$0.00	0	\$0.00	1	\$590.72	7	\$3,743.34	1	\$689.50	8	\$1,858.79	0	\$0.00	15	17	\$6,882.35
December '08	0	\$0.00	0	\$0.00	0	\$0.00	14	\$6,822.24	0	\$0.00	5	\$908.86	0	\$0.00	17	19	\$7,731.10
January '09	0	\$0.00	0	\$0.00	1	\$371.23	28	\$12,335.21	1	\$352.00	19	\$5,677.53	0	\$0.00	38	49	\$18,735.97
February '09	1	\$25.00	0	\$0.00	1	\$231.00	19	\$7,994.80	0	\$0.00	11	\$2,905.17	0	\$0.00	25	32	\$11,155.97
March '09	1	\$88.00	0	\$0.00	0	\$0.00	14	\$6,330.97	0	\$0.00	6	\$2,699.33	0	\$0.00	19	21	\$9,118.30
April '09	1	\$25.00	0	\$0.00	0	\$0.00	17	\$6,314.49	1	\$719.20	22	\$8,699.81	0	\$0.00	34	41	\$15,758.50
May '09	0	\$0.00	0	\$0.00	1	\$650.00	5	\$2,437.88	2	\$2,200.00	16	\$6,030.01	0	\$0.00	23	24	\$11,317.89
June '09	0	\$0.00	0	\$0.00	0	\$0.00	3	\$1,589.69	0	\$0.00	10	\$3,422.79	0	\$0.00	13	13	\$5,012.48
July '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,265.66	0	\$0.00	11	\$3,642.57	0	\$0.00	14	15	\$4,908.23
August '09	1	\$113.00	1	\$30.00	0	\$0.00	2	\$1,100.00	1	\$340.17	11	\$4,398.60	0	\$0.00	15	16	\$5,981.77
September '09	0	\$0.00	1	\$30.00	0	\$0.00	10	\$4,548.30	0	\$0.00	18	\$5,162.37	0	\$0.00	27	29	\$9,740.67
Monthly Avg.	0	\$23.00	0	\$9.17	0	\$153.58	12	\$5,283.19	1	\$396.26	13	\$4,073.15	0	\$0.00	23	26	\$9,938.34
Fiscal Year 2010																	
October '09	1	\$75.00	2	\$90.00	1	\$3,496.16	16	\$7,326.15	1	\$333.23	14	\$4,156.95	0	\$0.00	29	35	\$15,477.49
November '09	3	\$299.00	1	\$50.00	0	\$0.00	17	\$8,129.67	1	\$1,100.00	9	\$3,003.11	0	\$0.00	27	31	\$12,581.78
December '09	0	\$0.00	0	\$0.00	1	\$663.77	16	\$8,034.63	0	\$0.00	11	\$3,166.95	0	\$0.00	25	28	\$11,865.35
January '10	1	\$50.00	0	\$0.00	1	\$4,000.00	20	\$9,855.94	0	\$0.00	8	\$2,825.30	0	\$0.00	27	30	\$16,731.24
February '10	2	\$80.00	0	\$0.00	0	\$0.00	15	\$6,336.17	0	\$0.00	12	\$4,201.38	0	\$0.00	25	29	\$10,617.55
March '10	0	\$0.00	0	\$0.00	0	\$0.00	13	\$5,613.08	1	\$766.77	13	\$5,168.87	0	\$0.00	24	27	\$11,548.72
April '10	0	\$0.00	1	\$200.00	0	\$0.00	9	\$4,802.96	1	\$1,100.00	14	\$6,147.76	0	\$0.00	23	25	\$12,250.72
May '10	3	\$138.00	4	\$350.00	0	\$0.00	10	\$4,456.81	3	\$3,778.11	26	\$14,832.91	0	\$0.00	34	46	\$23,555.83
June '10	0	\$0.00	4	\$200.00	0	\$0.00	9	\$4,946.51	0	\$0.00	33	\$17,569.94	0	\$0.00	40	46	\$22,716.45
July '10	0	\$0.00	2	\$100.00	1	\$4,000.00	8	\$4,528.36	1	\$426.79	25	\$9,065.02	0	\$0.00	32	37	\$18,120.17
August '10	0	\$0.00	2	\$100.00	1	\$985.00	9	\$2,810.15	0	\$0.00	22	\$6,823.66	0	\$0.00	29	34	\$10,718.81
September '10	1	\$25.00	1	\$50.00	0	\$0.00	19	\$10,727.65	1	\$482.10	22	\$8,148.17	0	\$0.00	37	44	\$19,432.92
Monthly Avg.	1	\$55.58	1	\$95.00	0	\$1,095.41	13	\$6,464.01	1	\$665.58	17	\$7,092.50	0	\$0.00	29	34	\$15,468.09
Fiscal Year 2011																	
October '10	0	\$0.00	2	\$100.00	1	\$4,000.00	14	\$6,653.08	0	\$0.00	20	\$5,029.67	0	\$0.00	33	37	\$15,782.75
November '10	2	\$138.00	0	\$0.00	0	\$0.00	19	\$7,908.25	1	\$700.00	12	\$3,199.80	0	\$0.00	30	34	\$11,946.05
December '10	2	\$50.00	0	\$0.00	0	\$0.00	17	\$7,597.10	0	\$0.00	10	\$2,059.18	0	\$0.00	25	29	\$9,706.28
Monthly Avg.	1	\$62.67	1	\$33.33	0	\$1,333.33	17	\$7,386.14	0	\$233.33	14	\$3,429.55	0	\$0.00	29	33	\$12,478.36

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Allegan County																	
Fiscal Year 2009																	
October '08	17	\$1,194.60	2	\$169.00	0	\$0.00	113	\$55,405.22	9	\$2,829.64	152	\$24,495.38	0	\$0.00	254	293	\$84,093.84
November '08	13	\$574.85	2	\$150.00	2	\$1,977.98	113	\$50,709.67	2	\$253.36	141	\$25,080.22	0	\$0.00	237	273	\$78,746.08
December '08	12	\$604.90	0	\$0.00	1	\$1,500.00	155	\$64,173.17	5	\$1,576.07	133	\$24,105.13	0	\$0.00	269	306	\$91,959.27
January '09	14	\$716.11	0	\$0.00	0	\$0.00	234	\$94,449.02	7	\$2,130.50	196	\$34,117.67	0	\$0.00	369	451	\$131,413.30
February '09	20	\$1,195.37	0	\$0.00	2	\$2,487.00	282	\$117,498.58	5	\$2,262.74	182	\$36,538.11	0	\$0.00	410	491	\$159,981.80
March '09	7	\$445.95	1	\$140.00	1	\$2,100.00	141	\$58,089.86	8	\$2,166.22	125	\$27,107.34	0	\$0.00	256	283	\$90,049.37
April '09	7	\$354.85	1	\$57.46	0	\$0.00	174	\$62,558.73	10	\$5,745.82	176	\$40,380.49	0	\$0.00	315	368	\$109,097.35
May '09	12	\$519.94	2	\$212.00	0	\$0.00	108	\$38,342.04	7	\$1,702.79	134	\$30,507.48	0	\$0.00	226	263	\$71,284.25
June '09	5	\$337.82	3	\$203.00	0	\$0.00	82	\$30,552.68	4	\$2,806.68	92	\$21,246.99	0	\$0.00	159	186	\$55,147.17
July '09	17	\$715.33	4	\$421.00	1	\$1,825.00	94	\$32,006.61	5	\$2,075.47	125	\$26,212.97	0	\$0.00	210	246	\$63,256.38
August '09	11	\$614.00	3	\$351.44	0	\$0.00	52	\$17,160.18	5	\$2,187.34	120	\$24,590.98	0	\$0.00	171	191	\$44,903.94
September '09	26	\$1,233.22	6	\$745.41	1	\$2,040.00	92	\$37,567.99	5	\$5,459.04	180	\$38,931.02	0	\$0.00	257	310	\$85,976.68
Monthly Avg.	13	\$708.91	2	\$204.11	1	\$994.17	137	\$54,876.15	6	\$2,599.64	146	\$29,442.82	0	\$0.00	261	305	\$88,825.79
Fiscal Year 2010																	
October '09	43	\$2,424.67	6	\$613.91	2	\$3,750.00	98	\$41,152.36	10	\$4,851.17	222	\$67,581.98	0	\$0.00	316	381	\$120,374.09
November '09	34	\$1,778.99	1	\$50.00	0	\$0.00	143	\$67,117.34	4	\$2,548.04	186	\$51,707.38	0	\$0.00	321	368	\$123,201.75
December '09	27	\$1,577.80	3	\$265.00	2	\$3,870.75	169	\$75,052.86	11	\$5,285.27	200	\$53,768.38	0	\$0.00	354	412	\$139,820.06
January '10	25	\$1,507.21	0	\$0.00	5	\$9,175.00	185	\$86,126.62	6	\$2,912.11	167	\$37,829.40	0	\$0.00	332	388	\$137,550.34
February '10	29	\$1,817.88	0	\$0.00	2	\$2,106.41	240	\$100,762.80	5	\$1,369.89	168	\$42,309.32	0	\$0.00	368	444	\$148,366.30
March '10	32	\$1,879.89	3	\$240.00	1	\$2,024.00	242	\$97,791.79	8	\$2,933.90	174	\$46,330.63	0	\$0.00	381	460	\$151,200.21
April '10	10	\$532.50	1	\$28.00	0	\$0.00	133	\$41,656.86	10	\$2,435.70	174	\$44,097.99	0	\$0.00	270	328	\$88,751.05
May '10	22	\$1,136.59	2	\$255.00	2	\$3,694.25	137	\$42,424.83	8	\$4,201.88	194	\$55,234.54	0	\$0.00	310	365	\$106,947.09
June '10	22	\$1,243.26	3	\$369.88	2	\$5,097.60	153	\$47,878.41	9	\$3,629.74	206	\$55,551.73	0	\$0.00	322	395	\$113,770.62
July '10	16	\$880.00	1	\$72.00	1	\$3,196.40	63	\$17,342.53	5	\$1,365.20	185	\$50,555.35	0	\$0.00	238	271	\$73,411.48
August '10	8	\$580.00	4	\$315.53	2	\$3,043.24	55	\$18,912.46	5	\$727.58	229	\$64,692.87	0	\$0.00	271	303	\$88,271.68
September '10	17	\$1,328.33	3	\$170.00	0	\$0.00	68	\$20,408.51	9	\$3,525.42	289	\$86,255.73	0	\$0.00	345	386	\$111,687.99
Monthly Avg.	24	\$1,390.59	2	\$198.28	2	\$2,996.47	141	\$54,718.95	8	\$2,982.16	200	\$54,659.61	0	\$0.00	319	375	\$116,946.06
Fiscal Year 2011																	
October '10	18	\$895.00	3	\$305.00	2	\$2,699.10	93	\$35,480.09	11	\$4,065.45	175	\$45,768.31	0	\$0.00	274	302	\$89,212.95
November '10	19	\$1,122.79	2	\$74.00	2	\$2,092.70	123	\$53,697.62	2	\$850.00	219	\$52,245.83	0	\$0.00	330	367	\$110,082.94
December '10	13	\$844.00	0	\$0.00	3	\$6,740.00	208	\$91,994.69	7	\$1,677.29	217	\$46,784.74	0	\$0.00	398	448	\$148,040.72
Monthly Avg.	17	\$953.93	2	\$126.33	2	\$3,843.93	141	\$60,390.80	7	\$2,197.58	204	\$48,266.29	0	\$0.00	334	372	\$115,778.87

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Alpena County																	
Fiscal Year 2009																	
October '08	7	\$525.39	1	\$200.00	0	\$0.00	75	\$37,545.95	0	\$0.00	49	\$5,107.08	0	\$0.00	107	132	\$43,378.42
November '08	1	\$49.00	6	\$856.00	1	\$1,500.00	53	\$20,524.03	0	\$0.00	54	\$6,921.12	0	\$0.00	97	115	\$29,850.15
December '08	8	\$827.00	3	\$238.00	1	\$1,500.00	75	\$31,590.96	0	\$0.00	62	\$6,888.74	0	\$0.00	125	149	\$41,044.70
January '09	4	\$375.00	0	\$0.00	0	\$0.00	99	\$37,645.81	1	\$303.35	81	\$12,310.46	0	\$0.00	160	185	\$50,634.62
February '09	4	\$516.00	12	\$1,779.00	1	\$1,500.00	87	\$33,764.63	0	\$0.00	87	\$14,260.25	0	\$0.00	154	191	\$51,819.88
March '09	7	\$651.00	1	\$192.00	1	\$1,975.00	83	\$33,225.12	0	\$0.00	99	\$20,907.29	0	\$0.00	163	191	\$56,950.41
April '09	1	\$75.00	6	\$540.00	1	\$4,000.00	65	\$24,201.85	2	\$504.99	98	\$20,347.67	0	\$0.00	149	173	\$49,669.51
May '09	2	\$179.00	3	\$540.00	0	\$0.00	45	\$17,677.74	0	\$0.00	58	\$11,223.15	28	\$11,011.33	121	136	\$40,631.22
June '09	2	\$130.00	3	\$324.00	0	\$0.00	28	\$9,912.38	0	\$0.00	40	\$6,473.20	0	\$0.00	66	73	\$16,839.58
July '09	1	\$100.00	4	\$405.00	2	\$4,278.10	34	\$11,490.84	0	\$0.00	54	\$8,579.34	0	\$0.00	86	95	\$24,853.28
August '09	0	\$0.00	5	\$635.38	0	\$0.00	14	\$4,524.77	0	\$0.00	45	\$6,286.52	0	\$0.00	57	64	\$11,446.67
September '09	1	\$108.00	7	\$1,081.73	0	\$0.00	34	\$13,219.95	1	\$1,100.00	62	\$10,542.54	0	\$0.00	88	105	\$26,052.22
Monthly Avg.	3	\$294.62	4	\$565.93	1	\$1,229.43	58	\$22,943.67	0	\$159.03	66	\$10,820.61	2	\$917.61	114	134	\$36,930.89
Fiscal Year 2010																	
October '09	11	\$1,197.00	3	\$290.00	1	\$2,364.66	63	\$26,718.88	1	\$1,100.00	61	\$9,386.39	0	\$0.00	124	140	\$41,056.93
November '09	4	\$470.00	8	\$815.00	1	\$1,881.00	57	\$24,312.04	1	\$204.78	73	\$11,869.39	0	\$0.00	124	144	\$39,552.21
December '09	4	\$296.00	7	\$1,000.00	0	\$0.00	87	\$33,538.80	2	\$473.08	121	\$22,918.44	0	\$0.00	184	221	\$58,226.32
January '10	4	\$282.00	5	\$655.00	0	\$0.00	77	\$33,572.52	1	\$270.33	100	\$18,185.90	0	\$0.00	167	187	\$52,965.75
February '10	4	\$464.99	4	\$410.00	2	\$3,649.50	66	\$29,595.38	1	\$429.64	78	\$14,254.49	0	\$0.00	135	155	\$48,804.00
March '10	7	\$618.65	3	\$370.00	0	\$0.00	100	\$41,458.49	8	\$4,160.56	132	\$27,980.16	0	\$0.00	216	250	\$74,587.86
April '10	2	\$215.00	6	\$865.00	1	\$4,000.00	73	\$27,738.54	4	\$1,462.86	103	\$17,837.16	0	\$0.00	161	189	\$52,118.56
May '10	3	\$214.00	8	\$956.00	0	\$0.00	70	\$27,070.85	2	\$433.58	85	\$14,516.94	0	\$0.00	133	168	\$43,191.37
June '10	2	\$230.00	8	\$965.00	0	\$0.00	68	\$23,775.52	2	\$899.42	125	\$23,653.40	0	\$0.00	177	205	\$49,523.34
July '10	1	\$95.00	6	\$850.00	0	\$0.00	39	\$14,405.70	2	\$346.83	78	\$12,842.44	0	\$0.00	112	126	\$28,539.97
August '10	1	\$136.00	14	\$2,159.00	0	\$0.00	43	\$16,755.77	2	\$653.16	118	\$20,615.08	0	\$0.00	149	178	\$40,319.01
September '10	4	\$460.00	11	\$1,592.00	2	\$5,050.00	56	\$23,719.97	1	\$110.83	104	\$18,460.01	0	\$0.00	153	178	\$49,392.81
Monthly Avg.	4	\$389.89	7	\$910.58	1	\$1,412.10	67	\$26,888.54	2	\$878.76	98	\$17,709.98	0	\$0.00	153	178	\$48,189.84
Fiscal Year 2011																	
October '10	3	\$232.48	13	\$1,984.00	0	\$0.00	38	\$15,824.92	0	\$0.00	69	\$13,462.39	0	\$0.00	99	123	\$31,503.79
November '10	9	\$794.02	10	\$935.00	3	\$6,997.40	67	\$27,482.52	2	\$245.46	126	\$20,611.61	0	\$0.00	180	217	\$57,066.01
December '10	6	\$719.00	3	\$360.00	4	\$8,064.84	100	\$41,519.21	2	\$186.13	110	\$16,952.34	0	\$0.00	188	225	\$67,801.52
Monthly Avg.	6	\$581.83	9	\$1,093.00	2	\$5,020.75	68	\$28,275.55	1	\$143.86	102	\$17,008.78	0	\$0.00	156	188	\$52,123.77

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Antrim County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	4	\$450.00	1	\$40.00	0	\$0.00	75	\$38,154.74	0	\$0.00	38	\$7,433.69	0	\$0.00	101	118	\$46,078.43
November '08	0	\$0.00	0	\$0.00	0	\$0.00	48	\$18,639.07	2	\$239.49	26	\$4,917.28	0	\$0.00	70	76	\$23,795.84
December '08	3	\$219.00	0	\$0.00	0	\$0.00	50	\$21,503.79	1	\$62.36	33	\$6,526.51	0	\$0.00	75	87	\$28,311.66
January '09	7	\$675.00	2	\$250.00	0	\$0.00	105	\$47,805.36	3	\$1,229.07	77	\$19,632.43	0	\$0.00	164	194	\$69,591.86
February '09	5	\$442.00	0	\$0.00	1	\$682.00	80	\$35,399.51	3	\$1,181.76	51	\$12,616.96	0	\$0.00	120	140	\$50,322.23
March '09	2	\$400.00	0	\$0.00	0	\$0.00	82	\$37,504.63	2	\$1,221.04	40	\$10,914.80	0	\$0.00	112	126	\$50,040.47
April '09	4	\$320.00	0	\$0.00	0	\$0.00	65	\$31,299.95	3	\$1,854.16	48	\$14,475.03	0	\$0.00	105	120	\$47,949.14
May '09	2	\$175.00	2	\$80.00	1	\$4,000.00	34	\$17,265.61	2	\$760.78	53	\$12,983.29	2	\$631.09	85	96	\$35,895.77
June '09	0	\$0.00	3	\$220.00	0	\$0.00	21	\$8,968.96	1	\$716.84	27	\$5,770.25	0	\$0.00	46	52	\$15,676.05
July '09	1	\$40.00	3	\$150.00	0	\$0.00	16	\$7,592.91	5	\$3,621.87	38	\$9,446.77	0	\$0.00	56	63	\$20,851.55
August '09	1	\$61.00	2	\$80.00	0	\$0.00	13	\$6,339.39	0	\$0.00	21	\$3,986.89	0	\$0.00	34	37	\$10,467.28
September '09	0	\$0.00	2	\$258.40	0	\$0.00	33	\$14,082.42	1	\$681.36	34	\$9,978.29	0	\$0.00	63	70	\$25,000.47
Monthly Avg.	2	\$231.83	1	\$89.87	0	\$390.17	52	\$23,713.03	2	\$964.06	41	\$9,890.18	0	\$52.59	86	98	\$35,331.73
<b>Fiscal Year 2010</b>																	
October '09	1	\$1.00	1	\$40.00	0	\$0.00	43	\$17,165.59	5	\$2,367.03	58	\$16,540.12	0	\$0.00	94	108	\$36,113.74
November '09	0	\$0.00	1	\$140.00	0	\$0.00	49	\$25,214.05	1	\$125.14	44	\$12,084.98	0	\$0.00	86	95	\$37,564.17
December '09	1	\$100.00	0	\$0.00	1	\$2,000.00	76	\$39,684.37	0	\$0.00	58	\$15,534.48	0	\$0.00	119	136	\$57,318.85
January '10	4	\$410.00	1	\$40.00	0	\$0.00	77	\$41,447.24	4	\$1,943.41	43	\$12,652.41	0	\$0.00	118	129	\$56,493.06
February '10	1	\$132.00	1	\$40.00	1	\$2,150.00	97	\$49,550.24	5	\$1,612.70	56	\$14,055.18	0	\$0.00	139	161	\$67,540.12
March '10	6	\$565.00	1	\$40.00	2	\$3,397.00	69	\$29,598.28	6	\$3,872.92	47	\$9,587.07	0	\$0.00	116	131	\$47,060.27
April '10	1	\$40.00	0	\$0.00	0	\$0.00	53	\$20,364.35	8	\$4,258.73	50	\$11,112.00	0	\$0.00	100	112	\$35,775.08
May '10	3	\$389.00	1	\$40.00	0	\$0.00	43	\$17,012.55	7	\$3,379.26	73	\$21,394.87	0	\$0.00	117	127	\$42,215.68
June '10	1	\$40.00	3	\$240.00	0	\$0.00	30	\$12,795.19	4	\$2,399.22	62	\$15,376.03	0	\$0.00	88	100	\$30,850.44
July '10	0	\$0.00	2	\$180.00	0	\$0.00	13	\$4,098.73	3	\$1,108.45	48	\$13,222.14	0	\$0.00	58	66	\$18,609.32
August '10	1	\$40.00	0	\$0.00	0	\$0.00	24	\$8,864.81	1	\$450.78	43	\$11,317.06	0	\$0.00	64	69	\$20,672.65
September '10	1	\$99.00	1	\$40.00	0	\$0.00	28	\$13,060.77	2	\$1,316.24	75	\$21,023.54	0	\$0.00	100	107	\$35,539.55
Monthly Avg.	2	\$151.33	1	\$66.67	0	\$628.92	50	\$23,238.01	4	\$1,902.82	55	\$14,491.66	0	\$0.00	100	112	\$40,479.41
<b>Fiscal Year 2011</b>																	
October '10	5	\$355.00	1	\$40.00	0	\$0.00	55	\$23,749.44	0	\$0.00	45	\$11,624.51	0	\$0.00	94	106	\$35,768.95
November '10	3	\$205.00	0	\$0.00	0	\$0.00	80	\$35,356.05	3	\$890.23	70	\$15,317.29	0	\$0.00	137	156	\$51,768.57
December '10	7	\$495.00	0	\$0.00	2	\$2,667.00	87	\$42,102.60	5	\$1,577.10	77	\$16,823.78	0	\$0.00	155	178	\$63,665.48
Monthly Avg.	5	\$351.67	0	\$13.33	1	\$889.00	74	\$33,736.03	3	\$822.44	64	\$14,588.53	0	\$0.00	129	147	\$50,401.00

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Arenac County																	
Fiscal Year 2009																	
October '08	14	\$486.26	0	\$0.00	1	\$1,500.00	60	\$30,347.30	0	\$0.00	51	\$8,101.25	0	\$0.00	97	126	\$40,434.81
November '08	11	\$233.00	0	\$0.00	1	\$1,500.00	49	\$23,698.04	0	\$0.00	36	\$6,021.21	0	\$0.00	74	97	\$31,452.25
December '08	16	\$662.35	0	\$0.00	2	\$2,093.90	92	\$41,325.42	0	\$0.00	43	\$7,673.35	0	\$0.00	112	153	\$51,755.02
January '09	20	\$522.50	0	\$0.00	2	\$3,000.00	117	\$52,249.55	0	\$0.00	50	\$8,373.39	0	\$0.00	136	189	\$64,145.44
February '09	9	\$364.04	0	\$0.00	2	\$3,000.00	95	\$40,144.16	0	\$0.00	48	\$10,292.34	0	\$0.00	118	154	\$53,800.54
March '09	1	\$55.00	0	\$0.00	1	\$2,487.00	57	\$20,166.83	1	\$1,100.00	48	\$8,893.40	0	\$0.00	81	108	\$32,702.23
April '09	1	\$2.00	0	\$0.00	1	\$3,826.75	42	\$15,441.70	2	\$1,581.36	56	\$13,540.13	0	\$0.00	73	102	\$34,391.94
May '09	3	\$365.00	1	\$160.00	0	\$0.00	37	\$14,227.05	1	\$648.08	45	\$11,893.39	0	\$0.00	64	87	\$27,293.52
June '09	0	\$0.00	0	\$0.00	0	\$0.00	44	\$21,005.83	0	\$0.00	57	\$20,270.21	0	\$0.00	86	101	\$41,276.04
July '09	0	\$0.00	0	\$0.00	0	\$0.00	17	\$5,437.13	1	\$858.02	27	\$5,325.80	0	\$0.00	34	45	\$11,620.95
August '09	2	\$105.00	1	\$100.00	0	\$0.00	21	\$6,532.17	0	\$0.00	28	\$4,643.50	0	\$0.00	41	52	\$11,380.67
September '09	2	\$100.00	0	\$0.00	0	\$0.00	20	\$8,652.11	0	\$0.00	38	\$8,837.83	0	\$0.00	51	60	\$17,589.94
Monthly Avg.	7	\$241.26	0	\$21.67	1	\$1,450.64	54	\$23,268.94	0	\$348.95	44	\$9,488.82	0	\$0.00	81	106	\$34,820.28
Fiscal Year 2010																	
October '09	16	\$1,022.00	0	\$0.00	0	\$0.00	50	\$21,084.59	1	\$2,410.00	58	\$17,167.93	0	\$0.00	98	125	\$41,684.52
November '09	7	\$441.00	0	\$0.00	1	\$175.42	65	\$33,641.14	0	\$0.00	43	\$10,660.37	0	\$0.00	96	116	\$44,917.93
December '09	12	\$975.00	0	\$0.00	1	\$172.63	99	\$48,279.96	2	\$774.31	71	\$16,477.62	0	\$0.00	144	185	\$66,679.52
January '10	17	\$2,050.41	0	\$0.00	5	\$6,284.19	104	\$47,918.02	2	\$714.63	65	\$15,333.54	0	\$0.00	144	193	\$72,300.79
February '10	8	\$581.08	0	\$0.00	1	\$667.17	86	\$39,034.33	0	\$0.00	60	\$14,697.05	0	\$0.00	118	155	\$54,979.63
March '10	6	\$356.28	0	\$0.00	0	\$0.00	92	\$36,278.10	3	\$1,572.98	75	\$17,149.09	0	\$0.00	129	176	\$55,356.45
April '10	4	\$291.07	0	\$0.00	0	\$0.00	64	\$24,008.15	1	\$283.10	60	\$14,727.14	0	\$0.00	89	129	\$39,309.46
May '10	0	\$0.00	0	\$0.00	1	\$3,250.00	31	\$12,494.94	1	\$197.04	51	\$14,002.37	0	\$0.00	62	84	\$29,944.35
June '10	6	\$485.00	0	\$0.00	1	\$2,400.00	50	\$17,409.05	0	\$0.00	59	\$12,308.37	0	\$0.00	79	116	\$32,602.42
July '10	0	\$0.00	0	\$0.00	0	\$0.00	23	\$6,912.32	0	\$0.00	38	\$8,057.01	0	\$0.00	43	61	\$14,969.33
August '10	2	\$320.72	0	\$0.00	0	\$0.00	33	\$8,810.07	0	\$0.00	65	\$15,034.52	0	\$0.00	68	100	\$24,165.31
September '10	4	\$211.04	0	\$0.00	0	\$0.00	48	\$12,859.58	0	\$0.00	74	\$18,232.69	0	\$0.00	88	126	\$31,303.31
Monthly Avg.	7	\$561.13	0	\$0.00	1	\$1,079.12	62	\$25,727.52	1	\$496.01	60	\$14,487.31	0	\$0.00	97	131	\$42,351.09
Fiscal Year 2011																	
October '10	6	\$356.70	0	\$0.00	1	\$2,350.00	52	\$20,196.77	0	\$0.00	38	\$7,956.30	0	\$0.00	75	97	\$30,859.77
November '10	10	\$751.06	0	\$0.00	1	\$1,685.00	93	\$40,914.06	0	\$0.00	55	\$8,728.51	0	\$0.00	118	159	\$52,078.63
December '10	9	\$641.13	0	\$0.00	1	\$3,311.00	93	\$40,468.60	2	\$681.10	73	\$13,092.28	0	\$0.00	142	178	\$58,194.11
Monthly Avg.	8	\$582.96	0	\$0.00	1	\$2,448.67	79	\$33,859.81	1	\$227.03	55	\$9,925.70	0	\$0.00	112	145	\$47,044.17

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Baraga County																	
Fiscal Year 2009																	
October '08	3	\$400.00	4	\$455.00	0	\$0.00	19	\$7,666.63	0	\$0.00	25	\$5,084.43	0	\$0.00	41	51	\$13,606.06
November '08	2	\$395.00	1	\$200.00	0	\$0.00	10	\$2,887.77	1	\$87.87	13	\$1,828.64	0	\$0.00	21	27	\$5,399.28
December '08	0	\$0.00	1	\$150.00	0	\$0.00	20	\$5,719.25	0	\$0.00	24	\$4,425.97	0	\$0.00	35	45	\$10,295.22
January '09	0	\$0.00	3	\$275.00	0	\$0.00	27	\$9,879.46	0	\$0.00	15	\$2,600.11	0	\$0.00	41	45	\$12,754.57
February '09	2	\$330.00	1	\$150.00	0	\$0.00	41	\$17,472.31	1	\$115.70	27	\$5,352.09	0	\$0.00	58	72	\$23,420.10
March '09	1	\$50.00	0	\$0.00	0	\$0.00	22	\$10,122.08	2	\$401.90	23	\$6,466.03	0	\$0.00	42	48	\$17,040.01
April '09	2	\$215.00	2	\$150.00	0	\$0.00	24	\$7,028.98	0	\$0.00	37	\$10,179.63	0	\$0.00	56	65	\$17,573.61
May '09	1	\$50.00	2	\$275.00	0	\$0.00	22	\$8,033.65	1	\$1,100.00	26	\$7,591.50	0	\$0.00	44	52	\$17,050.15
June '09	0	\$0.00	1	\$30.00	0	\$0.00	6	\$1,915.51	2	\$396.97	22	\$5,390.94	0	\$0.00	27	31	\$7,733.42
July '09	0	\$0.00	6	\$533.75	0	\$0.00	7	\$1,708.29	0	\$0.00	16	\$3,558.54	0	\$0.00	22	29	\$5,800.58
August '09	0	\$0.00	0	\$0.00	0	\$0.00	7	\$1,280.82	1	\$341.58	15	\$3,317.51	0	\$0.00	22	23	\$4,939.91
September '09	1	\$50.00	0	\$0.00	0	\$0.00	3	\$1,388.45	1	\$92.61	16	\$3,497.81	0	\$0.00	20	21	\$5,028.87
Monthly Avg.	1	\$124.17	2	\$184.90	0	\$0.00	17	\$6,258.60	1	\$211.39	22	\$4,941.10	0	\$0.00	36	42	\$11,720.15
Fiscal Year 2010																	
October '09	2	\$100.00	3	\$475.00	0	\$0.00	9	\$3,799.53	3	\$373.51	30	\$8,389.17	0	\$0.00	42	47	\$13,137.21
November '09	2	\$100.00	3	\$225.00	0	\$0.00	9	\$2,145.93	0	\$0.00	26	\$6,258.40	0	\$0.00	33	40	\$8,729.33
December '09	1	\$200.00	2	\$200.00	0	\$0.00	12	\$3,883.32	2	\$239.65	21	\$4,449.01	0	\$0.00	34	38	\$8,971.98
January '10	1	\$190.00	2	\$300.00	1	\$171.73	27	\$15,988.18	5	\$1,172.18	13	\$3,399.42	0	\$0.00	45	49	\$21,221.51
February '10	1	\$50.00	0	\$0.00	0	\$0.00	22	\$9,189.74	2	\$425.42	20	\$5,769.61	0	\$0.00	38	45	\$15,434.77
March '10	3	\$400.00	4	\$475.00	0	\$0.00	25	\$8,545.11	4	\$1,019.72	28	\$7,431.38	0	\$0.00	52	64	\$17,871.21
April '10	2	\$255.00	1	\$125.00	0	\$0.00	24	\$9,750.88	1	\$210.12	33	\$11,475.15	0	\$0.00	51	61	\$21,816.15
May '10	1	\$50.00	1	\$50.00	0	\$0.00	19	\$4,880.66	3	\$2,885.30	29	\$9,003.64	0	\$0.00	46	53	\$16,869.60
June '10	0	\$0.00	2	\$150.00	0	\$0.00	9	\$1,842.69	6	\$2,494.52	40	\$12,021.06	0	\$0.00	51	57	\$16,508.27
July '10	0	\$0.00	1	\$75.00	0	\$0.00	14	\$2,734.69	3	\$533.65	20	\$6,023.35	0	\$0.00	33	38	\$9,366.69
August '10	2	\$190.00	1	\$150.00	0	\$0.00	4	\$261.85	3	\$381.75	20	\$3,902.75	0	\$0.00	27	30	\$4,886.35
September '10	3	\$200.00	3	\$275.00	0	\$0.00	10	\$3,590.29	3	\$304.87	30	\$7,310.79	0	\$0.00	39	49	\$11,680.95
Monthly Avg.	2	\$144.58	2	\$208.33	0	\$14.31	15	\$5,551.07	3	\$836.72	26	\$7,119.48	0	\$0.00	41	48	\$13,874.50
Fiscal Year 2011																	
October '10	1	\$50.00	4	\$325.00	0	\$0.00	15	\$4,938.99	1	\$85.29	17	\$4,121.98	0	\$0.00	30	38	\$9,521.26
November '10	1	\$50.00	5	\$602.25	0	\$0.00	12	\$3,600.63	5	\$1,572.53	21	\$5,658.96	0	\$0.00	40	44	\$11,484.37
December '10	2	\$157.19	1	\$75.00	0	\$0.00	16	\$4,306.62	4	\$414.73	4	\$475.75	0	\$0.00	25	27	\$5,429.29
Monthly Avg.	1	\$85.73	3	\$334.08	0	\$0.00	14	\$4,282.08	3	\$690.85	14	\$3,418.90	0	\$0.00	32	36	\$8,811.64



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Barry County																	
Fiscal Year 2009																	
October '08	6	\$514.00	0	\$0.00	0	\$0.00	100	\$41,439.41	1	\$82.33	86	\$13,062.02	0	\$0.00	140	193	\$55,097.76
November '08	4	\$232.83	0	\$0.00	1	\$1,500.00	90	\$27,870.83	1	\$155.46	90	\$12,164.92	0	\$0.00	127	186	\$41,924.04
December '08	20	\$2,167.16	1	\$133.06	3	\$3,151.44	147	\$51,285.45	2	\$272.13	111	\$15,022.22	0	\$0.00	191	284	\$72,031.46
January '09	28	\$2,833.87	0	\$0.00	3	\$4,500.00	175	\$54,060.90	2	\$202.69	146	\$21,691.08	0	\$0.00	238	354	\$83,288.54
February '09	19	\$1,866.00	1	\$111.94	0	\$0.00	119	\$34,935.31	4	\$1,968.42	123	\$23,900.88	0	\$0.00	187	266	\$62,782.55
March '09	14	\$1,674.11	3	\$472.49	0	\$0.00	152	\$50,665.50	6	\$2,185.03	134	\$31,273.37	0	\$0.00	203	309	\$86,270.50
April '09	6	\$455.00	0	\$0.00	0	\$0.00	129	\$38,835.69	4	\$1,078.02	146	\$35,708.20	0	\$0.00	197	285	\$76,076.91
May '09	5	\$405.48	1	\$40.00	0	\$0.00	98	\$28,027.88	5	\$2,700.00	113	\$28,119.18	0	\$0.00	146	222	\$59,292.54
June '09	4	\$271.53	0	\$0.00	1	\$85.02	81	\$22,092.85	3	\$1,275.93	98	\$22,380.73	0	\$0.00	123	187	\$46,106.06
July '09	1	\$150.00	3	\$467.77	0	\$0.00	87	\$24,652.15	3	\$942.67	101	\$22,928.39	0	\$0.00	134	195	\$49,140.98
August '09	2	\$198.51	1	\$95.70	0	\$0.00	62	\$15,233.93	2	\$172.29	74	\$16,222.03	0	\$0.00	100	141	\$31,922.46
September '09	5	\$307.41	2	\$233.35	0	\$0.00	88	\$23,929.32	4	\$1,791.74	107	\$21,991.94	0	\$0.00	143	206	\$48,253.76
Monthly Avg.	10	\$922.99	1	\$129.53	1	\$769.71	111	\$34,419.10	3	\$1,068.89	111	\$22,038.75	0	\$0.00	161	236	\$59,348.96
Fiscal Year 2010																	
October '09	12	\$1,108.75	0	\$0.00	2	\$4,160.00	146	\$55,053.74	4	\$565.82	135	\$40,050.25	0	\$0.00	193	299	\$100,938.56
November '09	8	\$840.99	0	\$0.00	0	\$0.00	118	\$46,038.98	2	\$587.02	122	\$34,495.94	0	\$0.00	170	250	\$81,962.93
December '09	23	\$2,574.00	0	\$0.00	4	\$7,036.41	161	\$59,458.74	0	\$0.00	134	\$33,215.89	0	\$0.00	229	322	\$102,285.04
January '10	21	\$2,238.00	0	\$0.00	0	\$0.00	143	\$49,136.79	3	\$747.78	135	\$34,150.81	0	\$0.00	212	302	\$86,273.38
February '10	16	\$1,575.01	0	\$0.00	2	\$4,707.50	162	\$67,873.28	5	\$2,345.75	126	\$34,362.79	0	\$0.00	219	311	\$110,864.33
March '10	14	\$1,399.99	1	\$40.00	3	\$3,653.78	188	\$63,618.90	1	\$287.50	177	\$46,236.30	0	\$0.00	249	384	\$115,236.47
April '10	5	\$402.80	1	\$105.25	1	\$4,000.00	111	\$33,942.10	2	\$231.07	126	\$31,326.95	0	\$0.00	161	246	\$70,008.17
May '10	2	\$230.00	0	\$0.00	0	\$0.00	107	\$27,883.38	4	\$1,881.66	139	\$34,355.49	0	\$0.00	167	252	\$64,350.53
June '10	5	\$530.00	0	\$0.00	1	\$2,180.00	127	\$39,425.38	3	\$902.16	150	\$43,607.57	0	\$0.00	187	286	\$86,645.11
July '10	0	\$0.00	0	\$0.00	0	\$0.00	100	\$25,795.49	4	\$1,629.88	122	\$33,774.61	0	\$0.00	148	226	\$61,199.98
August '10	2	\$155.99	0	\$0.00	0	\$0.00	94	\$22,121.10	1	\$195.12	134	\$35,487.45	0	\$0.00	152	231	\$57,959.66
September '10	5	\$380.56	0	\$0.00	0	\$0.00	125	\$37,836.08	6	\$4,218.69	183	\$64,318.62	0	\$0.00	210	319	\$106,753.95
Monthly Avg.	9	\$953.01	0	\$12.10	1	\$2,144.81	132	\$44,015.33	3	\$1,132.70	140	\$38,781.89	0	\$0.00	191	286	\$87,039.84
Fiscal Year 2011																	
October '10	13	\$1,146.98	0	\$0.00	0	\$0.00	117	\$38,044.15	4	\$2,151.66	121	\$27,888.45	0	\$0.00	179	255	\$69,231.24
November '10	8	\$569.99	0	\$0.00	0	\$0.00	132	\$37,576.37	3	\$1,143.96	128	\$26,631.81	0	\$0.00	176	271	\$65,922.13
December '10	17	\$1,581.49	0	\$0.00	2	\$2,625.00	162	\$53,597.41	7	\$3,045.26	163	\$34,711.82	0	\$0.00	246	351	\$95,560.98
Monthly Avg.	13	\$1,099.49	0	\$0.00	1	\$875.00	137	\$43,072.64	5	\$2,113.63	137	\$29,744.03	0	\$0.00	200	292	\$76,904.78

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Bay County																	
Fiscal Year 2009																	
October '08	4	\$451.00	14	\$2,149.61	3	\$3,050.00	198	\$46,399.44	8	\$2,105.72	268	\$39,909.56	0	\$0.00	371	495	\$94,065.33
November '08	2	\$120.00	14	\$1,804.50	5	\$5,199.07	143	\$34,732.46	5	\$1,383.03	195	\$34,028.77	0	\$0.00	276	364	\$77,267.83
December '08	1	\$55.00	13	\$2,057.00	2	\$713.00	209	\$39,859.01	3	\$620.92	279	\$40,467.34	0	\$0.00	376	507	\$83,772.27
January '09	5	\$165.33	10	\$1,335.00	7	\$5,822.50	321	\$74,803.56	8	\$2,328.14	301	\$45,299.42	0	\$0.00	474	652	\$129,753.95
February '09	2	\$121.99	2	\$203.00	4	\$2,416.50	273	\$67,038.27	6	\$1,144.61	232	\$37,618.20	0	\$0.00	375	519	\$108,542.57
March '09	3	\$226.88	0	\$0.00	4	\$6,329.77	221	\$65,344.26	8	\$3,402.16	213	\$46,196.81	0	\$0.00	331	449	\$121,499.88
April '09	3	\$160.00	2	\$207.00	2	\$3,795.00	308	\$90,647.14	7	\$4,246.07	312	\$68,915.32	0	\$0.00	457	634	\$167,970.53
May '09	2	\$309.41	1	\$100.00	1	\$4,000.00	221	\$65,393.23	2	\$542.76	288	\$65,448.90	0	\$0.00	400	515	\$135,794.30
June '09	3	\$325.10	7	\$863.93	2	\$2,110.00	484	\$247,856.74	6	\$3,212.41	165	\$43,788.98	0	\$0.00	598	667	\$298,157.16
July '09	0	\$0.00	8	\$901.00	0	\$0.00	132	\$30,179.46	4	\$618.76	203	\$38,527.88	0	\$0.00	262	347	\$70,227.10
August '09	0	\$0.00	5	\$712.00	1	\$1,975.00	108	\$24,952.02	8	\$2,099.53	186	\$30,462.30	0	\$0.00	246	308	\$60,200.85
September '09	1	\$45.00	13	\$1,634.00	0	\$0.00	161	\$35,557.89	8	\$2,159.27	297	\$53,178.99	0	\$0.00	363	480	\$92,575.15
Monthly Avg.	2	\$164.98	7	\$997.25	3	\$2,950.90	232	\$68,563.62	6	\$1,988.61	245	\$45,320.21	0	\$0.00	377	495	\$119,985.58
Fiscal Year 2010																	
October '09	4	\$232.00	7	\$1,006.42	2	\$4,742.00	237	\$78,582.84	14	\$5,708.71	362	\$85,231.73	0	\$0.00	466	626	\$175,503.70
November '09	2	\$110.00	5	\$798.00	3	\$4,407.00	193	\$60,791.71	12	\$5,353.83	304	\$65,971.46	0	\$0.00	405	519	\$137,432.00
December '09	3	\$230.71	4	\$763.00	4	\$6,158.00	294	\$84,387.14	10	\$3,547.16	386	\$75,392.13	0	\$0.00	525	701	\$170,478.14
January '10	1	\$200.00	3	\$417.04	5	\$10,058.00	251	\$68,991.39	6	\$1,734.73	246	\$45,093.87	0	\$0.00	384	512	\$126,495.03
February '10	2	\$102.00	3	\$407.00	4	\$8,905.92	223	\$63,932.06	6	\$2,228.57	274	\$53,731.50	0	\$0.00	393	512	\$129,307.05
March '10	2	\$109.99	6	\$907.00	5	\$7,102.46	376	\$109,371.62	8	\$2,326.55	372	\$79,039.95	0	\$0.00	553	769	\$198,857.57
April '10	0	\$0.00	2	\$381.00	2	\$1,293.48	298	\$79,736.84	9	\$3,402.29	326	\$65,476.27	0	\$0.00	451	637	\$150,289.88
May '10	1	\$55.00	10	\$1,354.97	2	\$4,116.41	282	\$80,769.13	7	\$1,595.27	358	\$75,975.61	0	\$0.00	474	660	\$163,866.39
June '10	0	\$0.00	7	\$886.30	1	\$800.00	286	\$90,049.23	8	\$2,162.54	365	\$81,948.50	0	\$0.00	493	667	\$175,846.57
July '10	0	\$0.00	2	\$228.00	0	\$0.00	224	\$68,517.32	5	\$1,349.47	291	\$64,516.29	0	\$0.00	376	522	\$134,611.08
August '10	1	\$157.00	6	\$1,323.00	1	\$2,500.00	213	\$63,867.66	8	\$2,452.68	376	\$84,158.96	0	\$0.00	447	605	\$154,459.30
September '10	3	\$376.00	9	\$1,445.00	1	\$3,287.42	246	\$68,556.62	10	\$4,780.79	471	\$106,581.50	0	\$0.00	559	740	\$185,027.33
Monthly Avg.	2	\$131.06	5	\$826.39	3	\$4,447.56	260	\$76,462.80	9	\$3,053.55	344	\$73,593.15	0	\$0.00	461	623	\$158,514.50
Fiscal Year 2011																	
October '10	2	\$125.00	1	\$200.00	0	\$0.00	177	\$48,293.85	7	\$1,995.75	294	\$69,229.93	0	\$0.00	367	481	\$119,844.53
November '10	4	\$175.00	4	\$372.00	4	\$8,701.96	178	\$45,815.73	8	\$1,851.70	470	\$106,689.98	0	\$0.00	543	668	\$163,606.37
December '10	2	\$300.00	6	\$793.05	5	\$8,866.00	232	\$54,516.46	10	\$2,694.22	439	\$89,211.63	0	\$0.00	542	694	\$156,381.36
Monthly Avg.	3	\$200.00	4	\$455.02	3	\$5,855.99	196	\$49,542.01	8	\$2,180.56	401	\$88,377.18	0	\$0.00	484	614	\$146,610.75

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Benzie County																	
Fiscal Year 2009																	
October '08	7	\$445.11	0	\$0.00	1	\$195.00	69	\$40,087.68	1	\$235.33	36	\$6,233.68	0	\$0.00	94	114	\$47,196.80
November '08	0	\$0.00	2	\$160.00	0	\$0.00	51	\$26,283.05	1	\$76.02	32	\$4,424.77	0	\$0.00	72	86	\$30,943.84
December '08	3	\$245.03	0	\$0.00	0	\$0.00	58	\$32,521.79	0	\$0.00	37	\$5,203.64	0	\$0.00	85	98	\$37,970.46
January '09	6	\$515.00	1	\$80.00	0	\$0.00	87	\$44,028.22	1	\$79.33	67	\$12,322.77	0	\$0.00	137	162	\$57,025.32
February '09	5	\$456.00	1	\$80.00	0	\$0.00	97	\$45,725.06	1	\$236.04	57	\$12,098.25	0	\$0.00	138	161	\$58,595.35
March '09	8	\$841.45	1	\$80.00	0	\$0.00	78	\$36,588.46	0	\$0.00	54	\$11,020.85	0	\$0.00	117	141	\$48,530.76
April '09	5	\$447.00	0	\$0.00	0	\$0.00	75	\$28,339.93	1	\$354.26	65	\$12,192.15	0	\$0.00	130	146	\$41,333.34
May '09	2	\$225.00	1	\$30.00	0	\$0.00	37	\$14,087.62	2	\$1,399.07	35	\$7,918.85	2	\$1,065.33	71	79	\$24,725.87
June '09	0	\$0.00	1	\$30.00	0	\$0.00	12	\$4,740.35	2	\$405.04	23	\$4,312.65	0	\$0.00	37	38	\$9,488.04
July '09	0	\$0.00	2	\$160.00	1	\$2,560.00	15	\$5,067.45	2	\$187.79	33	\$5,747.52	0	\$0.00	47	53	\$13,722.76
August '09	0	\$0.00	1	\$30.00	0	\$0.00	11	\$4,050.73	0	\$0.00	27	\$4,376.30	0	\$0.00	36	39	\$8,457.03
September '09	4	\$250.03	2	\$235.21	0	\$0.00	18	\$7,924.29	2	\$333.80	36	\$5,602.19	0	\$0.00	57	62	\$14,345.52
Monthly Avg.	3	\$285.39	1	\$73.77	0	\$229.58	51	\$24,120.39	1	\$275.56	42	\$7,621.14	0	\$88.78	85	98	\$32,694.59
Fiscal Year 2010																	
October '09	5	\$445.06	3	\$368.73	1	\$2,271.46	74	\$33,737.24	1	\$91.42	57	\$14,280.50	0	\$0.00	114	141	\$51,194.41
November '09	3	\$475.00	0	\$0.00	2	\$4,315.00	51	\$25,175.30	2	\$580.96	51	\$11,443.56	0	\$0.00	101	109	\$41,989.82
December '09	8	\$538.97	2	\$199.31	1	\$853.00	68	\$32,986.44	3	\$774.44	77	\$18,822.06	0	\$0.00	142	159	\$54,174.22
January '10	2	\$230.00	0	\$0.00	1	\$4,000.00	92	\$45,391.68	3	\$1,012.61	41	\$10,422.58	0	\$0.00	125	139	\$61,056.87
February '10	5	\$576.50	0	\$0.00	1	\$2,427.58	89	\$41,737.57	2	\$879.07	49	\$10,377.96	0	\$0.00	130	146	\$55,998.68
March '10	5	\$674.00	4	\$170.00	2	\$3,658.01	101	\$44,648.34	6	\$2,610.46	58	\$12,701.58	0	\$0.00	148	176	\$64,462.39
April '10	3	\$235.00	0	\$0.00	1	\$1,215.00	41	\$17,828.54	2	\$533.40	48	\$11,137.50	0	\$0.00	85	95	\$30,949.44
May '10	1	\$99.99	2	\$110.00	1	\$4,000.00	23	\$8,620.10	1	\$353.00	51	\$11,362.06	0	\$0.00	74	79	\$24,545.15
June '10	0	\$0.00	1	\$50.00	0	\$0.00	39	\$14,613.94	4	\$1,426.89	52	\$11,850.21	0	\$0.00	90	96	\$27,941.04
July '10	1	\$75.00	3	\$140.00	0	\$0.00	11	\$4,790.10	1	\$353.00	43	\$11,657.53	0	\$0.00	53	59	\$17,015.63
August '10	1	\$50.00	1	\$30.00	0	\$0.00	18	\$5,486.88	1	\$227.30	47	\$10,408.00	0	\$0.00	63	68	\$16,202.18
September '10	1	\$115.00	0	\$0.00	0	\$0.00	22	\$8,563.72	2	\$605.52	56	\$13,745.03	0	\$0.00	72	81	\$23,029.27
Monthly Avg.	3	\$292.88	1	\$89.00	1	\$1,895.00	52	\$23,631.65	2	\$787.34	53	\$12,350.71	0	\$0.00	100	112	\$39,046.59
Fiscal Year 2011																	
October '10	2	\$271.00	1	\$80.00	2	\$5,400.00	25	\$9,616.50	0	\$0.00	35	\$8,110.67	0	\$0.00	60	65	\$23,478.17
November '10	5	\$577.00	2	\$228.00	1	\$2,286.00	64	\$27,659.30	1	\$505.75	52	\$10,816.23	0	\$0.00	107	125	\$42,072.28
December '10	7	\$870.85	2	\$160.00	1	\$2,156.85	86	\$40,949.11	6	\$1,976.97	65	\$11,522.13	0	\$0.00	135	167	\$57,635.91
Monthly Avg.	5	\$572.95	2	\$156.00	1	\$3,280.95	58	\$26,074.97	2	\$827.57	51	\$10,149.68	0	\$0.00	101	119	\$41,062.12

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Berrien County																	
Fiscal Year 2009																	
October '08	75	\$3,369.36	36	\$3,798.00	0	\$0.00	147	\$38,570.18	26	\$3,834.85	203	\$25,415.32	0	\$0.00	369	487	\$74,987.71
November '08	62	\$3,054.87	29	\$2,821.83	1	\$1,500.00	138	\$41,684.99	25	\$3,294.36	156	\$20,291.47	0	\$0.00	310	411	\$72,647.52
December '08	51	\$2,835.00	21	\$2,093.30	2	\$437.00	147	\$43,052.00	26	\$3,695.39	191	\$23,220.53	0	\$0.00	351	438	\$75,333.22
January '09	31	\$1,610.00	16	\$1,838.00	4	\$2,836.00	274	\$64,939.35	56	\$9,477.80	200	\$24,773.16	0	\$0.00	477	581	\$105,474.31
February '09	18	\$1,380.00	11	\$1,249.00	5	\$4,009.00	333	\$82,457.54	53	\$9,706.48	209	\$34,792.75	0	\$0.00	536	629	\$133,594.77
March '09	10	\$421.21	12	\$1,026.00	0	\$0.00	147	\$49,907.71	74	\$22,793.56	216	\$43,262.09	0	\$0.00	405	459	\$117,410.57
April '09	3	\$115.00	12	\$1,434.36	1	\$540.30	265	\$80,159.17	68	\$25,419.27	231	\$45,375.50	0	\$0.00	496	580	\$153,043.60
May '09	22	\$1,381.00	15	\$1,223.42	3	\$4,262.00	202	\$60,803.24	55	\$21,500.46	174	\$36,269.76	0	\$0.00	405	471	\$125,439.88
June '09	23	\$1,551.00	24	\$2,487.00	1	\$280.00	169	\$55,102.23	59	\$19,309.36	150	\$30,116.18	0	\$0.00	360	426	\$108,845.77
July '09	69	\$4,228.21	21	\$2,253.56	0	\$0.00	161	\$47,363.46	51	\$15,626.05	162	\$28,267.53	0	\$0.00	353	464	\$97,738.81
August '09	48	\$2,574.00	20	\$2,452.62	0	\$0.00	105	\$30,128.77	26	\$5,981.99	144	\$25,215.02	0	\$0.00	267	343	\$66,352.40
September '09	68	\$3,716.70	23	\$2,927.54	0	\$0.00	105	\$32,781.28	45	\$10,089.88	149	\$25,083.80	0	\$0.00	300	390	\$74,599.20
Monthly Avg.	40	\$2,186.36	20	\$2,133.72	1	\$1,155.36	183	\$52,245.83	47	\$12,560.79	182	\$30,173.59	0	\$0.00	386	473	\$100,455.65
Fiscal Year 2010																	
October '09	97	\$5,386.72	26	\$2,721.72	1	\$3,539.68	176	\$62,532.17	32	\$7,511.58	190	\$32,202.40	0	\$0.00	382	522	\$113,894.27
November '09	77	\$3,855.73	19	\$2,073.00	6	\$11,800.00	143	\$55,824.71	34	\$8,704.15	166	\$29,405.60	0	\$0.00	335	445	\$111,663.19
December '09	68	\$4,423.44	23	\$2,870.58	5	\$11,920.62	160	\$55,640.32	48	\$12,197.87	203	\$38,452.57	0	\$0.00	408	507	\$125,505.40
January '10	32	\$1,927.78	16	\$1,706.60	5	\$5,661.72	164	\$50,724.45	46	\$15,454.13	192	\$38,915.26	0	\$0.00	377	455	\$114,389.94
February '10	29	\$1,709.00	7	\$718.00	2	\$1,063.00	240	\$70,310.15	87	\$34,948.64	193	\$44,363.89	0	\$0.00	483	558	\$153,112.68
March '10	52	\$2,562.67	13	\$961.00	3	\$8,213.66	329	\$94,154.62	108	\$49,096.38	276	\$66,012.59	0	\$0.00	642	781	\$221,000.92
April '10	56	\$2,791.33	20	\$2,102.39	0	\$0.00	244	\$60,396.09	104	\$41,043.87	235	\$51,142.25	0	\$0.00	540	659	\$157,475.93
May '10	71	\$3,894.23	36	\$2,747.59	2	\$6,150.00	278	\$72,539.05	97	\$36,589.34	315	\$69,457.10	0	\$0.00	620	799	\$191,377.31
June '10	85	\$4,989.61	31	\$3,199.01	0	\$0.00	290	\$81,022.63	76	\$25,702.46	287	\$57,608.33	0	\$0.00	586	769	\$172,522.04
July '10	64	\$3,680.10	33	\$3,395.90	2	\$6,860.00	146	\$35,296.12	64	\$20,364.36	306	\$63,243.77	0	\$0.00	481	615	\$132,840.25
August '10	46	\$2,619.90	32	\$3,157.39	1	\$2,921.84	134	\$28,578.89	72	\$17,281.91	258	\$54,113.01	0	\$0.00	441	543	\$108,672.94
September '10	56	\$3,667.00	37	\$4,749.10	0	\$0.00	152	\$38,935.38	93	\$25,749.06	420	\$97,698.77	0	\$0.00	634	758	\$170,799.31
Monthly Avg.	61	\$3,458.96	24	\$2,533.52	2	\$4,844.21	205	\$58,829.55	72	\$24,553.65	253	\$53,551.30	0	\$0.00	494	618	\$147,771.18
Fiscal Year 2011																	
October '10	47	\$2,798.00	32	\$3,048.00	1	\$2,600.00	119	\$30,892.06	76	\$19,710.50	300	\$69,297.93	0	\$0.00	476	575	\$128,346.49
November '10	57	\$2,766.00	28	\$3,007.98	2	\$6,040.30	163	\$46,841.12	79	\$17,822.90	362	\$73,272.60	0	\$0.00	579	691	\$149,750.90
December '10	52	\$3,371.25	20	\$2,073.02	7	\$15,750.79	245	\$65,177.45	97	\$23,977.17	349	\$65,189.01	0	\$0.00	651	770	\$175,538.69
Monthly Avg.	52	\$2,978.42	27	\$2,709.67	3	\$8,130.36	176	\$47,636.88	84	\$20,503.52	337	\$69,253.18	0	\$0.00	569	679	\$151,212.03

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Branch County																	
Fiscal Year 2009																	
October '08	14	\$776.99	21	\$2,925.00	0	\$0.00	80	\$35,222.84	8	\$1,506.31	111	\$17,315.11	0	\$0.00	184	234	\$57,746.25
November '08	12	\$734.75	21	\$2,595.00	2	\$1,740.00	80	\$35,701.75	6	\$690.52	104	\$15,991.46	0	\$0.00	181	225	\$57,453.48
December '08	12	\$976.00	8	\$1,245.00	2	\$3,000.00	103	\$45,282.29	5	\$615.19	96	\$13,464.08	0	\$0.00	187	226	\$64,582.56
January '09	19	\$1,581.00	9	\$1,136.00	1	\$120.00	148	\$54,570.42	4	\$626.29	149	\$22,459.83	0	\$0.00	254	330	\$80,493.54
February '09	11	\$942.49	12	\$1,095.00	0	\$0.00	178	\$65,227.11	11	\$3,044.39	159	\$26,883.84	0	\$0.00	289	371	\$97,192.83
March '09	7	\$587.95	6	\$690.00	1	\$2,650.00	65	\$25,865.30	9	\$3,431.48	99	\$21,462.96	0	\$0.00	164	187	\$54,687.69
April '09	5	\$537.00	18	\$2,720.00	0	\$0.00	165	\$57,989.07	10	\$4,246.94	126	\$27,014.36	0	\$0.00	263	324	\$92,507.37
May '09	4	\$278.00	22	\$2,575.00	1	\$1,500.00	81	\$27,858.90	11	\$3,671.99	125	\$25,723.33	0	\$0.00	203	244	\$61,607.22
June '09	9	\$682.15	15	\$1,976.11	0	\$0.00	76	\$25,143.48	7	\$1,618.28	119	\$32,335.16	0	\$0.00	194	226	\$61,755.18
July '09	13	\$817.70	14	\$1,804.00	0	\$0.00	68	\$17,570.37	11	\$3,822.64	98	\$18,524.97	0	\$0.00	161	204	\$42,539.68
August '09	11	\$879.00	12	\$1,995.00	1	\$2,800.00	34	\$11,670.59	7	\$995.02	95	\$18,859.90	0	\$0.00	132	160	\$37,199.51
September '09	4	\$192.96	16	\$2,450.00	1	\$2,400.00	34	\$9,181.64	4	\$1,344.97	125	\$22,989.25	0	\$0.00	154	184	\$38,558.82
Monthly Avg.	10	\$748.83	15	\$1,933.84	1	\$1,184.17	93	\$34,273.65	8	\$2,134.50	117	\$21,918.69	0	\$0.00	197	243	\$62,193.68
Fiscal Year 2010																	
October '09	31	\$1,945.75	12	\$1,750.00	0	\$0.00	95	\$34,466.41	13	\$3,830.58	137	\$30,629.76	0	\$0.00	223	288	\$72,622.50
November '09	13	\$713.00	8	\$1,450.00	3	\$11,248.00	84	\$37,230.03	12	\$4,714.83	138	\$29,484.85	0	\$0.00	222	258	\$84,840.71
December '09	12	\$831.43	3	\$600.00	3	\$6,759.34	119	\$50,458.96	5	\$1,334.66	143	\$28,342.44	0	\$0.00	239	285	\$88,326.83
January '10	18	\$1,387.71	1	\$200.00	1	\$2,790.00	149	\$58,741.56	8	\$2,232.51	132	\$24,658.48	0	\$0.00	256	309	\$90,010.26
February '10	21	\$1,959.01	4	\$790.00	1	\$200.32	159	\$62,874.57	10	\$3,339.13	123	\$23,808.72	0	\$0.00	268	318	\$92,971.75
March '10	13	\$951.00	11	\$1,500.00	1	\$2,456.25	157	\$52,873.35	12	\$4,664.85	168	\$34,491.60	0	\$0.00	296	362	\$96,937.05
April '10	8	\$425.00	16	\$2,075.00	1	\$495.00	102	\$30,598.80	7	\$2,147.32	138	\$27,028.97	0	\$0.00	216	272	\$62,770.09
May '10	15	\$786.00	14	\$1,975.00	1	\$2,198.00	95	\$27,882.25	11	\$2,723.26	146	\$28,967.79	0	\$0.00	224	282	\$64,532.30
June '10	8	\$435.00	26	\$4,060.44	0	\$0.00	84	\$26,642.59	8	\$1,793.85	178	\$37,421.82	0	\$0.00	240	304	\$70,353.70
July '10	9	\$340.00	20	\$2,375.00	1	\$150.00	59	\$16,905.81	12	\$4,229.38	154	\$33,360.70	0	\$0.00	204	255	\$57,360.89
August '10	3	\$205.00	20	\$2,275.00	0	\$0.00	43	\$9,184.81	12	\$2,829.74	173	\$38,220.17	0	\$0.00	215	251	\$52,714.72
September '10	18	\$834.00	23	\$3,150.00	3	\$6,907.00	58	\$17,550.84	15	\$4,133.08	193	\$40,952.08	0	\$0.00	257	310	\$73,527.00
Monthly Avg.	14	\$901.08	13	\$1,850.04	1	\$2,766.99	100	\$35,450.83	10	\$3,164.43	152	\$31,447.28	0	\$0.00	238	291	\$75,580.65
Fiscal Year 2011																	
October '10	10	\$856.95	18	\$2,591.67	0	\$0.00	58	\$21,126.28	8	\$2,479.70	145	\$31,110.62	0	\$0.00	198	239	\$58,165.22
November '10	20	\$1,470.13	13	\$1,609.39	4	\$5,779.00	86	\$32,887.61	6	\$1,019.94	137	\$26,647.54	0	\$0.00	220	266	\$69,413.61
December '10	18	\$1,487.73	5	\$500.00	2	\$4,600.00	152	\$57,037.05	10	\$1,661.08	162	\$26,218.24	0	\$0.00	286	349	\$91,504.10
Monthly Avg.	16	\$1,271.60	12	\$1,567.02	2	\$3,459.67	99	\$37,016.98	8	\$1,720.24	148	\$27,992.13	0	\$0.00	235	285	\$73,027.64

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Calhoun County																	
Fiscal Year 2009																	
October '08	128	\$10,201.42	14	\$1,854.62	0	\$0.00	323	\$62,996.80	8	\$1,298.71	405	\$66,668.33	0	\$0.00	683	878	\$143,019.88
November '08	101	\$10,206.39	3	\$510.00	3	\$4,242.62	307	\$66,019.36	9	\$2,544.66	321	\$52,994.46	0	\$0.00	594	744	\$136,517.49
December '08	60	\$6,954.12	2	\$280.00	2	\$2,270.50	436	\$83,416.38	11	\$2,114.87	360	\$56,956.99	0	\$0.00	703	871	\$151,992.86
January '09	57	\$6,594.38	3	\$400.84	1	\$1,500.00	790	\$150,170.93	16	\$3,437.09	467	\$78,532.96	0	\$0.00	1,046	1,334	\$240,636.20
February '09	33	\$3,895.43	1	\$150.00	0	\$0.00	851	\$201,833.27	17	\$3,857.01	439	\$78,156.39	0	\$0.00	1,109	1,341	\$287,892.10
March '09	23	\$2,690.00	3	\$218.33	6	\$10,180.27	709	\$227,596.28	12	\$3,993.42	378	\$74,498.92	0	\$0.00	943	1,131	\$319,177.22
April '09	48	\$3,612.00	7	\$622.41	5	\$9,259.00	714	\$220,939.17	25	\$9,673.21	504	\$107,004.83	0	\$0.00	1,079	1,303	\$351,110.62
May '09	46	\$4,090.00	2	\$350.00	1	\$2,050.00	467	\$127,348.92	17	\$7,481.71	388	\$78,343.65	0	\$0.00	785	921	\$219,664.28
June '09	36	\$3,273.00	4	\$464.90	4	\$10,420.00	238	\$61,490.55	10	\$3,418.55	335	\$68,414.85	0	\$0.00	540	627	\$147,481.85
July '09	50	\$3,889.90	2	\$151.63	0	\$0.00	303	\$78,859.28	15	\$3,902.63	395	\$79,918.41	0	\$0.00	648	765	\$166,721.85
August '09	45	\$3,414.83	4	\$656.08	2	\$5,867.00	208	\$48,337.52	10	\$2,209.24	327	\$64,433.17	0	\$0.00	507	596	\$124,917.84
September '09	57	\$3,881.00	8	\$985.26	1	\$1,850.00	217	\$50,810.38	16	\$4,370.50	405	\$75,060.82	0	\$0.00	591	704	\$136,957.96
Monthly Avg.	57	\$5,225.21	4	\$553.67	2	\$3,969.95	464	\$114,984.90	14	\$4,025.13	394	\$73,415.32	0	\$0.00	769	935	\$202,174.18
Fiscal Year 2010																	
October '09	90	\$7,849.00	15	\$1,470.00	3	\$7,513.00	286	\$82,276.05	15	\$4,866.50	590	\$144,588.16	0	\$0.00	809	999	\$248,562.71
November '09	54	\$5,562.00	9	\$1,162.62	4	\$8,693.00	225	\$62,592.39	17	\$7,257.46	429	\$104,969.06	0	\$0.00	612	738	\$190,236.53
December '09	63	\$8,457.24	8	\$710.09	6	\$10,080.15	497	\$145,867.37	18	\$8,451.33	606	\$167,816.32	0	\$0.00	972	1,198	\$341,382.50
January '10	37	\$3,779.26	5	\$420.00	4	\$8,944.16	521	\$146,543.75	19	\$5,991.88	462	\$118,450.42	0	\$0.00	853	1,048	\$284,129.47
February '10	37	\$3,633.56	2	\$240.01	8	\$17,932.95	644	\$209,551.31	19	\$5,283.49	440	\$113,532.21	0	\$0.00	931	1,150	\$350,173.53
March '10	49	\$3,989.57	1	\$125.00	6	\$9,605.71	747	\$250,118.43	32	\$11,253.93	633	\$164,535.60	0	\$0.00	1,182	1,468	\$439,628.24
April '10	47	\$4,284.00	6	\$663.97	1	\$312.00	518	\$157,740.36	29	\$9,853.80	492	\$128,690.89	0	\$0.00	888	1,093	\$301,545.02
May '10	52	\$3,954.00	6	\$610.45	2	\$2,285.00	592	\$151,047.64	33	\$10,282.49	528	\$144,478.08	0	\$0.00	968	1,213	\$312,657.66
June '10	66	\$4,799.00	4	\$575.00	1	\$4,000.00	502	\$123,167.96	24	\$11,190.31	628	\$154,895.61	0	\$0.00	992	1,225	\$298,627.88
July '10	45	\$3,158.46	4	\$476.86	1	\$2,725.00	261	\$50,435.59	28	\$11,325.31	504	\$131,440.85	0	\$0.00	712	843	\$199,562.07
August '10	57	\$5,795.88	5	\$576.49	0	\$0.00	276	\$47,956.63	19	\$6,971.00	614	\$168,020.22	0	\$0.00	804	971	\$229,320.22
September '10	57	\$5,538.25	3	\$423.33	0	\$0.00	316	\$59,260.21	30	\$12,574.28	839	\$247,532.73	0	\$0.00	1,066	1,245	\$325,328.80
Monthly Avg.	55	\$5,066.69	6	\$621.15	3	\$6,007.58	449	\$123,879.81	24	\$8,775.15	564	\$149,079.18	0	\$0.00	899	1,099	\$293,429.55
Fiscal Year 2011																	
October '10	35	\$3,440.86	4	\$350.00	2	\$6,675.00	188	\$39,984.21	14	\$4,462.56	467	\$110,592.06	0	\$0.00	613	710	\$165,504.69
November '10	58	\$5,864.85	6	\$715.00	2	\$1,353.83	297	\$51,184.14	30	\$8,428.16	540	\$107,498.81	0	\$0.00	775	933	\$175,044.79
December '10	34	\$3,801.39	2	\$225.00	4	\$11,610.40	469	\$100,554.99	28	\$7,178.18	600	\$106,672.89	0	\$0.00	957	1,137	\$230,042.85
Monthly Avg.	42	\$4,369.03	4	\$430.00	3	\$6,546.41	318	\$63,907.78	24	\$6,689.63	536	\$108,254.59	0	\$0.00	782	927	\$190,197.44

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Cass County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	25	\$2,250.98	20	\$2,376.00	1	\$1,500.00	132	\$55,582.87	14	\$3,654.40	131	\$21,791.35	0	\$0.00	241	323	\$87,155.60
November '08	29	\$2,729.22	15	\$1,979.00	2	\$3,000.00	120	\$39,335.17	13	\$1,588.49	125	\$17,017.08	0	\$0.00	230	304	\$65,648.96
December '08	19	\$2,179.33	15	\$2,305.00	2	\$3,000.00	134	\$41,919.22	16	\$4,014.75	117	\$16,247.80	0	\$0.00	239	303	\$69,666.10
January '09	13	\$1,461.26	16	\$1,874.00	5	\$2,700.16	215	\$64,463.10	25	\$7,647.06	182	\$30,055.98	0	\$0.00	354	456	\$108,201.56
February '09	9	\$684.77	8	\$1,173.00	2	\$1,655.00	237	\$78,141.97	27	\$7,298.33	139	\$24,034.25	0	\$0.00	337	422	\$112,987.32
March '09	7	\$361.39	10	\$1,048.00	3	\$2,862.00	185	\$71,907.96	30	\$12,541.39	141	\$31,212.08	0	\$0.00	301	376	\$119,932.82
April '09	6	\$665.00	16	\$2,056.60	1	\$2,250.00	134	\$40,471.06	37	\$15,609.51	133	\$30,178.25	0	\$0.00	274	327	\$91,230.42
May '09	17	\$1,431.00	24	\$2,897.01	2	\$1,266.00	118	\$36,200.20	27	\$10,714.44	124	\$28,141.78	0	\$0.00	251	312	\$80,650.43
June '09	10	\$1,002.00	8	\$641.00	0	\$0.00	49	\$14,375.73	22	\$6,025.05	85	\$16,382.34	0	\$0.00	142	174	\$38,426.12
July '09	15	\$1,485.67	18	\$2,059.00	1	\$1,620.00	68	\$26,495.88	20	\$5,506.59	116	\$19,339.88	0	\$0.00	197	238	\$56,507.02
August '09	17	\$1,485.00	15	\$1,943.95	1	\$1,950.00	42	\$13,107.46	20	\$3,287.88	88	\$14,555.22	0	\$0.00	140	183	\$36,329.51
September '09	13	\$1,109.00	26	\$2,725.00	0	\$0.00	56	\$16,843.22	20	\$5,286.12	115	\$22,141.55	0	\$0.00	185	230	\$48,104.89
Monthly Avg.	15	\$1,403.72	16	\$1,923.13	2	\$1,816.93	124	\$41,570.32	23	\$6,931.17	125	\$22,591.46	0	\$0.00	241	304	\$76,236.73
<b>Fiscal Year 2010</b>																	
October '09	29	\$2,786.47	23	\$2,550.43	1	\$2,500.00	115	\$45,116.15	18	\$5,043.20	141	\$33,105.29	0	\$0.00	263	327	\$91,101.54
November '09	10	\$1,086.33	30	\$3,170.62	5	\$7,408.00	81	\$39,926.32	18	\$5,479.17	119	\$25,554.99	0	\$0.00	217	263	\$82,625.43
December '09	20	\$1,864.89	13	\$1,305.47	3	\$5,025.00	142	\$54,788.39	23	\$6,343.64	151	\$33,496.57	0	\$0.00	284	352	\$102,823.96
January '10	5	\$395.00	11	\$1,600.38	4	\$3,554.00	119	\$41,052.01	18	\$6,667.16	130	\$26,973.69	0	\$0.00	242	287	\$80,242.24
February '10	7	\$855.00	12	\$1,811.81	2	\$5,775.00	153	\$59,395.07	30	\$15,090.75	130	\$31,877.10	0	\$0.00	279	334	\$114,804.73
March '10	9	\$1,003.18	10	\$1,376.42	0	\$0.00	186	\$69,553.03	48	\$23,293.95	167	\$37,187.59	0	\$0.00	356	420	\$132,414.17
April '10	5	\$445.00	10	\$1,659.84	2	\$4,830.00	93	\$29,869.32	34	\$11,826.82	121	\$25,203.31	0	\$0.00	225	265	\$73,834.29
May '10	10	\$759.68	18	\$1,695.06	1	\$630.00	89	\$21,408.89	31	\$15,453.69	142	\$29,773.40	0	\$0.00	240	291	\$69,720.72
June '10	8	\$500.00	15	\$2,101.63	0	\$0.00	64	\$13,570.36	32	\$11,863.35	137	\$29,097.88	0	\$0.00	211	256	\$57,133.22
July '10	2	\$100.00	12	\$1,540.00	0	\$0.00	59	\$13,285.71	12	\$2,627.02	117	\$25,183.97	0	\$0.00	171	202	\$42,736.70
August '10	7	\$570.00	23	\$3,230.00	2	\$7,090.00	42	\$8,206.24	19	\$5,142.72	166	\$34,734.27	0	\$0.00	219	259	\$58,973.23
September '10	8	\$910.00	19	\$2,399.29	1	\$2,600.00	58	\$16,653.14	23	\$6,724.23	193	\$46,064.04	0	\$0.00	259	302	\$75,350.70
Monthly Avg.	10	\$939.63	16	\$2,036.75	2	\$3,284.33	100	\$34,402.05	26	\$9,629.64	143	\$31,521.01	0	\$0.00	247	297	\$81,813.41
<b>Fiscal Year 2011</b>																	
October '10	13	\$1,091.00	16	\$1,958.00	0	\$0.00	72	\$28,070.69	22	\$6,180.30	155	\$35,881.36	0	\$0.00	246	278	\$73,181.35
November '10	12	\$1,375.00	25	\$2,161.36	1	\$2,900.00	119	\$45,062.46	13	\$3,367.39	173	\$34,142.68	0	\$0.00	287	343	\$89,008.89
December '10	17	\$2,268.16	8	\$1,374.00	3	\$7,935.00	164	\$63,822.84	32	\$8,330.56	186	\$33,758.81	0	\$0.00	346	410	\$117,489.37
Monthly Avg.	14	\$1,578.05	16	\$1,831.12	1	\$3,611.67	118	\$45,652.00	22	\$5,959.42	171	\$34,594.28	0	\$0.00	293	344	\$93,226.54

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Charlevoix County																	
Fiscal Year 2009																	
October '08	2	\$150.00	1	\$140.00	0	\$0.00	39	\$19,177.01	0	\$0.00	35	\$6,520.52	0	\$0.00	68	77	\$25,987.53
November '08	3	\$225.00	2	\$80.00	0	\$0.00	41	\$19,373.20	0	\$0.00	30	\$5,499.10	0	\$0.00	59	76	\$25,177.30
December '08	2	\$275.00	0	\$0.00	0	\$0.00	33	\$16,252.42	0	\$0.00	25	\$4,596.55	0	\$0.00	53	60	\$21,123.97
January '09	4	\$462.97	0	\$0.00	1	\$1,500.00	46	\$20,943.53	0	\$0.00	35	\$8,423.82	0	\$0.00	72	86	\$31,330.32
February '09	9	\$831.00	1	\$200.00	0	\$0.00	68	\$34,300.75	0	\$0.00	51	\$13,132.15	0	\$0.00	100	129	\$48,463.90
March '09	1	\$75.00	0	\$0.00	1	\$230.00	42	\$17,052.43	2	\$1,074.17	29	\$6,808.08	0	\$0.00	66	75	\$25,239.68
April '09	4	\$525.00	0	\$0.00	0	\$0.00	27	\$12,107.49	0	\$0.00	39	\$9,742.07	0	\$0.00	59	70	\$22,374.56
May '09	1	\$75.00	5	\$360.00	1	\$324.76	23	\$10,182.11	0	\$0.00	32	\$10,366.98	1	\$345.82	54	63	\$21,654.67
June '09	1	\$200.00	0	\$0.00	0	\$0.00	14	\$5,370.24	1	\$232.35	17	\$4,639.45	0	\$0.00	28	33	\$10,442.04
July '09	2	\$150.00	1	\$140.00	0	\$0.00	15	\$6,218.80	1	\$231.07	28	\$7,047.81	0	\$0.00	44	47	\$13,787.68
August '09	0	\$0.00	2	\$80.00	0	\$0.00	13	\$4,731.68	0	\$0.00	28	\$5,665.79	0	\$0.00	36	43	\$10,477.47
September '09	1	\$92.00	3	\$280.00	0	\$0.00	26	\$9,751.08	1	\$413.46	29	\$6,066.42	0	\$0.00	51	60	\$16,602.96
Monthly Avg.	3	\$255.08	1	\$106.67	0	\$171.23	32	\$14,621.73	0	\$162.59	32	\$7,375.73	0	\$28.82	58	68	\$22,721.84
Fiscal Year 2010																	
October '09	0	\$0.00	1	\$40.00	0	\$0.00	27	\$10,946.70	0	\$0.00	37	\$9,246.96	0	\$0.00	61	65	\$20,233.66
November '09	5	\$377.00	4	\$420.00	0	\$0.00	41	\$18,882.31	0	\$0.00	43	\$11,616.86	0	\$0.00	79	93	\$31,296.17
December '09	1	\$75.00	1	\$40.00	0	\$0.00	40	\$18,475.62	0	\$0.00	44	\$11,340.78	0	\$0.00	77	86	\$29,931.40
January '10	2	\$150.00	3	\$366.65	0	\$0.00	42	\$19,038.19	0	\$0.00	43	\$13,020.84	0	\$0.00	77	90	\$32,575.68
February '10	1	\$160.00	0	\$0.00	3	\$861.32	74	\$37,237.13	3	\$1,596.79	40	\$10,155.79	0	\$0.00	111	121	\$50,011.03
March '10	3	\$400.00	0	\$0.00	0	\$0.00	66	\$32,133.30	3	\$845.16	44	\$12,541.21	0	\$0.00	103	116	\$45,919.67
April '10	1	\$200.00	0	\$0.00	0	\$0.00	44	\$20,656.64	0	\$0.00	41	\$10,337.92	0	\$0.00	76	86	\$31,194.56
May '10	0	\$0.00	2	\$140.00	0	\$0.00	43	\$16,694.84	1	\$161.00	54	\$16,377.13	0	\$0.00	86	100	\$33,372.97
June '10	0	\$0.00	2	\$48.00	0	\$0.00	23	\$10,011.78	2	\$734.00	45	\$13,579.98	0	\$0.00	63	72	\$24,373.76
July '10	1	\$85.00	1	\$40.00	0	\$0.00	12	\$5,565.31	2	\$1,633.00	31	\$11,676.04	0	\$0.00	41	47	\$18,999.35
August '10	0	\$0.00	3	\$139.00	0	\$0.00	11	\$5,054.82	0	\$0.00	28	\$7,346.03	0	\$0.00	37	42	\$12,539.85
September '10	0	\$0.00	3	\$204.00	1	\$2,875.00	19	\$7,474.00	1	\$278.00	48	\$14,873.07	0	\$0.00	62	72	\$25,704.07
Monthly Avg.	1	\$120.58	2	\$119.80	0	\$311.36	37	\$16,847.55	1	\$437.33	42	\$11,842.72	0	\$0.00	73	83	\$29,679.35
Fiscal Year 2011																	
October '10	1	\$100.00	0	\$0.00	0	\$0.00	25	\$10,758.34	0	\$0.00	25	\$5,822.43	0	\$0.00	50	51	\$16,680.77
November '10	1	\$50.00	0	\$0.00	1	\$100.00	39	\$17,609.55	1	\$97.51	41	\$9,544.34	0	\$0.00	74	83	\$27,401.40
December '10	5	\$400.00	0	\$0.00	2	\$6,500.00	45	\$21,223.69	1	\$700.00	44	\$11,224.66	0	\$0.00	87	97	\$40,048.35
Monthly Avg.	2	\$183.33	0	\$0.00	1	\$2,200.00	36	\$16,530.53	1	\$265.84	37	\$8,863.81	0	\$0.00	70	77	\$28,043.51



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Cheboygan County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	6	\$894.00	5	\$260.00	0	\$0.00	54	\$20,423.39	0	\$0.00	68	\$10,351.95	0	\$0.00	106	133	\$31,929.34
November '08	1	\$75.00	0	\$0.00	1	\$340.00	46	\$19,050.08	2	\$552.19	56	\$8,320.04	0	\$0.00	87	106	\$28,337.31
December '08	10	\$1,135.00	1	\$120.00	1	\$1,500.00	77	\$35,454.40	2	\$446.25	56	\$8,411.61	0	\$0.00	120	147	\$47,067.26
January '09	8	\$766.50	3	\$155.00	0	\$0.00	98	\$38,431.63	2	\$584.14	91	\$15,679.91	0	\$0.00	158	202	\$55,617.18
February '09	11	\$1,252.50	0	\$0.00	1	\$800.00	108	\$40,531.52	4	\$2,186.31	75	\$12,730.46	0	\$0.00	158	199	\$57,500.79
March '09	6	\$623.50	1	\$30.00	1	\$2,775.00	86	\$36,015.24	4	\$2,570.50	70	\$16,549.96	0	\$0.00	142	168	\$58,564.20
April '09	6	\$762.97	1	\$120.00	1	\$4,000.00	102	\$40,322.08	1	\$200.76	80	\$17,136.16	0	\$0.00	154	191	\$62,541.97
May '09	3	\$411.82	2	\$210.00	1	\$4,000.00	69	\$22,539.40	2	\$630.24	75	\$17,001.86	8	\$4,076.18	129	160	\$48,869.50
June '09	2	\$350.00	0	\$0.00	0	\$0.00	32	\$11,951.48	2	\$1,157.30	33	\$7,635.41	0	\$0.00	61	69	\$21,094.19
July '09	3	\$450.00	1	\$150.00	0	\$0.00	36	\$11,780.60	1	\$842.56	52	\$10,098.47	0	\$0.00	71	93	\$23,321.63
August '09	1	\$92.00	2	\$270.00	0	\$0.00	20	\$7,905.86	1	\$372.08	34	\$6,601.00	0	\$0.00	55	58	\$15,240.94
September '09	1	\$40.00	3	\$425.00	0	\$0.00	39	\$14,919.03	1	\$151.61	60	\$13,316.43	0	\$0.00	93	104	\$28,852.07
Monthly Avg.	5	\$571.11	2	\$145.00	1	\$1,117.92	64	\$24,943.73	2	\$807.83	63	\$11,986.11	1	\$339.68	111	136	\$39,911.37
<b>Fiscal Year 2010</b>																	
October '09	13	\$1,072.50	4	\$400.00	0	\$0.00	53	\$22,683.22	2	\$1,918.97	67	\$15,003.75	0	\$0.00	117	139	\$41,078.44
November '09	14	\$1,557.40	5	\$443.00	0	\$0.00	60	\$25,875.19	2	\$501.44	67	\$16,342.26	0	\$0.00	125	148	\$44,719.29
December '09	12	\$1,145.00	0	\$0.00	3	\$6,743.00	79	\$30,208.35	2	\$1,134.72	64	\$13,530.12	0	\$0.00	133	160	\$52,761.19
January '10	11	\$1,050.49	2	\$150.00	0	\$0.00	89	\$37,426.44	1	\$126.44	58	\$12,457.35	0	\$0.00	129	161	\$51,210.72
February '10	9	\$851.48	2	\$155.00	1	\$1,598.50	123	\$52,560.53	3	\$660.21	63	\$13,760.97	0	\$0.00	170	201	\$69,586.69
March '10	8	\$875.00	3	\$280.00	0	\$0.00	102	\$39,654.94	5	\$2,143.30	98	\$22,517.80	0	\$0.00	173	216	\$65,471.04
April '10	4	\$218.80	1	\$65.00	4	\$9,066.22	77	\$27,647.86	1	\$502.00	61	\$13,296.16	0	\$0.00	122	148	\$50,796.04
May '10	4	\$484.00	3	\$270.00	0	\$0.00	66	\$22,459.49	3	\$1,958.48	76	\$18,732.44	0	\$0.00	125	152	\$43,904.41
June '10	2	\$400.00	1	\$125.00	0	\$0.00	63	\$20,826.37	1	\$694.06	77	\$19,669.51	0	\$0.00	119	144	\$41,714.94
July '10	1	\$129.00	1	\$30.00	1	\$1,977.00	29	\$11,525.86	2	\$370.72	48	\$12,084.94	0	\$0.00	70	82	\$26,117.52
August '10	5	\$840.00	4	\$390.00	0	\$0.00	34	\$12,011.90	3	\$2,469.87	53	\$15,609.37	0	\$0.00	81	99	\$31,321.14
September '10	5	\$509.00	3	\$499.16	0	\$0.00	34	\$11,631.12	2	\$1,690.45	74	\$18,140.97	0	\$0.00	103	118	\$32,470.70
Monthly Avg.	7	\$761.06	2	\$233.93	1	\$1,615.39	67	\$26,209.27	2	\$1,180.89	67	\$15,928.80	0	\$0.00	122	147	\$45,929.34
<b>Fiscal Year 2011</b>																	
October '10	4	\$490.00	1	\$150.00	0	\$0.00	53	\$19,758.20	3	\$297.46	56	\$12,128.79	0	\$0.00	107	117	\$32,824.45
November '10	5	\$570.00	2	\$165.00	0	\$0.00	71	\$26,960.72	6	\$2,015.08	72	\$16,469.56	0	\$0.00	136	156	\$46,180.36
December '10	15	\$1,432.00	3	\$340.82	0	\$0.00	103	\$39,171.56	2	\$803.35	95	\$20,091.59	0	\$0.00	176	218	\$61,839.32
Monthly Avg.	8	\$830.67	2	\$218.61	0	\$0.00	76	\$28,630.16	4	\$1,038.63	74	\$16,229.98	0	\$0.00	140	164	\$46,948.04

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Chippewa County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	3	\$463.99	7	\$771.77	0	\$0.00	75	\$34,851.81	1	\$101.69	63	\$12,996.22	0	\$0.00	123	149	\$49,185.48
November '08	2	\$376.00	6	\$602.04	0	\$0.00	41	\$16,328.35	1	\$66.66	60	\$13,416.25	0	\$0.00	92	110	\$30,789.30
December '08	0	\$0.00	2	\$240.00	1	\$214.04	44	\$20,112.72	2	\$285.65	42	\$7,665.09	0	\$0.00	80	91	\$28,517.50
January '09	5	\$660.09	1	\$154.89	0	\$0.00	74	\$30,788.75	13	\$3,607.72	73	\$14,312.77	0	\$0.00	141	166	\$49,524.22
February '09	3	\$301.99	4	\$620.00	0	\$0.00	75	\$32,273.06	10	\$4,634.29	61	\$13,517.55	0	\$0.00	130	153	\$51,346.89
March '09	0	\$0.00	1	\$200.00	1	\$101.72	58	\$25,157.40	7	\$4,438.79	46	\$11,461.46	0	\$0.00	92	113	\$41,359.37
April '09	3	\$200.00	3	\$430.00	1	\$268.47	67	\$29,189.72	14	\$6,379.06	65	\$17,818.22	0	\$0.00	131	153	\$54,285.47
May '09	2	\$183.00	3	\$330.00	0	\$0.00	39	\$17,537.74	10	\$5,620.13	54	\$16,940.03	19	\$6,144.98	111	127	\$46,755.88
June '09	1	\$50.00	0	\$0.00	0	\$0.00	33	\$12,165.41	3	\$1,244.74	21	\$6,355.28	0	\$0.00	53	58	\$19,815.43
July '09	0	\$0.00	1	\$100.00	0	\$0.00	31	\$11,041.44	4	\$2,182.62	38	\$11,531.91	0	\$0.00	69	74	\$24,855.97
August '09	1	\$200.00	0	\$0.00	1	\$3,582.00	31	\$9,825.05	3	\$1,116.49	36	\$8,880.92	0	\$0.00	65	72	\$23,604.46
September '09	1	\$80.00	2	\$350.00	2	\$1,480.01	39	\$15,516.36	6	\$2,564.56	66	\$15,384.64	0	\$0.00	108	116	\$35,375.57
Monthly Avg.	2	\$209.59	3	\$316.56	1	\$470.52	51	\$21,232.32	6	\$2,686.87	52	\$12,523.36	2	\$512.08	100	115	\$37,951.30
<b>Fiscal Year 2010</b>																	
October '09	3	\$170.00	3	\$225.00	0	\$0.00	67	\$28,749.71	0	\$0.00	64	\$20,305.94	0	\$0.00	112	137	\$49,450.65
November '09	5	\$648.99	6	\$458.00	1	\$2,482.00	60	\$27,508.13	3	\$783.55	62	\$18,709.93	0	\$0.00	111	137	\$50,590.60
December '09	1	\$200.00	2	\$153.00	2	\$6,468.00	77	\$31,609.70	4	\$2,493.15	70	\$19,177.21	0	\$0.00	127	156	\$60,101.06
January '10	4	\$578.08	3	\$292.00	2	\$4,745.00	82	\$39,452.75	8	\$4,121.58	50	\$14,056.28	0	\$0.00	129	149	\$63,245.69
February '10	2	\$200.00	2	\$183.00	0	\$0.00	65	\$33,480.64	7	\$2,346.96	52	\$15,761.35	0	\$0.00	113	128	\$51,971.95
March '10	3	\$190.00	3	\$302.00	0	\$0.00	97	\$42,420.34	14	\$7,874.00	74	\$20,510.86	0	\$0.00	165	191	\$71,297.20
April '10	1	\$85.00	4	\$402.63	2	\$3,415.00	67	\$25,979.63	16	\$9,753.60	58	\$16,316.95	0	\$0.00	133	148	\$55,952.81
May '10	2	\$208.24	3	\$362.64	0	\$0.00	66	\$24,319.95	7	\$3,326.08	72	\$19,674.45	0	\$0.00	128	150	\$47,891.36
June '10	0	\$0.00	5	\$377.00	2	\$2,710.00	57	\$21,309.87	9	\$6,685.74	77	\$24,295.32	0	\$0.00	124	150	\$55,377.93
July '10	1	\$200.00	5	\$394.00	0	\$0.00	43	\$18,386.75	3	\$1,472.34	58	\$18,152.38	0	\$0.00	97	110	\$38,605.47
August '10	1	\$85.00	3	\$360.00	0	\$0.00	42	\$14,843.23	5	\$2,703.86	51	\$15,137.57	0	\$0.00	91	102	\$33,129.66
September '10	1	\$50.00	3	\$346.00	0	\$0.00	57	\$18,922.12	4	\$879.78	66	\$20,220.68	0	\$0.00	111	131	\$40,418.58
Monthly Avg.	2	\$217.94	4	\$321.27	1	\$1,651.67	65	\$27,248.57	7	\$3,536.72	63	\$18,526.58	0	\$0.00	120	141	\$51,502.75
<b>Fiscal Year 2011</b>																	
October '10	2	\$242.00	4	\$446.00	0	\$0.00	51	\$20,420.42	4	\$1,227.93	41	\$10,558.15	0	\$0.00	90	102	\$32,894.50
November '10	6	\$290.88	3	\$351.00	0	\$0.00	57	\$25,684.46	10	\$3,742.32	76	\$17,619.15	0	\$0.00	130	152	\$47,687.81
December '10	7	\$1,058.50	0	\$0.00	2	\$4,095.00	70	\$32,426.53	7	\$2,538.87	93	\$21,229.55	0	\$0.00	166	179	\$61,348.45
Monthly Avg.	5	\$530.46	2	\$265.67	1	\$1,365.00	59	\$26,177.14	7	\$2,503.04	70	\$16,468.95	0	\$0.00	129	144	\$47,310.25

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Clare County																	
Fiscal Year 2009																	
October '08	20	\$1,518.53	0	\$0.00	2	\$409.60	170	\$92,761.13	1	\$267.99	99	\$15,524.11	0	\$0.00	246	292	\$110,481.36
November '08	29	\$2,544.55	0	\$0.00	2	\$2,999.20	124	\$61,929.22	6	\$1,381.73	66	\$10,745.71	0	\$0.00	186	227	\$79,600.41
December '08	21	\$1,769.87	0	\$0.00	2	\$1,590.00	142	\$69,513.06	4	\$601.83	105	\$17,154.52	0	\$0.00	233	274	\$90,629.28
January '09	22	\$1,792.47	0	\$0.00	2	\$3,000.00	203	\$99,045.48	6	\$1,814.55	106	\$23,559.04	0	\$0.00	299	339	\$129,211.54
February '09	28	\$2,695.38	0	\$0.00	2	\$448.99	186	\$84,614.49	5	\$2,233.83	81	\$16,675.21	0	\$0.00	261	302	\$106,667.90
March '09	20	\$1,864.95	0	\$0.00	4	\$4,860.95	143	\$61,277.42	2	\$1,481.73	65	\$15,170.59	0	\$0.00	201	234	\$84,655.64
April '09	14	\$1,126.99	0	\$0.00	2	\$1,996.10	116	\$47,158.29	3	\$818.19	96	\$20,872.85	0	\$0.00	203	231	\$71,972.42
May '09	3	\$283.00	0	\$0.00	2	\$7,350.00	38	\$14,763.88	11	\$4,620.67	88	\$18,893.75	25	\$7,609.02	154	167	\$53,520.32
June '09	1	\$79.00	0	\$0.00	1	\$2,485.00	85	\$33,660.97	4	\$802.71	187	\$77,371.17	0	\$0.00	255	278	\$114,398.85
July '09	1	\$136.00	0	\$0.00	0	\$0.00	31	\$11,189.24	4	\$2,350.12	68	\$12,947.30	0	\$0.00	99	104	\$26,622.66
August '09	2	\$169.00	1	\$101.03	1	\$2,137.50	20	\$8,648.68	2	\$1,015.20	61	\$11,553.09	0	\$0.00	79	87	\$23,624.50
September '09	2	\$145.00	1	\$199.71	0	\$0.00	27	\$10,921.54	3	\$1,399.85	80	\$15,673.74	0	\$0.00	108	113	\$28,339.84
Monthly Avg.	14	\$1,177.06	0	\$25.06	2	\$2,273.11	107	\$49,623.62	4	\$1,565.70	92	\$21,345.09	2	\$634.09	194	221	\$76,643.73
Fiscal Year 2010																	
October '09	21	\$1,210.94	0	\$0.00	2	\$4,131.00	95	\$40,937.34	10	\$4,403.42	126	\$32,502.06	0	\$0.00	232	254	\$83,184.76
November '09	10	\$806.62	0	\$0.00	1	\$1,500.00	92	\$43,871.15	4	\$2,658.11	101	\$25,974.31	0	\$0.00	189	208	\$74,810.19
December '09	18	\$1,888.95	1	\$60.00	0	\$0.00	113	\$52,340.79	5	\$1,757.18	100	\$22,661.12	0	\$0.00	219	237	\$78,708.04
January '10	22	\$1,692.99	0	\$0.00	1	\$425.00	175	\$85,027.52	2	\$558.87	87	\$21,475.18	0	\$0.00	259	287	\$109,179.56
February '10	17	\$1,552.99	1	\$95.50	0	\$0.00	154	\$75,472.02	5	\$2,095.38	101	\$21,442.14	0	\$0.00	244	278	\$100,658.03
March '10	12	\$912.03	0	\$0.00	3	\$4,605.92	164	\$77,685.41	3	\$779.37	105	\$22,170.59	0	\$0.00	258	287	\$106,153.32
April '10	6	\$530.99	0	\$0.00	0	\$0.00	52	\$20,656.05	6	\$2,711.63	80	\$15,845.12	0	\$0.00	138	144	\$39,743.79
May '10	3	\$184.00	0	\$0.00	0	\$0.00	76	\$29,243.05	3	\$638.54	92	\$21,156.45	0	\$0.00	161	174	\$51,222.04
June '10	6	\$484.00	1	\$200.00	4	\$8,132.88	51	\$17,259.75	7	\$3,928.14	139	\$34,722.17	0	\$0.00	184	208	\$64,726.94
July '10	4	\$280.00	0	\$0.00	0	\$0.00	42	\$16,569.62	6	\$1,185.77	101	\$24,476.99	0	\$0.00	141	153	\$42,512.38
August '10	2	\$147.04	3	\$469.04	0	\$0.00	30	\$11,479.16	7	\$1,072.03	111	\$27,594.53	0	\$0.00	142	153	\$40,761.80
September '10	8	\$519.69	2	\$356.98	0	\$0.00	64	\$25,422.61	6	\$2,363.53	151	\$38,147.69	0	\$0.00	213	231	\$66,810.50
Monthly Avg.	11	\$850.85	1	\$98.46	1	\$1,566.23	92	\$41,330.37	5	\$2,012.66	108	\$25,680.70	0	\$0.00	198	218	\$71,539.28
Fiscal Year 2011																	
October '10	12	\$950.95	1	\$200.00	2	\$2,096.00	82	\$38,327.67	4	\$2,065.68	90	\$20,294.31	0	\$0.00	163	191	\$63,934.61
November '10	14	\$1,200.62	0	\$0.00	4	\$11,207.00	128	\$57,396.73	3	\$699.35	99	\$18,818.25	0	\$0.00	221	248	\$89,321.95
December '10	11	\$890.68	2	\$171.58	2	\$3,720.00	116	\$52,721.18	6	\$1,949.33	146	\$24,948.35	0	\$0.00	258	283	\$84,401.12
Monthly Avg.	12	\$1,014.08	1	\$123.86	3	\$5,674.33	109	\$49,481.86	4	\$1,571.45	112	\$21,353.64	0	\$0.00	214	241	\$79,219.23

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Clinton County																	
Fiscal Year 2009																	
October '08	0	\$0.00	0	\$0.00	0	\$0.00	73	\$20,153.20	6	\$701.87	65	\$8,007.80	0	\$0.00	86	144	\$28,862.87
November '08	0	\$0.00	0	\$0.00	2	\$3,000.00	74	\$13,791.69	1	\$123.60	81	\$9,657.73	0	\$0.00	93	158	\$26,573.02
December '08	0	\$0.00	0	\$0.00	0	\$0.00	75	\$14,487.78	0	\$0.00	73	\$8,783.86	0	\$0.00	84	148	\$23,271.64
January '09	0	\$0.00	0	\$0.00	0	\$0.00	91	\$18,659.29	1	\$167.67	90	\$12,319.49	0	\$0.00	104	182	\$31,146.45
February '09	0	\$0.00	0	\$0.00	1	\$1,500.00	93	\$19,213.95	0	\$0.00	89	\$11,046.52	0	\$0.00	101	183	\$31,760.47
March '09	0	\$0.00	0	\$0.00	1	\$208.00	77	\$23,111.98	0	\$0.00	75	\$16,023.03	0	\$0.00	87	153	\$39,343.01
April '09	0	\$0.00	0	\$0.00	0	\$0.00	97	\$27,843.90	0	\$0.00	105	\$23,691.68	0	\$0.00	110	202	\$51,535.58
May '09	0	\$0.00	0	\$0.00	0	\$0.00	60	\$12,992.01	2	\$904.12	69	\$13,357.44	0	\$0.00	74	131	\$27,253.57
June '09	0	\$0.00	0	\$0.00	0	\$0.00	63	\$13,706.14	1	\$206.81	62	\$11,978.15	0	\$0.00	71	126	\$25,891.10
July '09	0	\$0.00	1	\$200.00	0	\$0.00	45	\$9,598.82	0	\$0.00	59	\$11,681.79	0	\$0.00	61	105	\$21,480.61
August '09	0	\$0.00	0	\$0.00	1	\$1,503.00	48	\$10,195.43	0	\$0.00	51	\$9,541.38	0	\$0.00	59	100	\$21,239.81
September '09	0	\$0.00	0	\$0.00	0	\$0.00	73	\$17,196.58	1	\$1,098.34	85	\$18,567.08	0	\$0.00	91	159	\$36,862.00
Monthly Avg.	0	\$0.00	0	\$16.67	0	\$517.58	72	\$16,745.90	1	\$266.87	75	\$12,888.00	0	\$0.00	85	149	\$30,435.01
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	1	\$371.54	84	\$29,642.38	0	\$0.00	90	\$27,658.29	0	\$0.00	97	175	\$57,672.21
November '09	0	\$0.00	0	\$0.00	1	\$387.00	71	\$20,729.24	0	\$0.00	76	\$21,228.36	0	\$0.00	83	148	\$42,344.60
December '09	0	\$0.00	1	\$1,100.00	1	\$288.40	92	\$29,399.43	0	\$0.00	98	\$26,863.57	0	\$0.00	110	192	\$57,651.40
January '10	0	\$0.00	0	\$0.00	1	\$1,513.00	58	\$19,296.33	2	\$617.27	58	\$14,816.03	0	\$0.00	68	119	\$36,242.63
February '10	0	\$0.00	0	\$0.00	1	\$1,571.58	72	\$25,335.04	3	\$1,659.97	63	\$18,202.51	0	\$0.00	86	139	\$46,769.10
March '10	0	\$0.00	0	\$0.00	1	\$2,775.00	120	\$40,444.84	0	\$0.00	114	\$33,542.82	0	\$0.00	133	235	\$76,762.66
April '10	0	\$0.00	1	\$200.00	0	\$0.00	65	\$20,653.60	1	\$190.06	64	\$19,368.03	0	\$0.00	72	131	\$40,411.69
May '10	0	\$0.00	1	\$550.00	1	\$2,985.00	95	\$30,084.37	3	\$2,165.27	100	\$32,492.08	0	\$0.00	112	200	\$68,276.72
June '10	0	\$0.00	1	\$200.00	0	\$0.00	94	\$34,027.02	6	\$3,534.18	101	\$33,690.29	0	\$0.00	114	202	\$71,451.49
July '10	1	\$162.50	1	\$162.50	1	\$504.84	60	\$20,153.74	4	\$1,074.45	70	\$25,547.47	0	\$0.00	80	137	\$47,605.50
August '10	0	\$0.00	0	\$0.00	0	\$0.00	94	\$34,396.23	3	\$1,639.12	97	\$31,436.85	0	\$0.00	109	194	\$67,472.20
September '10	0	\$0.00	0	\$0.00	0	\$0.00	103	\$38,008.80	2	\$410.58	121	\$49,023.14	0	\$0.00	130	226	\$87,442.52
Monthly Avg.	0	\$13.54	0	\$184.38	1	\$866.36	84	\$28,514.25	2	\$940.91	88	\$27,822.45	0	\$0.00	100	175	\$58,341.89
Fiscal Year 2011																	
October '10	0	\$0.00	0	\$0.00	1	\$2,400.00	62	\$20,522.13	0	\$0.00	59	\$19,544.25	0	\$0.00	70	122	\$42,466.38
November '10	0	\$0.00	0	\$0.00	1	\$2,310.00	62	\$15,575.67	1	\$152.32	62	\$12,982.86	0	\$0.00	73	126	\$31,020.85
December '10	0	\$0.00	0	\$0.00	0	\$0.00	99	\$25,423.30	1	\$227.35	101	\$20,345.71	0	\$0.00	120	201	\$45,996.36
Monthly Avg.	0	\$0.00	0	\$0.00	1	\$1,570.00	74	\$20,507.03	1	\$126.56	74	\$17,624.27	0	\$0.00	88	150	\$39,827.86

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Crawford County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	0	\$0.00	2	\$180.00	1	\$120.00	31	\$13,783.02	0	\$0.00	33	\$4,812.97	0	\$0.00	60	67	\$18,895.99
November '08	1	\$152.11	0	\$0.00	0	\$0.00	21	\$10,158.86	0	\$0.00	20	\$3,621.91	0	\$0.00	38	42	\$13,932.88
December '08	1	\$158.99	0	\$0.00	0	\$0.00	43	\$21,246.00	1	\$100.00	29	\$4,294.91	0	\$0.00	71	74	\$25,799.90
January '09	2	\$168.26	0	\$0.00	2	\$1,955.00	42	\$19,969.35	0	\$0.00	26	\$5,176.68	0	\$0.00	68	72	\$27,269.29
February '09	1	\$89.00	1	\$200.00	2	\$1,958.53	41	\$16,288.74	0	\$0.00	32	\$7,467.62	0	\$0.00	68	77	\$26,003.89
March '09	2	\$184.00	0	\$0.00	1	\$2,489.00	25	\$10,997.12	0	\$0.00	26	\$6,042.80	0	\$0.00	48	54	\$19,712.92
April '09	2	\$242.00	0	\$0.00	1	\$2,100.00	20	\$8,372.27	1	\$662.21	22	\$4,847.08	0	\$0.00	43	46	\$16,223.56
May '09	0	\$0.00	0	\$0.00	0	\$0.00	18	\$6,870.19	2	\$633.59	22	\$4,067.67	4	\$2,451.85	40	46	\$14,023.30
June '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$892.58	1	\$390.00	18	\$3,748.92	0	\$0.00	20	21	\$5,031.50
July '09	0	\$0.00	0	\$0.00	0	\$0.00	10	\$4,468.93	0	\$0.00	20	\$4,638.59	0	\$0.00	27	30	\$9,107.52
August '09	0	\$0.00	0	\$0.00	1	\$958.25	14	\$5,146.17	0	\$0.00	16	\$2,820.98	0	\$0.00	31	31	\$8,925.40
September '09	0	\$0.00	1	\$50.00	0	\$0.00	14	\$5,108.03	0	\$0.00	21	\$3,306.73	0	\$0.00	36	36	\$8,464.76
Monthly Avg.	1	\$82.86	0	\$35.83	1	\$798.40	23	\$10,275.11	0	\$148.82	24	\$4,570.57	0	\$204.32	46	50	\$16,115.91
<b>Fiscal Year 2010</b>																	
October '09	1	\$65.00	1	\$140.00	0	\$0.00	12	\$3,912.39	0	\$0.00	31	\$6,094.28	0	\$0.00	42	45	\$10,211.67
November '09	1	\$30.00	0	\$0.00	0	\$0.00	31	\$12,309.77	0	\$0.00	30	\$6,379.60	0	\$0.00	55	62	\$18,719.37
December '09	5	\$425.00	0	\$0.00	1	\$1,475.45	38	\$15,648.82	1	\$243.84	38	\$9,171.70	0	\$0.00	69	83	\$26,964.81
January '10	2	\$109.00	0	\$0.00	3	\$2,526.00	51	\$24,013.97	2	\$1,430.43	24	\$6,001.12	0	\$0.00	73	82	\$34,080.52
February '10	3	\$170.00	0	\$0.00	0	\$0.00	46	\$20,323.47	0	\$0.00	46	\$10,323.69	0	\$0.00	78	95	\$30,817.16
March '10	3	\$193.00	0	\$0.00	0	\$0.00	35	\$14,118.39	2	\$642.75	39	\$8,136.21	0	\$0.00	65	79	\$23,090.35
April '10	0	\$0.00	1	\$40.00	0	\$0.00	20	\$7,141.44	4	\$3,083.22	33	\$6,897.40	0	\$0.00	53	58	\$17,162.06
May '10	1	\$95.00	0	\$0.00	0	\$0.00	22	\$8,511.39	3	\$2,068.78	42	\$11,370.98	0	\$0.00	62	68	\$22,046.15
June '10	3	\$232.50	1	\$40.00	0	\$0.00	23	\$10,614.74	2	\$696.00	33	\$7,870.17	0	\$0.00	56	62	\$19,453.41
July '10	0	\$0.00	1	\$40.00	0	\$0.00	13	\$5,140.02	2	\$537.28	32	\$6,372.59	0	\$0.00	43	48	\$12,089.89
August '10	2	\$119.00	3	\$230.00	0	\$0.00	14	\$6,624.77	3	\$1,063.63	30	\$7,611.19	0	\$0.00	46	52	\$15,648.59
September '10	1	\$79.00	1	\$40.00	0	\$0.00	18	\$6,582.48	1	\$1,289.35	35	\$8,490.07	0	\$0.00	50	56	\$16,480.90
Monthly Avg.	2	\$126.46	1	\$44.17	0	\$333.45	27	\$11,245.14	2	\$921.27	34	\$7,893.25	0	\$0.00	58	66	\$20,563.74
<b>Fiscal Year 2011</b>																	
October '10	1	\$95.00	0	\$0.00	1	\$2,462.92	19	\$7,930.91	0	\$0.00	17	\$3,342.87	0	\$0.00	35	38	\$13,831.70
November '10	1	\$136.00	0	\$0.00	1	\$725.00	25	\$10,138.31	2	\$502.81	33	\$5,761.62	0	\$0.00	57	62	\$17,263.74
December '10	2	\$125.00	0	\$0.00	0	\$0.00	26	\$9,981.82	1	\$117.12	47	\$8,403.91	0	\$0.00	69	76	\$18,627.85
Monthly Avg.	1	\$118.67	0	\$0.00	1	\$1,062.64	23	\$9,350.35	1	\$206.64	32	\$5,836.13	0	\$0.00	54	59	\$16,574.43

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Delta County																	
Fiscal Year 2009																	
October '08	1	\$200.00	13	\$2,025.56	1	\$1,500.00	101	\$44,742.62	2	\$431.55	98	\$21,335.90	0	\$0.00	189	216	\$70,235.63
November '08	1	\$60.00	5	\$885.00	0	\$0.00	60	\$26,167.74	2	\$890.71	77	\$14,470.79	0	\$0.00	136	145	\$42,474.24
December '08	2	\$347.28	10	\$1,710.00	0	\$0.00	83	\$35,160.65	0	\$0.00	76	\$13,797.20	0	\$0.00	153	171	\$51,015.13
January '09	0	\$0.00	7	\$1,050.00	0	\$0.00	155	\$73,065.33	1	\$329.99	115	\$20,591.77	0	\$0.00	243	278	\$95,037.09
February '09	0	\$0.00	7	\$1,200.00	3	\$5,689.54	120	\$57,707.97	0	\$0.00	85	\$21,492.73	0	\$0.00	185	215	\$86,090.24
March '09	0	\$0.00	10	\$1,960.00	1	\$2,136.00	96	\$36,517.64	1	\$362.73	77	\$17,537.63	0	\$0.00	169	185	\$58,514.00
April '09	4	\$463.00	12	\$1,755.68	0	\$0.00	98	\$35,947.63	1	\$445.12	130	\$35,571.76	0	\$0.00	213	245	\$74,183.19
May '09	0	\$0.00	8	\$1,020.00	0	\$0.00	47	\$17,446.11	2	\$2,045.45	100	\$27,382.03	21	\$6,757.29	165	178	\$54,650.88
June '09	1	\$136.00	10	\$1,605.00	0	\$0.00	34	\$11,068.57	2	\$1,525.57	62	\$14,756.45	0	\$0.00	101	109	\$29,091.59
July '09	0	\$0.00	7	\$1,358.93	0	\$0.00	47	\$16,746.69	1	\$1,100.00	59	\$13,001.64	0	\$0.00	108	114	\$32,207.26
August '09	1	\$174.12	13	\$2,380.00	0	\$0.00	22	\$8,093.35	1	\$77.40	59	\$11,697.23	0	\$0.00	89	96	\$22,422.10
September '09	0	\$0.00	14	\$1,968.47	0	\$0.00	32	\$14,412.56	2	\$582.85	71	\$14,540.01	0	\$0.00	108	119	\$31,503.89
Monthly Avg.	1	\$115.03	10	\$1,576.55	0	\$777.13	75	\$31,423.07	1	\$649.28	84	\$18,847.93	2	\$563.11	155	173	\$53,952.10
Fiscal Year 2010																	
October '09	0	\$0.00	4	\$550.00	0	\$0.00	76	\$33,806.96	2	\$2,023.13	98	\$24,823.41	0	\$0.00	156	180	\$61,203.50
November '09	0	\$0.00	4	\$800.00	2	\$3,590.72	55	\$23,023.52	1	\$128.22	61	\$14,393.02	0	\$0.00	120	123	\$41,935.48
December '09	1	\$75.00	6	\$1,168.00	3	\$10,089.00	91	\$36,619.34	0	\$0.00	94	\$20,768.02	0	\$0.00	173	195	\$68,719.36
January '10	0	\$0.00	1	\$200.00	1	\$3,800.00	104	\$46,001.06	0	\$0.00	79	\$16,571.86	0	\$0.00	170	185	\$66,572.92
February '10	1	\$100.00	15	\$2,688.00	3	\$4,253.80	111	\$50,480.02	2	\$671.27	74	\$17,311.53	0	\$0.00	188	206	\$75,504.62
March '10	0	\$0.00	3	\$600.00	1	\$3,800.00	135	\$57,913.24	3	\$1,323.72	129	\$34,857.26	0	\$0.00	244	271	\$98,494.22
April '10	1	\$76.13	6	\$967.51	0	\$0.00	75	\$28,655.14	3	\$2,376.87	110	\$28,251.15	0	\$0.00	183	195	\$60,326.80
May '10	1	\$30.00	13	\$2,045.00	0	\$0.00	75	\$29,542.91	6	\$4,718.55	128	\$37,777.56	0	\$0.00	202	223	\$74,114.02
June '10	0	\$0.00	9	\$1,660.00	0	\$0.00	64	\$20,809.20	4	\$2,638.02	140	\$46,542.31	0	\$0.00	200	217	\$71,649.53
July '10	0	\$0.00	8	\$1,390.00	0	\$0.00	58	\$20,979.92	2	\$1,923.49	92	\$25,343.23	0	\$0.00	140	160	\$49,636.64
August '10	2	\$316.00	9	\$1,095.22	0	\$0.00	49	\$19,785.97	2	\$1,957.18	103	\$25,321.02	0	\$0.00	152	165	\$48,475.39
September '10	2	\$245.00	14	\$2,600.00	0	\$0.00	52	\$18,289.49	3	\$699.22	121	\$27,960.13	0	\$0.00	171	192	\$49,793.84
Monthly Avg.	1	\$70.18	8	\$1,313.64	1	\$2,127.79	79	\$32,158.90	2	\$1,538.31	102	\$26,660.04	0	\$0.00	175	193	\$63,868.86
Fiscal Year 2011																	
October '10	1	\$120.61	5	\$850.00	1	\$391.70	41	\$17,031.94	1	\$698.00	83	\$20,420.90	0	\$0.00	123	132	\$39,513.15
November '10	0	\$0.00	3	\$600.00	1	\$208.57	57	\$22,361.44	2	\$801.52	95	\$22,514.15	0	\$0.00	146	158	\$46,485.68
December '10	0	\$0.00	4	\$730.00	1	\$127.50	85	\$28,980.23	1	\$249.79	111	\$23,510.10	0	\$0.00	179	202	\$53,597.62
Monthly Avg.	0	\$40.20	4	\$726.67	1	\$242.59	61	\$22,791.20	1	\$583.10	96	\$22,148.38	0	\$0.00	149	164	\$46,532.15

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Dickinson County																	
Fiscal Year 2009																	
October '08	1	\$200.00	1	\$200.00	0	\$0.00	34	\$16,532.55	0	\$0.00	19	\$5,242.98	0	\$0.00	52	55	\$22,175.53
November '08	0	\$0.00	1	\$200.00	0	\$0.00	23	\$10,809.23	0	\$0.00	5	\$1,511.58	0	\$0.00	28	29	\$12,520.81
December '08	0	\$0.00	0	\$0.00	0	\$0.00	17	\$6,847.42	0	\$0.00	7	\$1,626.15	0	\$0.00	24	24	\$8,473.57
January '09	0	\$0.00	0	\$0.00	1	\$135.00	34	\$15,078.25	0	\$0.00	13	\$3,684.52	0	\$0.00	46	48	\$18,897.77
February '09	1	\$129.00	0	\$0.00	0	\$0.00	58	\$26,426.84	1	\$447.38	8	\$1,649.85	0	\$0.00	64	68	\$28,653.07
March '09	0	\$0.00	0	\$0.00	0	\$0.00	48	\$20,621.67	0	\$0.00	10	\$3,771.55	0	\$0.00	56	58	\$24,393.22
April '09	0	\$0.00	0	\$0.00	0	\$0.00	30	\$12,661.02	0	\$0.00	16	\$7,947.64	0	\$0.00	43	46	\$20,608.66
May '09	0	\$0.00	0	\$0.00	2	\$2,245.00	25	\$9,990.49	4	\$3,622.44	71	\$34,355.19	15	\$5,665.57	109	117	\$55,878.69
June '09	0	\$0.00	0	\$0.00	1	\$906.90	25	\$9,727.18	0	\$0.00	16	\$6,875.16	0	\$0.00	40	42	\$17,509.24
July '09	0	\$0.00	0	\$0.00	0	\$0.00	22	\$8,989.41	0	\$0.00	18	\$7,328.54	0	\$0.00	38	40	\$16,317.95
August '09	0	\$0.00	0	\$0.00	0	\$0.00	12	\$5,501.98	0	\$0.00	11	\$4,938.81	0	\$0.00	23	23	\$10,440.79
September '09	0	\$0.00	0	\$0.00	0	\$0.00	20	\$9,587.45	0	\$0.00	23	\$9,760.94	0	\$0.00	40	43	\$19,348.39
Monthly Avg.	0	\$27.42	0	\$33.33	0	\$273.91	29	\$12,731.12	0	\$339.15	18	\$7,391.08	1	\$472.13	47	49	\$21,268.14
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	1	\$2,900.00	32	\$15,290.14	1	\$340.31	28	\$11,390.12	0	\$0.00	57	62	\$29,920.57
November '09	0	\$0.00	0	\$0.00	2	\$5,920.00	24	\$11,822.43	0	\$0.00	10	\$2,684.18	0	\$0.00	34	36	\$20,426.61
December '09	0	\$0.00	0	\$0.00	1	\$2,300.00	31	\$13,060.61	0	\$0.00	3	\$296.97	0	\$0.00	35	35	\$15,657.58
January '10	0	\$0.00	0	\$0.00	1	\$2,950.00	30	\$12,894.69	0	\$0.00	1	\$355.36	0	\$0.00	31	32	\$16,200.05
February '10	0	\$0.00	0	\$0.00	0	\$0.00	44	\$19,355.02	0	\$0.00	0	\$0.00	0	\$0.00	44	44	\$19,355.02
March '10	0	\$0.00	0	\$0.00	0	\$0.00	36	\$16,675.34	0	\$0.00	8	\$3,242.90	0	\$0.00	42	44	\$19,918.24
April '10	0	\$0.00	1	\$158.37	0	\$0.00	41	\$15,803.92	5	\$4,224.04	71	\$35,348.07	0	\$0.00	109	118	\$55,534.40
May '10	0	\$0.00	0	\$0.00	0	\$0.00	38	\$16,976.97	0	\$0.00	45	\$24,744.01	0	\$0.00	74	83	\$41,720.98
June '10	0	\$0.00	1	\$50.00	1	\$4,000.00	23	\$9,520.52	4	\$2,853.75	47	\$24,913.27	0	\$0.00	68	76	\$41,337.54
July '10	0	\$0.00	0	\$0.00	0	\$0.00	16	\$8,382.45	0	\$0.00	27	\$13,893.91	0	\$0.00	39	43	\$22,276.36
August '10	0	\$0.00	1	\$200.00	0	\$0.00	25	\$9,497.05	0	\$0.00	34	\$13,987.82	0	\$0.00	54	60	\$23,684.87
September '10	2	\$296.00	0	\$0.00	1	\$85.00	27	\$12,708.43	0	\$0.00	43	\$18,576.90	0	\$0.00	68	73	\$31,666.33
Monthly Avg.	0	\$24.67	0	\$34.03	1	\$1,512.92	31	\$13,498.96	1	\$618.18	26	\$12,452.79	0	\$0.00	55	59	\$28,141.55
Fiscal Year 2011																	
October '10	0	\$0.00	1	\$200.00	3	\$7,850.14	19	\$7,104.12	0	\$0.00	14	\$4,787.56	0	\$0.00	32	37	\$19,941.82
November '10	1	\$115.00	0	\$0.00	0	\$0.00	24	\$8,138.81	0	\$0.00	9	\$2,432.05	0	\$0.00	33	34	\$10,685.86
December '10	0	\$0.00	0	\$0.00	1	\$3,970.00	35	\$12,560.92	0	\$0.00	9	\$1,530.94	0	\$0.00	45	45	\$18,061.86
Monthly Avg.	0	\$38.33	0	\$66.67	1	\$3,940.05	26	\$9,267.95	0	\$0.00	11	\$2,916.85	0	\$0.00	37	39	\$16,229.85

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Eaton County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	0	\$0.00	2	\$380.00	0	\$0.00	85	\$19,065.09	14	\$2,274.80	99	\$16,551.62	0	\$0.00	151	200	\$38,271.51
November '08	0	\$0.00	0	\$0.00	2	\$1,858.29	87	\$22,651.72	13	\$3,867.71	81	\$14,164.98	0	\$0.00	139	183	\$42,542.70
December '08	0	\$0.00	2	\$320.00	4	\$6,000.00	121	\$28,905.08	15	\$3,319.69	106	\$17,042.18	0	\$0.00	186	248	\$55,586.95
January '09	0	\$0.00	0	\$0.00	2	\$3,000.00	130	\$32,350.00	22	\$4,948.36	135	\$22,961.09	0	\$0.00	221	289	\$63,259.45
February '09	0	\$0.00	0	\$0.00	1	\$1,500.00	119	\$27,617.37	10	\$2,328.26	109	\$19,296.73	0	\$0.00	171	239	\$50,742.36
March '09	1	\$200.00	0	\$0.00	1	\$1,680.00	130	\$41,489.01	10	\$2,990.56	99	\$23,129.34	0	\$0.00	177	241	\$69,488.91
April '09	1	\$200.00	0	\$0.00	0	\$0.00	160	\$47,570.66	17	\$7,444.51	151	\$33,967.03	0	\$0.00	262	329	\$89,182.20
May '09	0	\$0.00	4	\$520.00	0	\$0.00	99	\$29,436.51	12	\$4,297.77	100	\$24,924.32	0	\$0.00	173	215	\$59,178.60
June '09	0	\$0.00	1	\$200.00	1	\$254.00	87	\$24,121.14	9	\$4,115.61	93	\$23,135.84	0	\$0.00	143	191	\$51,826.59
July '09	0	\$0.00	0	\$0.00	0	\$0.00	103	\$27,285.01	13	\$5,686.82	118	\$23,790.63	0	\$0.00	175	234	\$56,762.46
August '09	0	\$0.00	1	\$160.00	0	\$0.00	56	\$15,558.48	10	\$2,299.74	96	\$21,441.55	0	\$0.00	141	163	\$39,459.77
September '09	0	\$0.00	2	\$299.74	0	\$0.00	86	\$24,885.25	16	\$5,331.21	115	\$24,186.61	0	\$0.00	177	219	\$54,702.81
Monthly Avg.	0	\$33.33	1	\$156.65	1	\$1,191.02	105	\$28,411.28	13	\$4,075.42	109	\$22,049.33	0	\$0.00	176	229	\$55,917.03
<b>Fiscal Year 2010</b>																	
October '09	1	\$75.00	0	\$0.00	3	\$9,207.00	114	\$38,737.69	12	\$5,060.21	160	\$40,761.77	0	\$0.00	219	290	\$93,841.67
November '09	3	\$270.00	0	\$0.00	0	\$0.00	113	\$38,034.26	10	\$3,312.09	146	\$33,528.91	0	\$0.00	204	272	\$75,145.26
December '09	0	\$0.00	2	\$360.00	3	\$9,433.00	145	\$45,953.26	16	\$6,117.16	165	\$36,764.75	0	\$0.00	245	331	\$98,628.17
January '10	2	\$86.24	0	\$0.00	2	\$6,200.00	120	\$37,630.66	9	\$3,152.52	158	\$33,514.70	0	\$0.00	222	291	\$80,584.12
February '10	1	\$150.00	1	\$100.00	1	\$2,422.00	142	\$44,118.44	8	\$3,562.82	129	\$28,331.61	0	\$0.00	207	282	\$78,684.87
March '10	1	\$25.00	1	\$114.00	2	\$4,200.00	177	\$56,916.77	11	\$4,769.84	173	\$38,545.71	0	\$0.00	273	365	\$104,571.32
April '10	0	\$0.00	1	\$114.00	1	\$51.00	138	\$37,466.09	13	\$4,276.75	173	\$38,152.65	0	\$0.00	257	326	\$80,060.49
May '10	1	\$200.00	1	\$114.00	0	\$0.00	147	\$42,878.12	5	\$1,815.21	177	\$41,683.75	0	\$0.00	245	331	\$86,691.08
June '10	0	\$0.00	0	\$0.00	1	\$4,000.00	172	\$51,045.95	12	\$6,161.52	245	\$57,878.90	0	\$0.00	313	430	\$119,086.37
July '10	0	\$0.00	0	\$0.00	0	\$0.00	125	\$35,435.78	8	\$2,637.67	176	\$39,590.81	0	\$0.00	228	309	\$77,664.26
August '10	0	\$0.00	0	\$0.00	1	\$785.00	130	\$35,749.88	7	\$1,834.68	187	\$49,670.20	0	\$0.00	240	325	\$88,039.76
September '10	0	\$0.00	0	\$0.00	0	\$0.00	137	\$37,132.26	19	\$5,193.51	264	\$67,514.49	0	\$0.00	327	420	\$109,840.26
Monthly Avg.	1	\$67.19	1	\$66.83	1	\$3,024.83	138	\$41,758.26	11	\$3,991.16	179	\$42,161.52	0	\$0.00	248	331	\$91,069.80
<b>Fiscal Year 2011</b>																	
October '10	1	\$110.00	2	\$162.72	1	\$601.00	112	\$34,041.18	9	\$2,833.89	187	\$46,408.95	0	\$0.00	240	312	\$84,157.74
November '10	3	\$160.00	2	\$495.00	0	\$0.00	124	\$34,112.72	9	\$3,525.64	201	\$43,104.80	0	\$0.00	256	339	\$81,398.16
December '10	3	\$310.00	2	\$371.38	2	\$3,762.00	149	\$40,739.14	10	\$2,596.30	242	\$46,295.14	0	\$0.00	316	408	\$94,073.96
Monthly Avg.	2	\$193.33	2	\$343.03	1	\$1,454.33	128	\$36,297.68	9	\$2,985.28	210	\$45,269.63	0	\$0.00	271	353	\$86,543.29



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Emmet County																	
Fiscal Year 2009																	
October '08	7	\$568.52	6	\$520.00	1	\$1,500.00	64	\$37,081.86	1	\$261.61	40	\$8,113.55	0	\$0.00	94	119	\$48,045.54
November '08	1	\$75.00	5	\$460.00	0	\$0.00	48	\$23,960.37	0	\$0.00	55	\$11,041.26	0	\$0.00	85	109	\$35,536.63
December '08	5	\$308.15	3	\$170.00	0	\$0.00	48	\$21,253.35	0	\$0.00	53	\$11,199.10	0	\$0.00	88	109	\$32,930.60
January '09	14	\$1,792.00	0	\$0.00	1	\$1,500.00	89	\$47,159.92	1	\$353.85	59	\$14,167.81	0	\$0.00	125	164	\$64,973.58
February '09	12	\$1,401.00	0	\$0.00	0	\$0.00	96	\$50,049.80	3	\$1,261.28	58	\$15,233.35	0	\$0.00	134	169	\$67,945.43
March '09	12	\$1,488.35	0	\$0.00	0	\$0.00	81	\$38,862.59	1	\$396.16	48	\$13,178.70	0	\$0.00	119	142	\$53,925.80
April '09	4	\$634.00	0	\$0.00	0	\$0.00	49	\$23,194.94	0	\$0.00	43	\$11,219.48	0	\$0.00	82	96	\$35,048.42
May '09	3	\$505.00	5	\$400.00	0	\$0.00	39	\$16,271.69	0	\$0.00	44	\$10,625.28	2	\$753.12	72	93	\$28,555.09
June '09	0	\$0.00	4	\$260.00	0	\$0.00	14	\$4,781.96	0	\$0.00	30	\$6,319.27	0	\$0.00	40	48	\$11,361.23
July '09	1	\$92.00	3	\$380.00	0	\$0.00	14	\$6,037.16	0	\$0.00	35	\$9,509.24	0	\$0.00	49	53	\$16,018.40
August '09	0	\$0.00	1	\$40.00	0	\$0.00	21	\$9,449.98	1	\$509.85	26	\$5,625.05	0	\$0.00	43	49	\$15,624.88
September '09	4	\$331.00	3	\$199.23	0	\$0.00	33	\$14,417.68	1	\$178.27	40	\$8,493.95	0	\$0.00	70	81	\$23,620.13
Monthly Avg.	5	\$599.59	3	\$202.44	0	\$250.00	50	\$24,376.77	1	\$246.75	44	\$10,393.84	0	\$62.76	83	103	\$36,132.14
Fiscal Year 2010																	
October '09	3	\$404.98	1	\$40.00	0	\$0.00	40	\$18,938.13	2	\$1,570.24	44	\$11,741.15	0	\$0.00	79	90	\$32,694.50
November '09	3	\$125.00	1	\$40.00	1	\$1,399.00	57	\$27,971.14	1	\$130.46	48	\$12,303.41	0	\$0.00	97	111	\$41,969.01
December '09	3	\$297.40	7	\$410.00	0	\$0.00	46	\$20,269.91	1	\$168.08	65	\$15,795.15	0	\$0.00	100	122	\$36,940.54
January '10	5	\$500.00	0	\$0.00	0	\$0.00	73	\$39,524.62	2	\$798.21	52	\$12,733.62	0	\$0.00	112	132	\$53,556.45
February '10	9	\$894.00	0	\$0.00	1	\$2,609.45	80	\$44,749.81	1	\$680.37	60	\$18,043.48	0	\$0.00	125	151	\$66,977.11
March '10	3	\$283.74	0	\$0.00	1	\$590.26	68	\$32,169.95	4	\$1,340.60	64	\$16,488.57	0	\$0.00	123	140	\$50,873.12
April '10	3	\$263.98	2	\$140.00	0	\$0.00	62	\$27,222.05	1	\$311.00	50	\$14,824.28	0	\$0.00	98	118	\$42,761.31
May '10	2	\$290.00	2	\$80.00	0	\$0.00	40	\$17,345.17	2	\$895.74	55	\$14,337.16	0	\$0.00	88	101	\$32,948.07
June '10	2	\$270.00	5	\$200.00	0	\$0.00	30	\$10,160.74	4	\$3,964.65	59	\$18,048.78	0	\$0.00	85	100	\$32,644.17
July '10	0	\$0.00	5	\$200.00	0	\$0.00	22	\$10,027.21	2	\$592.48	39	\$11,995.90	0	\$0.00	55	68	\$22,815.59
August '10	1	\$40.00	2	\$80.00	0	\$0.00	24	\$10,410.04	1	\$448.74	46	\$11,621.64	0	\$0.00	66	74	\$22,600.42
September '10	4	\$331.00	0	\$0.00	0	\$0.00	31	\$13,815.94	1	\$204.68	59	\$16,521.61	0	\$0.00	83	95	\$30,873.23
Monthly Avg.	3	\$308.34	2	\$99.17	0	\$383.23	48	\$22,717.06	2	\$925.44	53	\$14,537.90	0	\$0.00	93	109	\$38,971.13
Fiscal Year 2011																	
October '10	5	\$415.00	5	\$200.00	0	\$0.00	35	\$16,779.35	1	\$498.62	41	\$9,990.38	0	\$0.00	74	87	\$27,883.35
November '10	8	\$707.19	3	\$180.00	1	\$2,010.00	55	\$24,852.76	4	\$1,643.73	58	\$12,325.91	0	\$0.00	110	129	\$41,719.59
December '10	9	\$925.00	0	\$0.00	0	\$0.00	71	\$36,335.47	1	\$698.30	69	\$16,654.48	0	\$0.00	131	150	\$54,613.25
Monthly Avg.	7	\$682.40	3	\$126.67	0	\$670.00	54	\$25,989.19	2	\$946.88	56	\$12,990.26	0	\$0.00	105	122	\$41,405.40

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Genesee County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	1	\$200.00	0	\$0.00	7	\$9,619.00	1,509	\$208,715.10	3	\$400.08	1,528	\$203,493.75	0	\$0.00	1,574	3,048	\$422,427.93
November '08	3	\$320.00	2	\$270.00	12	\$15,938.99	1,194	\$174,630.20	4	\$1,158.56	1,204	\$170,577.39	0	\$0.00	1,251	2,419	\$362,895.14
December '08	1	\$30.00	1	\$30.00	8	\$9,514.90	1,329	\$178,666.79	2	\$401.55	1,350	\$176,168.91	0	\$0.00	1,386	2,691	\$364,812.15
January '09	2	\$222.50	1	\$72.50	23	\$27,087.78	1,852	\$285,249.02	2	\$763.40	1,843	\$268,159.55	0	\$0.00	1,941	3,723	\$581,554.75
February '09	0	\$0.00	0	\$0.00	9	\$11,204.04	1,966	\$342,076.95	2	\$882.76	1,934	\$320,484.38	0	\$0.00	2,008	3,911	\$674,648.13
March '09	0	\$0.00	0	\$0.00	11	\$17,287.00	1,796	\$435,776.69	4	\$1,550.09	1,776	\$415,597.60	0	\$0.00	1,852	3,587	\$870,211.38
April '09	1	\$145.00	2	\$293.14	10	\$17,686.41	2,140	\$555,685.12	7	\$2,716.74	2,122	\$537,366.94	0	\$0.00	2,211	4,282	\$1,113,893.35
May '09	1	\$160.00	3	\$418.49	0	\$0.00	1,620	\$404,050.52	9	\$4,701.21	1,664	\$413,140.00	0	\$0.00	1,711	3,297	\$822,470.22
June '09	0	\$0.00	4	\$483.66	0	\$0.00	1,436	\$346,991.46	6	\$1,534.74	1,471	\$350,702.88	0	\$0.00	1,510	2,917	\$699,712.74
July '09	0	\$0.00	7	\$971.67	4	\$6,820.00	1,511	\$344,322.63	12	\$2,597.36	1,555	\$349,884.91	0	\$0.00	1,617	3,089	\$704,596.57
August '09	1	\$150.00	7	\$975.76	5	\$8,636.57	980	\$210,345.77	10	\$3,318.12	1,025	\$216,958.69	0	\$0.00	1,070	2,028	\$440,384.91
September '09	1	\$200.00	10	\$1,192.66	5	\$15,150.00	1,351	\$294,609.97	12	\$4,069.41	1,404	\$299,294.72	0	\$0.00	1,474	2,783	\$614,516.76
Monthly Avg.	1	\$118.96	3	\$392.32	8	\$11,578.72	1,557	\$315,093.35	6	\$2,007.83	1,573	\$310,152.48	0	\$0.00	1,634	3,148	\$639,343.67
<b>Fiscal Year 2010</b>																	
October '09	4	\$675.00	2	\$315.00	7	\$15,825.00	2,041	\$596,828.26	23	\$7,751.32	2,121	\$614,522.18	0	\$0.00	2,173	4,198	\$1,235,916.76
November '09	1	\$159.00	2	\$317.66	19	\$34,639.50	1,740	\$493,132.85	11	\$2,860.20	1,778	\$503,127.61	0	\$0.00	1,845	3,551	\$1,034,236.82
December '09	4	\$591.57	4	\$381.76	25	\$48,654.83	2,043	\$524,995.62	24	\$7,738.89	2,099	\$535,359.54	0	\$0.00	2,189	4,199	\$1,117,722.21
January '10	1	\$200.00	3	\$480.38	17	\$25,610.17	1,532	\$379,687.43	10	\$2,382.24	1,553	\$377,523.23	0	\$0.00	1,615	3,116	\$785,883.45
February '10	0	\$0.00	1	\$58.24	12	\$27,516.92	1,938	\$496,251.38	14	\$3,989.33	1,942	\$485,020.51	0	\$0.00	2,019	3,907	\$1,012,836.38
March '10	2	\$278.06	7	\$869.52	22	\$40,132.00	2,639	\$680,178.10	24	\$6,263.59	2,658	\$674,821.28	0	\$0.00	2,768	5,352	\$1,402,542.55
April '10	1	\$200.00	5	\$608.47	5	\$12,490.00	2,103	\$529,594.73	20	\$7,546.25	2,142	\$541,053.30	0	\$0.00	2,202	4,276	\$1,091,492.75
May '10	0	\$0.00	4	\$614.97	5	\$9,688.73	2,354	\$615,502.41	18	\$9,109.86	2,403	\$631,459.92	0	\$0.00	2,457	4,784	\$1,266,375.89
June '10	1	\$100.00	5	\$692.50	2	\$4,596.00	2,808	\$807,318.24	28	\$10,744.48	2,879	\$825,579.41	0	\$0.00	2,947	5,723	\$1,649,030.63
July '10	2	\$360.00	4	\$526.97	3	\$7,449.00	2,096	\$605,678.45	27	\$7,978.52	2,171	\$623,347.33	0	\$0.00	2,221	4,303	\$1,245,340.27
August '10	0	\$0.00	1	\$25.00	2	\$3,870.00	2,029	\$568,796.41	20	\$8,211.03	2,114	\$595,976.73	0	\$0.00	2,171	4,166	\$1,176,879.17
September '10	2	\$275.00	4	\$579.22	2	\$4,945.00	2,643	\$768,383.25	56	\$19,823.27	2,771	\$803,620.20	0	\$0.00	2,866	5,478	\$1,597,625.94
Monthly Avg.	2	\$236.55	4	\$455.81	10	\$19,618.10	2,164	\$588,862.26	23	\$7,866.58	2,219	\$600,950.94	0	\$0.00	2,289	4,421	\$1,217,990.24
<b>Fiscal Year 2011</b>																	
October '10	3	\$420.00	3	\$437.37	9	\$20,161.00	1,716	\$393,696.58	42	\$11,165.37	1,792	\$406,915.74	0	\$0.00	1,881	3,565	\$832,796.06
November '10	1	\$75.00	1	\$40.00	11	\$20,706.00	1,789	\$353,306.79	35	\$10,862.18	1,852	\$361,529.09	0	\$0.00	1,928	3,689	\$746,519.06
December '10	5	\$780.00	4	\$524.02	23	\$45,188.90	2,258	\$418,763.73	41	\$10,221.18	2,316	\$419,633.90	0	\$0.00	2,437	4,647	\$895,111.73
Monthly Avg.	3	\$425.00	3	\$333.80	14	\$28,685.30	1,921	\$388,589.03	39	\$10,749.58	1,987	\$396,026.24	0	\$0.00	2,082	3,967	\$824,808.95

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Gladwin County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	21	\$1,405.53	0	\$0.00	0	\$0.00	139	\$65,138.32	1	\$385.62	67	\$10,031.25	0	\$0.00	168	228	\$76,960.72
November '08	8	\$612.98	0	\$0.00	3	\$2,289.17	109	\$47,440.30	2	\$730.40	68	\$11,428.38	0	\$0.00	144	190	\$62,501.23
December '08	7	\$478.95	0	\$0.00	1	\$1,500.00	116	\$44,983.76	1	\$649.57	84	\$12,695.69	0	\$0.00	158	209	\$60,307.97
January '09	21	\$1,627.00	0	\$0.00	2	\$1,640.00	212	\$90,961.18	1	\$105.71	116	\$17,413.16	0	\$0.00	261	352	\$111,747.05
February '09	18	\$1,258.99	0	\$0.00	6	\$7,700.00	179	\$70,938.38	1	\$412.68	97	\$15,421.66	0	\$0.00	225	301	\$95,731.71
March '09	13	\$964.00	0	\$0.00	5	\$7,288.10	148	\$63,471.45	1	\$330.13	71	\$17,126.51	0	\$0.00	178	238	\$89,180.19
April '09	4	\$244.00	0	\$0.00	0	\$0.00	125	\$47,035.14	1	\$650.94	107	\$26,153.70	0	\$0.00	170	237	\$74,083.78
May '09	2	\$248.94	0	\$0.00	0	\$0.00	39	\$13,034.54	2	\$1,455.52	54	\$11,902.20	0	\$0.00	68	97	\$26,641.20
June '09	1	\$65.00	0	\$0.00	0	\$0.00	92	\$43,021.57	1	\$427.09	81	\$24,215.93	0	\$0.00	141	175	\$67,729.59
July '09	1	\$70.00	0	\$0.00	1	\$160.00	34	\$6,863.74	2	\$1,549.06	62	\$12,679.36	0	\$0.00	70	100	\$21,322.16
August '09	2	\$121.95	0	\$0.00	0	\$0.00	20	\$3,937.26	0	\$0.00	44	\$10,475.49	0	\$0.00	50	66	\$14,534.70
September '09	3	\$175.00	0	\$0.00	0	\$0.00	35	\$11,626.07	2	\$1,684.00	62	\$14,183.21	0	\$0.00	73	102	\$27,668.28
Monthly Avg.	8	\$606.03	0	\$0.00	2	\$1,714.77	104	\$42,370.98	1	\$698.39	76	\$15,310.54	0	\$0.00	142	191	\$60,700.72
<b>Fiscal Year 2010</b>																	
October '09	27	\$1,670.85	0	\$0.00	0	\$0.00	81	\$30,043.20	4	\$1,669.78	90	\$24,832.40	0	\$0.00	144	202	\$58,216.23
November '09	18	\$1,608.94	0	\$0.00	2	\$2,377.00	88	\$33,498.89	4	\$2,294.49	76	\$20,164.28	0	\$0.00	141	188	\$59,943.60
December '09	17	\$1,303.31	0	\$0.00	6	\$11,127.30	143	\$57,084.27	1	\$179.88	108	\$25,866.18	0	\$0.00	203	275	\$95,560.94
January '10	25	\$1,765.55	0	\$0.00	0	\$0.00	158	\$72,645.38	1	\$219.00	68	\$19,920.89	0	\$0.00	195	252	\$94,550.82
February '10	15	\$879.90	0	\$0.00	1	\$2,000.00	190	\$83,988.59	3	\$1,184.68	95	\$24,068.44	0	\$0.00	237	304	\$112,121.61
March '10	15	\$1,058.00	1	\$200.00	1	\$1,194.00	126	\$45,955.05	4	\$1,332.59	100	\$25,357.88	0	\$0.00	178	247	\$75,097.52
April '10	3	\$205.00	0	\$0.00	1	\$570.00	65	\$19,956.36	5	\$3,650.69	75	\$22,078.02	0	\$0.00	108	149	\$46,460.07
May '10	1	\$75.00	0	\$0.00	0	\$0.00	65	\$21,997.97	2	\$626.77	87	\$25,875.87	0	\$0.00	107	155	\$48,575.61
June '10	3	\$244.00	0	\$0.00	0	\$0.00	69	\$16,128.42	2	\$1,481.09	99	\$26,457.24	0	\$0.00	117	173	\$44,310.75
July '10	0	\$0.00	0	\$0.00	0	\$0.00	50	\$14,173.60	3	\$2,141.11	74	\$22,169.31	0	\$0.00	90	127	\$38,484.02
August '10	0	\$0.00	0	\$0.00	0	\$0.00	48	\$15,239.13	3	\$1,253.18	78	\$24,877.87	0	\$0.00	93	129	\$41,370.18
September '10	8	\$698.00	0	\$0.00	1	\$195.00	84	\$25,625.26	2	\$3,039.16	116	\$35,397.80	0	\$0.00	150	211	\$64,955.22
Monthly Avg.	11	\$792.38	0	\$16.67	1	\$1,455.27	97	\$36,361.34	3	\$1,589.37	89	\$24,755.52	0	\$0.00	147	201	\$64,970.55
<b>Fiscal Year 2011</b>																	
October '10	12	\$823.30	0	\$0.00	1	\$241.40	81	\$28,537.28	1	\$137.16	74	\$13,540.98	0	\$0.00	124	169	\$43,280.12
November '10	14	\$994.94	0	\$0.00	1	\$2,252.24	84	\$31,972.16	2	\$353.06	67	\$10,677.39	0	\$0.00	128	168	\$46,249.79
December '10	16	\$1,021.20	0	\$0.00	6	\$12,488.68	161	\$64,317.74	3	\$392.64	106	\$17,598.27	0	\$0.00	221	292	\$95,818.53
Monthly Avg.	14	\$946.48	0	\$0.00	3	\$4,994.11	109	\$41,609.06	2	\$294.29	82	\$13,938.88	0	\$0.00	158	210	\$61,782.81

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Gogebic County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	0	\$0.00	1	\$51.07	2	\$284.40	78	\$38,662.59	0	\$0.00	41	\$8,711.51	0	\$0.00	97	122	\$47,709.57
November '08	0	\$0.00	0	\$0.00	1	\$95.00	51	\$22,462.69	2	\$70.99	31	\$5,563.72	0	\$0.00	73	85	\$28,192.40
December '08	1	\$105.50	0	\$0.00	1	\$296.80	67	\$24,743.30	1	\$700.00	23	\$4,577.83	0	\$0.00	84	93	\$30,423.43
January '09	0	\$0.00	0	\$0.00	2	\$1,886.40	83	\$29,030.81	1	\$68.72	45	\$10,067.47	0	\$0.00	115	131	\$41,053.40
February '09	0	\$0.00	0	\$0.00	2	\$1,580.00	106	\$40,470.70	3	\$215.29	72	\$19,673.29	0	\$0.00	142	183	\$61,939.28
March '09	0	\$0.00	0	\$0.00	4	\$5,638.89	90	\$30,517.20	4	\$463.62	90	\$29,372.26	0	\$0.00	137	188	\$65,991.97
April '09	0	\$0.00	1	\$30.00	6	\$8,310.34	128	\$52,370.91	5	\$1,677.68	136	\$48,899.11	0	\$0.00	184	276	\$111,288.04
May '09	0	\$0.00	0	\$0.00	0	\$0.00	58	\$23,440.82	3	\$1,255.49	66	\$20,213.29	0	\$0.00	90	127	\$44,909.60
June '09	0	\$0.00	0	\$0.00	0	\$0.00	24	\$8,789.27	1	\$44.67	38	\$10,981.16	0	\$0.00	48	63	\$19,815.10
July '09	0	\$0.00	1	\$30.00	2	\$2,355.00	24	\$8,050.00	5	\$1,765.16	33	\$7,893.80	0	\$0.00	52	65	\$20,093.96
August '09	0	\$0.00	0	\$0.00	1	\$2,300.00	16	\$6,507.35	2	\$273.30	27	\$5,301.28	0	\$0.00	40	46	\$14,381.93
September '09	0	\$0.00	0	\$0.00	0	\$0.00	26	\$8,596.60	2	\$82.62	30	\$7,239.44	0	\$0.00	53	58	\$15,918.66
Monthly Avg.	0	\$8.79	0	\$9.26	2	\$1,895.57	63	\$24,470.19	2	\$551.46	53	\$14,874.51	0	\$0.00	93	120	\$41,809.78
<b>Fiscal Year 2010</b>																	
October '09	0	\$0.00	0	\$0.00	0	\$0.00	61	\$24,531.33	1	\$30.39	34	\$10,246.74	0	\$0.00	82	96	\$34,808.46
November '09	0	\$0.00	0	\$0.00	0	\$0.00	47	\$21,968.51	1	\$34.51	43	\$10,204.16	0	\$0.00	80	91	\$32,207.18
December '09	0	\$0.00	0	\$0.00	4	\$1,960.00	55	\$24,883.27	0	\$0.00	51	\$11,545.20	0	\$0.00	99	110	\$38,388.47
January '10	1	\$41.60	0	\$0.00	2	\$2,675.00	94	\$48,109.98	1	\$52.47	32	\$6,150.58	0	\$0.00	115	130	\$57,029.63
February '10	0	\$0.00	0	\$0.00	4	\$4,438.00	79	\$33,146.71	3	\$359.94	57	\$14,802.97	0	\$0.00	125	143	\$52,747.62
March '10	1	\$200.00	1	\$30.00	3	\$563.13	120	\$48,676.41	6	\$1,536.36	85	\$22,836.84	0	\$0.00	167	216	\$73,842.74
April '10	0	\$0.00	0	\$0.00	3	\$2,823.70	87	\$38,302.34	5	\$1,818.61	101	\$30,226.08	0	\$0.00	138	196	\$73,170.73
May '10	0	\$0.00	0	\$0.00	2	\$5,675.00	57	\$23,983.91	4	\$416.79	59	\$19,729.86	0	\$0.00	93	122	\$49,805.56
June '10	0	\$0.00	1	\$80.00	0	\$0.00	49	\$21,528.05	4	\$361.16	87	\$28,313.10	0	\$0.00	116	141	\$50,282.31
July '10	0	\$0.00	0	\$0.00	0	\$0.00	22	\$6,607.00	3	\$919.96	40	\$9,260.93	0	\$0.00	57	65	\$16,787.89
August '10	0	\$0.00	0	\$0.00	0	\$0.00	27	\$8,614.14	4	\$1,890.85	39	\$8,200.84	0	\$0.00	60	70	\$18,705.83
September '10	0	\$0.00	0	\$0.00	1	\$155.00	25	\$9,917.14	3	\$259.10	60	\$15,525.50	0	\$0.00	80	89	\$25,856.74
Monthly Avg.	0	\$20.13	0	\$9.17	2	\$1,524.15	60	\$25,855.73	3	\$640.01	57	\$15,586.90	0	\$0.00	101	122	\$43,636.10
<b>Fiscal Year 2011</b>																	
October '10	0	\$0.00	0	\$0.00	3	\$865.00	32	\$14,691.09	1	\$59.70	31	\$6,497.16	0	\$0.00	64	67	\$22,112.95
November '10	1	\$18.55	0	\$0.00	1	\$130.00	35	\$16,009.26	1	\$54.21	47	\$7,570.71	0	\$0.00	76	85	\$23,782.73
December '10	0	\$0.00	0	\$0.00	3	\$417.60	76	\$38,768.13	4	\$285.27	60	\$10,263.26	0	\$0.00	123	143	\$49,734.26
Monthly Avg.	0	\$6.18	0	\$0.00	2	\$470.87	48	\$23,156.16	2	\$133.06	46	\$8,110.38	0	\$0.00	88	98	\$31,876.65

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Grand Traverse County																	
Fiscal Year 2009																	
October '08	7	\$503.50	9	\$455.00	2	\$908.60	105	\$43,335.43	7	\$1,251.77	147	\$20,252.04	0	\$0.00	232	277	\$66,706.34
November '08	5	\$390.99	8	\$605.00	0	\$0.00	101	\$37,734.65	3	\$522.71	135	\$19,982.79	0	\$0.00	214	252	\$59,236.14
December '08	9	\$808.70	4	\$275.00	4	\$3,453.17	95	\$33,707.84	5	\$571.49	133	\$15,751.53	0	\$0.00	210	250	\$54,567.73
January '09	9	\$974.95	3	\$70.00	1	\$282.45	173	\$65,759.45	7	\$714.22	194	\$27,681.76	0	\$0.00	332	387	\$95,482.83
February '09	10	\$1,093.95	5	\$400.00	1	\$1,500.00	183	\$68,764.12	6	\$1,607.02	190	\$30,206.87	0	\$0.00	330	395	\$103,571.96
March '09	14	\$1,777.00	7	\$400.00	2	\$1,059.67	196	\$77,665.73	4	\$1,945.77	175	\$39,546.83	0	\$0.00	324	398	\$122,395.00
April '09	9	\$960.00	3	\$240.00	1	\$667.00	131	\$51,686.84	4	\$1,238.44	161	\$32,063.17	0	\$0.00	268	309	\$86,855.45
May '09	2	\$320.00	5	\$270.00	1	\$3,447.43	131	\$51,081.15	7	\$1,940.55	163	\$35,294.26	20	\$5,186.54	283	329	\$97,539.93
June '09	4	\$633.00	6	\$540.00	0	\$0.00	93	\$29,863.86	8	\$3,421.24	149	\$30,206.88	0	\$0.00	227	260	\$64,664.98
July '09	2	\$280.00	3	\$170.00	0	\$0.00	88	\$29,527.69	9	\$2,116.30	125	\$23,734.39	0	\$0.00	197	227	\$55,828.38
August '09	4	\$559.00	3	\$411.07	0	\$0.00	46	\$18,352.61	8	\$1,920.78	95	\$16,369.27	0	\$0.00	144	156	\$37,612.73
September '09	2	\$383.00	6	\$440.00	0	\$0.00	55	\$21,309.55	1	\$271.00	137	\$24,131.24	0	\$0.00	183	201	\$46,534.79
Monthly Avg.	6	\$723.67	5	\$356.34	1	\$943.19	116	\$44,065.74	6	\$1,460.11	150	\$26,268.42	2	\$432.21	245	287	\$74,249.69
Fiscal Year 2010																	
October '09	8	\$564.78	9	\$756.90	0	\$0.00	99	\$37,971.46	6	\$1,428.01	176	\$37,605.10	0	\$0.00	254	298	\$78,326.25
November '09	3	\$222.00	3	\$310.00	3	\$6,082.51	99	\$37,192.71	5	\$1,549.10	131	\$26,707.96	0	\$0.00	221	244	\$72,064.28
December '09	5	\$448.97	3	\$172.00	4	\$7,076.58	129	\$44,600.81	7	\$1,525.84	176	\$39,397.29	0	\$0.00	283	324	\$93,221.49
January '10	17	\$1,187.50	6	\$530.00	2	\$3,397.87	151	\$65,224.83	11	\$4,111.16	175	\$38,881.10	0	\$0.00	303	362	\$113,332.46
February '10	8	\$837.00	4	\$305.00	1	\$3,765.86	190	\$76,829.42	6	\$2,620.66	181	\$42,088.31	0	\$0.00	333	390	\$126,446.25
March '10	12	\$999.41	9	\$710.29	0	\$0.00	184	\$70,671.58	9	\$2,610.35	192	\$42,054.81	0	\$0.00	334	406	\$117,046.44
April '10	1	\$173.00	10	\$744.67	0	\$0.00	135	\$50,182.47	12	\$4,959.20	150	\$28,271.30	0	\$0.00	269	308	\$84,330.64
May '10	5	\$441.00	14	\$958.01	0	\$0.00	155	\$58,150.22	6	\$1,961.26	210	\$45,819.48	0	\$0.00	324	390	\$107,329.97
June '10	5	\$463.00	13	\$1,005.84	2	\$791.10	131	\$48,578.88	11	\$2,820.29	205	\$42,387.42	0	\$0.00	308	367	\$96,046.53
July '10	3	\$260.00	13	\$1,355.00	0	\$0.00	87	\$28,536.05	7	\$1,753.24	189	\$41,827.96	0	\$0.00	256	299	\$73,732.25
August '10	6	\$451.92	13	\$948.94	0	\$0.00	95	\$32,322.32	3	\$702.45	171	\$37,353.64	0	\$0.00	247	288	\$71,779.27
September '10	4	\$375.00	18	\$1,305.00	1	\$4,000.00	117	\$41,984.37	7	\$1,430.70	313	\$67,254.05	0	\$0.00	396	460	\$116,349.12
Monthly Avg.	6	\$535.30	10	\$758.47	1	\$2,092.83	131	\$49,353.76	8	\$2,289.36	189	\$40,804.03	0	\$0.00	294	345	\$95,833.75
Fiscal Year 2011																	
October '10	6	\$617.00	10	\$710.00	0	\$0.00	67	\$18,725.65	2	\$920.44	151	\$28,606.41	0	\$0.00	213	236	\$49,579.50
November '10	11	\$975.00	12	\$829.44	2	\$5,150.00	118	\$39,477.08	3	\$260.69	238	\$34,514.20	0	\$0.00	337	384	\$81,206.41
December '10	14	\$1,263.43	20	\$1,359.70	1	\$2,325.09	143	\$42,853.84	6	\$888.60	263	\$37,419.92	0	\$0.00	375	447	\$86,110.58
Monthly Avg.	10	\$951.81	14	\$966.38	1	\$2,491.70	109	\$33,685.52	4	\$689.91	217	\$33,513.51	0	\$0.00	308	356	\$72,298.83

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Gratiot County																	
Fiscal Year 2009																	
October '08	2	\$216.46	1	\$100.00	1	\$261.00	106	\$31,387.06	2	\$206.97	111	\$13,876.75	0	\$0.00	152	223	\$46,048.24
November '08	0	\$0.00	0	\$0.00	0	\$0.00	86	\$25,490.72	5	\$1,062.47	80	\$11,685.05	0	\$0.00	121	171	\$38,238.24
December '08	0	\$0.00	0	\$0.00	3	\$3,296.72	120	\$35,082.01	3	\$583.71	96	\$11,976.73	0	\$0.00	151	222	\$50,939.17
January '09	1	\$100.00	0	\$0.00	1	\$1,500.00	169	\$44,541.41	3	\$822.35	148	\$20,812.28	0	\$0.00	215	322	\$67,776.04
February '09	0	\$0.00	1	\$84.00	0	\$0.00	139	\$38,582.86	2	\$804.82	126	\$21,114.42	0	\$0.00	174	268	\$60,586.10
March '09	1	\$150.00	0	\$0.00	2	\$303.46	102	\$29,252.27	2	\$569.23	93	\$17,047.01	0	\$0.00	140	200	\$47,321.97
April '09	0	\$0.00	1	\$100.00	1	\$1,750.00	120	\$27,431.90	2	\$1,046.34	139	\$24,344.84	0	\$0.00	171	263	\$54,673.08
May '09	0	\$0.00	0	\$0.00	0	\$0.00	98	\$23,749.58	1	\$227.39	112	\$22,131.11	0	\$0.00	135	211	\$46,108.08
June '09	1	\$35.00	0	\$0.00	0	\$0.00	65	\$16,797.95	0	\$0.00	80	\$15,223.42	0	\$0.00	98	146	\$32,056.37
July '09	0	\$0.00	0	\$0.00	1	\$1,675.11	99	\$24,945.87	4	\$2,000.45	104	\$22,013.31	0	\$0.00	135	208	\$50,634.74
August '09	0	\$0.00	0	\$0.00	1	\$1,915.00	52	\$10,945.35	3	\$332.92	78	\$13,834.60	0	\$0.00	89	134	\$27,027.87
September '09	1	\$90.00	0	\$0.00	0	\$0.00	72	\$16,591.24	2	\$295.92	104	\$19,463.20	0	\$0.00	120	179	\$36,440.36
Monthly Avg.	1	\$49.29	0	\$23.67	1	\$891.77	102	\$27,066.52	2	\$662.71	106	\$17,793.56	0	\$0.00	142	212	\$46,487.52
Fiscal Year 2010																	
October '09	1	\$80.00	0	\$0.00	0	\$0.00	108	\$36,127.86	5	\$1,829.79	121	\$32,728.25	0	\$0.00	157	235	\$70,765.90
November '09	0	\$0.00	1	\$200.00	0	\$0.00	87	\$28,630.21	0	\$0.00	107	\$25,409.40	0	\$0.00	133	195	\$54,239.61
December '09	0	\$0.00	0	\$0.00	0	\$0.00	123	\$41,291.17	2	\$301.97	114	\$24,863.16	0	\$0.00	164	239	\$66,456.30
January '10	0	\$0.00	2	\$227.00	1	\$1,264.00	128	\$40,337.86	2	\$706.26	103	\$22,215.96	0	\$0.00	163	236	\$64,751.08
February '10	1	\$105.00	0	\$0.00	4	\$6,881.70	130	\$45,835.96	2	\$338.68	98	\$21,972.19	0	\$0.00	164	235	\$75,133.53
March '10	0	\$0.00	0	\$0.00	0	\$0.00	160	\$47,250.75	4	\$1,521.22	138	\$32,361.35	0	\$0.00	205	302	\$81,133.32
April '10	0	\$0.00	0	\$0.00	1	\$2,750.00	110	\$26,404.53	1	\$476.12	138	\$29,412.84	0	\$0.00	160	250	\$59,043.49
May '10	0	\$0.00	2	\$300.00	0	\$0.00	115	\$26,752.90	4	\$2,246.12	129	\$29,131.90	0	\$0.00	164	250	\$58,430.92
June '10	1	\$200.00	1	\$100.00	1	\$390.00	104	\$30,280.21	9	\$2,960.05	135	\$34,679.17	0	\$0.00	167	251	\$68,609.43
July '10	0	\$0.00	0	\$0.00	1	\$3,250.00	98	\$22,559.61	6	\$1,773.27	114	\$25,802.12	0	\$0.00	140	219	\$53,385.00
August '10	0	\$0.00	1	\$100.00	0	\$0.00	86	\$24,918.36	7	\$2,080.92	118	\$32,440.55	0	\$0.00	145	212	\$59,539.83
September '10	0	\$0.00	3	\$170.00	1	\$2,850.00	99	\$25,015.60	7	\$1,949.83	146	\$35,160.88	0	\$0.00	170	256	\$65,146.31
Monthly Avg.	0	\$32.08	1	\$91.42	1	\$1,448.81	112	\$32,950.42	4	\$1,348.69	122	\$28,848.15	0	\$0.00	161	240	\$64,719.56
Fiscal Year 2011																	
October '10	2	\$145.00	0	\$0.00	0	\$0.00	101	\$28,462.25	2	\$798.47	103	\$22,384.03	0	\$0.00	142	208	\$51,789.75
November '10	1	\$50.00	0	\$0.00	0	\$0.00	110	\$27,265.85	3	\$2,019.36	120	\$22,183.99	0	\$0.00	156	234	\$51,519.20
December '10	2	\$150.00	0	\$0.00	1	\$2,798.00	134	\$39,428.36	2	\$754.36	114	\$21,000.06	0	\$0.00	175	253	\$64,130.78
Monthly Avg.	2	\$115.00	0	\$0.00	0	\$932.67	115	\$31,718.82	2	\$1,190.73	112	\$21,856.03	0	\$0.00	158	232	\$55,813.24

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Hillsdale County																	
Fiscal Year 2009																	
October '08	20	\$1,349.95	5	\$273.07	0	\$0.00	119	\$63,446.06	2	\$380.16	112	\$18,621.45	0	\$0.00	208	258	\$84,070.69
November '08	25	\$1,730.00	4	\$308.00	2	\$1,655.00	94	\$48,392.29	2	\$561.68	104	\$20,575.86	0	\$0.00	188	231	\$73,222.83
December '08	28	\$2,158.11	5	\$425.00	0	\$0.00	134	\$65,766.16	1	\$219.54	111	\$19,421.70	0	\$0.00	219	279	\$87,990.51
January '09	41	\$3,590.43	6	\$315.70	0	\$0.00	199	\$87,125.10	8	\$2,592.29	165	\$32,874.39	0	\$0.00	311	419	\$126,497.91
February '09	30	\$2,149.70	2	\$55.00	2	\$1,888.00	209	\$86,905.17	4	\$1,429.56	141	\$28,422.85	0	\$0.00	309	388	\$120,850.28
March '09	16	\$1,000.06	2	\$253.00	0	\$0.00	77	\$35,389.73	4	\$2,121.97	72	\$18,068.19	0	\$0.00	144	171	\$56,832.95
April '09	11	\$729.95	5	\$348.00	0	\$0.00	148	\$53,895.44	8	\$3,611.49	118	\$27,700.67	0	\$0.00	239	290	\$86,285.55
May '09	4	\$405.00	4	\$438.00	0	\$0.00	50	\$16,432.09	6	\$2,803.60	76	\$18,842.27	0	\$0.00	123	140	\$38,920.96
June '09	7	\$330.00	7	\$725.00	0	\$0.00	54	\$19,097.97	5	\$2,074.65	108	\$36,361.94	0	\$0.00	160	181	\$58,589.56
July '09	8	\$403.00	5	\$559.00	0	\$0.00	28	\$9,280.13	1	\$224.61	69	\$14,916.23	0	\$0.00	98	111	\$25,382.97
August '09	11	\$514.95	6	\$753.00	1	\$2,044.00	24	\$5,891.21	6	\$2,600.66	67	\$13,014.45	0	\$0.00	102	115	\$24,818.27
September '09	7	\$565.00	11	\$485.00	2	\$5,205.00	53	\$17,332.00	3	\$1,728.72	110	\$20,600.80	0	\$0.00	160	186	\$45,916.52
Monthly Avg.	17	\$1,243.85	5	\$411.48	1	\$899.33	99	\$42,412.78	4	\$1,695.74	104	\$22,451.73	0	\$0.00	188	231	\$69,114.92
Fiscal Year 2010																	
October '09	38	\$2,505.90	9	\$592.00	1	\$2,985.00	128	\$57,974.51	6	\$4,137.22	132	\$35,722.37	0	\$0.00	250	314	\$103,917.00
November '09	12	\$789.95	12	\$645.06	1	\$2,945.00	121	\$57,301.87	2	\$383.19	121	\$30,561.81	0	\$0.00	223	269	\$92,626.88
December '09	31	\$1,969.92	6	\$475.00	1	\$1,200.00	154	\$78,359.53	5	\$1,222.69	156	\$35,049.55	0	\$0.00	290	353	\$118,276.69
January '10	29	\$1,849.06	7	\$938.00	4	\$6,561.00	189	\$87,274.78	7	\$2,788.32	126	\$26,621.88	0	\$0.00	293	362	\$126,033.04
February '10	17	\$1,157.80	8	\$598.00	0	\$0.00	194	\$87,417.80	5	\$1,980.85	126	\$26,841.03	0	\$0.00	296	350	\$117,995.48
March '10	23	\$1,766.00	7	\$812.51	2	\$3,340.00	162	\$63,706.95	9	\$3,573.60	136	\$33,155.30	0	\$0.00	285	339	\$106,354.36
April '10	11	\$813.00	8	\$616.00	2	\$4,900.00	90	\$31,690.23	7	\$2,113.77	114	\$25,730.36	0	\$0.00	199	232	\$65,863.36
May '10	13	\$670.00	5	\$271.00	1	\$2,350.00	78	\$23,934.73	3	\$2,340.68	121	\$29,416.57	0	\$0.00	192	221	\$58,982.98
June '10	18	\$849.84	5	\$390.00	1	\$4,000.00	64	\$23,042.83	8	\$2,963.93	144	\$34,121.83	0	\$0.00	203	240	\$65,368.43
July '10	8	\$433.00	8	\$717.00	0	\$0.00	49	\$13,231.72	6	\$2,455.06	130	\$29,201.42	0	\$0.00	170	201	\$46,038.20
August '10	7	\$395.00	9	\$969.00	0	\$0.00	38	\$14,288.00	5	\$2,382.05	128	\$32,180.03	0	\$0.00	167	187	\$50,214.08
September '10	17	\$893.77	12	\$1,246.00	2	\$4,576.88	52	\$18,870.53	12	\$4,454.71	199	\$52,547.70	0	\$0.00	258	294	\$82,589.59
Monthly Avg.	19	\$1,174.44	8	\$689.13	1	\$2,738.16	110	\$46,424.46	6	\$2,566.34	136	\$32,595.82	0	\$0.00	236	280	\$86,188.34
Fiscal Year 2011																	
October '10	15	\$863.00	8	\$444.00	1	\$3,635.00	78	\$34,978.58	5	\$1,650.13	114	\$24,397.91	0	\$0.00	190	221	\$65,968.62
November '10	30	\$1,838.07	6	\$607.26	0	\$0.00	145	\$69,371.22	5	\$1,490.67	124	\$24,961.97	0	\$0.00	257	310	\$98,269.19
December '10	31	\$2,073.85	7	\$355.00	3	\$4,789.00	180	\$83,991.34	12	\$4,445.30	171	\$33,089.85	0	\$0.00	339	404	\$128,744.34
Monthly Avg.	25	\$1,591.64	7	\$468.75	1	\$2,808.00	134	\$62,780.38	7	\$2,528.70	136	\$27,483.24	0	\$0.00	262	312	\$97,660.72

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Houghton County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	14	\$2,155.02	4	\$120.00	2	\$1,582.00	94	\$44,216.00	5	\$1,568.62	66	\$19,298.66	0	\$0.00	152	185	\$68,940.30
November '08	5	\$400.00	5	\$320.00	1	\$447.57	56	\$23,370.76	2	\$1,018.21	18	\$5,780.39	0	\$0.00	76	87	\$31,336.93
December '08	5	\$905.00	1	\$30.00	1	\$364.70	66	\$28,957.86	0	\$0.00	6	\$1,786.51	0	\$0.00	73	79	\$32,044.07
January '09	3	\$295.00	1	\$200.00	3	\$798.22	123	\$49,861.29	0	\$0.00	13	\$4,055.29	0	\$0.00	135	143	\$55,209.80
February '09	1	\$120.00	0	\$0.00	1	\$328.55	119	\$45,344.86	1	\$538.68	19	\$6,271.48	0	\$0.00	131	141	\$52,603.57
March '09	1	\$50.00	0	\$0.00	2	\$7,474.00	87	\$33,123.05	1	\$249.16	28	\$10,300.01	0	\$0.00	109	119	\$51,196.22
April '09	1	\$50.00	0	\$0.00	1	\$2,815.00	71	\$28,654.61	15	\$10,726.80	100	\$44,735.70	0	\$0.00	170	188	\$86,982.11
May '09	5	\$465.00	0	\$0.00	0	\$0.00	53	\$16,455.81	8	\$5,235.05	101	\$44,417.25	0	\$0.00	155	167	\$66,573.11
June '09	3	\$200.00	4	\$120.00	0	\$0.00	28	\$7,164.27	2	\$1,273.38	49	\$18,868.33	0	\$0.00	75	86	\$27,625.98
July '09	3	\$150.00	8	\$240.00	1	\$3,050.00	20	\$6,725.51	7	\$2,519.79	60	\$22,406.16	0	\$0.00	85	99	\$35,091.46
August '09	1	\$50.00	0	\$0.00	2	\$6,990.00	9	\$2,228.75	1	\$132.60	42	\$11,229.40	0	\$0.00	50	55	\$20,630.75
September '09	4	\$205.00	4	\$290.00	1	\$3,589.62	19	\$5,173.22	4	\$1,614.45	50	\$13,377.26	0	\$0.00	71	82	\$24,249.55
Monthly Avg.	4	\$420.42	2	\$110.00	1	\$2,286.64	62	\$24,273.00	4	\$2,073.06	46	\$16,877.20	0	\$0.00	107	119	\$46,040.32
<b>Fiscal Year 2010</b>																	
October '09	18	\$1,210.00	8	\$240.00	3	\$1,097.37	71	\$33,803.38	5	\$2,083.52	82	\$25,730.65	0	\$0.00	149	187	\$64,164.92
November '09	5	\$610.00	2	\$60.00	1	\$2,200.00	41	\$17,697.56	0	\$0.00	20	\$6,014.44	0	\$0.00	59	69	\$26,582.00
December '09	2	\$100.00	0	\$0.00	1	\$4,000.00	80	\$36,259.12	1	\$761.00	14	\$4,958.60	0	\$0.00	90	98	\$46,078.72
January '10	2	\$100.00	0	\$0.00	5	\$7,299.80	105	\$39,271.85	0	\$0.00	12	\$4,113.87	0	\$0.00	118	124	\$50,785.52
February '10	0	\$0.00	1	\$50.00	1	\$2,640.00	83	\$36,326.40	0	\$0.00	29	\$10,461.56	0	\$0.00	103	114	\$49,477.96
March '10	3	\$150.00	0	\$0.00	4	\$5,727.68	84	\$33,731.35	11	\$6,117.92	38	\$15,467.56	0	\$0.00	130	140	\$61,194.51
April '10	1	\$50.00	1	\$50.00	1	\$1,237.00	45	\$15,368.81	2	\$843.10	63	\$27,455.05	0	\$0.00	103	113	\$45,003.96
May '10	5	\$250.00	8	\$400.00	0	\$0.00	48	\$13,613.99	16	\$14,401.89	84	\$43,640.97	0	\$0.00	143	161	\$72,306.85
June '10	10	\$730.00	19	\$950.00	2	\$7,052.72	49	\$12,583.05	13	\$6,932.13	172	\$86,534.26	0	\$0.00	216	265	\$114,782.16
July '10	4	\$200.00	8	\$380.00	0	\$0.00	28	\$5,766.42	3	\$1,303.43	77	\$28,615.88	0	\$0.00	103	120	\$36,265.73
August '10	2	\$100.00	2	\$100.00	0	\$0.00	14	\$3,043.18	6	\$2,168.85	78	\$27,342.56	0	\$0.00	94	102	\$32,754.59
September '10	8	\$715.00	9	\$525.00	0	\$0.00	42	\$14,468.27	3	\$731.67	77	\$23,720.82	0	\$0.00	113	139	\$40,160.76
Monthly Avg.	5	\$351.25	5	\$229.58	2	\$2,604.55	58	\$21,827.78	5	\$2,945.29	62	\$25,338.02	0	\$0.00	118	136	\$53,296.47
<b>Fiscal Year 2011</b>																	
October '10	6	\$520.00	13	\$650.00	1	\$3,870.00	42	\$18,625.20	2	\$747.10	106	\$31,621.75	0	\$0.00	141	170	\$56,034.05
November '10	2	\$130.00	5	\$390.00	3	\$3,504.28	46	\$20,706.64	2	\$459.47	36	\$10,253.28	0	\$0.00	82	94	\$35,443.67
December '10	3	\$415.00	0	\$0.00	4	\$7,343.70	83	\$34,184.13	1	\$558.00	20	\$5,666.53	0	\$0.00	103	111	\$48,167.36
Monthly Avg.	4	\$355.00	6	\$346.67	3	\$4,905.99	57	\$24,505.32	2	\$588.19	54	\$15,847.19	0	\$0.00	109	125	\$46,548.36



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Huron County																	
Fiscal Year 2009																	
October '08	0	\$0.00	0	\$0.00	0	\$0.00	61	\$28,590.30	1	\$489.60	47	\$12,621.81	0	\$0.00	98	109	\$41,701.71
November '08	0	\$0.00	0	\$0.00	1	\$1,500.00	53	\$24,377.68	1	\$700.00	52	\$14,416.25	0	\$0.00	102	107	\$40,993.93
December '08	0	\$0.00	0	\$0.00	4	\$5,030.94	48	\$17,474.44	0	\$0.00	31	\$7,460.27	0	\$0.00	77	83	\$29,965.65
January '09	0	\$0.00	0	\$0.00	1	\$1,500.00	84	\$33,511.89	6	\$2,507.39	40	\$12,152.77	0	\$0.00	121	131	\$49,672.05
February '09	0	\$0.00	0	\$0.00	1	\$1,500.00	91	\$30,187.53	3	\$744.41	44	\$12,456.73	0	\$0.00	127	139	\$44,888.67
March '09	0	\$0.00	0	\$0.00	3	\$2,969.88	78	\$31,068.83	3	\$1,898.15	48	\$16,742.97	0	\$0.00	121	132	\$52,679.83
April '09	0	\$0.00	0	\$0.00	2	\$966.03	64	\$20,470.75	3	\$1,557.59	59	\$19,896.20	0	\$0.00	117	128	\$42,890.57
May '09	0	\$0.00	0	\$0.00	0	\$0.00	50	\$16,273.22	0	\$0.00	27	\$8,670.02	19	\$5,075.12	88	96	\$30,018.36
June '09	0	\$0.00	0	\$0.00	0	\$0.00	91	\$39,459.87	1	\$362.82	80	\$28,848.09	0	\$0.00	156	172	\$68,670.78
July '09	0	\$0.00	0	\$0.00	0	\$0.00	23	\$5,004.56	3	\$1,509.33	32	\$10,478.07	0	\$0.00	54	58	\$16,991.96
August '09	0	\$0.00	2	\$142.00	0	\$0.00	22	\$4,194.21	1	\$153.38	27	\$7,312.29	0	\$0.00	49	52	\$11,801.88
September '09	0	\$0.00	0	\$0.00	0	\$0.00	45	\$17,027.18	3	\$1,113.09	51	\$28,859.71	0	\$0.00	87	99	\$46,999.98
Monthly Avg.	0	\$0.00	0	\$11.83	1	\$1,122.24	59	\$22,303.37	2	\$919.65	45	\$14,992.93	2	\$422.93	100	109	\$39,772.95
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	2	\$7,206.41	75	\$39,725.46	1	\$1,100.00	45	\$18,298.59	0	\$0.00	115	123	\$66,330.46
November '09	0	\$0.00	0	\$0.00	3	\$5,599.06	59	\$30,008.96	2	\$1,500.39	76	\$30,459.29	0	\$0.00	120	140	\$67,567.70
December '09	1	\$40.00	0	\$0.00	1	\$3,046.20	82	\$36,639.46	2	\$946.03	60	\$24,938.55	0	\$0.00	130	146	\$65,610.24
January '10	0	\$0.00	0	\$0.00	4	\$11,610.00	76	\$33,668.63	3	\$1,936.27	55	\$24,093.53	0	\$0.00	126	138	\$71,308.43
February '10	0	\$0.00	0	\$0.00	4	\$4,614.27	90	\$28,650.58	4	\$2,129.05	51	\$17,779.69	0	\$0.00	133	149	\$53,173.59
March '10	1	\$100.00	0	\$0.00	2	\$4,675.00	94	\$33,696.40	3	\$1,030.18	68	\$23,067.60	0	\$0.00	144	168	\$62,569.18
April '10	0	\$0.00	0	\$0.00	1	\$575.00	56	\$18,747.13	4	\$3,669.23	47	\$16,732.82	0	\$0.00	99	108	\$39,724.18
May '10	0	\$0.00	0	\$0.00	3	\$5,300.00	55	\$20,759.22	3	\$3,365.40	67	\$23,772.82	0	\$0.00	115	128	\$53,197.44
June '10	0	\$0.00	1	\$200.00	1	\$1,040.82	48	\$15,096.65	1	\$311.33	65	\$27,892.83	0	\$0.00	108	116	\$44,541.63
July '10	1	\$200.00	0	\$0.00	0	\$0.00	44	\$11,501.74	2	\$1,394.57	57	\$18,077.35	0	\$0.00	90	104	\$31,173.66
August '10	0	\$0.00	0	\$0.00	0	\$0.00	28	\$8,737.24	1	\$234.06	54	\$25,379.73	0	\$0.00	76	83	\$34,351.03
September '10	0	\$0.00	1	\$200.00	4	\$6,141.80	43	\$13,572.85	1	\$588.99	91	\$36,455.23	0	\$0.00	128	140	\$56,958.87
Monthly Avg.	0	\$28.33	0	\$33.33	2	\$4,150.71	63	\$24,233.69	2	\$1,517.13	61	\$23,912.34	0	\$0.00	115	129	\$53,875.53
Fiscal Year 2011																	
October '10	0	\$0.00	0	\$0.00	0	\$0.00	39	\$15,387.11	3	\$1,244.82	43	\$13,926.39	0	\$0.00	77	85	\$30,558.32
November '10	0	\$0.00	0	\$0.00	5	\$12,650.70	37	\$12,333.15	1	\$104.28	42	\$10,227.67	0	\$0.00	80	85	\$35,315.80
December '10	1	\$75.00	2	\$380.00	2	\$6,185.00	67	\$28,329.71	2	\$1,037.51	72	\$19,166.67	0	\$0.00	132	146	\$55,173.89
Monthly Avg.	0	\$25.00	1	\$126.67	2	\$6,278.57	48	\$18,683.32	2	\$795.54	52	\$14,440.24	0	\$0.00	96	105	\$40,349.34

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Ingham County																	
Fiscal Year 2009																	
October '08	5	\$1,070.00	3	\$453.00	2	\$2,055.00	420	\$91,297.83	12	\$4,869.38	662	\$108,261.63	0	\$0.00	851	1,104	\$208,006.84
November '08	5	\$897.00	2	\$400.00	1	\$1,413.00	319	\$79,033.51	11	\$4,259.67	531	\$92,457.41	0	\$0.00	703	869	\$178,460.59
December '08	2	\$211.00	6	\$714.00	2	\$790.00	298	\$64,103.03	9	\$2,629.83	493	\$78,814.25	0	\$0.00	641	810	\$147,262.11
January '09	1	\$170.00	6	\$626.50	4	\$3,142.00	493	\$115,180.56	6	\$1,925.45	624	\$101,891.91	0	\$0.00	853	1,134	\$222,936.42
February '09	2	\$240.00	3	\$329.00	2	\$945.63	538	\$132,210.90	7	\$3,515.50	559	\$102,086.78	0	\$0.00	836	1,111	\$239,327.81
March '09	1	\$70.00	4	\$630.00	3	\$2,545.97	305	\$89,796.57	7	\$2,486.35	371	\$71,479.12	0	\$0.00	531	691	\$167,008.01
April '09	1	\$200.00	3	\$351.59	0	\$0.00	519	\$155,902.97	21	\$10,223.85	643	\$121,134.09	0	\$0.00	903	1,187	\$287,812.50
May '09	3	\$430.00	5	\$543.03	0	\$0.00	428	\$135,827.93	11	\$5,923.24	534	\$102,243.93	0	\$0.00	759	981	\$244,968.13
June '09	0	\$0.00	0	\$0.00	0	\$0.00	299	\$90,832.05	8	\$5,467.36	410	\$70,783.54	0	\$0.00	575	717	\$167,082.95
July '09	2	\$215.00	7	\$915.54	1	\$2,385.00	366	\$105,550.63	14	\$6,002.83	615	\$117,061.30	0	\$0.00	807	1,005	\$232,130.30
August '09	1	\$75.00	7	\$992.91	0	\$0.00	237	\$62,004.91	3	\$1,591.64	422	\$76,556.40	0	\$0.00	556	670	\$141,220.86
September '09	1	\$200.00	5	\$516.13	0	\$0.00	284	\$77,651.71	9	\$4,394.86	577	\$107,442.26	0	\$0.00	731	876	\$190,204.96
Monthly Avg.	2	\$314.83	4	\$539.31	1	\$1,106.38	376	\$99,949.38	10	\$4,440.83	537	\$95,851.05	0	\$0.00	729	930	\$202,201.79
Fiscal Year 2010																	
October '09	2	\$292.00	5	\$787.22	2	\$3,390.92	361	\$128,305.45	17	\$7,337.81	645	\$140,045.97	0	\$0.00	827	1,032	\$280,159.37
November '09	1	\$70.00	4	\$471.00	0	\$0.00	332	\$127,544.16	10	\$4,369.20	603	\$135,502.58	0	\$0.00	774	950	\$267,956.94
December '09	0	\$0.00	3	\$453.00	1	\$1,195.00	365	\$122,481.60	12	\$3,673.42	635	\$137,572.76	0	\$0.00	798	1,016	\$265,375.78
January '10	0	\$0.00	4	\$356.29	2	\$2,253.09	303	\$102,460.31	8	\$2,902.87	431	\$85,848.67	0	\$0.00	588	748	\$193,821.23
February '10	0	\$0.00	6	\$488.60	4	\$9,877.98	375	\$129,733.07	12	\$5,641.48	549	\$122,775.51	0	\$0.00	750	946	\$268,516.64
March '10	1	\$59.99	4	\$429.35	5	\$10,439.00	524	\$188,285.59	22	\$10,040.23	607	\$139,137.08	0	\$0.00	913	1,163	\$348,391.24
April '10	0	\$0.00	4	\$350.12	2	\$2,255.00	382	\$130,199.61	17	\$6,932.70	483	\$109,689.46	0	\$0.00	728	888	\$249,426.89
May '10	0	\$0.00	4	\$510.00	1	\$309.50	447	\$151,805.52	21	\$10,564.33	628	\$142,121.42	0	\$0.00	882	1,101	\$305,310.77
June '10	0	\$0.00	7	\$1,014.76	0	\$0.00	508	\$204,983.57	18	\$10,731.62	795	\$197,146.91	0	\$0.00	1,086	1,328	\$413,876.86
July '10	0	\$0.00	5	\$760.00	0	\$0.00	363	\$139,559.10	15	\$4,902.10	634	\$144,531.46	0	\$0.00	839	1,017	\$289,752.66
August '10	0	\$0.00	3	\$513.40	0	\$0.00	339	\$131,934.52	19	\$8,164.58	715	\$191,604.25	0	\$0.00	897	1,076	\$332,216.75
September '10	0	\$0.00	6	\$737.77	0	\$0.00	375	\$142,581.97	19	\$11,751.20	948	\$257,092.35	0	\$0.00	1,144	1,348	\$412,163.29
Monthly Avg.	0	\$35.17	5	\$572.63	1	\$2,476.71	390	\$141,656.21	16	\$7,250.96	639	\$150,255.70	0	\$0.00	852	1,051	\$302,247.37
Fiscal Year 2011																	
October '10	1	\$60.00	3	\$366.00	1	\$1,900.00	211	\$68,282.14	12	\$4,358.87	586	\$152,865.97	0	\$0.00	713	814	\$227,832.98
November '10	1	\$70.00	7	\$949.25	1	\$2,250.00	245	\$62,033.05	18	\$4,603.97	730	\$176,620.90	0	\$0.00	873	1,002	\$246,527.17
December '10	4	\$750.00	3	\$495.18	5	\$8,194.40	342	\$85,419.74	24	\$8,065.47	771	\$172,559.58	0	\$0.00	1,004	1,149	\$275,484.37
Monthly Avg.	2	\$293.33	4	\$603.48	2	\$4,114.80	266	\$71,911.64	18	\$5,676.10	696	\$167,348.82	0	\$0.00	863	988	\$249,948.17

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Ionia County																	
Fiscal Year 2009																	
October '08	3	\$320.00	4	\$745.00	3	\$3,075.00	134	\$43,089.24	3	\$865.38	148	\$21,253.03	0	\$0.00	209	295	\$69,347.65
November '08	1	\$25.00	1	\$200.00	1	\$1,500.00	124	\$45,277.19	2	\$260.99	112	\$15,997.11	0	\$0.00	176	241	\$63,260.29
December '08	2	\$105.00	1	\$65.00	0	\$0.00	163	\$50,823.65	4	\$1,158.70	140	\$19,408.44	0	\$0.00	220	310	\$71,560.79
January '09	1	\$60.00	0	\$0.00	3	\$3,227.94	187	\$55,908.84	1	\$98.18	177	\$25,933.31	0	\$0.00	266	369	\$85,228.27
February '09	2	\$351.00	0	\$0.00	2	\$1,575.00	204	\$59,993.85	3	\$645.37	176	\$29,233.82	0	\$0.00	265	387	\$91,799.04
March '09	1	\$80.00	0	\$0.00	0	\$0.00	122	\$37,454.98	1	\$384.55	118	\$25,924.52	0	\$0.00	171	242	\$63,844.05
April '09	1	\$185.00	0	\$0.00	0	\$0.00	135	\$41,177.33	2	\$809.43	153	\$36,969.09	0	\$0.00	197	291	\$79,140.85
May '09	2	\$292.00	2	\$400.00	2	\$4,330.00	114	\$33,126.29	0	\$0.00	132	\$30,701.30	0	\$0.00	174	252	\$68,849.59
June '09	0	\$0.00	2	\$400.00	1	\$2,095.00	65	\$17,500.21	0	\$0.00	97	\$21,595.80	0	\$0.00	123	165	\$41,591.01
July '09	0	\$0.00	0	\$0.00	1	\$1,850.00	86	\$22,976.92	3	\$1,144.72	143	\$30,126.71	0	\$0.00	174	233	\$56,098.35
August '09	0	\$0.00	2	\$400.00	0	\$0.00	68	\$17,528.76	0	\$0.00	95	\$18,990.43	0	\$0.00	118	165	\$36,919.19
September '09	1	\$200.00	4	\$1,024.11	0	\$0.00	88	\$23,228.35	1	\$79.79	145	\$28,341.79	0	\$0.00	172	239	\$52,874.04
Monthly Avg.	1	\$134.83	1	\$269.51	1	\$1,471.08	124	\$37,340.47	2	\$453.93	136	\$25,372.95	0	\$0.00	189	266	\$65,042.76
Fiscal Year 2010																	
October '09	5	\$502.00	0	\$0.00	3	\$7,472.00	171	\$70,971.33	1	\$1,100.00	192	\$58,044.85	0	\$0.00	265	372	\$138,090.18
November '09	2	\$200.00	1	\$143.20	1	\$895.00	113	\$44,845.73	1	\$127.88	126	\$33,935.61	0	\$0.00	188	244	\$80,147.42
December '09	13	\$998.50	1	\$200.00	6	\$10,317.79	180	\$68,367.94	2	\$1,148.70	180	\$47,772.27	0	\$0.00	273	382	\$128,805.20
January '10	12	\$1,485.00	0	\$0.00	3	\$2,430.20	165	\$66,601.51	2	\$944.53	168	\$40,732.61	0	\$0.00	257	350	\$112,193.85
February '10	11	\$1,075.00	0	\$0.00	2	\$4,059.00	179	\$61,800.47	1	\$100.37	158	\$39,336.49	0	\$0.00	245	351	\$106,371.33
March '10	6	\$509.00	1	\$200.00	3	\$2,200.00	166	\$52,850.67	2	\$1,127.84	170	\$39,650.04	0	\$0.00	243	348	\$96,537.55
April '10	4	\$370.16	1	\$100.53	3	\$8,514.00	143	\$37,450.91	2	\$887.98	168	\$35,293.02	0	\$0.00	216	321	\$82,616.60
May '10	2	\$125.00	1	\$104.17	1	\$123.00	127	\$33,762.54	2	\$1,020.81	169	\$40,064.52	0	\$0.00	206	302	\$75,200.04
June '10	4	\$125.00	4	\$334.09	0	\$0.00	112	\$33,765.04	7	\$2,760.96	173	\$45,748.10	0	\$0.00	210	300	\$82,733.19
July '10	1	\$60.00	2	\$395.03	0	\$0.00	111	\$32,953.52	2	\$679.94	160	\$43,918.45	0	\$0.00	192	276	\$78,006.94
August '10	3	\$529.00	3	\$396.49	0	\$0.00	113	\$30,740.09	3	\$1,922.89	205	\$56,810.50	0	\$0.00	230	327	\$90,398.97
September '10	8	\$415.00	3	\$376.84	0	\$0.00	134	\$40,195.51	3	\$1,726.26	219	\$60,317.04	0	\$0.00	256	367	\$103,030.65
Monthly Avg.	6	\$532.81	1	\$187.53	2	\$3,000.92	143	\$47,858.77	2	\$1,129.01	174	\$45,135.29	0	\$0.00	232	328	\$97,844.33
Fiscal Year 2011																	
October '10	10	\$675.00	1	\$40.00	1	\$1,860.00	112	\$39,389.78	2	\$1,560.19	132	\$32,219.20	0	\$0.00	189	258	\$75,744.17
November '10	12	\$674.10	2	\$201.80	3	\$4,065.00	147	\$52,489.04	4	\$1,088.57	172	\$36,474.75	0	\$0.00	260	340	\$94,993.26
December '10	29	\$1,861.68	1	\$200.00	3	\$4,892.00	228	\$82,432.49	6	\$2,010.84	198	\$38,716.39	0	\$0.00	325	465	\$130,113.40
Monthly Avg.	17	\$1,070.26	1	\$147.27	2	\$3,605.67	162	\$58,103.77	4	\$1,553.20	167	\$35,803.45	0	\$0.00	258	354	\$100,283.61

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Iosco County																	
Fiscal Year 2009																	
October '08	7	\$334.39	0	\$0.00	0	\$0.00	73	\$33,801.25	3	\$570.39	66	\$16,417.67	0	\$0.00	125	149	\$51,123.70
November '08	6	\$512.58	0	\$0.00	3	\$3,044.99	48	\$21,861.06	0	\$0.00	43	\$7,340.12	0	\$0.00	86	100	\$32,758.75
December '08	6	\$681.05	0	\$0.00	1	\$475.00	70	\$27,636.19	3	\$1,131.45	55	\$9,710.57	0	\$0.00	115	135	\$39,634.26
January '09	12	\$948.00	0	\$0.00	3	\$2,055.00	83	\$36,299.11	11	\$2,271.07	63	\$10,884.86	0	\$0.00	142	172	\$52,458.04
February '09	11	\$770.87	0	\$0.00	3	\$4,500.00	91	\$40,638.15	6	\$744.53	53	\$10,140.70	0	\$0.00	134	164	\$56,794.25
March '09	7	\$578.72	0	\$0.00	3	\$8,490.00	68	\$33,426.86	8	\$3,093.70	49	\$10,137.22	0	\$0.00	114	135	\$55,726.50
April '09	8	\$729.98	0	\$0.00	1	\$1,488.66	77	\$36,965.03	11	\$4,403.62	54	\$12,241.32	0	\$0.00	128	151	\$55,828.61
May '09	2	\$100.00	0	\$0.00	1	\$2,680.00	56	\$33,850.43	5	\$2,464.69	46	\$12,151.93	13	\$3,665.95	110	123	\$54,913.00
June '09	0	\$0.00	0	\$0.00	2	\$5,025.13	29	\$16,595.77	5	\$4,671.06	31	\$7,422.14	0	\$0.00	61	67	\$33,714.10
July '09	4	\$277.00	0	\$0.00	0	\$0.00	37	\$19,964.71	5	\$7,331.67	62	\$15,564.10	0	\$0.00	96	108	\$43,137.48
August '09	4	\$256.00	0	\$0.00	0	\$0.00	20	\$11,878.27	4	\$389.39	44	\$9,433.61	0	\$0.00	71	72	\$21,957.27
September '09	4	\$382.39	0	\$0.00	1	\$4,000.00	36	\$20,316.91	2	\$1,020.30	50	\$23,157.59	0	\$0.00	86	93	\$48,877.19
Monthly Avg.	6	\$464.25	0	\$0.00	2	\$2,646.57	57	\$27,769.48	5	\$2,340.99	51	\$12,050.15	1	\$305.50	106	122	\$45,576.93
Fiscal Year 2010																	
October '09	18	\$988.00	0	\$0.00	0	\$0.00	79	\$37,285.24	8	\$7,166.49	98	\$41,047.22	0	\$0.00	172	203	\$86,486.95
November '09	12	\$882.86	0	\$0.00	2	\$4,107.00	41	\$19,929.23	2	\$1,438.00	56	\$15,179.70	0	\$0.00	93	113	\$41,536.79
December '09	12	\$876.47	0	\$0.00	4	\$8,625.00	77	\$35,033.97	5	\$4,645.72	81	\$23,444.56	0	\$0.00	161	179	\$72,625.72
January '10	13	\$1,652.00	0	\$0.00	2	\$2,699.50	80	\$40,430.63	4	\$682.36	55	\$15,795.23	0	\$0.00	136	154	\$61,259.72
February '10	16	\$1,713.76	0	\$0.00	4	\$4,495.50	110	\$55,623.59	5	\$1,211.36	55	\$14,849.02	0	\$0.00	163	190	\$77,893.23
March '10	5	\$480.49	0	\$0.00	4	\$7,075.00	98	\$47,793.63	7	\$2,221.83	88	\$26,332.36	0	\$0.00	176	202	\$83,903.31
April '10	2	\$280.69	1	\$148.63	1	\$2,795.00	49	\$22,156.87	5	\$2,784.39	63	\$18,893.91	0	\$0.00	112	121	\$47,059.49
May '10	3	\$240.00	0	\$0.00	0	\$0.00	81	\$37,950.67	5	\$1,920.19	75	\$28,691.25	0	\$0.00	143	164	\$68,802.11
June '10	3	\$166.99	0	\$0.00	0	\$0.00	62	\$23,224.68	5	\$2,323.54	71	\$20,964.87	0	\$0.00	127	141	\$46,680.08
July '10	2	\$119.21	0	\$0.00	0	\$0.00	44	\$17,256.46	4	\$4,068.69	64	\$18,179.39	0	\$0.00	100	114	\$39,623.75
August '10	1	\$45.00	0	\$0.00	0	\$0.00	25	\$10,803.37	2	\$2,174.57	77	\$29,109.26	0	\$0.00	96	105	\$42,132.20
September '10	10	\$894.07	0	\$0.00	2	\$3,369.36	55	\$19,953.77	8	\$1,894.13	87	\$31,253.13	0	\$0.00	144	162	\$57,364.46
Monthly Avg.	8	\$694.96	0	\$12.39	2	\$2,763.86	67	\$30,620.18	5	\$2,710.94	73	\$23,644.99	0	\$0.00	135	154	\$60,447.32
Fiscal Year 2011																	
October '10	10	\$1,028.00	1	\$135.40	2	\$9,724.00	43	\$19,652.94	4	\$1,405.65	52	\$13,132.47	0	\$0.00	100	112	\$45,078.46
November '10	7	\$525.35	0	\$0.00	2	\$3,024.00	40	\$16,025.94	2	\$231.16	57	\$10,860.07	0	\$0.00	99	108	\$30,666.52
December '10	19	\$2,029.99	1	\$179.29	3	\$5,550.00	85	\$32,619.78	2	\$558.10	85	\$16,248.00	0	\$0.00	163	195	\$57,185.16
Monthly Avg.	12	\$1,194.45	1	\$104.90	2	\$6,099.33	56	\$22,766.22	3	\$731.64	65	\$13,413.51	0	\$0.00	121	138	\$44,310.05

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Iron County																	
Fiscal Year 2009																	
October '08	0	\$0.00	0	\$0.00	0	\$0.00	41	\$20,469.71	0	\$0.00	15	\$4,372.26	0	\$0.00	52	56	\$24,841.97
November '08	0	\$0.00	0	\$0.00	0	\$0.00	27	\$12,484.03	0	\$0.00	7	\$1,983.63	0	\$0.00	34	34	\$14,467.66
December '08	1	\$200.00	0	\$0.00	0	\$0.00	28	\$13,302.85	1	\$466.54	5	\$1,209.73	0	\$0.00	35	35	\$15,179.12
January '09	0	\$0.00	0	\$0.00	2	\$3,000.00	56	\$28,930.89	0	\$0.00	5	\$1,294.55	0	\$0.00	62	63	\$33,225.44
February '09	0	\$0.00	0	\$0.00	0	\$0.00	32	\$15,209.60	1	\$1,016.58	5	\$1,341.05	0	\$0.00	38	38	\$17,567.23
March '09	0	\$0.00	0	\$0.00	0	\$0.00	23	\$9,999.99	0	\$0.00	3	\$1,156.23	0	\$0.00	25	26	\$11,156.22
April '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$14,112.50	0	\$0.00	22	\$10,344.25	0	\$0.00	49	55	\$24,456.75
May '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$12,631.92	1	\$1,099.30	32	\$12,931.92	7	\$2,727.86	67	73	\$29,391.00
June '09	0	\$0.00	0	\$0.00	0	\$0.00	14	\$5,773.49	1	\$752.03	14	\$5,242.78	0	\$0.00	28	29	\$11,768.30
July '09	0	\$0.00	2	\$218.32	0	\$0.00	24	\$8,906.22	0	\$0.00	26	\$10,561.40	0	\$0.00	42	52	\$19,685.94
August '09	0	\$0.00	0	\$0.00	0	\$0.00	8	\$3,417.49	0	\$0.00	15	\$5,783.59	0	\$0.00	21	23	\$9,201.08
September '09	0	\$0.00	0	\$0.00	0	\$0.00	14	\$5,733.73	0	\$0.00	29	\$9,171.88	0	\$0.00	41	43	\$14,905.61
Monthly Avg.	0	\$16.67	0	\$18.19	0	\$250.00	28	\$12,581.04	0	\$277.87	15	\$5,449.44	1	\$227.32	41	44	\$18,820.53
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	1	\$359.50	39	\$16,985.17	0	\$0.00	31	\$10,724.08	0	\$0.00	65	71	\$28,068.75
November '09	0	\$0.00	2	\$344.17	0	\$0.00	29	\$15,709.05	0	\$0.00	2	\$746.87	0	\$0.00	31	33	\$16,800.09
December '09	0	\$0.00	0	\$0.00	0	\$0.00	40	\$21,623.05	0	\$0.00	10	\$2,439.19	0	\$0.00	47	50	\$24,062.24
January '10	0	\$0.00	0	\$0.00	0	\$0.00	57	\$31,610.73	0	\$0.00	2	\$505.76	0	\$0.00	59	59	\$32,116.49
February '10	0	\$0.00	0	\$0.00	0	\$0.00	49	\$26,602.09	0	\$0.00	4	\$1,181.06	0	\$0.00	51	53	\$27,783.15
March '10	0	\$0.00	0	\$0.00	1	\$4,000.00	37	\$18,759.35	0	\$0.00	15	\$6,029.56	0	\$0.00	49	53	\$28,788.91
April '10	0	\$0.00	1	\$200.00	0	\$0.00	25	\$11,243.12	2	\$1,593.30	15	\$6,639.09	0	\$0.00	42	43	\$19,675.51
May '10	0	\$0.00	2	\$100.00	1	\$3,200.00	32	\$14,456.66	0	\$0.00	31	\$17,054.99	0	\$0.00	57	66	\$34,811.65
June '10	0	\$0.00	1	\$50.00	0	\$0.00	16	\$6,627.04	0	\$0.00	55	\$28,060.73	0	\$0.00	66	72	\$34,737.77
July '10	0	\$0.00	1	\$50.00	0	\$0.00	14	\$5,266.52	1	\$465.22	23	\$8,751.64	0	\$0.00	37	39	\$14,533.38
August '10	0	\$0.00	1	\$50.00	1	\$2,575.60	14	\$5,240.68	0	\$0.00	26	\$8,873.12	0	\$0.00	36	42	\$16,739.40
September '10	0	\$0.00	0	\$0.00	0	\$0.00	21	\$8,682.33	1	\$827.05	34	\$10,253.27	0	\$0.00	50	56	\$19,762.65
Monthly Avg.	0	\$0.00	1	\$66.18	0	\$844.59	31	\$15,233.82	0	\$240.46	21	\$8,438.28	0	\$0.00	49	53	\$24,823.33
Fiscal Year 2011																	
October '10	1	\$200.00	0	\$0.00	1	\$3,500.00	15	\$5,271.43	0	\$0.00	18	\$5,816.73	0	\$0.00	33	35	\$14,788.16
November '10	0	\$0.00	0	\$0.00	1	\$80.00	26	\$9,530.03	0	\$0.00	11	\$2,968.43	0	\$0.00	36	38	\$12,578.46
December '10	0	\$0.00	0	\$0.00	0	\$0.00	50	\$25,280.98	1	\$697.37	15	\$3,729.52	0	\$0.00	64	66	\$29,707.87
Monthly Avg.	0	\$66.67	0	\$0.00	1	\$1,193.33	30	\$13,360.81	0	\$232.46	15	\$4,171.56	0	\$0.00	44	46	\$19,024.83

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Isabella County																	
Fiscal Year 2009																	
October '08	18	\$1,327.74	0	\$0.00	2	\$530.19	128	\$58,868.98	2	\$731.82	137	\$22,648.85	0	\$0.00	228	287	\$84,107.58
November '08	8	\$797.06	0	\$0.00	2	\$1,825.00	100	\$39,477.13	5	\$814.06	105	\$15,907.14	0	\$0.00	172	220	\$58,820.39
December '08	22	\$1,898.28	0	\$0.00	3	\$1,760.45	143	\$61,735.92	4	\$818.47	92	\$13,555.25	0	\$0.00	214	264	\$79,768.37
January '09	52	\$4,663.01	1	\$180.00	4	\$1,875.00	216	\$88,143.08	4	\$549.15	137	\$24,779.22	0	\$0.00	305	414	\$120,189.46
February '09	27	\$2,625.00	1	\$200.00	3	\$3,265.60	188	\$69,184.46	4	\$972.23	131	\$20,197.68	0	\$0.00	261	354	\$96,444.97
March '09	21	\$1,989.00	1	\$200.00	2	\$3,086.00	115	\$46,996.88	6	\$3,046.17	111	\$26,130.45	0	\$0.00	199	256	\$81,448.50
April '09	10	\$1,075.00	0	\$0.00	3	\$3,550.00	112	\$34,714.60	5	\$2,300.22	160	\$35,122.45	0	\$0.00	217	290	\$76,762.27
May '09	3	\$428.07	1	\$180.00	2	\$4,325.00	92	\$30,243.97	4	\$743.32	112	\$24,398.22	14	\$2,654.50	182	228	\$62,973.08
June '09	1	\$95.00	1	\$200.00	2	\$2,169.63	133	\$51,299.26	3	\$993.04	159	\$41,379.15	0	\$0.00	259	299	\$96,136.08
July '09	2	\$175.00	2	\$400.00	0	\$0.00	63	\$15,459.63	4	\$2,196.49	111	\$19,044.60	0	\$0.00	153	182	\$37,275.72
August '09	2	\$135.00	0	\$0.00	1	\$3,475.00	41	\$11,669.62	0	\$0.00	65	\$11,824.82	0	\$0.00	92	109	\$27,104.44
September '09	6	\$892.00	4	\$618.81	0	\$0.00	51	\$17,280.87	3	\$1,333.67	119	\$22,467.33	0	\$0.00	153	183	\$42,592.68
Monthly Avg.	14	\$1,341.68	1	\$164.90	2	\$2,155.16	115	\$43,756.20	4	\$1,208.22	120	\$23,121.26	1	\$221.21	203	257	\$71,968.63
Fiscal Year 2010																	
October '09	27	\$2,783.94	2	\$290.00	2	\$2,414.00	111	\$46,916.46	1	\$734.73	135	\$36,238.29	0	\$0.00	214	278	\$89,377.42
November '09	23	\$2,266.99	0	\$0.00	1	\$953.99	110	\$50,332.58	1	\$301.27	129	\$33,471.50	0	\$0.00	208	264	\$87,326.33
December '09	31	\$2,872.04	4	\$658.41	3	\$3,402.10	134	\$55,782.03	5	\$2,224.96	158	\$39,192.39	0	\$0.00	260	335	\$104,131.93
January '10	26	\$2,592.82	0	\$0.00	2	\$2,040.12	136	\$63,968.76	5	\$1,609.36	117	\$28,824.18	0	\$0.00	233	286	\$99,035.24
February '10	26	\$2,755.41	0	\$0.00	4	\$3,773.61	153	\$64,639.59	4	\$1,511.55	117	\$26,149.27	0	\$0.00	250	304	\$98,829.43
March '10	23	\$2,298.95	3	\$375.95	4	\$6,726.15	180	\$68,509.94	8	\$3,487.25	159	\$37,470.62	0	\$0.00	297	377	\$118,868.86
April '10	7	\$467.00	1	\$117.79	1	\$2,200.00	91	\$30,330.04	4	\$1,332.86	132	\$31,944.12	0	\$0.00	193	236	\$66,391.81
May '10	4	\$299.95	1	\$200.00	2	\$3,755.00	114	\$36,935.82	3	\$766.60	163	\$33,410.81	0	\$0.00	229	287	\$75,368.18
June '10	3	\$280.00	6	\$796.94	2	\$4,065.00	89	\$32,537.88	8	\$2,923.65	146	\$33,914.86	0	\$0.00	204	254	\$74,518.33
July '10	3	\$185.24	3	\$435.00	0	\$0.00	59	\$21,434.87	3	\$1,538.29	114	\$26,951.89	0	\$0.00	151	182	\$50,545.29
August '10	3	\$120.00	2	\$151.00	0	\$0.00	71	\$22,562.41	7	\$3,308.01	173	\$43,314.36	0	\$0.00	211	256	\$69,455.78
September '10	10	\$560.24	5	\$587.00	1	\$3,000.00	72	\$22,243.41	5	\$1,149.91	207	\$52,514.41	0	\$0.00	257	300	\$80,054.97
Monthly Avg.	16	\$1,456.88	2	\$301.01	2	\$2,694.16	110	\$43,016.15	5	\$1,740.70	146	\$35,283.06	0	\$0.00	226	280	\$84,491.96
Fiscal Year 2011																	
October '10	17	\$1,435.95	1	\$200.00	2	\$4,260.00	88	\$35,932.54	2	\$360.43	137	\$32,948.53	0	\$0.00	211	247	\$75,137.45
November '10	14	\$1,144.98	3	\$370.00	3	\$9,050.00	93	\$36,362.23	1	\$538.15	130	\$29,321.06	0	\$0.00	204	244	\$76,786.42
December '10	50	\$4,868.46	2	\$400.00	2	\$2,155.00	144	\$58,378.51	2	\$519.22	167	\$35,115.41	0	\$0.00	289	367	\$101,436.60
Monthly Avg.	27	\$2,483.13	2	\$323.33	2	\$5,155.00	108	\$43,557.76	2	\$472.60	145	\$32,461.67	0	\$0.00	235	286	\$84,453.49

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Jackson County																	
Fiscal Year 2009																	
October '08	10	\$927.95	0	\$0.00	2	\$3,000.00	459	\$90,885.49	5	\$1,232.03	440	\$60,629.49	0	\$0.00	498	916	\$156,674.96
November '08	4	\$284.00	0	\$0.00	2	\$3,000.00	340	\$67,473.68	1	\$135.21	324	\$49,353.49	0	\$0.00	372	671	\$120,246.38
December '08	2	\$250.00	1	\$200.00	1	\$1,500.00	330	\$53,716.03	6	\$1,501.33	334	\$45,058.85	0	\$0.00	374	674	\$102,226.21
January '09	7	\$619.00	0	\$0.00	3	\$1,682.00	581	\$108,271.18	5	\$2,871.18	546	\$82,233.71	0	\$0.00	630	1,142	\$195,677.07
February '09	2	\$185.00	0	\$0.00	1	\$347.30	511	\$107,192.02	4	\$1,043.93	501	\$87,220.84	0	\$0.00	555	1,019	\$195,989.09
March '09	4	\$430.00	1	\$80.00	3	\$6,642.00	382	\$104,985.52	0	\$0.00	363	\$87,869.47	0	\$0.00	409	753	\$200,006.99
April '09	1	\$170.00	1	\$353.70	0	\$0.00	413	\$106,262.57	7	\$3,057.31	392	\$95,511.25	0	\$0.00	450	814	\$205,354.83
May '09	1	\$50.00	1	\$200.00	1	\$1,500.00	453	\$110,109.89	6	\$3,012.40	471	\$111,152.29	0	\$0.00	503	933	\$226,024.58
June '09	1	\$135.00	0	\$0.00	1	\$1,500.00	317	\$80,398.06	5	\$2,405.28	330	\$78,892.49	0	\$0.00	358	654	\$163,330.83
July '09	1	\$150.00	3	\$355.57	1	\$1,185.70	420	\$100,694.33	12	\$4,210.36	437	\$102,124.43	0	\$0.00	472	874	\$208,720.39
August '09	1	\$50.00	1	\$366.88	0	\$0.00	261	\$52,179.22	9	\$3,083.18	268	\$53,621.47	0	\$0.00	292	540	\$109,300.75
September '09	0	\$0.00	0	\$0.00	1	\$1,500.00	309	\$64,220.07	8	\$2,398.81	325	\$64,216.96	0	\$0.00	359	643	\$132,335.84
Monthly Avg.	3	\$270.91	1	\$129.68	1	\$1,821.42	398	\$87,199.00	6	\$2,079.25	394	\$76,490.40	0	\$0.00	439	803	\$167,990.66
Fiscal Year 2010																	
October '09	2	\$162.00	0	\$0.00	1	\$1,735.00	599	\$182,253.04	7	\$3,877.59	630	\$186,973.24	0	\$0.00	670	1,239	\$375,000.87
November '09	3	\$282.00	0	\$0.00	3	\$9,938.00	476	\$138,586.93	14	\$5,887.63	481	\$132,801.50	0	\$0.00	538	977	\$287,496.06
December '09	1	\$70.00	3	\$471.73	3	\$5,540.00	570	\$144,651.81	8	\$2,786.73	568	\$137,866.74	0	\$0.00	620	1,153	\$291,387.01
January '10	0	\$0.00	0	\$0.00	3	\$7,289.00	466	\$115,385.58	11	\$1,623.54	451	\$102,457.33	0	\$0.00	508	931	\$226,755.45
February '10	2	\$149.99	0	\$0.00	6	\$12,731.54	524	\$129,440.07	9	\$2,936.34	508	\$111,054.15	0	\$0.00	570	1,049	\$256,312.09
March '10	1	\$50.00	0	\$0.00	5	\$13,975.00	664	\$172,596.60	15	\$6,778.13	656	\$158,535.98	0	\$0.00	730	1,341	\$351,935.71
April '10	0	\$0.00	2	\$307.37	2	\$7,300.00	482	\$112,271.74	9	\$2,468.43	497	\$108,198.62	0	\$0.00	536	992	\$230,546.16
May '10	2	\$260.00	1	\$200.00	0	\$0.00	527	\$133,368.45	11	\$5,257.19	532	\$134,153.53	0	\$0.00	575	1,073	\$273,239.17
June '10	2	\$100.00	1	\$200.00	0	\$0.00	683	\$192,406.34	12	\$5,110.28	721	\$204,745.75	0	\$0.00	755	1,419	\$402,562.37
July '10	3	\$370.16	0	\$0.00	0	\$0.00	544	\$141,456.08	7	\$1,388.66	559	\$147,464.19	0	\$0.00	591	1,113	\$290,679.09
August '10	0	\$0.00	1	\$62.02	1	\$1,550.00	483	\$125,340.48	11	\$5,256.47	523	\$134,415.92	0	\$0.00	555	1,019	\$266,624.89
September '10	1	\$110.60	3	\$208.23	1	\$2,950.00	624	\$164,344.92	20	\$8,667.17	668	\$178,803.76	0	\$0.00	712	1,317	\$355,084.68
Monthly Avg.	1	\$129.56	1	\$120.78	2	\$5,250.71	554	\$146,008.50	11	\$4,336.51	566	\$144,789.23	0	\$0.00	613	1,135	\$300,635.30
Fiscal Year 2011																	
October '10	1	\$102.28	1	\$200.00	2	\$2,648.00	432	\$101,844.12	9	\$3,336.60	437	\$97,473.35	0	\$0.00	487	882	\$205,604.35
November '10	0	\$0.00	0	\$0.00	4	\$10,882.00	443	\$87,514.37	9	\$1,707.72	458	\$86,889.35	0	\$0.00	500	914	\$186,993.44
December '10	3	\$267.70	2	\$250.00	4	\$5,440.00	584	\$118,985.17	11	\$3,133.97	611	\$117,352.01	0	\$0.00	667	1,215	\$245,428.85
Monthly Avg.	1	\$123.33	1	\$150.00	3	\$6,323.33	486	\$102,781.22	10	\$2,726.10	502	\$100,571.57	0	\$0.00	551	1,004	\$212,675.55

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Kalamazoo County																	
Fiscal Year 2009																	
October '08	1	\$200.00	0	\$0.00	2	\$2,650.00	515	\$71,852.70	3	\$407.42	583	\$75,719.99	0	\$0.00	610	1,104	\$150,830.11
November '08	1	\$175.00	0	\$0.00	6	\$7,981.60	418	\$61,172.03	3	\$687.59	464	\$61,207.22	0	\$0.00	497	892	\$131,223.44
December '08	0	\$0.00	2	\$167.00	7	\$6,835.63	429	\$58,046.91	4	\$743.57	484	\$58,830.44	0	\$0.00	517	926	\$124,623.55
January '09	2	\$245.00	0	\$0.00	3	\$4,342.10	618	\$88,679.03	7	\$1,853.54	671	\$89,795.78	0	\$0.00	708	1,301	\$184,915.45
February '09	2	\$160.00	0	\$0.00	4	\$3,871.00	668	\$122,191.07	3	\$534.14	676	\$111,838.11	0	\$0.00	718	1,353	\$238,594.32
March '09	2	\$275.00	2	\$285.00	2	\$377.62	512	\$128,740.54	4	\$1,846.03	528	\$125,573.79	0	\$0.00	561	1,050	\$257,097.98
April '09	3	\$235.00	0	\$0.00	3	\$5,357.96	670	\$170,130.89	4	\$1,323.40	717	\$176,002.23	0	\$0.00	751	1,397	\$353,049.48
May '09	0	\$0.00	1	\$200.00	0	\$0.00	579	\$153,818.05	10	\$5,228.99	628	\$162,611.67	0	\$0.00	656	1,218	\$321,858.71
June '09	0	\$0.00	0	\$0.00	1	\$2,000.00	381	\$94,955.93	8	\$4,494.54	439	\$106,295.87	0	\$0.00	460	829	\$207,746.34
July '09	2	\$250.00	4	\$567.24	0	\$0.00	502	\$115,362.48	8	\$1,692.22	547	\$123,824.06	0	\$0.00	580	1,063	\$241,696.00
August '09	1	\$50.00	2	\$149.33	0	\$0.00	327	\$65,134.14	10	\$2,562.29	384	\$75,558.93	0	\$0.00	407	724	\$143,454.69
September '09	0	\$0.00	6	\$805.92	0	\$0.00	508	\$105,732.92	11	\$3,313.37	623	\$128,232.15	0	\$0.00	650	1,148	\$238,084.36
Monthly Avg.	1	\$132.50	1	\$181.21	2	\$2,784.66	511	\$102,984.72	6	\$2,057.26	562	\$107,957.52	0	\$0.00	593	1,084	\$216,097.87
Fiscal Year 2010																	
October '09	0	\$0.00	2	\$175.93	1	\$825.00	647	\$195,613.86	6	\$2,846.00	770	\$229,367.82	0	\$0.00	788	1,426	\$428,828.61
November '09	1	\$35.00	2	\$221.97	6	\$14,921.00	505	\$143,955.55	8	\$2,852.27	566	\$153,037.96	0	\$0.00	608	1,088	\$315,023.75
December '09	1	\$106.00	1	\$200.00	10	\$21,141.00	591	\$147,768.86	9	\$2,514.09	645	\$153,786.55	0	\$0.00	697	1,257	\$325,516.50
January '10	1	\$35.00	1	\$88.32	7	\$10,653.56	539	\$129,066.97	8	\$2,666.93	586	\$131,381.58	0	\$0.00	627	1,142	\$273,892.36
February '10	1	\$50.00	3	\$433.49	8	\$11,543.89	522	\$131,457.31	7	\$3,059.31	561	\$134,986.64	0	\$0.00	606	1,102	\$281,530.64
March '10	1	\$40.00	4	\$389.26	4	\$7,838.94	791	\$202,262.86	24	\$12,081.32	822	\$203,914.88	0	\$0.00	901	1,646	\$426,527.26
April '10	1	\$196.21	0	\$0.00	2	\$2,705.90	624	\$147,231.96	14	\$3,442.47	690	\$160,478.62	0	\$0.00	721	1,331	\$314,055.16
May '10	0	\$0.00	4	\$458.64	0	\$0.00	711	\$192,417.31	17	\$6,250.41	781	\$206,396.08	0	\$0.00	824	1,513	\$405,522.44
June '10	0	\$0.00	5	\$910.37	0	\$0.00	826	\$254,886.15	25	\$11,211.48	928	\$281,568.77	0	\$0.00	980	1,784	\$548,576.77
July '10	0	\$0.00	0	\$0.00	1	\$3,331.00	612	\$180,748.89	11	\$2,951.23	708	\$205,907.49	0	\$0.00	732	1,332	\$392,938.61
August '10	0	\$0.00	0	\$0.00	1	\$2,250.00	609	\$173,648.78	26	\$16,361.50	727	\$201,568.66	0	\$0.00	764	1,363	\$393,828.94
September '10	0	\$0.00	2	\$81.33	2	\$4,270.00	803	\$214,334.42	21	\$10,548.47	937	\$252,590.43	0	\$0.00	981	1,765	\$481,824.65
Monthly Avg.	1	\$38.52	2	\$246.61	4	\$6,623.36	648	\$176,116.08	15	\$6,398.79	727	\$192,915.46	0	\$0.00	769	1,396	\$382,338.81
Fiscal Year 2011																	
October '10	1	\$175.00	4	\$437.80	2	\$3,860.00	511	\$114,814.20	16	\$5,594.05	597	\$130,952.44	0	\$0.00	633	1,131	\$255,833.49
November '10	0	\$0.00	2	\$127.91	5	\$8,265.90	506	\$98,707.87	28	\$8,575.09	585	\$114,438.00	0	\$0.00	633	1,126	\$230,114.77
December '10	2	\$81.44	0	\$0.00	9	\$11,865.69	690	\$136,010.88	22	\$6,902.35	782	\$147,824.15	0	\$0.00	842	1,505	\$302,684.51
Monthly Avg.	1	\$85.48	2	\$188.57	5	\$7,997.20	569	\$116,510.98	22	\$7,023.83	655	\$131,071.53	0	\$0.00	703	1,254	\$262,877.59



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Kalkaska County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	4	\$306.00	5	\$460.00	1	\$1,500.00	70	\$37,924.59	1	\$114.50	61	\$11,180.14	0	\$0.00	120	142	\$51,485.23
November '08	1	\$75.00	4	\$380.00	0	\$0.00	65	\$34,044.61	2	\$273.60	51	\$9,077.55	0	\$0.00	109	123	\$43,850.76
December '08	6	\$606.27	2	\$80.00	1	\$128.00	69	\$34,344.18	4	\$739.84	70	\$12,874.14	0	\$0.00	131	152	\$48,772.43
January '09	16	\$1,014.95	1	\$40.00	2	\$2,575.51	93	\$46,387.82	6	\$1,656.00	81	\$15,429.60	0	\$0.00	162	199	\$67,103.88
February '09	10	\$897.00	0	\$0.00	0	\$0.00	115	\$54,100.43	3	\$1,256.71	80	\$17,968.72	0	\$0.00	172	208	\$74,222.86
March '09	13	\$1,188.98	0	\$0.00	2	\$1,633.74	95	\$45,136.37	4	\$1,581.62	62	\$14,418.05	0	\$0.00	148	176	\$63,958.76
April '09	12	\$1,031.71	0	\$0.00	0	\$0.00	87	\$40,424.11	6	\$2,743.74	96	\$23,061.15	0	\$0.00	165	201	\$67,260.71
May '09	0	\$0.00	0	\$0.00	0	\$0.00	26	\$8,722.06	9	\$4,225.79	68	\$16,626.91	3	\$1,335.59	99	106	\$30,910.35
June '09	4	\$284.00	8	\$745.53	0	\$0.00	14	\$5,112.98	3	\$1,769.51	49	\$12,823.26	0	\$0.00	66	78	\$20,735.28
July '09	5	\$322.00	7	\$480.00	0	\$0.00	34	\$12,348.66	4	\$2,530.49	51	\$11,391.09	0	\$0.00	84	101	\$27,072.24
August '09	1	\$65.00	4	\$247.76	0	\$0.00	20	\$8,218.34	1	\$609.10	34	\$6,405.95	0	\$0.00	55	60	\$15,546.15
September '09	1	\$50.00	3	\$180.00	1	\$2,334.08	22	\$10,549.54	2	\$312.76	69	\$13,152.41	0	\$0.00	92	98	\$26,578.79
Monthly Avg.	6	\$486.74	3	\$217.77	1	\$680.94	59	\$28,109.47	4	\$1,484.47	64	\$13,700.75	0	\$111.30	117	137	\$44,791.45
<b>Fiscal Year 2010</b>																	
October '09	10	\$691.00	5	\$335.00	2	\$2,168.00	71	\$32,435.72	4	\$884.48	61	\$15,936.83	0	\$0.00	131	153	\$52,451.03
November '09	9	\$752.28	3	\$220.00	0	\$0.00	75	\$35,511.44	3	\$302.82	60	\$14,038.11	0	\$0.00	136	150	\$50,824.65
December '09	7	\$520.00	2	\$80.00	0	\$0.00	94	\$48,754.95	2	\$483.92	86	\$20,083.83	0	\$0.00	167	191	\$69,922.70
January '10	6	\$315.00	0	\$0.00	1	\$621.00	104	\$52,886.04	2	\$824.89	73	\$17,861.12	0	\$0.00	168	186	\$72,508.05
February '10	6	\$510.00	2	\$237.07	2	\$3,309.23	92	\$50,541.27	6	\$3,494.29	75	\$20,754.09	0	\$0.00	156	183	\$78,845.95
March '10	11	\$875.00	1	\$40.00	0	\$0.00	85	\$40,083.07	9	\$3,856.65	87	\$23,012.94	0	\$0.00	166	193	\$67,867.66
April '10	3	\$225.00	2	\$80.00	0	\$0.00	59	\$22,053.64	6	\$2,598.38	66	\$14,932.85	0	\$0.00	124	136	\$39,889.87
May '10	3	\$170.00	5	\$435.28	1	\$2,625.00	43	\$21,529.24	5	\$1,909.24	75	\$20,236.76	0	\$0.00	117	132	\$46,905.52
June '10	2	\$167.00	7	\$553.00	0	\$0.00	41	\$17,715.33	3	\$2,015.19	92	\$27,119.68	0	\$0.00	126	145	\$47,570.20
July '10	2	\$145.00	5	\$200.00	0	\$0.00	30	\$14,136.88	6	\$2,669.04	64	\$17,726.34	0	\$0.00	93	107	\$34,877.26
August '10	0	\$0.00	3	\$120.00	0	\$0.00	21	\$7,247.69	2	\$503.35	74	\$18,512.28	0	\$0.00	89	100	\$26,383.32
September '10	7	\$511.00	7	\$440.00	0	\$0.00	55	\$24,529.76	2	\$593.30	89	\$23,610.21	0	\$0.00	138	160	\$49,684.27
Monthly Avg.	6	\$406.77	4	\$228.36	1	\$726.94	64	\$30,618.75	4	\$1,677.96	75	\$19,485.42	0	\$0.00	134	153	\$53,144.21
<b>Fiscal Year 2011</b>																	
October '10	3	\$173.00	0	\$0.00	0	\$0.00	70	\$31,925.97	2	\$290.01	68	\$15,288.49	0	\$0.00	127	143	\$47,677.47
November '10	1	\$75.00	2	\$190.00	0	\$0.00	83	\$38,111.46	3	\$1,628.55	83	\$19,269.65	0	\$0.00	150	172	\$59,274.66
December '10	4	\$260.00	1	\$40.00	1	\$250.00	102	\$51,177.52	5	\$2,081.16	96	\$21,146.74	0	\$0.00	187	209	\$74,955.42
Monthly Avg.	3	\$169.33	1	\$76.67	0	\$83.33	85	\$40,404.98	3	\$1,333.24	82	\$18,568.29	0	\$0.00	155	175	\$60,635.85

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Kent County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	6	\$1,098.00	1	\$110.00	2	\$2,472.27	774	\$244,554.39	5	\$1,341.28	1,045	\$186,144.04	0	\$0.00	1,606	1,833	\$435,719.98
November '08	3	\$540.00	0	\$0.00	6	\$8,013.27	675	\$217,034.11	1	\$325.63	794	\$142,686.12	0	\$0.00	1,294	1,479	\$368,599.13
December '08	5	\$658.96	1	\$170.00	6	\$8,340.00	698	\$217,309.36	3	\$1,759.22	778	\$143,555.02	0	\$0.00	1,283	1,491	\$371,792.56
January '09	2	\$101.72	0	\$0.00	6	\$8,985.00	781	\$285,934.49	5	\$1,889.20	850	\$174,980.60	0	\$0.00	1,405	1,644	\$471,891.01
February '09	2	\$292.00	1	\$200.00	9	\$10,024.76	867	\$344,457.85	5	\$2,359.43	795	\$170,266.69	0	\$0.00	1,406	1,679	\$527,600.73
March '09	1	\$178.00	0	\$0.00	7	\$11,902.00	744	\$309,438.35	4	\$2,157.81	573	\$130,051.56	0	\$0.00	1,137	1,329	\$453,727.72
April '09	1	\$189.00	0	\$0.00	11	\$17,535.73	717	\$293,126.96	4	\$2,520.46	642	\$146,464.60	0	\$0.00	1,214	1,375	\$459,836.75
May '09	1	\$40.00	11	\$1,576.74	4	\$5,323.41	439	\$171,888.90	6	\$3,365.99	487	\$109,685.17	4	\$2,572.19	834	952	\$294,452.40
June '09	1	\$100.00	5	\$852.55	3	\$5,375.00	528	\$213,620.44	3	\$2,033.08	447	\$101,324.13	0	\$0.00	861	987	\$323,305.20
July '09	2	\$377.00	4	\$761.63	4	\$8,020.00	635	\$258,177.19	7	\$3,633.18	710	\$151,394.93	0	\$0.00	1,219	1,362	\$422,363.93
August '09	0	\$0.00	5	\$793.17	3	\$7,945.00	404	\$157,076.47	2	\$1,688.26	523	\$111,104.62	0	\$0.00	863	937	\$278,607.52
September '09	2	\$270.00	10	\$1,639.51	2	\$3,735.00	465	\$187,639.17	9	\$3,887.70	763	\$164,222.71	0	\$0.00	1,135	1,251	\$361,394.09
Monthly Avg.	2	\$320.39	3	\$508.63	5	\$8,139.29	644	\$241,688.14	5	\$2,246.77	701	\$144,323.35	0	\$214.35	1,188	1,360	\$397,440.92
<b>Fiscal Year 2010</b>																	
October '09	2	\$287.83	13	\$1,967.65	6	\$11,261.00	660	\$276,577.78	6	\$6,067.34	1,080	\$313,065.83	0	\$0.00	1,562	1,767	\$609,227.43
November '09	4	\$414.21	2	\$400.00	6	\$14,484.00	602	\$252,158.89	8	\$3,538.10	972	\$275,053.76	0	\$0.00	1,417	1,594	\$546,048.96
December '09	2	\$300.00	5	\$773.27	8	\$17,117.78	793	\$299,066.46	11	\$4,487.20	927	\$237,440.94	0	\$0.00	1,511	1,746	\$559,185.65
January '10	4	\$621.06	2	\$339.00	6	\$13,325.00	693	\$271,899.47	3	\$1,313.32	693	\$185,017.27	0	\$0.00	1,208	1,401	\$472,515.12
February '10	3	\$452.15	3	\$505.06	8	\$17,569.00	707	\$299,366.80	9	\$4,347.31	669	\$175,058.62	0	\$0.00	1,205	1,399	\$497,298.94
March '10	6	\$900.00	7	\$904.08	13	\$28,351.45	898	\$391,927.00	11	\$4,746.58	912	\$233,600.58	0	\$0.00	1,585	1,847	\$660,429.69
April '10	2	\$275.00	6	\$898.00	11	\$26,670.00	796	\$337,718.43	7	\$2,684.85	782	\$198,418.27	0	\$0.00	1,419	1,604	\$566,664.55
May '10	4	\$593.00	3	\$495.86	7	\$11,746.03	1,142	\$518,945.77	9	\$4,781.38	959	\$260,911.83	0	\$0.00	1,832	2,124	\$797,473.87
June '10	5	\$856.36	10	\$1,591.19	2	\$5,695.00	1,087	\$510,344.50	11	\$6,799.37	1,140	\$334,469.65	0	\$0.00	1,922	2,255	\$859,756.07
July '10	5	\$853.00	8	\$1,140.42	2	\$2,510.00	810	\$363,897.16	11	\$4,924.07	1,010	\$307,123.58	0	\$0.00	1,596	1,846	\$680,448.23
August '10	4	\$449.11	10	\$1,308.84	12	\$31,370.00	781	\$344,077.94	10	\$4,336.40	1,253	\$374,897.01	0	\$0.00	1,799	2,070	\$756,439.30
September '10	9	\$1,163.63	9	\$1,396.66	3	\$9,520.00	845	\$361,634.04	5	\$1,798.94	1,705	\$533,146.98	0	\$0.00	2,270	2,576	\$908,660.25
Monthly Avg.	4	\$597.11	7	\$976.67	7	\$15,801.61	818	\$352,301.19	8	\$4,152.07	1,009	\$285,683.69	0	\$0.00	1,611	1,852	\$659,512.34
<b>Fiscal Year 2011</b>																	
October '10	2	\$84.31	2	\$357.96	4	\$10,078.33	576	\$186,960.20	12	\$7,210.97	1,031	\$268,844.39	0	\$0.00	1,459	1,627	\$473,536.16
November '10	5	\$545.00	7	\$1,155.01	8	\$17,302.00	711	\$200,652.96	9	\$3,426.17	1,143	\$256,565.72	0	\$0.00	1,692	1,883	\$479,646.86
December '10	2	\$276.00	8	\$1,283.79	9	\$21,214.92	692	\$202,410.75	10	\$3,880.72	1,125	\$245,836.74	0	\$0.00	1,667	1,846	\$474,902.92
Monthly Avg.	3	\$301.77	6	\$932.25	7	\$16,198.42	660	\$196,674.64	10	\$4,839.29	1,100	\$257,082.28	0	\$0.00	1,606	1,785	\$476,028.65

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Keweenaw County																	
Fiscal Year 2009																	
October '08	0	\$0.00	2	\$60.00	0	\$0.00	13	\$7,993.52	1	\$249.78	4	\$1,241.17	0	\$0.00	17	20	\$9,544.47
November '08	0	\$0.00	0	\$0.00	0	\$0.00	7	\$4,373.33	0	\$0.00	0	\$0.00	0	\$0.00	7	7	\$4,373.33
December '08	0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,778.59	0	\$0.00	0	\$0.00	0	\$0.00	4	4	\$1,778.59
January '09	0	\$0.00	0	\$0.00	0	\$0.00	11	\$6,316.05	0	\$0.00	0	\$0.00	0	\$0.00	11	11	\$6,316.05
February '09	0	\$0.00	0	\$0.00	0	\$0.00	9	\$4,471.73	0	\$0.00	1	\$331.94	0	\$0.00	10	10	\$4,803.67
March '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,767.86	0	\$0.00	4	\$1,498.09	0	\$0.00	7	8	\$3,265.95
April '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,235.92	3	\$2,178.30	4	\$2,149.17	0	\$0.00	11	11	\$5,563.39
May '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$2,076.99	1	\$1,100.00	9	\$2,884.63	0	\$0.00	14	14	\$6,061.62
June '09	0	\$0.00	0	\$0.00	0	\$0.00	1	\$214.62	0	\$0.00	3	\$1,185.24	0	\$0.00	4	4	\$1,399.86
July '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	1	\$308.04	0	\$0.00	1	1	\$308.04
August '09	0	\$0.00	0	\$0.00	0	\$0.00	1	\$83.19	1	\$225.31	4	\$1,392.94	0	\$0.00	5	6	\$1,701.44
September '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
Monthly Avg.	0	\$0.00	0	\$5.00	0	\$0.00	5	\$2,525.98	1	\$312.78	3	\$915.94	0	\$0.00	8	8	\$3,759.70
Fiscal Year 2010																	
October '09	1	\$30.00	2	\$60.00	0	\$0.00	8	\$4,525.53	0	\$0.00	4	\$1,686.51	0	\$0.00	12	15	\$6,302.04
November '09	0	\$0.00	0	\$0.00	0	\$0.00	7	\$3,633.75	0	\$0.00	0	\$0.00	0	\$0.00	7	7	\$3,633.75
December '09	0	\$0.00	0	\$0.00	1	\$3,633.00	13	\$8,122.20	0	\$0.00	0	\$0.00	0	\$0.00	13	14	\$11,755.20
January '10	0	\$0.00	0	\$0.00	0	\$0.00	11	\$7,544.33	0	\$0.00	1	\$550.00	0	\$0.00	12	12	\$8,094.33
February '10	0	\$0.00	0	\$0.00	0	\$0.00	11	\$5,648.17	0	\$0.00	2	\$607.52	0	\$0.00	13	13	\$6,255.69
March '10	0	\$0.00	0	\$0.00	1	\$1,470.00	5	\$2,266.33	0	\$0.00	3	\$1,549.42	0	\$0.00	9	9	\$5,285.75
April '10	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	2	\$1,100.00	0	\$0.00	2	2	\$1,100.00
May '10	0	\$0.00	0	\$0.00	0	\$0.00	2	\$795.45	1	\$756.81	6	\$3,762.13	0	\$0.00	9	9	\$5,314.39
June '10	0	\$0.00	0	\$0.00	0	\$0.00	2	\$1,127.21	0	\$0.00	10	\$4,984.92	0	\$0.00	10	12	\$6,112.13
July '10	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	1	\$300.00	0	\$0.00	1	1	\$300.00
August '10	0	\$0.00	1	\$50.00	0	\$0.00	0	\$0.00	1	\$771.97	8	\$3,712.63	0	\$0.00	9	10	\$4,534.60
September '10	0	\$0.00	0	\$0.00	0	\$0.00	4	\$2,591.21	0	\$0.00	4	\$1,141.74	0	\$0.00	7	8	\$3,732.95
Monthly Avg.	0	\$2.50	0	\$9.17	0	\$425.25	5	\$3,021.18	0	\$127.40	3	\$1,616.24	0	\$0.00	9	9	\$5,201.74
Fiscal Year 2011																	
October '10	0	\$0.00	0	\$0.00	0	\$0.00	4	\$2,502.02	0	\$0.00	5	\$1,701.25	0	\$0.00	8	9	\$4,203.27
November '10	0	\$0.00	0	\$0.00	0	\$0.00	11	\$5,543.30	0	\$0.00	1	\$350.00	0	\$0.00	12	12	\$5,893.30
December '10	0	\$0.00	0	\$0.00	0	\$0.00	10	\$5,466.83	0	\$0.00	0	\$0.00	0	\$0.00	10	10	\$5,466.83
Monthly Avg.	0	\$0.00	0	\$0.00	0	\$0.00	8	\$4,504.05	0	\$0.00	2	\$683.75	0	\$0.00	10	10	\$5,187.80

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Lake County																	
Fiscal Year 2009																	
October '08	23	\$1,713.50	7	\$482.00	0	\$0.00	133	\$73,422.35	1	\$174.00	57	\$11,300.04	0	\$0.00	178	221	\$87,091.89
November '08	8	\$628.00	3	\$220.00	1	\$610.00	90	\$46,927.24	1	\$191.83	46	\$8,283.50	0	\$0.00	130	149	\$56,860.57
December '08	13	\$1,092.00	3	\$379.60	2	\$1,684.00	118	\$58,156.32	1	\$378.52	56	\$9,256.84	0	\$0.00	167	193	\$70,947.28
January '09	19	\$1,479.00	2	\$180.00	3	\$693.00	168	\$74,316.80	2	\$660.75	63	\$12,685.22	0	\$0.00	204	257	\$90,014.77
February '09	19	\$1,480.00	1	\$140.00	2	\$381.61	162	\$70,313.33	3	\$1,589.98	59	\$13,828.04	0	\$0.00	209	246	\$87,732.96
March '09	12	\$1,029.00	0	\$0.00	0	\$0.00	77	\$29,170.97	1	\$430.22	54	\$15,391.67	0	\$0.00	128	144	\$46,021.86
April '09	9	\$699.00	1	\$150.00	1	\$2,181.50	64	\$24,092.45	3	\$1,097.50	64	\$17,694.27	0	\$0.00	126	142	\$45,914.72
May '09	5	\$357.00	7	\$910.00	1	\$1,877.31	59	\$22,995.35	1	\$1,100.00	51	\$15,366.74	0	\$0.00	103	124	\$42,606.40
June '09	0	\$0.00	7	\$422.00	1	\$2,000.00	10	\$3,933.77	0	\$0.00	38	\$9,488.19	0	\$0.00	49	56	\$15,843.96
July '09	2	\$192.00	3	\$120.00	0	\$0.00	21	\$7,583.91	2	\$1,449.12	39	\$9,585.95	0	\$0.00	60	67	\$18,930.98
August '09	4	\$300.00	5	\$560.00	1	\$1,700.00	14	\$6,062.41	1	\$505.35	31	\$6,680.62	0	\$0.00	46	56	\$15,808.38
September '09	2	\$150.00	3	\$120.00	1	\$3,410.00	38	\$15,573.88	1	\$589.19	60	\$12,527.92	0	\$0.00	93	105	\$32,370.99
Monthly Avg.	10	\$759.96	4	\$306.97	1	\$1,211.45	80	\$36,045.73	1	\$680.54	52	\$11,840.75	0	\$0.00	124	147	\$50,845.40
Fiscal Year 2010																	
October '09	9	\$818.00	6	\$440.00	2	\$1,681.81	88	\$45,219.94	0	\$0.00	66	\$14,654.81	0	\$0.00	141	171	\$62,814.56
November '09	17	\$1,400.85	7	\$666.72	4	\$7,769.46	148	\$76,325.23	3	\$1,349.35	58	\$15,224.59	0	\$0.00	199	237	\$102,736.20
December '09	10	\$1,033.39	2	\$80.00	1	\$1,930.00	135	\$74,597.09	0	\$0.00	75	\$19,645.00	0	\$0.00	197	223	\$97,285.48
January '10	18	\$1,520.00	1	\$40.00	3	\$6,034.57	151	\$81,115.67	0	\$0.00	81	\$20,271.49	0	\$0.00	223	254	\$108,981.73
February '10	19	\$1,465.00	2	\$80.00	1	\$2,600.00	146	\$67,017.77	1	\$343.01	77	\$17,907.21	0	\$0.00	209	246	\$89,412.99
March '10	17	\$1,200.00	1	\$40.00	1	\$3,415.00	148	\$64,844.24	2	\$1,901.50	90	\$23,550.80	0	\$0.00	223	259	\$94,951.54
April '10	1	\$75.00	4	\$260.00	1	\$362.31	46	\$13,514.57	3	\$2,094.65	60	\$13,581.15	0	\$0.00	104	115	\$29,887.68
May '10	3	\$225.00	6	\$280.00	2	\$1,884.00	49	\$18,051.95	2	\$706.33	77	\$20,825.74	0	\$0.00	121	139	\$41,973.02
June '10	8	\$616.25	3	\$220.00	0	\$0.00	32	\$11,095.89	1	\$85.83	86	\$22,757.32	0	\$0.00	115	130	\$34,775.29
July '10	4	\$290.00	6	\$340.00	0	\$0.00	20	\$7,281.77	1	\$491.57	79	\$16,499.17	0	\$0.00	97	110	\$24,902.51
August '10	2	\$240.00	0	\$0.00	0	\$0.00	25	\$9,643.56	2	\$940.97	60	\$13,873.30	0	\$0.00	78	89	\$24,697.83
September '10	5	\$465.00	3	\$120.00	0	\$0.00	39	\$17,327.19	1	\$325.89	87	\$20,205.03	0	\$0.00	126	135	\$38,443.11
Monthly Avg.	9	\$779.04	3	\$213.89	1	\$2,139.76	86	\$40,502.91	1	\$686.59	75	\$18,249.63	0	\$0.00	153	176	\$62,571.83
Fiscal Year 2011																	
October '10	18	\$1,409.19	6	\$240.00	0	\$0.00	124	\$54,973.81	0	\$0.00	64	\$15,424.04	0	\$0.00	185	212	\$72,047.04
November '10	16	\$892.00	7	\$380.00	0	\$0.00	127	\$60,788.57	2	\$812.90	80	\$17,088.78	0	\$0.00	192	232	\$79,962.25
December '10	20	\$1,356.75	3	\$120.00	3	\$6,800.00	170	\$82,681.37	3	\$890.89	108	\$22,744.67	0	\$0.00	246	307	\$114,593.68
Monthly Avg.	18	\$1,219.31	5	\$246.67	1	\$2,266.67	140	\$66,147.92	2	\$567.93	84	\$18,419.16	0	\$0.00	208	250	\$88,867.66

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Lapeer County																	
Fiscal Year 2009																	
October '08	3	\$284.00	0	\$0.00	2	\$1,884.00	105	\$41,764.69	2	\$638.98	94	\$27,532.18	0	\$0.00	189	206	\$72,103.85
November '08	2	\$109.00	0	\$0.00	2	\$3,000.00	79	\$26,439.30	3	\$1,017.71	109	\$33,318.84	0	\$0.00	175	195	\$63,884.85
December '08	0	\$0.00	0	\$0.00	2	\$938.59	110	\$41,083.90	2	\$1,297.14	99	\$26,714.17	0	\$0.00	194	213	\$70,033.80
January '09	4	\$388.00	0	\$0.00	1	\$300.00	195	\$65,310.92	5	\$2,317.13	83	\$25,024.71	0	\$0.00	252	288	\$93,340.76
February '09	3	\$444.99	0	\$0.00	0	\$0.00	187	\$61,503.26	6	\$2,207.88	101	\$30,058.04	0	\$0.00	262	297	\$94,214.17
March '09	1	\$55.00	1	\$114.00	1	\$1,500.00	154	\$48,663.22	5	\$2,343.85	80	\$26,075.22	0	\$0.00	211	242	\$78,751.29
April '09	1	\$92.00	0	\$0.00	1	\$433.60	124	\$40,722.82	4	\$2,635.68	97	\$31,266.61	0	\$0.00	204	227	\$75,150.71
May '09	1	\$85.00	0	\$0.00	0	\$0.00	108	\$31,262.01	2	\$1,905.54	96	\$33,534.95	41	\$10,050.29	221	248	\$76,837.79
June '09	0	\$0.00	0	\$0.00	0	\$0.00	219	\$80,028.67	16	\$5,175.11	263	\$89,111.76	0	\$0.00	438	498	\$174,315.54
July '09	1	\$47.71	0	\$0.00	0	\$0.00	60	\$13,159.06	6	\$2,527.33	73	\$24,715.46	0	\$0.00	127	140	\$40,449.56
August '09	0	\$0.00	0	\$0.00	0	\$0.00	39	\$12,089.47	5	\$1,635.53	59	\$18,885.19	0	\$0.00	97	103	\$32,610.19
September '09	2	\$270.00	0	\$0.00	0	\$0.00	57	\$15,846.84	3	\$2,359.40	108	\$34,560.53	0	\$0.00	159	170	\$53,036.77
Monthly Avg.	2	\$147.98	0	\$9.50	1	\$671.35	120	\$39,822.85	5	\$2,171.77	105	\$33,399.81	3	\$837.52	211	236	\$77,060.77
Fiscal Year 2010																	
October '09	3	\$352.54	0	\$0.00	0	\$0.00	123	\$45,391.25	10	\$5,524.94	116	\$43,495.55	0	\$0.00	222	252	\$94,764.28
November '09	3	\$332.00	0	\$0.00	0	\$0.00	102	\$41,203.95	9	\$5,004.53	135	\$49,975.49	0	\$0.00	224	249	\$96,515.97
December '09	3	\$343.50	0	\$0.00	2	\$2,817.00	160	\$58,920.98	6	\$1,585.56	167	\$62,714.78	0	\$0.00	302	338	\$126,381.82
January '10	1	\$75.00	0	\$0.00	3	\$3,760.00	170	\$62,910.00	5	\$2,247.27	106	\$38,799.26	0	\$0.00	249	285	\$107,791.53
February '10	6	\$691.61	1	\$102.00	2	\$5,460.00	186	\$66,990.43	10	\$4,626.33	119	\$43,788.81	0	\$0.00	280	324	\$121,659.18
March '10	0	\$0.00	1	\$82.13	1	\$79.00	212	\$66,520.63	7	\$3,167.71	139	\$44,437.72	0	\$0.00	323	360	\$114,287.19
April '10	0	\$0.00	1	\$550.00	3	\$2,402.00	161	\$46,853.68	11	\$5,987.81	95	\$25,869.82	0	\$0.00	244	271	\$81,663.31
May '10	2	\$224.00	0	\$0.00	0	\$0.00	145	\$41,011.27	9	\$4,239.86	120	\$41,363.82	0	\$0.00	237	276	\$86,838.95
June '10	0	\$0.00	1	\$177.87	1	\$2,550.00	124	\$34,197.05	4	\$1,153.42	130	\$46,065.88	0	\$0.00	218	260	\$84,144.22
July '10	0	\$0.00	2	\$365.00	0	\$0.00	113	\$33,352.68	5	\$1,810.80	125	\$48,683.45	0	\$0.00	207	245	\$84,211.93
August '10	1	\$105.00	1	\$114.04	0	\$0.00	84	\$25,057.79	4	\$1,113.84	164	\$54,746.12	0	\$0.00	222	254	\$81,136.79
September '10	3	\$148.88	1	\$57.00	1	\$1,219.30	81	\$27,064.29	6	\$4,120.73	183	\$63,305.06	0	\$0.00	246	275	\$95,915.26
Monthly Avg.	2	\$189.38	1	\$120.67	1	\$1,523.94	138	\$45,789.50	7	\$3,381.90	133	\$46,937.15	0	\$0.00	248	282	\$97,942.54
Fiscal Year 2011																	
October '10	4	\$453.48	0	\$0.00	1	\$1,795.00	74	\$25,950.60	5	\$1,371.82	152	\$48,480.06	0	\$0.00	213	236	\$78,050.96
November '10	4	\$477.00	1	\$133.67	2	\$5,180.00	98	\$37,337.96	4	\$1,888.68	134	\$37,544.65	0	\$0.00	224	243	\$82,561.96
December '10	1	\$25.00	0	\$0.00	3	\$6,723.00	164	\$62,748.49	6	\$2,162.23	142	\$39,650.85	0	\$0.00	272	316	\$111,309.57
Monthly Avg.	3	\$318.49	0	\$44.56	2	\$4,566.00	112	\$42,012.35	5	\$1,807.58	143	\$41,891.85	0	\$0.00	236	265	\$90,640.83

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Leelanau County																	
Fiscal Year 2009																	
October '08	1	\$50.00	1	\$200.00	0	\$0.00	12	\$5,850.66	0	\$0.00	10	\$1,836.57	0	\$0.00	22	24	\$7,937.23
November '08	0	\$0.00	0	\$0.00	0	\$0.00	14	\$6,046.97	0	\$0.00	11	\$2,048.40	0	\$0.00	21	25	\$8,095.37
December '08	2	\$140.00	3	\$240.00	0	\$0.00	15	\$6,786.79	1	\$113.73	18	\$3,302.00	0	\$0.00	30	39	\$10,582.52
January '09	0	\$0.00	2	\$80.00	1	\$1,066.00	16	\$7,834.36	1	\$82.28	19	\$3,663.48	0	\$0.00	33	39	\$12,726.12
February '09	5	\$484.99	0	\$0.00	0	\$0.00	26	\$13,022.70	0	\$0.00	18	\$3,621.10	0	\$0.00	40	49	\$17,128.79
March '09	6	\$387.00	1	\$80.00	0	\$0.00	30	\$12,972.56	0	\$0.00	22	\$5,114.62	0	\$0.00	44	59	\$18,554.18
April '09	2	\$155.00	0	\$0.00	0	\$0.00	20	\$7,795.16	2	\$579.53	30	\$7,994.57	0	\$0.00	48	54	\$16,524.26
May '09	1	\$100.00	2	\$110.00	0	\$0.00	8	\$3,708.66	1	\$527.06	14	\$3,392.66	0	\$0.00	21	26	\$7,838.38
June '09	0	\$0.00	1	\$80.00	0	\$0.00	5	\$1,184.38	1	\$443.92	12	\$1,778.66	0	\$0.00	16	19	\$3,486.96
July '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$1,596.27	0	\$0.00	21	\$5,374.63	0	\$0.00	24	25	\$6,970.90
August '09	0	\$0.00	1	\$80.00	0	\$0.00	3	\$1,142.89	0	\$0.00	11	\$1,857.36	0	\$0.00	14	15	\$3,080.25
September '09	0	\$0.00	0	\$0.00	0	\$0.00	5	\$1,566.03	1	\$1,100.00	13	\$2,212.87	0	\$0.00	18	19	\$4,878.90
Monthly Avg.	1	\$109.75	1	\$72.50	0	\$88.83	13	\$5,792.29	1	\$237.21	17	\$3,516.41	0	\$0.00	28	33	\$9,816.99
Fiscal Year 2010																	
October '09	2	\$105.00	1	\$200.00	0	\$0.00	12	\$4,862.25	0	\$0.00	18	\$4,215.56	0	\$0.00	29	33	\$9,382.81
November '09	1	\$200.00	0	\$0.00	0	\$0.00	8	\$3,571.98	0	\$0.00	20	\$5,168.50	0	\$0.00	28	29	\$8,940.48
December '09	0	\$0.00	1	\$40.00	0	\$0.00	11	\$4,174.55	2	\$652.63	17	\$4,365.51	0	\$0.00	30	31	\$9,232.69
January '10	1	\$50.00	1	\$80.00	0	\$0.00	24	\$9,683.85	2	\$444.76	27	\$6,339.93	0	\$0.00	49	55	\$16,598.54
February '10	2	\$307.95	0	\$0.00	0	\$0.00	20	\$9,948.99	2	\$1,403.54	17	\$4,334.07	0	\$0.00	37	41	\$15,994.55
March '10	0	\$0.00	1	\$80.00	0	\$0.00	29	\$13,606.44	5	\$1,631.06	30	\$7,234.80	0	\$0.00	56	65	\$22,552.30
April '10	0	\$0.00	1	\$30.00	0	\$0.00	21	\$7,553.10	2	\$1,702.69	19	\$3,015.61	0	\$0.00	37	43	\$12,301.40
May '10	1	\$55.00	4	\$215.71	1	\$3,426.70	12	\$4,449.08	3	\$918.94	24	\$6,641.76	0	\$0.00	39	45	\$15,707.19
June '10	0	\$0.00	2	\$57.47	1	\$306.40	14	\$6,598.11	2	\$887.24	30	\$7,342.40	0	\$0.00	42	49	\$15,191.62
July '10	0	\$0.00	2	\$110.00	0	\$0.00	8	\$3,455.28	2	\$259.73	18	\$4,883.22	0	\$0.00	25	30	\$8,708.23
August '10	0	\$0.00	0	\$0.00	0	\$0.00	9	\$4,267.82	1	\$789.01	18	\$3,632.67	0	\$0.00	26	28	\$8,689.50
September '10	0	\$0.00	2	\$160.00	1	\$2,341.20	11	\$3,916.86	1	\$178.56	23	\$6,526.82	0	\$0.00	33	38	\$13,123.44
Monthly Avg.	1	\$59.83	1	\$81.10	0	\$506.19	15	\$6,340.69	2	\$739.01	22	\$5,308.40	0	\$0.00	36	41	\$13,035.23
Fiscal Year 2011																	
October '10	2	\$100.00	3	\$140.00	0	\$0.00	13	\$4,830.95	1	\$603.77	16	\$3,539.36	0	\$0.00	31	35	\$9,214.08
November '10	1	\$50.00	3	\$210.00	0	\$0.00	15	\$5,997.41	0	\$0.00	27	\$4,800.32	0	\$0.00	38	46	\$11,057.73
December '10	4	\$409.00	3	\$358.48	0	\$0.00	18	\$6,523.46	7	\$2,635.55	39	\$5,472.24	0	\$0.00	60	71	\$15,398.73
Monthly Avg.	2	\$186.33	3	\$236.16	0	\$0.00	15	\$5,783.94	3	\$1,079.77	27	\$4,603.97	0	\$0.00	43	51	\$11,890.18

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Lenawee County																	
Fiscal Year 2009																	
October '08	34	\$1,780.00	0	\$0.00	0	\$0.00	122	\$31,353.77	1	\$124.96	182	\$29,903.13	0	\$0.00	257	339	\$63,161.86
November '08	18	\$1,144.00	2	\$50.00	0	\$0.00	103	\$27,722.19	3	\$616.29	153	\$24,331.54	0	\$0.00	215	279	\$53,864.02
December '08	9	\$522.75	1	\$50.00	1	\$90.00	118	\$31,994.00	2	\$457.18	168	\$27,600.55	0	\$0.00	233	299	\$60,714.48
January '09	14	\$931.15	0	\$0.00	2	\$1,648.46	185	\$46,277.18	2	\$484.09	186	\$30,619.65	0	\$0.00	310	389	\$79,960.53
February '09	15	\$844.00	1	\$75.00	2	\$1,818.00	299	\$100,244.88	3	\$448.99	233	\$42,104.55	0	\$0.00	439	553	\$145,535.42
March '09	6	\$410.00	1	\$200.00	2	\$4,396.00	273	\$102,318.86	1	\$140.02	172	\$38,804.38	0	\$0.00	367	455	\$146,269.26
April '09	13	\$792.00	0	\$0.00	0	\$0.00	224	\$83,704.98	4	\$2,033.93	184	\$41,104.33	0	\$0.00	326	425	\$127,635.24
May '09	18	\$1,000.00	2	\$115.00	3	\$10,489.90	182	\$66,032.95	1	\$322.23	170	\$38,070.28	0	\$0.00	299	376	\$116,030.36
June '09	17	\$830.00	0	\$0.00	2	\$7,220.00	168	\$73,457.02	1	\$746.57	211	\$64,174.31	0	\$0.00	348	399	\$146,427.90
July '09	19	\$940.00	2	\$50.00	0	\$0.00	107	\$30,330.79	2	\$952.82	127	\$25,093.50	0	\$0.00	204	257	\$57,367.11
August '09	19	\$970.00	3	\$393.14	0	\$0.00	82	\$24,498.66	2	\$1,429.23	121	\$24,896.76	0	\$0.00	180	227	\$52,187.79
September '09	27	\$1,344.78	1	\$200.00	2	\$5,723.21	74	\$17,936.91	0	\$0.00	188	\$36,706.98	0	\$0.00	237	292	\$61,911.88
Monthly Avg.	17	\$959.06	1	\$94.43	1	\$2,615.46	161	\$52,989.35	2	\$646.36	175	\$35,284.16	0	\$0.00	285	358	\$92,588.82
Fiscal Year 2010																	
October '09	35	\$1,835.00	3	\$366.55	4	\$13,637.00	141	\$43,583.05	4	\$4,207.49	250	\$63,938.17	0	\$0.00	339	437	\$127,567.26
November '09	17	\$835.00	3	\$259.19	5	\$11,516.79	93	\$28,890.61	2	\$1,671.80	192	\$50,090.49	0	\$0.00	251	312	\$93,263.88
December '09	18	\$897.86	1	\$178.72	5	\$11,075.00	147	\$40,335.12	4	\$1,440.58	227	\$50,677.05	0	\$0.00	326	402	\$104,604.33
January '10	9	\$480.00	6	\$605.08	3	\$10,232.00	106	\$35,845.23	0	\$0.00	181	\$36,861.28	0	\$0.00	253	305	\$84,023.59
February '10	9	\$629.00	0	\$0.00	2	\$2,233.98	162	\$54,545.45	3	\$1,263.62	149	\$34,758.50	0	\$0.00	264	325	\$93,430.55
March '10	25	\$1,582.00	8	\$827.82	3	\$6,934.00	245	\$81,321.56	5	\$2,224.05	238	\$54,301.04	0	\$0.00	397	524	\$147,190.47
April '10	18	\$910.00	0	\$0.00	1	\$3,800.00	167	\$55,872.16	6	\$2,359.63	188	\$43,885.56	0	\$0.00	297	380	\$106,827.35
May '10	25	\$1,255.00	3	\$380.00	3	\$9,200.00	153	\$50,582.15	7	\$3,025.74	200	\$47,931.01	0	\$0.00	291	391	\$112,373.90
June '10	21	\$1,178.20	1	\$75.00	1	\$3,250.00	168	\$57,912.63	7	\$2,801.14	226	\$68,057.18	0	\$0.00	337	424	\$133,274.15
July '10	14	\$695.00	1	\$200.00	0	\$0.00	129	\$37,435.92	4	\$2,231.07	207	\$50,418.40	0	\$0.00	289	355	\$90,980.39
August '10	21	\$1,045.00	3	\$546.83	1	\$2,984.20	135	\$38,058.27	7	\$1,563.86	258	\$67,052.16	0	\$0.00	347	425	\$111,250.32
September '10	19	\$1,015.00	1	\$200.00	2	\$4,375.00	140	\$34,672.41	6	\$3,046.99	335	\$91,346.37	0	\$0.00	425	503	\$134,655.77
Monthly Avg.	19	\$1,029.76	3	\$303.27	3	\$6,603.16	149	\$46,587.88	5	\$2,153.00	221	\$54,943.10	0	\$0.00	318	399	\$111,620.16
Fiscal Year 2011																	
October '10	17	\$855.00	0	\$0.00	1	\$250.00	81	\$22,153.93	3	\$1,171.45	184	\$44,036.44	0	\$0.00	245	286	\$68,466.82
November '10	26	\$1,209.39	1	\$50.00	2	\$4,445.00	91	\$25,331.81	4	\$1,132.08	209	\$42,240.29	0	\$0.00	274	333	\$74,408.57
December '10	14	\$805.00	2	\$100.00	4	\$13,245.34	160	\$40,768.89	4	\$841.36	279	\$53,274.70	0	\$0.00	373	463	\$109,035.29
Monthly Avg.	19	\$956.46	1	\$50.00	2	\$5,980.11	111	\$29,418.21	4	\$1,048.30	224	\$46,517.14	0	\$0.00	297	361	\$83,970.23

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Livingston County																	
Fiscal Year 2009																	
October '08	0	\$0.00	0	\$0.00	1	\$1,500.00	95	\$34,767.42	8	\$2,269.65	66	\$19,267.06	0	\$0.00	147	170	\$57,804.13
November '08	0	\$0.00	0	\$0.00	0	\$0.00	74	\$22,990.62	7	\$2,927.32	84	\$23,543.53	0	\$0.00	140	165	\$49,461.47
December '08	0	\$0.00	0	\$0.00	0	\$0.00	88	\$29,114.05	6	\$2,389.37	99	\$24,740.54	0	\$0.00	175	193	\$56,243.96
January '09	0	\$0.00	0	\$0.00	2	\$1,929.00	141	\$40,586.95	9	\$3,011.07	81	\$23,027.27	0	\$0.00	199	233	\$68,554.29
February '09	0	\$0.00	0	\$0.00	0	\$0.00	157	\$54,664.93	8	\$3,130.05	86	\$21,935.65	0	\$0.00	207	251	\$79,730.63
March '09	0	\$0.00	0	\$0.00	0	\$0.00	129	\$42,047.57	13	\$7,246.87	76	\$23,811.31	0	\$0.00	182	218	\$73,105.75
April '09	0	\$0.00	0	\$0.00	2	\$754.63	147	\$46,475.92	8	\$4,584.56	112	\$39,919.04	0	\$0.00	222	269	\$91,734.15
May '09	0	\$0.00	0	\$0.00	1	\$2,264.00	93	\$31,166.33	6	\$3,636.43	75	\$28,314.61	26	\$9,764.44	177	201	\$75,145.81
June '09	0	\$0.00	0	\$0.00	0	\$0.00	221	\$94,739.73	16	\$7,283.93	228	\$80,964.26	0	\$0.00	410	465	\$182,987.92
July '09	0	\$0.00	0	\$0.00	0	\$0.00	73	\$22,043.55	9	\$3,596.32	90	\$32,884.62	0	\$0.00	153	172	\$58,524.49
August '09	0	\$0.00	0	\$0.00	0	\$0.00	42	\$12,261.44	4	\$2,533.50	63	\$22,152.78	0	\$0.00	99	109	\$36,947.72
September '09	0	\$0.00	0	\$0.00	0	\$0.00	65	\$24,170.47	5	\$2,943.88	100	\$34,218.21	0	\$0.00	153	170	\$61,332.56
Monthly Avg.	0	\$0.00	0	\$0.00	1	\$537.30	110	\$37,919.08	8	\$3,796.08	97	\$31,231.57	2	\$813.70	189	218	\$74,297.74
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	1	\$1,699.00	123	\$53,461.88	5	\$1,622.07	94	\$35,655.13	0	\$0.00	200	223	\$92,438.08
November '09	1	\$100.00	0	\$0.00	0	\$0.00	85	\$31,827.31	9	\$5,062.21	103	\$35,099.87	0	\$0.00	171	198	\$72,089.39
December '09	0	\$0.00	1	\$200.00	0	\$0.00	153	\$56,434.97	14	\$7,294.29	136	\$52,558.41	0	\$0.00	258	304	\$116,487.67
January '10	0	\$0.00	0	\$0.00	1	\$369.15	105	\$37,729.73	8	\$3,632.70	98	\$37,400.19	0	\$0.00	182	212	\$79,131.77
February '10	0	\$0.00	0	\$0.00	1	\$2,489.56	150	\$56,303.10	7	\$4,285.65	101	\$37,339.23	0	\$0.00	218	259	\$100,417.54
March '10	0	\$0.00	0	\$0.00	1	\$160.75	198	\$62,527.69	14	\$6,851.83	129	\$45,758.43	0	\$0.00	284	342	\$115,298.70
April '10	0	\$0.00	1	\$136.30	0	\$0.00	119	\$33,358.12	9	\$3,947.45	121	\$41,982.56	0	\$0.00	218	250	\$79,424.43
May '10	0	\$0.00	0	\$0.00	0	\$0.00	142	\$46,443.43	7	\$3,648.47	132	\$49,009.93	0	\$0.00	238	281	\$99,101.83
June '10	0	\$0.00	0	\$0.00	0	\$0.00	120	\$40,942.41	8	\$4,508.34	153	\$57,033.49	0	\$0.00	232	281	\$102,484.24
July '10	0	\$0.00	0	\$0.00	0	\$0.00	88	\$29,180.06	10	\$6,344.09	120	\$48,624.52	0	\$0.00	183	218	\$84,148.67
August '10	0	\$0.00	0	\$0.00	1	\$2,136.86	109	\$33,171.88	12	\$7,262.81	156	\$57,137.98	0	\$0.00	232	278	\$99,709.53
September '10	1	\$90.00	0	\$0.00	0	\$0.00	130	\$44,871.63	12	\$7,603.91	189	\$67,596.15	0	\$0.00	278	332	\$120,161.69
Monthly Avg.	0	\$15.83	0	\$28.03	0	\$571.28	127	\$43,854.35	10	\$5,171.99	128	\$47,099.66	0	\$0.00	225	265	\$96,741.13
Fiscal Year 2011																	
October '10	0	\$0.00	0	\$0.00	1	\$1,531.00	75	\$29,473.74	13	\$7,662.52	146	\$49,486.57	0	\$0.00	207	235	\$88,153.83
November '10	0	\$0.00	0	\$0.00	2	\$6,499.00	89	\$27,500.45	7	\$2,974.46	141	\$39,971.53	0	\$0.00	205	239	\$76,945.44
December '10	0	\$0.00	1	\$200.00	0	\$0.00	170	\$57,057.06	9	\$5,155.95	139	\$40,373.53	0	\$0.00	283	319	\$102,786.54
Monthly Avg.	0	\$0.00	0	\$66.67	1	\$2,676.67	111	\$38,010.42	10	\$5,264.31	142	\$43,277.21	0	\$0.00	232	264	\$89,295.27



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Luce County																	
Fiscal Year 2009																	
October '08	5	\$418.00	3	\$385.00	0	\$0.00	40	\$24,300.48	0	\$0.00	26	\$4,853.34	0	\$0.00	61	74	\$29,956.82
November '08	4	\$484.00	2	\$160.00	0	\$0.00	16	\$7,148.59	0	\$0.00	19	\$3,289.60	0	\$0.00	34	41	\$11,082.19
December '08	5	\$438.00	0	\$0.00	1	\$467.65	41	\$12,397.30	0	\$0.00	25	\$3,682.36	0	\$0.00	54	72	\$16,985.31
January '09	2	\$340.00	0	\$0.00	0	\$0.00	64	\$24,927.41	1	\$193.63	40	\$6,293.47	0	\$0.00	86	107	\$31,754.51
February '09	3	\$213.00	1	\$75.00	0	\$0.00	53	\$16,266.09	2	\$704.86	19	\$2,711.50	0	\$0.00	65	78	\$19,970.45
March '09	0	\$0.00	2	\$230.00	0	\$0.00	40	\$13,191.91	2	\$462.43	29	\$5,305.58	0	\$0.00	60	73	\$19,189.92
April '09	1	\$63.00	0	\$0.00	0	\$0.00	23	\$8,045.79	2	\$193.34	34	\$6,245.73	0	\$0.00	51	60	\$14,547.86
May '09	4	\$276.00	1	\$155.00	0	\$0.00	22	\$8,687.71	3	\$1,111.37	27	\$5,009.33	0	\$0.00	47	57	\$15,239.41
June '09	2	\$295.00	5	\$500.00	0	\$0.00	3	\$725.02	2	\$657.34	16	\$2,538.35	0	\$0.00	25	28	\$4,715.71
July '09	3	\$418.00	1	\$155.00	0	\$0.00	16	\$5,996.40	0	\$0.00	16	\$2,556.45	0	\$0.00	30	36	\$9,125.85
August '09	0	\$0.00	3	\$305.00	0	\$0.00	6	\$2,762.41	0	\$0.00	12	\$2,130.70	0	\$0.00	18	21	\$5,198.11
September '09	1	\$75.00	2	\$150.00	0	\$0.00	6	\$3,357.41	2	\$1,326.56	13	\$3,432.75	0	\$0.00	20	24	\$8,341.72
Monthly Avg.	3	\$251.67	2	\$176.25	0	\$38.97	28	\$10,650.54	1	\$387.46	23	\$4,004.10	0	\$0.00	46	56	\$15,508.99
Fiscal Year 2010																	
October '09	3	\$410.00	3	\$357.34	0	\$0.00	20	\$10,222.72	0	\$0.00	25	\$5,460.37	0	\$0.00	41	51	\$16,450.43
November '09	3	\$276.20	0	\$0.00	0	\$0.00	22	\$10,838.78	0	\$0.00	25	\$5,279.27	0	\$0.00	43	50	\$16,394.25
December '09	0	\$0.00	1	\$200.00	1	\$2,385.00	21	\$9,580.47	1	\$994.95	32	\$6,527.09	0	\$0.00	50	56	\$19,687.51
January '10	2	\$228.00	1	\$200.00	1	\$335.00	48	\$23,717.07	2	\$709.86	29	\$4,905.32	0	\$0.00	74	83	\$30,095.25
February '10	3	\$443.00	0	\$0.00	0	\$0.00	41	\$18,941.81	1	\$754.29	21	\$3,849.77	0	\$0.00	56	66	\$23,988.87
March '10	0	\$0.00	0	\$0.00	0	\$0.00	29	\$11,130.71	3	\$1,080.10	30	\$5,968.89	0	\$0.00	55	62	\$18,179.70
April '10	0	\$0.00	1	\$200.00	0	\$0.00	19	\$4,714.53	2	\$717.68	24	\$4,713.02	0	\$0.00	42	46	\$10,345.23
May '10	0	\$0.00	2	\$285.00	0	\$0.00	15	\$2,728.78	1	\$97.66	24	\$5,550.07	0	\$0.00	34	42	\$8,661.51
June '10	3	\$253.00	3	\$555.00	0	\$0.00	13	\$4,632.35	2	\$323.89	33	\$7,481.79	0	\$0.00	47	54	\$13,246.03
July '10	3	\$150.00	2	\$400.00	0	\$0.00	16	\$5,567.49	1	\$46.06	26	\$4,998.17	0	\$0.00	38	48	\$11,161.72
August '10	0	\$0.00	1	\$75.00	0	\$0.00	5	\$2,197.43	2	\$300.87	22	\$4,945.64	0	\$0.00	29	30	\$7,518.94
September '10	1	\$195.00	3	\$600.00	0	\$0.00	12	\$4,729.95	0	\$0.00	24	\$4,316.22	0	\$0.00	35	40	\$9,841.17
Monthly Avg.	2	\$162.93	1	\$239.36	0	\$226.67	22	\$9,083.51	1	\$418.78	26	\$5,332.97	0	\$0.00	45	52	\$15,464.22
Fiscal Year 2011																	
October '10	0	\$0.00	1	\$200.00	1	\$70.56	12	\$5,486.69	2	\$321.59	18	\$3,491.98	0	\$0.00	34	34	\$9,570.82
November '10	2	\$175.00	3	\$475.00	0	\$0.00	34	\$14,737.25	2	\$666.75	34	\$5,207.76	0	\$0.00	63	75	\$21,261.76
December '10	2	\$174.00	2	\$338.13	0	\$0.00	44	\$17,116.05	1	\$140.37	30	\$5,032.30	0	\$0.00	67	79	\$22,800.85
Monthly Avg.	1	\$116.33	2	\$337.71	0	\$23.52	30	\$12,446.66	2	\$376.24	27	\$4,577.35	0	\$0.00	55	63	\$17,877.81

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Mackinac County																	
Fiscal Year 2009																	
October '08	3	\$166.00	0	\$0.00	0	\$0.00	17	\$9,618.20	2	\$553.68	6	\$1,078.90	0	\$0.00	23	28	\$11,416.78
November '08	4	\$220.00	0	\$0.00	1	\$975.00	13	\$4,406.64	1	\$100.00	13	\$2,251.24	0	\$0.00	24	32	\$7,952.88
December '08	4	\$319.63	0	\$0.00	0	\$0.00	22	\$10,217.76	1	\$700.00	21	\$5,005.81	0	\$0.00	38	48	\$16,243.20
January '09	1	\$75.00	1	\$50.00	1	\$1,295.00	24	\$10,748.98	4	\$1,451.52	17	\$3,429.30	0	\$0.00	42	48	\$17,049.80
February '09	4	\$519.00	0	\$0.00	0	\$0.00	29	\$12,620.56	9	\$4,168.36	26	\$5,720.37	0	\$0.00	56	68	\$23,028.29
March '09	2	\$230.00	1	\$200.00	0	\$0.00	31	\$14,893.97	6	\$4,123.65	17	\$5,107.05	0	\$0.00	50	57	\$24,554.67
April '09	0	\$0.00	0	\$0.00	0	\$0.00	18	\$7,946.36	6	\$4,093.69	16	\$4,075.21	0	\$0.00	36	40	\$16,115.26
May '09	1	\$100.00	0	\$0.00	0	\$0.00	13	\$5,009.92	6	\$3,547.77	17	\$4,444.58	0	\$0.00	35	37	\$13,102.27
June '09	1	\$100.00	0	\$0.00	0	\$0.00	2	\$1,460.42	0	\$0.00	10	\$2,954.42	0	\$0.00	12	13	\$4,514.84
July '09	2	\$242.00	0	\$0.00	0	\$0.00	9	\$4,693.29	4	\$1,491.42	12	\$3,604.70	0	\$0.00	23	27	\$10,031.41
August '09	1	\$50.00	1	\$200.00	0	\$0.00	4	\$1,075.14	3	\$1,538.88	9	\$2,408.99	0	\$0.00	17	18	\$5,273.01
September '09	2	\$149.00	1	\$140.00	0	\$0.00	10	\$4,393.97	6	\$2,355.28	13	\$3,372.12	0	\$0.00	28	32	\$10,410.37
Monthly Avg.	2	\$180.89	0	\$49.17	0	\$189.17	16	\$7,257.10	4	\$2,010.35	15	\$3,621.06	0	\$0.00	32	37	\$13,307.73
Fiscal Year 2010																	
October '09	4	\$250.00	0	\$0.00	0	\$0.00	21	\$9,586.84	1	\$134.43	13	\$2,725.89	0	\$0.00	35	39	\$12,697.16
November '09	1	\$95.00	0	\$0.00	0	\$0.00	20	\$10,046.10	3	\$972.29	12	\$3,058.19	0	\$0.00	35	36	\$14,171.58
December '09	1	\$50.00	0	\$0.00	1	\$2,385.00	20	\$9,845.19	2	\$503.26	15	\$3,304.85	0	\$0.00	33	39	\$16,088.30
January '10	4	\$373.00	0	\$0.00	0	\$0.00	28	\$14,554.75	6	\$2,198.16	20	\$6,153.84	0	\$0.00	54	58	\$23,279.75
February '10	2	\$125.00	0	\$0.00	0	\$0.00	20	\$9,758.29	5	\$2,868.74	17	\$4,592.42	0	\$0.00	41	44	\$17,344.45
March '10	1	\$75.00	1	\$164.00	0	\$0.00	19	\$9,792.54	10	\$5,862.54	19	\$5,936.24	0	\$0.00	45	50	\$21,830.32
April '10	1	\$200.00	0	\$0.00	0	\$0.00	14	\$6,350.30	4	\$2,790.56	12	\$3,504.78	0	\$0.00	29	31	\$12,845.64
May '10	0	\$0.00	0	\$0.00	0	\$0.00	6	\$1,550.90	4	\$1,782.43	19	\$5,966.84	0	\$0.00	28	29	\$9,300.17
June '10	1	\$50.00	1	\$85.00	0	\$0.00	7	\$1,726.62	4	\$2,023.43	22	\$6,914.73	0	\$0.00	32	35	\$10,799.78
July '10	1	\$50.00	1	\$85.00	1	\$227.73	9	\$3,327.74	5	\$2,878.54	12	\$3,724.29	0	\$0.00	27	29	\$10,293.30
August '10	0	\$0.00	0	\$0.00	0	\$0.00	5	\$1,689.68	3	\$1,786.48	11	\$2,774.69	0	\$0.00	19	19	\$6,250.85
September '10	1	\$200.00	1	\$200.00	0	\$0.00	10	\$5,152.78	2	\$1,582.50	10	\$2,780.78	0	\$0.00	20	24	\$9,916.06
Monthly Avg.	1	\$122.33	0	\$44.50	0	\$217.73	15	\$6,948.48	4	\$2,115.28	15	\$4,286.46	0	\$0.00	33	36	\$13,734.78
Fiscal Year 2011																	
October '10	1	\$200.00	0	\$0.00	0	\$0.00	11	\$5,380.60	1	\$344.55	13	\$2,882.11	0	\$0.00	23	26	\$8,807.26
November '10	4	\$480.00	0	\$0.00	0	\$0.00	15	\$6,269.47	0	\$0.00	18	\$3,916.66	0	\$0.00	34	37	\$10,666.13
December '10	3	\$175.00	0	\$0.00	1	\$2,000.00	32	\$15,340.28	6	\$2,604.41	18	\$4,349.18	0	\$0.00	58	60	\$24,468.87
Monthly Avg.	3	\$285.00	0	\$0.00	0	\$666.67	19	\$8,996.78	2	\$982.99	16	\$3,715.98	0	\$0.00	38	41	\$14,647.42

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Macomb County																	
Fiscal Year 2009																	
October '08	6	\$345.00	0	\$0.00	1	\$1,500.00	614	\$133,939.35	7	\$2,278.39	572	\$159,977.54	0	\$0.00	1,064	1,200	\$298,040.28
November '08	10	\$1,275.00	1	\$70.00	1	\$119.00	377	\$82,900.93	5	\$3,030.95	591	\$175,550.30	0	\$0.00	870	985	\$262,946.18
December '08	4	\$334.48	0	\$0.00	5	\$5,205.50	407	\$76,911.36	3	\$1,315.17	611	\$180,968.38	0	\$0.00	907	1,030	\$264,734.89
January '09	5	\$475.00	0	\$0.00	7	\$7,549.23	778	\$163,193.12	8	\$2,939.98	554	\$181,469.98	0	\$0.00	1,190	1,352	\$355,627.31
February '09	3	\$245.00	0	\$0.00	3	\$2,700.00	1,014	\$243,757.77	7	\$3,726.82	572	\$187,295.74	0	\$0.00	1,391	1,599	\$437,725.33
March '09	0	\$0.00	0	\$0.00	5	\$6,781.04	695	\$214,608.14	10	\$5,007.06	515	\$188,542.23	0	\$0.00	1,077	1,225	\$414,938.47
April '09	2	\$300.00	0	\$0.00	3	\$4,870.00	854	\$273,777.24	10	\$6,718.46	590	\$204,809.04	0	\$0.00	1,282	1,459	\$490,474.74
May '09	3	\$435.00	1	\$200.00	0	\$0.00	674	\$208,100.41	13	\$9,380.29	605	\$215,179.58	519	\$134,118.24	1,639	1,815	\$567,413.52
June '09	1	\$50.00	0	\$0.00	0	\$0.00	2,872	\$1,197,977.31	93	\$32,007.81	2,547	\$734,098.35	0	\$0.00	4,733	5,513	\$1,964,133.47
July '09	2	\$170.89	0	\$0.00	0	\$0.00	195	\$55,314.01	0	\$0.00	177	\$66,683.23	0	\$0.00	346	374	\$122,168.13
August '09	5	\$250.00	1	\$184.25	0	\$0.00	257	\$70,984.87	4	\$3,476.67	346	\$117,976.38	0	\$0.00	556	613	\$192,872.17
September '09	4	\$674.60	4	\$658.81	0	\$0.00	389	\$99,746.61	15	\$7,898.10	537	\$182,314.06	0	\$0.00	859	949	\$291,292.18
Monthly Avg.	4	\$379.58	1	\$92.76	2	\$2,393.73	761	\$235,100.93	15	\$6,481.64	685	\$216,238.73	43	\$11,176.52	1,326	1,510	\$471,863.89
Fiscal Year 2010																	
October '09	4	\$350.00	3	\$600.00	3	\$5,540.00	709	\$250,008.65	16	\$6,635.31	863	\$306,483.59	0	\$0.00	1,395	1,598	\$569,617.55
November '09	2	\$400.00	4	\$800.00	1	\$2,977.00	670	\$237,174.15	11	\$5,635.48	943	\$354,388.38	0	\$0.00	1,444	1,631	\$601,375.01
December '09	2	\$318.28	1	\$80.00	1	\$1,800.00	773	\$219,619.22	14	\$7,590.84	1,047	\$388,861.97	0	\$0.00	1,601	1,838	\$618,270.31
January '10	1	\$50.00	1	\$192.47	2	\$7,245.00	617	\$164,018.68	12	\$7,925.87	642	\$250,464.09	0	\$0.00	1,120	1,275	\$429,896.11
February '10	1	\$50.00	1	\$200.00	9	\$15,170.00	876	\$239,817.90	14	\$7,045.09	695	\$263,810.84	0	\$0.00	1,391	1,596	\$526,093.83
March '10	2	\$185.00	11	\$1,844.09	5	\$8,883.00	1,167	\$330,229.86	18	\$10,136.04	774	\$267,442.77	0	\$0.00	1,742	1,977	\$618,720.76
April '10	5	\$485.00	3	\$379.67	3	\$7,852.00	917	\$257,742.20	16	\$9,862.14	679	\$225,910.67	0	\$0.00	1,416	1,623	\$502,231.68
May '10	7	\$460.00	5	\$777.80	1	\$2,175.00	983	\$282,484.02	15	\$8,822.88	826	\$311,586.64	0	\$0.00	1,578	1,837	\$606,306.34
June '10	5	\$392.07	6	\$898.94	3	\$6,100.00	1,116	\$328,772.30	25	\$13,808.81	1,055	\$389,689.50	0	\$0.00	1,892	2,210	\$739,661.62
July '10	2	\$100.00	3	\$411.07	2	\$2,151.00	862	\$256,668.17	18	\$10,366.09	1,003	\$380,286.91	0	\$0.00	1,622	1,890	\$649,983.24
August '10	5	\$400.00	3	\$455.04	4	\$5,623.59	796	\$239,629.22	22	\$13,143.68	1,234	\$450,574.46	0	\$0.00	1,805	2,064	\$709,825.99
September '10	8	\$897.02	6	\$1,073.19	2	\$3,545.00	755	\$248,274.31	22	\$10,569.96	1,563	\$575,264.35	0	\$0.00	2,129	2,356	\$839,623.83
Monthly Avg.	4	\$340.61	4	\$642.69	3	\$5,755.13	853	\$254,536.56	17	\$9,295.18	944	\$347,063.68	0	\$0.00	1,595	1,825	\$617,633.86
Fiscal Year 2011																	
October '10	1	\$195.00	4	\$799.08	1	\$3,088.00	442	\$116,342.37	13	\$6,830.51	980	\$306,611.75	0	\$0.00	1,310	1,441	\$433,866.71
November '10	4	\$315.00	1	\$128.00	3	\$5,218.00	497	\$105,260.27	20	\$7,750.08	986	\$267,613.32	0	\$0.00	1,372	1,511	\$386,284.67
December '10	2	\$104.98	1	\$86.47	10	\$23,475.00	633	\$119,195.24	23	\$8,297.73	902	\$228,589.92	0	\$0.00	1,402	1,571	\$379,749.34
Monthly Avg.	2	\$204.99	2	\$337.85	5	\$10,593.67	524	\$113,599.29	19	\$7,626.11	956	\$267,605.00	0	\$0.00	1,361	1,508	\$399,966.91

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Manistee County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	2	\$120.00	0	\$0.00	1	\$1,500.00	78	\$40,313.12	1	\$469.97	50	\$8,188.63	0	\$0.00	114	132	\$50,591.72
November '08	1	\$29.95	1	\$40.00	1	\$1,500.00	67	\$31,460.20	2	\$437.06	54	\$9,724.34	0	\$0.00	108	126	\$43,191.55
December '08	2	\$130.00	0	\$0.00	0	\$0.00	92	\$46,033.36	4	\$516.04	57	\$9,054.43	0	\$0.00	141	155	\$55,733.83
January '09	1	\$100.00	0	\$0.00	1	\$271.41	123	\$56,797.93	5	\$1,289.77	70	\$11,853.12	0	\$0.00	180	200	\$70,312.23
February '09	1	\$50.00	0	\$0.00	2	\$2,194.50	154	\$65,780.96	3	\$1,212.49	78	\$16,218.15	0	\$0.00	198	238	\$85,456.10
March '09	1	\$31.00	0	\$0.00	1	\$2,290.00	90	\$41,833.06	4	\$1,439.31	68	\$16,488.31	0	\$0.00	140	164	\$62,081.68
April '09	2	\$285.00	0	\$0.00	3	\$9,368.00	81	\$34,654.19	7	\$4,385.34	74	\$18,662.54	0	\$0.00	154	167	\$67,355.07
May '09	2	\$125.00	1	\$140.00	0	\$0.00	37	\$13,895.53	2	\$764.07	61	\$13,875.13	5	\$1,242.84	99	108	\$30,042.57
June '09	0	\$0.00	1	\$189.94	1	\$2,950.00	23	\$9,494.80	2	\$1,009.92	30	\$6,330.71	0	\$0.00	54	57	\$19,975.37
July '09	0	\$0.00	0	\$0.00	0	\$0.00	28	\$12,124.11	1	\$152.40	40	\$8,614.72	0	\$0.00	62	69	\$20,891.23
August '09	0	\$0.00	0	\$0.00	0	\$0.00	7	\$3,639.80	0	\$0.00	24	\$5,639.88	0	\$0.00	31	31	\$9,279.68
September '09	0	\$0.00	0	\$0.00	0	\$0.00	30	\$10,576.62	3	\$530.72	50	\$10,051.22	0	\$0.00	77	83	\$21,158.56
Monthly Avg.	1	\$72.58	0	\$30.83	1	\$1,672.83	68	\$30,550.31	3	\$1,017.26	55	\$11,225.10	0	\$103.57	113	128	\$44,672.47
<b>Fiscal Year 2010</b>																	
October '09	1	\$85.00	1	\$80.00	0	\$0.00	43	\$18,681.90	6	\$3,133.57	73	\$17,443.15	0	\$0.00	114	124	\$39,423.62
November '09	1	\$75.00	0	\$0.00	0	\$0.00	56	\$25,880.18	2	\$633.32	43	\$9,660.27	0	\$0.00	95	102	\$36,248.77
December '09	5	\$448.97	0	\$0.00	0	\$0.00	92	\$43,998.57	4	\$793.34	105	\$22,329.37	0	\$0.00	179	206	\$67,570.25
January '10	6	\$720.00	0	\$0.00	3	\$8,330.00	118	\$60,181.59	0	\$0.00	68	\$16,517.16	0	\$0.00	179	195	\$85,748.75
February '10	7	\$850.00	1	\$50.00	4	\$9,585.00	113	\$53,605.26	8	\$3,384.12	85	\$20,472.24	0	\$0.00	183	218	\$87,946.62
March '10	2	\$275.00	0	\$0.00	1	\$4,000.00	114	\$50,897.28	11	\$4,254.69	87	\$18,784.03	0	\$0.00	194	215	\$78,211.00
April '10	0	\$0.00	1	\$200.00	0	\$0.00	72	\$31,355.00	7	\$3,233.80	58	\$12,388.15	0	\$0.00	127	138	\$47,176.95
May '10	0	\$0.00	2	\$210.45	0	\$0.00	65	\$25,433.52	7	\$2,552.50	70	\$16,608.77	0	\$0.00	123	144	\$44,805.24
June '10	2	\$100.00	1	\$50.00	2	\$4,125.30	93	\$39,898.43	6	\$1,714.43	82	\$19,895.52	0	\$0.00	164	186	\$65,783.68
July '10	0	\$0.00	0	\$0.00	0	\$0.00	27	\$12,804.82	5	\$2,360.86	55	\$12,876.96	0	\$0.00	83	87	\$28,042.64
August '10	3	\$275.00	1	\$80.00	0	\$0.00	29	\$10,078.82	5	\$1,671.88	59	\$14,364.08	0	\$0.00	89	97	\$26,469.78
September '10	1	\$70.00	3	\$190.00	0	\$0.00	51	\$21,313.77	2	\$566.66	102	\$24,887.80	0	\$0.00	142	159	\$47,028.23
Monthly Avg.	2	\$241.58	1	\$71.70	1	\$2,170.03	73	\$32,844.10	5	\$2,024.93	74	\$17,185.62	0	\$0.00	139	156	\$54,537.96
<b>Fiscal Year 2011</b>																	
October '10	4	\$201.50	0	\$0.00	0	\$0.00	48	\$19,979.05	5	\$2,085.08	63	\$14,358.07	0	\$0.00	113	120	\$36,623.70
November '10	2	\$275.00	0	\$0.00	1	\$2,606.00	72	\$30,696.12	1	\$700.00	70	\$15,393.56	0	\$0.00	133	146	\$49,670.68
December '10	1	\$150.00	2	\$201.36	0	\$0.00	76	\$33,914.47	6	\$2,387.36	64	\$13,640.73	0	\$0.00	132	149	\$50,293.92
Monthly Avg.	2	\$208.83	1	\$67.12	0	\$868.67	65	\$28,196.55	4	\$1,724.15	66	\$14,464.12	0	\$0.00	126	138	\$45,529.43

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Marquette County																	
Fiscal Year 2009																	
October '08	12	\$1,782.15	7	\$370.00	1	\$1,500.00	91	\$41,030.78	3	\$614.47	80	\$19,244.23	0	\$0.00	152	194	\$64,541.63
November '08	8	\$724.00	3	\$270.00	0	\$0.00	43	\$15,377.96	1	\$208.63	33	\$6,693.53	0	\$0.00	72	88	\$23,274.12
December '08	7	\$845.00	3	\$265.00	1	\$1,500.00	92	\$30,704.49	3	\$1,146.85	36	\$7,292.37	0	\$0.00	126	142	\$41,753.71
January '09	7	\$850.00	3	\$270.00	1	\$1,500.00	145	\$55,921.05	4	\$1,399.59	57	\$11,903.29	0	\$0.00	181	217	\$71,843.93
February '09	5	\$737.37	3	\$220.00	3	\$2,022.81	161	\$63,983.69	3	\$1,034.73	56	\$15,046.56	0	\$0.00	192	231	\$83,045.16
March '09	4	\$200.00	1	\$50.00	2	\$3,463.57	144	\$54,288.45	2	\$872.80	61	\$20,758.02	0	\$0.00	182	214	\$79,632.84
April '09	11	\$680.00	1	\$200.00	3	\$7,197.44	157	\$55,072.60	7	\$5,139.97	110	\$37,509.38	0	\$0.00	239	289	\$105,799.39
May '09	5	\$589.00	6	\$405.51	0	\$0.00	71	\$24,263.41	7	\$5,412.48	113	\$40,802.59	4	\$687.21	181	206	\$72,160.20
June '09	4	\$490.00	8	\$700.51	0	\$0.00	50	\$16,833.44	2	\$947.09	56	\$19,880.41	0	\$0.00	102	120	\$38,851.45
July '09	4	\$465.00	11	\$1,015.09	0	\$0.00	38	\$11,928.59	5	\$1,880.76	70	\$21,845.32	0	\$0.00	114	128	\$37,134.76
August '09	4	\$200.00	4	\$190.00	0	\$0.00	27	\$8,654.28	4	\$1,269.83	70	\$19,119.69	0	\$0.00	96	109	\$29,433.80
September '09	7	\$857.40	11	\$295.00	0	\$0.00	45	\$16,465.67	1	\$208.55	82	\$21,260.04	0	\$0.00	120	146	\$39,086.66
Monthly Avg.	7	\$701.66	5	\$354.26	1	\$1,431.99	89	\$32,877.03	4	\$1,677.98	69	\$20,112.95	0	\$57.27	146	174	\$57,213.14
Fiscal Year 2010																	
October '09	16	\$1,090.00	8	\$260.00	2	\$5,320.00	66	\$27,916.54	3	\$2,311.49	85	\$26,043.68	0	\$0.00	144	180	\$62,941.71
November '09	4	\$200.00	4	\$400.00	2	\$5,450.00	62	\$24,464.13	2	\$1,307.96	53	\$15,085.16	0	\$0.00	104	127	\$46,907.25
December '09	3	\$157.62	3	\$70.36	2	\$8,000.00	102	\$39,539.54	1	\$147.76	57	\$12,731.43	0	\$0.00	148	168	\$60,646.71
January '10	3	\$320.00	9	\$700.00	2	\$6,950.00	101	\$36,747.38	2	\$719.90	60	\$14,324.14	0	\$0.00	155	177	\$59,761.42
February '10	4	\$414.98	5	\$370.00	1	\$2,925.00	119	\$47,693.44	4	\$1,936.16	56	\$15,528.42	0	\$0.00	152	189	\$68,868.00
March '10	6	\$510.00	4	\$355.73	1	\$2,850.00	137	\$49,080.72	6	\$2,521.22	92	\$27,729.37	0	\$0.00	204	246	\$83,047.04
April '10	11	\$1,048.28	7	\$730.00	4	\$10,613.97	74	\$23,718.13	11	\$8,876.45	93	\$31,044.04	0	\$0.00	161	200	\$76,030.87
May '10	8	\$710.00	22	\$1,820.00	0	\$0.00	94	\$25,922.49	8	\$8,492.58	127	\$60,313.15	0	\$0.00	200	259	\$97,258.22
June '10	9	\$450.00	9	\$624.87	1	\$3,005.00	97	\$21,696.66	9	\$5,095.63	165	\$64,907.96	0	\$0.00	235	290	\$95,780.12
July '10	4	\$585.00	8	\$380.00	2	\$5,286.00	41	\$7,885.63	4	\$2,867.46	95	\$32,826.88	0	\$0.00	125	154	\$49,830.97
August '10	9	\$889.00	10	\$765.00	0	\$0.00	33	\$11,543.74	3	\$969.51	91	\$26,424.68	0	\$0.00	123	146	\$40,591.93
September '10	4	\$258.44	9	\$700.00	0	\$0.00	41	\$10,283.53	3	\$991.70	111	\$31,361.88	0	\$0.00	145	168	\$43,595.55
Monthly Avg.	7	\$552.78	8	\$598.00	1	\$4,200.00	81	\$27,207.66	5	\$3,019.82	90	\$29,860.07	0	\$0.00	158	192	\$65,438.32
Fiscal Year 2011																	
October '10	6	\$695.00	7	\$960.00	1	\$3,600.00	47	\$16,111.88	3	\$823.80	73	\$19,082.04	0	\$0.00	119	137	\$41,272.72
November '10	7	\$610.00	2	\$140.00	0	\$0.00	87	\$29,973.07	3	\$1,678.20	65	\$12,638.66	0	\$0.00	140	164	\$45,039.93
December '10	3	\$205.00	5	\$350.00	1	\$240.00	119	\$36,536.29	2	\$799.76	67	\$14,942.27	0	\$0.00	170	197	\$53,073.32
Monthly Avg.	5	\$503.33	5	\$483.33	1	\$1,280.00	84	\$27,540.41	3	\$1,100.59	68	\$15,554.32	0	\$0.00	143	166	\$46,461.99

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Mason County																	
Fiscal Year 2009																	
October '08	18	\$1,472.94	3	\$120.00	2	\$2,200.00	178	\$95,321.38	0	\$0.00	95	\$15,800.86	0	\$0.00	248	296	\$114,915.18
November '08	2	\$250.00	2	\$280.00	3	\$4,500.00	67	\$26,136.56	1	\$102.13	84	\$15,567.18	0	\$0.00	135	159	\$46,835.87
December '08	5	\$508.88	1	\$40.00	1	\$1,500.00	85	\$39,681.08	0	\$0.00	77	\$13,219.12	0	\$0.00	147	169	\$54,949.08
January '09	6	\$477.98	2	\$107.00	1	\$1,500.00	162	\$80,433.87	2	\$655.42	124	\$23,138.51	0	\$0.00	252	297	\$106,312.78
February '09	4	\$334.74	1	\$40.00	2	\$1,835.00	128	\$57,470.72	0	\$0.00	81	\$13,923.59	0	\$0.00	192	216	\$73,604.05
March '09	1	\$92.00	0	\$0.00	2	\$3,328.00	114	\$49,513.61	0	\$0.00	75	\$18,000.52	0	\$0.00	171	192	\$70,934.13
April '09	2	\$240.00	0	\$0.00	1	\$2,136.00	69	\$27,496.99	2	\$862.00	81	\$18,189.67	0	\$0.00	133	155	\$48,924.66
May '09	0	\$0.00	1	\$40.00	1	\$3,205.00	73	\$30,272.06	3	\$1,989.01	77	\$15,787.95	0	\$0.00	135	155	\$51,294.02
June '09	0	\$0.00	4	\$260.00	1	\$853.00	51	\$18,592.93	1	\$1,100.00	59	\$13,298.86	0	\$0.00	104	116	\$34,104.79
July '09	1	\$200.00	0	\$0.00	1	\$3,895.00	40	\$15,733.90	1	\$290.74	73	\$13,980.26	0	\$0.00	106	116	\$34,099.90
August '09	1	\$50.00	1	\$40.00	0	\$0.00	16	\$5,804.12	1	\$127.85	47	\$9,442.53	0	\$0.00	63	66	\$15,464.50
September '09	1	\$50.00	1	\$40.00	1	\$295.00	33	\$14,867.34	4	\$1,557.30	63	\$13,561.60	0	\$0.00	98	103	\$30,371.24
Monthly Avg.	3	\$306.38	1	\$80.58	1	\$2,103.92	85	\$38,443.71	1	\$557.04	78	\$15,325.89	0	\$0.00	149	170	\$56,817.52
Fiscal Year 2010																	
October '09	7	\$415.98	2	\$236.95	2	\$2,929.76	83	\$38,451.55	2	\$1,451.00	95	\$23,066.66	0	\$0.00	169	191	\$66,551.90
November '09	4	\$405.00	0	\$0.00	0	\$0.00	90	\$41,817.11	2	\$500.66	93	\$22,483.78	0	\$0.00	167	189	\$65,206.55
December '09	4	\$357.00	1	\$40.00	5	\$10,696.10	125	\$61,853.13	4	\$898.93	111	\$24,028.29	0	\$0.00	216	250	\$97,873.45
January '10	8	\$1,028.00	2	\$282.43	1	\$3,450.00	128	\$60,281.02	3	\$981.15	93	\$25,469.27	0	\$0.00	210	235	\$91,491.87
February '10	5	\$335.00	1	\$40.00	2	\$4,080.89	116	\$51,551.69	3	\$1,413.30	81	\$18,282.68	0	\$0.00	174	208	\$75,703.56
March '10	6	\$469.00	1	\$40.00	2	\$7,140.00	160	\$66,599.90	3	\$1,490.88	117	\$26,228.11	0	\$0.00	248	289	\$101,967.89
April '10	1	\$200.00	4	\$472.61	3	\$1,163.25	81	\$30,445.50	0	\$0.00	86	\$18,547.59	0	\$0.00	153	175	\$50,828.95
May '10	0	\$0.00	3	\$120.00	1	\$3,060.00	66	\$25,748.20	3	\$2,716.40	90	\$21,296.52	0	\$0.00	140	163	\$52,941.12
June '10	2	\$224.00	2	\$80.00	0	\$0.00	79	\$29,379.04	3	\$2,610.25	110	\$30,736.44	0	\$0.00	168	196	\$63,029.73
July '10	2	\$90.00	2	\$80.00	0	\$0.00	33	\$12,907.10	3	\$1,656.59	79	\$22,696.47	0	\$0.00	104	119	\$37,430.16
August '10	0	\$0.00	1	\$40.00	0	\$0.00	35	\$12,977.40	3	\$941.08	90	\$22,550.30	0	\$0.00	118	129	\$36,508.78
September '10	1	\$95.00	1	\$140.00	1	\$2,440.00	58	\$23,390.46	2	\$1,393.38	123	\$30,599.25	0	\$0.00	168	186	\$58,058.09
Monthly Avg.	3	\$301.58	2	\$131.00	1	\$2,913.33	88	\$37,950.18	3	\$1,337.80	97	\$23,832.11	0	\$0.00	170	194	\$66,466.00
Fiscal Year 2011																	
October '10	0	\$0.00	1	\$40.00	0	\$0.00	64	\$25,938.88	2	\$730.29	94	\$22,883.80	0	\$0.00	146	161	\$49,592.97
November '10	2	\$236.00	2	\$80.00	0	\$0.00	65	\$29,823.14	3	\$750.19	112	\$22,999.49	0	\$0.00	164	184	\$53,888.82
December '10	1	\$200.00	0	\$0.00	0	\$0.00	123	\$55,746.57	4	\$1,495.11	116	\$21,955.38	0	\$0.00	219	244	\$79,397.06
Monthly Avg.	1	\$145.33	1	\$40.00	0	\$0.00	84	\$37,169.53	3	\$991.86	107	\$22,612.89	0	\$0.00	176	196	\$60,959.62

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Mecosta County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	14	\$1,050.71	2	\$180.00	0	\$0.00	159	\$84,556.82	2	\$311.06	102	\$18,995.53	0	\$0.00	235	279	\$105,094.12
November '08	15	\$1,513.62	2	\$240.00	1	\$1,050.00	140	\$65,908.77	3	\$1,126.72	112	\$19,189.89	0	\$0.00	222	273	\$89,029.00
December '08	7	\$680.00	1	\$60.00	2	\$888.96	154	\$77,800.41	0	\$0.00	116	\$20,488.49	0	\$0.00	242	280	\$99,917.86
January '09	25	\$2,144.52	1	\$200.00	3	\$1,893.08	242	\$114,021.21	9	\$1,835.63	159	\$32,778.25	0	\$0.00	347	439	\$152,872.69
February '09	22	\$1,955.00	0	\$0.00	4	\$650.58	266	\$119,545.63	13	\$4,369.76	125	\$25,576.45	0	\$0.00	357	430	\$152,097.42
March '09	11	\$1,260.00	1	\$81.61	3	\$2,670.00	144	\$62,032.09	8	\$3,625.53	112	\$24,923.73	0	\$0.00	246	279	\$94,592.96
April '09	10	\$980.00	0	\$0.00	0	\$0.00	76	\$31,047.70	10	\$4,289.05	105	\$20,909.76	0	\$0.00	170	201	\$57,226.51
May '09	3	\$285.00	1	\$200.00	2	\$1,751.95	74	\$29,416.00	10	\$3,479.14	103	\$23,217.68	0	\$0.00	174	193	\$58,349.77
June '09	3	\$365.97	1	\$40.00	0	\$0.00	45	\$17,177.56	6	\$3,023.79	78	\$16,836.54	0	\$0.00	123	133	\$37,443.86
July '09	2	\$103.00	6	\$764.08	0	\$0.00	64	\$28,377.22	2	\$1,047.62	99	\$21,319.12	0	\$0.00	155	173	\$51,611.04
August '09	0	\$0.00	0	\$0.00	1	\$1,675.98	28	\$11,108.11	4	\$1,479.04	71	\$15,541.10	0	\$0.00	100	104	\$29,804.23
September '09	7	\$405.00	2	\$340.00	0	\$0.00	41	\$17,508.35	1	\$493.31	97	\$18,359.83	0	\$0.00	136	148	\$37,106.49
Monthly Avg.	10	\$895.24	1	\$175.47	1	\$881.71	119	\$54,874.99	6	\$2,090.05	107	\$21,511.36	0	\$0.00	209	244	\$80,428.83
<b>Fiscal Year 2010</b>																	
October '09	18	\$1,279.00	3	\$685.00	0	\$0.00	100	\$45,196.66	7	\$2,805.10	136	\$31,533.28	0	\$0.00	226	264	\$81,499.04
November '09	14	\$1,036.97	2	\$90.00	0	\$0.00	129	\$66,508.35	5	\$1,675.43	133	\$33,072.18	0	\$0.00	247	283	\$102,382.93
December '09	23	\$2,569.77	6	\$880.00	1	\$239.50	191	\$101,717.46	5	\$3,325.29	166	\$40,690.93	0	\$0.00	331	392	\$149,422.95
January '10	22	\$2,183.97	3	\$255.00	2	\$1,978.97	183	\$94,534.11	7	\$3,446.99	124	\$30,208.25	0	\$0.00	283	341	\$132,607.29
February '10	15	\$1,573.97	2	\$180.00	1	\$90.00	194	\$94,651.73	7	\$3,890.39	124	\$29,837.46	0	\$0.00	292	343	\$130,223.55
March '10	18	\$1,883.94	1	\$140.00	1	\$300.00	167	\$72,707.43	12	\$5,163.30	135	\$34,815.15	0	\$0.00	280	334	\$115,009.82
April '10	5	\$463.95	0	\$0.00	0	\$0.00	85	\$34,349.23	8	\$5,201.82	117	\$27,637.86	0	\$0.00	192	215	\$67,652.86
May '10	4	\$198.97	9	\$805.72	0	\$0.00	86	\$33,779.24	8	\$4,742.34	132	\$34,449.53	0	\$0.00	197	239	\$73,975.80
June '10	5	\$466.91	2	\$80.00	0	\$0.00	57	\$25,106.24	8	\$5,832.23	145	\$40,129.29	0	\$0.00	187	217	\$71,614.67
July '10	0	\$0.00	2	\$85.00	0	\$0.00	45	\$16,538.93	2	\$1,331.12	92	\$27,630.45	0	\$0.00	127	141	\$45,585.50
August '10	4	\$225.00	1	\$200.00	1	\$475.00	42	\$15,181.80	4	\$1,290.21	114	\$28,121.28	0	\$0.00	149	166	\$45,493.29
September '10	5	\$496.80	3	\$120.00	0	\$0.00	59	\$28,537.22	7	\$2,742.74	161	\$42,917.15	0	\$0.00	210	235	\$74,813.91
Monthly Avg.	11	\$1,031.60	3	\$293.39	1	\$256.96	112	\$52,400.70	7	\$3,453.91	132	\$33,420.23	0	\$0.00	227	264	\$90,856.80
<b>Fiscal Year 2011</b>																	
October '10	11	\$1,013.76	1	\$200.00	1	\$3,945.00	89	\$44,089.40	5	\$2,145.23	90	\$23,102.89	0	\$0.00	174	197	\$74,496.28
November '10	13	\$941.36	3	\$319.84	1	\$1,360.40	129	\$62,771.26	10	\$2,936.06	113	\$26,510.29	0	\$0.00	235	269	\$94,839.21
December '10	16	\$1,304.93	4	\$850.00	5	\$10,333.78	181	\$88,783.03	9	\$3,569.53	174	\$39,249.22	0	\$0.00	339	389	\$144,090.49
Monthly Avg.	13	\$1,086.68	3	\$456.61	2	\$5,213.06	133	\$65,214.56	8	\$2,883.61	126	\$29,620.80	0	\$0.00	249	285	\$104,475.33

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Menominee County																	
Fiscal Year 2009																	
October '08	0	\$0.00	0	\$0.00	2	\$1,674.49	76	\$30,026.63	1	\$265.18	48	\$11,156.88	0	\$0.00	92	127	\$43,123.18
November '08	0	\$0.00	0	\$0.00	0	\$0.00	29	\$15,146.79	0	\$0.00	17	\$3,449.21	0	\$0.00	40	46	\$18,596.00
December '08	0	\$0.00	0	\$0.00	1	\$1,500.00	31	\$17,596.59	0	\$0.00	7	\$1,159.01	0	\$0.00	38	39	\$20,255.60
January '09	0	\$0.00	0	\$0.00	2	\$3,000.00	51	\$28,996.02	0	\$0.00	15	\$4,625.37	0	\$0.00	62	68	\$36,621.39
February '09	0	\$0.00	0	\$0.00	1	\$225.00	43	\$21,354.80	0	\$0.00	15	\$4,875.94	0	\$0.00	52	59	\$26,455.74
March '09	0	\$0.00	1	\$200.00	1	\$2,920.00	62	\$30,610.93	0	\$0.00	43	\$20,638.49	0	\$0.00	65	107	\$54,369.42
April '09	0	\$0.00	0	\$0.00	1	\$3,600.00	122	\$55,359.36	1	\$1,100.00	132	\$59,553.46	0	\$0.00	153	256	\$119,612.82
May '09	0	\$0.00	0	\$0.00	2	\$6,065.00	85	\$36,437.13	0	\$0.00	90	\$35,691.04	1	\$375.60	105	178	\$78,568.77
June '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$13,654.33	2	\$1,939.40	39	\$14,086.48	0	\$0.00	53	74	\$29,680.21
July '09	0	\$0.00	0	\$0.00	1	\$3,750.00	35	\$14,327.58	2	\$1,026.13	46	\$16,078.27	0	\$0.00	56	84	\$35,181.98
August '09	0	\$0.00	0	\$0.00	0	\$0.00	24	\$8,264.47	1	\$715.00	26	\$6,906.43	0	\$0.00	37	51	\$15,885.90
September '09	0	\$0.00	0	\$0.00	0	\$0.00	33	\$9,824.29	0	\$0.00	28	\$6,366.70	0	\$0.00	42	61	\$16,190.99
Monthly Avg.	0	\$0.00	0	\$16.67	1	\$1,894.54	52	\$23,466.58	1	\$420.48	42	\$15,382.27	0	\$31.30	66	96	\$41,211.83
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	1	\$1,888.75	32	\$13,382.26	0	\$0.00	33	\$10,403.89	0	\$0.00	52	66	\$25,674.90
November '09	0	\$0.00	2	\$80.00	1	\$2,804.00	18	\$9,766.42	0	\$0.00	12	\$4,034.62	0	\$0.00	31	33	\$16,685.04
December '09	0	\$0.00	0	\$0.00	0	\$0.00	31	\$16,699.76	0	\$0.00	8	\$2,904.19	0	\$0.00	38	39	\$19,603.95
January '10	0	\$0.00	0	\$0.00	2	\$4,697.00	47	\$28,615.48	0	\$0.00	12	\$3,157.55	0	\$0.00	59	61	\$36,470.03
February '10	0	\$0.00	0	\$0.00	2	\$3,135.00	30	\$18,515.24	1	\$818.38	10	\$2,705.56	0	\$0.00	43	43	\$25,174.18
March '10	0	\$0.00	0	\$0.00	2	\$7,205.00	64	\$30,173.02	0	\$0.00	60	\$25,795.20	0	\$0.00	81	126	\$63,173.22
April '10	0	\$0.00	1	\$200.00	0	\$0.00	45	\$23,295.59	0	\$0.00	60	\$26,246.78	0	\$0.00	73	106	\$49,742.37
May '10	0	\$0.00	2	\$260.00	2	\$5,897.00	71	\$37,018.99	5	\$5,414.02	85	\$42,603.29	0	\$0.00	113	165	\$91,193.30
June '10	0	\$0.00	0	\$0.00	0	\$0.00	67	\$28,935.89	2	\$2,504.87	93	\$36,252.85	0	\$0.00	110	162	\$67,693.61
July '10	0	\$0.00	0	\$0.00	0	\$0.00	33	\$14,876.91	1	\$1,171.54	48	\$20,400.77	0	\$0.00	57	82	\$36,449.22
August '10	0	\$0.00	1	\$200.00	1	\$158.00	33	\$10,541.29	0	\$0.00	50	\$15,768.65	0	\$0.00	60	85	\$26,667.94
September '10	0	\$0.00	1	\$25.00	0	\$0.00	36	\$13,025.68	3	\$1,229.40	45	\$15,403.69	0	\$0.00	64	85	\$29,683.77
Monthly Avg.	0	\$0.00	1	\$63.75	1	\$2,148.73	42	\$20,403.88	1	\$928.18	43	\$17,139.75	0	\$0.00	65	88	\$40,684.29
Fiscal Year 2011																	
October '10	0	\$0.00	1	\$146.83	0	\$0.00	32	\$11,899.86	3	\$1,689.03	40	\$9,761.08	0	\$0.00	57	76	\$23,496.80
November '10	0	\$0.00	0	\$0.00	0	\$0.00	29	\$11,048.84	0	\$0.00	27	\$7,165.09	0	\$0.00	42	56	\$18,213.93
December '10	0	\$0.00	0	\$0.00	1	\$2,350.00	43	\$23,805.83	0	\$0.00	10	\$2,418.95	0	\$0.00	52	54	\$28,574.78
Monthly Avg.	0	\$0.00	0	\$48.94	0	\$783.33	35	\$15,584.84	1	\$563.01	26	\$6,448.37	0	\$0.00	50	62	\$23,428.50



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Midland County																	
Fiscal Year 2009																	
October '08	4	\$321.33	0	\$0.00	2	\$2,124.00	174	\$69,505.60	3	\$1,111.71	113	\$19,586.14	0	\$0.00	208	296	\$92,648.78
November '08	3	\$138.50	0	\$0.00	1	\$97.00	171	\$50,865.95	1	\$190.09	134	\$21,418.61	0	\$0.00	197	310	\$72,710.15
December '08	0	\$0.00	0	\$0.00	3	\$2,434.00	199	\$62,623.70	2	\$207.26	148	\$22,273.22	0	\$0.00	230	352	\$87,538.18
January '09	1	\$55.00	0	\$0.00	1	\$1,500.00	220	\$78,457.62	1	\$662.86	160	\$25,418.97	0	\$0.00	254	383	\$106,094.45
February '09	4	\$343.94	0	\$0.00	4	\$4,931.86	217	\$75,604.70	0	\$0.00	173	\$38,015.48	0	\$0.00	254	398	\$118,895.98
March '09	0	\$0.00	0	\$0.00	0	\$0.00	135	\$37,271.95	1	\$818.48	136	\$30,447.78	0	\$0.00	172	272	\$68,538.21
April '09	2	\$193.50	0	\$0.00	1	\$247.00	178	\$48,952.94	1	\$93.59	192	\$42,575.77	0	\$0.00	224	374	\$92,062.80
May '09	1	\$150.00	0	\$0.00	2	\$4,285.00	130	\$35,555.85	0	\$0.00	151	\$33,942.37	0	\$0.00	168	284	\$73,933.22
June '09	0	\$0.00	0	\$0.00	0	\$0.00	236	\$111,843.89	1	\$127.98	160	\$48,766.82	0	\$0.00	316	397	\$160,738.69
July '09	0	\$0.00	1	\$143.78	0	\$0.00	87	\$19,443.36	1	\$78.78	103	\$24,199.04	0	\$0.00	122	192	\$43,864.96
August '09	0	\$0.00	2	\$215.26	0	\$0.00	83	\$16,353.18	1	\$1,099.76	98	\$20,376.98	0	\$0.00	115	184	\$38,045.18
September '09	0	\$0.00	0	\$0.00	0	\$0.00	114	\$26,014.34	0	\$0.00	126	\$24,220.46	0	\$0.00	147	240	\$50,234.80
Monthly Avg.	1	\$100.19	0	\$29.92	1	\$1,301.57	162	\$52,707.76	1	\$365.88	141	\$29,270.14	0	\$0.00	201	307	\$83,775.45
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	5	\$8,409.00	191	\$70,304.54	2	\$1,312.45	186	\$56,472.47	0	\$0.00	250	384	\$136,498.46
November '09	3	\$154.00	0	\$0.00	2	\$3,670.00	184	\$64,481.77	2	\$913.28	175	\$49,920.06	0	\$0.00	229	366	\$119,139.11
December '09	2	\$84.95	0	\$0.00	3	\$3,960.59	201	\$73,294.35	2	\$746.56	167	\$35,401.14	0	\$0.00	251	375	\$113,487.59
January '10	5	\$463.00	2	\$349.00	2	\$2,219.00	193	\$74,801.03	0	\$0.00	126	\$24,067.95	0	\$0.00	220	328	\$101,899.98
February '10	3	\$250.00	0	\$0.00	3	\$5,510.00	192	\$65,544.46	3	\$1,276.10	155	\$32,123.66	0	\$0.00	233	356	\$104,704.22
March '10	1	\$45.00	1	\$75.00	1	\$546.00	226	\$73,937.31	4	\$1,717.20	193	\$42,868.48	0	\$0.00	270	426	\$119,188.99
April '10	0	\$0.00	0	\$0.00	1	\$287.00	166	\$43,490.02	2	\$402.53	190	\$47,079.07	0	\$0.00	211	359	\$91,258.62
May '10	0	\$0.00	0	\$0.00	0	\$0.00	138	\$35,485.86	6	\$2,174.31	157	\$41,935.95	0	\$0.00	179	301	\$79,596.12
June '10	0	\$0.00	1	\$200.00	0	\$0.00	151	\$35,593.25	2	\$268.44	185	\$43,290.03	0	\$0.00	206	339	\$79,351.72
July '10	0	\$0.00	1	\$41.16	0	\$0.00	160	\$38,487.70	2	\$299.36	186	\$45,127.16	0	\$0.00	208	349	\$83,955.38
August '10	0	\$0.00	0	\$0.00	2	\$3,351.00	130	\$33,056.74	5	\$1,710.04	171	\$43,737.12	0	\$0.00	186	308	\$81,854.90
September '10	2	\$400.00	0	\$0.00	0	\$0.00	198	\$48,909.92	0	\$0.00	235	\$57,028.14	0	\$0.00	258	435	\$106,338.06
Monthly Avg.	1	\$116.41	0	\$55.43	2	\$2,329.38	178	\$54,782.25	3	\$901.69	177	\$43,254.27	0	\$0.00	225	361	\$101,439.43
Fiscal Year 2011																	
October '10	1	\$45.00	0	\$0.00	1	\$337.00	160	\$49,846.71	5	\$2,845.89	139	\$28,943.91	0	\$0.00	199	306	\$82,018.51
November '10	2	\$105.00	0	\$0.00	1	\$2,380.00	191	\$55,774.08	3	\$921.11	178	\$37,745.38	0	\$0.00	240	375	\$96,925.57
December '10	1	\$75.00	1	\$191.64	3	\$4,423.00	263	\$85,224.54	4	\$1,723.16	220	\$41,244.03	0	\$0.00	319	492	\$132,881.37
Monthly Avg.	1	\$75.00	0	\$63.88	2	\$2,380.00	205	\$63,615.11	4	\$1,830.05	179	\$35,977.77	0	\$0.00	253	391	\$103,941.82

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Missaukee County																	
Fiscal Year 2009																	
October '08	6	\$369.17	0	\$0.00	0	\$0.00	54	\$29,028.26	7	\$2,317.53	35	\$5,347.63	0	\$0.00	88	102	\$37,062.59
November '08	7	\$516.43	0	\$0.00	0	\$0.00	45	\$22,676.56	8	\$2,641.33	28	\$4,739.63	0	\$0.00	74	88	\$30,573.95
December '08	6	\$405.00	0	\$0.00	1	\$45.00	67	\$33,463.82	7	\$1,048.35	38	\$6,044.50	0	\$0.00	100	119	\$41,006.67
January '09	10	\$670.31	0	\$0.00	1	\$1,500.00	95	\$47,070.73	12	\$3,062.87	49	\$8,732.10	0	\$0.00	139	167	\$61,036.01
February '09	17	\$1,611.00	0	\$0.00	0	\$0.00	98	\$42,301.58	10	\$3,848.62	38	\$7,270.44	0	\$0.00	129	163	\$55,031.64
March '09	6	\$580.00	0	\$0.00	0	\$0.00	52	\$19,593.42	7	\$3,386.22	33	\$6,174.97	0	\$0.00	81	98	\$29,734.61
April '09	5	\$239.99	0	\$0.00	1	\$101.45	49	\$16,346.53	8	\$3,782.44	45	\$10,111.32	0	\$0.00	90	108	\$30,581.73
May '09	4	\$295.00	0	\$0.00	1	\$356.05	26	\$11,166.82	10	\$2,388.81	48	\$12,611.16	0	\$0.00	76	89	\$26,817.84
June '09	0	\$0.00	0	\$0.00	0	\$0.00	11	\$3,785.85	5	\$1,703.62	20	\$4,896.54	0	\$0.00	33	36	\$10,386.01
July '09	1	\$54.17	0	\$0.00	0	\$0.00	10	\$3,641.96	4	\$1,489.84	33	\$7,204.38	0	\$0.00	42	48	\$12,390.35
August '09	0	\$0.00	0	\$0.00	0	\$0.00	9	\$3,818.49	1	\$226.35	20	\$4,604.25	0	\$0.00	28	30	\$8,649.09
September '09	0	\$0.00	0	\$0.00	0	\$0.00	11	\$3,963.96	3	\$1,079.60	19	\$3,731.09	0	\$0.00	31	33	\$8,774.65
Monthly Avg.	5	\$395.09	0	\$0.00	0	\$166.88	44	\$19,738.16	7	\$2,247.96	34	\$6,789.00	0	\$0.00	76	90	\$29,337.10
Fiscal Year 2010																	
October '09	19	\$1,404.00	1	\$80.00	0	\$0.00	59	\$29,347.23	10	\$7,244.85	48	\$13,057.06	0	\$0.00	111	137	\$51,133.14
November '09	6	\$340.00	1	\$129.94	0	\$0.00	49	\$23,506.58	8	\$6,317.29	26	\$7,646.76	0	\$0.00	80	90	\$37,940.57
December '09	10	\$693.09	0	\$0.00	0	\$0.00	72	\$36,091.49	10	\$3,349.52	51	\$11,508.08	0	\$0.00	125	143	\$51,642.18
January '10	6	\$594.00	0	\$0.00	0	\$0.00	90	\$48,276.07	14	\$5,547.26	39	\$7,960.54	0	\$0.00	131	149	\$62,377.87
February '10	5	\$265.00	0	\$0.00	0	\$0.00	78	\$37,910.93	9	\$4,853.14	32	\$7,827.26	0	\$0.00	103	124	\$50,856.33
March '10	5	\$390.00	0	\$0.00	1	\$1,850.00	69	\$33,170.44	12	\$3,733.57	43	\$9,985.28	0	\$0.00	112	130	\$49,129.29
April '10	2	\$85.00	0	\$0.00	0	\$0.00	27	\$9,798.83	13	\$5,336.91	40	\$9,319.75	0	\$0.00	78	82	\$24,540.49
May '10	1	\$60.00	0	\$0.00	0	\$0.00	27	\$9,048.93	12	\$6,175.55	33	\$8,799.53	0	\$0.00	65	73	\$24,084.01
June '10	2	\$90.00	0	\$0.00	0	\$0.00	26	\$10,451.73	10	\$3,076.46	48	\$12,557.85	0	\$0.00	72	86	\$26,176.04
July '10	0	\$0.00	0	\$0.00	0	\$0.00	13	\$5,095.65	8	\$2,677.13	31	\$7,464.94	0	\$0.00	44	52	\$15,237.72
August '10	0	\$0.00	0	\$0.00	0	\$0.00	22	\$8,372.48	6	\$2,263.75	39	\$9,347.35	0	\$0.00	61	67	\$19,983.58
September '10	3	\$196.42	0	\$0.00	0	\$0.00	23	\$10,251.41	6	\$2,216.62	64	\$17,590.57	0	\$0.00	82	96	\$30,255.02
Monthly Avg.	5	\$343.13	0	\$17.50	0	\$154.17	46	\$21,776.81	10	\$4,399.34	41	\$10,255.41	0	\$0.00	89	102	\$36,946.35
Fiscal Year 2011																	
October '10	5	\$370.00	0	\$0.00	0	\$0.00	54	\$22,324.94	4	\$1,588.31	41	\$7,325.16	0	\$0.00	93	104	\$31,608.41
November '10	8	\$550.49	0	\$0.00	0	\$0.00	62	\$28,109.44	6	\$1,324.56	40	\$6,949.29	0	\$0.00	106	116	\$36,933.78
December '10	7	\$564.94	0	\$0.00	0	\$0.00	75	\$31,935.83	13	\$3,834.09	60	\$10,941.54	0	\$0.00	134	155	\$47,276.40
Monthly Avg.	7	\$495.14	0	\$0.00	0	\$0.00	64	\$27,456.74	8	\$2,248.99	47	\$8,405.33	0	\$0.00	111	125	\$38,606.20

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Monroe County																	
Fiscal Year 2009																	
October '08	38	\$1,438.00	2	\$150.00	0	\$0.00	115	\$29,270.69	2	\$786.72	166	\$41,715.81	0	\$0.00	252	323	\$73,361.22
November '08	23	\$860.00	2	\$144.00	4	\$3,614.00	88	\$25,091.24	2	\$377.78	152	\$41,696.81	0	\$0.00	219	271	\$71,783.83
December '08	12	\$420.45	4	\$333.00	5	\$5,478.89	106	\$28,886.33	4	\$1,181.71	173	\$44,168.08	0	\$0.00	260	304	\$80,468.46
January '09	6	\$220.00	2	\$297.00	2	\$1,728.00	271	\$61,571.29	3	\$1,498.84	164	\$48,330.05	0	\$0.00	382	448	\$113,645.18
February '09	7	\$265.00	0	\$0.00	7	\$8,490.24	270	\$69,504.10	10	\$2,903.34	197	\$56,127.28	0	\$0.00	418	491	\$137,289.96
March '09	1	\$40.00	1	\$200.00	3	\$3,772.00	51	\$21,125.35	10	\$4,884.42	140	\$39,919.41	0	\$0.00	189	206	\$69,941.18
April '09	0	\$0.00	1	\$200.00	3	\$2,906.00	383	\$131,086.27	3	\$1,449.48	198	\$62,117.65	0	\$0.00	482	588	\$197,759.40
May '09	9	\$375.00	1	\$200.00	0	\$0.00	178	\$58,160.46	20	\$7,187.89	148	\$44,618.71	96	\$29,507.68	392	452	\$140,049.74
June '09	18	\$770.00	0	\$0.00	3	\$3,948.04	185	\$62,128.45	22	\$9,138.05	450	\$149,745.91	0	\$0.00	591	678	\$225,730.45
July '09	59	\$2,459.00	0	\$0.00	5	\$11,692.00	181	\$61,827.39	4	\$1,089.83	119	\$36,788.23	0	\$0.00	276	368	\$113,856.45
August '09	38	\$1,715.00	1	\$20.00	1	\$2,041.00	95	\$30,459.68	6	\$1,644.59	110	\$32,449.99	0	\$0.00	190	251	\$68,330.26
September '09	27	\$1,080.00	2	\$90.00	4	\$7,812.59	83	\$23,456.64	5	\$3,225.35	144	\$42,676.59	0	\$0.00	220	265	\$78,341.17
Monthly Avg.	20	\$803.54	1	\$136.17	3	\$4,290.23	167	\$50,213.99	8	\$2,947.33	180	\$53,362.88	8	\$2,458.97	323	387	\$114,213.11
Fiscal Year 2010																	
October '09	53	\$2,212.86	2	\$183.12	3	\$5,725.00	101	\$35,765.51	7	\$4,151.89	206	\$67,555.45	0	\$0.00	289	372	\$115,593.83
November '09	32	\$1,545.79	0	\$0.00	8	\$16,064.84	94	\$31,014.79	8	\$4,157.04	209	\$79,128.59	0	\$0.00	289	351	\$131,911.05
December '09	17	\$680.00	1	\$111.00	13	\$29,574.00	128	\$39,874.69	8	\$3,590.09	219	\$72,114.06	0	\$0.00	333	386	\$145,943.84
January '10	20	\$1,190.75	1	\$40.00	13	\$26,892.00	129	\$37,206.11	8	\$3,996.54	144	\$52,029.47	0	\$0.00	258	315	\$121,354.87
February '10	17	\$760.00	0	\$0.00	8	\$16,135.00	194	\$54,037.92	9	\$4,833.35	168	\$56,217.65	0	\$0.00	328	396	\$131,983.92
March '10	35	\$1,863.68	0	\$0.00	12	\$34,240.00	272	\$89,221.04	8	\$3,665.04	155	\$46,559.95	0	\$0.00	388	482	\$175,549.71
April '10	35	\$1,565.79	2	\$239.50	4	\$7,557.00	221	\$66,386.68	3	\$1,451.53	164	\$47,356.63	0	\$0.00	348	429	\$124,557.13
May '10	40	\$1,721.75	1	\$168.00	4	\$9,344.00	177	\$49,679.57	8	\$2,548.11	200	\$66,453.63	0	\$0.00	352	430	\$129,915.06
June '10	32	\$1,712.73	1	\$40.00	4	\$8,683.00	204	\$61,060.17	14	\$7,133.28	222	\$80,102.77	0	\$0.00	381	477	\$158,731.95
July '10	28	\$1,120.00	1	\$40.00	3	\$5,910.00	119	\$33,028.25	8	\$3,212.18	175	\$59,509.17	0	\$0.00	264	334	\$102,819.60
August '10	35	\$1,435.00	1	\$40.00	5	\$11,950.00	93	\$24,269.78	8	\$2,802.93	258	\$91,079.96	0	\$0.00	335	400	\$131,577.67
September '10	38	\$1,600.00	1	\$40.00	5	\$12,560.00	119	\$31,895.90	15	\$6,954.55	334	\$123,021.79	0	\$0.00	429	512	\$176,072.24
Monthly Avg.	32	\$1,450.70	1	\$75.14	7	\$15,386.24	154	\$46,120.03	9	\$4,041.38	205	\$70,094.09	0	\$0.00	333	407	\$137,167.57
Fiscal Year 2011																	
October '10	18	\$885.00	0	\$0.00	3	\$4,077.00	59	\$14,704.07	7	\$3,184.88	171	\$52,545.95	0	\$0.00	226	258	\$75,396.90
November '10	31	\$1,470.00	2	\$240.00	2	\$4,824.00	93	\$20,745.92	10	\$3,709.32	199	\$54,465.26	0	\$0.00	277	337	\$85,454.50
December '10	24	\$1,155.04	1	\$200.00	8	\$9,502.60	108	\$26,528.06	12	\$4,493.43	226	\$59,424.74	0	\$0.00	321	379	\$101,303.87
Monthly Avg.	24	\$1,170.01	1	\$146.67	4	\$6,134.53	87	\$20,659.35	10	\$3,795.88	199	\$55,478.65	0	\$0.00	275	325	\$87,385.09

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Montcalm County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	8	\$725.85	1	\$40.00	0	\$0.00	206	\$110,143.30	12	\$3,892.67	146	\$26,040.91	0	\$0.00	323	373	\$140,842.73
November '08	12	\$927.66	2	\$285.00	3	\$3,350.00	165	\$73,868.44	12	\$3,308.20	136	\$22,100.63	0	\$0.00	268	330	\$103,839.93
December '08	17	\$1,442.03	0	\$0.00	6	\$5,095.57	204	\$94,422.50	11	\$3,198.18	151	\$27,359.96	0	\$0.00	323	389	\$131,518.24
January '09	24	\$2,334.00	2	\$240.00	3	\$3,267.90	295	\$129,513.55	25	\$9,909.09	191	\$32,549.46	0	\$0.00	438	540	\$177,814.00
February '09	26	\$2,955.80	0	\$0.00	3	\$945.36	269	\$113,440.77	16	\$8,072.29	164	\$33,594.27	0	\$0.00	379	478	\$159,008.49
March '09	16	\$1,453.70	0	\$0.00	2	\$3,000.00	159	\$63,406.08	11	\$6,687.47	112	\$23,951.54	0	\$0.00	245	300	\$98,498.79
April '09	4	\$412.00	1	\$60.00	1	\$3,265.00	89	\$32,087.03	16	\$6,154.40	130	\$28,511.41	0	\$0.00	209	241	\$70,489.84
May '09	5	\$363.97	0	\$0.00	0	\$0.00	104	\$34,938.48	16	\$9,585.46	114	\$26,991.29	0	\$0.00	203	239	\$71,879.20
June '09	1	\$75.00	1	\$200.00	3	\$5,875.00	89	\$34,541.76	16	\$8,348.04	102	\$23,457.33	0	\$0.00	181	212	\$72,497.13
July '09	2	\$187.00	2	\$190.00	2	\$4,150.00	64	\$26,099.08	7	\$3,832.13	121	\$23,917.99	0	\$0.00	173	198	\$58,376.20
August '09	2	\$125.00	3	\$413.66	0	\$0.00	70	\$27,732.77	3	\$1,137.66	94	\$20,255.88	0	\$0.00	153	172	\$49,664.97
September '09	5	\$472.00	1	\$40.00	2	\$2,870.00	106	\$40,541.50	12	\$5,764.44	160	\$35,839.20	0	\$0.00	249	286	\$85,527.14
Monthly Avg.	10	\$956.17	1	\$122.39	2	\$2,651.57	152	\$65,061.27	13	\$5,824.17	135	\$27,047.49	0	\$0.00	262	313	\$101,663.06
<b>Fiscal Year 2010</b>																	
October '09	26	\$2,066.65	4	\$510.00	0	\$0.00	152	\$62,194.96	9	\$2,281.44	191	\$53,195.12	0	\$0.00	309	382	\$120,248.17
November '09	11	\$936.22	4	\$751.60	6	\$8,061.00	203	\$89,242.78	8	\$2,434.04	183	\$46,648.64	0	\$0.00	352	415	\$148,074.28
December '09	26	\$2,378.28	2	\$260.88	2	\$2,644.00	186	\$79,739.20	12	\$5,232.12	213	\$52,060.29	0	\$0.00	368	441	\$142,314.77
January '10	44	\$5,124.04	1	\$168.10	2	\$2,080.00	207	\$96,079.32	12	\$5,253.32	156	\$36,762.04	0	\$0.00	343	422	\$145,466.82
February '10	40	\$3,935.85	2	\$269.84	1	\$2,495.00	242	\$106,784.94	9	\$2,617.01	158	\$34,504.20	0	\$0.00	353	452	\$150,606.84
March '10	23	\$2,291.02	4	\$490.00	3	\$6,305.00	242	\$100,617.24	14	\$8,109.46	199	\$44,611.32	0	\$0.00	387	485	\$162,424.04
April '10	8	\$700.00	1	\$200.00	1	\$2,300.00	137	\$58,012.78	10	\$5,120.68	172	\$48,590.52	0	\$0.00	275	329	\$114,923.98
May '10	3	\$338.37	4	\$526.00	0	\$0.00	132	\$45,375.48	11	\$4,911.21	184	\$42,200.08	0	\$0.00	277	334	\$93,351.14
June '10	2	\$275.00	5	\$560.00	1	\$353.88	122	\$42,130.25	13	\$5,045.18	218	\$56,355.62	0	\$0.00	299	361	\$104,719.93
July '10	2	\$139.00	2	\$215.00	0	\$0.00	90	\$30,608.01	17	\$8,893.42	176	\$42,854.83	0	\$0.00	240	287	\$82,710.26
August '10	6	\$351.09	3	\$245.66	0	\$0.00	94	\$33,432.94	13	\$7,416.43	227	\$61,917.95	0	\$0.00	286	343	\$103,364.07
September '10	3	\$403.66	2	\$316.37	2	\$4,458.00	140	\$46,136.11	18	\$14,192.04	260	\$61,947.24	0	\$0.00	358	425	\$127,453.42
Monthly Avg.	16	\$1,578.26	3	\$376.12	2	\$2,391.41	162	\$65,862.83	12	\$5,958.86	195	\$48,470.65	0	\$0.00	321	390	\$124,638.14
<b>Fiscal Year 2011</b>																	
October '10	19	\$1,481.60	1	\$310.00	2	\$3,890.00	128	\$47,961.11	9	\$2,853.70	160	\$32,349.69	0	\$0.00	274	319	\$88,846.10
November '10	20	\$1,417.01	1	\$200.00	4	\$8,922.04	173	\$64,755.40	13	\$3,794.54	196	\$41,386.01	0	\$0.00	336	407	\$120,475.00
December '10	39	\$3,533.00	1	\$200.00	4	\$6,773.19	250	\$101,851.58	13	\$3,038.81	241	\$46,547.20	0	\$0.00	430	548	\$161,943.78
Monthly Avg.	26	\$2,143.87	1	\$236.67	3	\$6,528.41	184	\$71,522.70	12	\$3,229.02	199	\$40,094.30	0	\$0.00	347	425	\$123,754.96

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Montmorency County																	
Fiscal Year 2009																	
October '08	3	\$263.00	3	\$500.00	0	\$0.00	33	\$14,043.16	1	\$168.55	23	\$4,539.15	0	\$0.00	45	63	\$19,513.86
November '08	10	\$1,066.03	0	\$0.00	0	\$0.00	36	\$14,461.52	0	\$0.00	24	\$2,969.34	0	\$0.00	50	70	\$18,496.89
December '08	5	\$436.00	2	\$220.00	0	\$0.00	46	\$17,705.83	2	\$1,164.61	36	\$4,462.38	0	\$0.00	67	91	\$23,988.82
January '09	5	\$431.17	1	\$60.00	0	\$0.00	62	\$20,267.98	1	\$151.32	39	\$5,004.55	0	\$0.00	83	108	\$25,915.02
February '09	0	\$0.00	0	\$0.00	1	\$550.00	55	\$21,237.60	1	\$40.08	23	\$3,184.06	0	\$0.00	67	80	\$25,011.74
March '09	7	\$582.52	1	\$200.00	1	\$295.00	50	\$18,200.35	3	\$1,119.87	43	\$9,675.70	0	\$0.00	69	105	\$30,073.44
April '09	7	\$746.00	5	\$315.00	0	\$0.00	36	\$13,112.96	3	\$2,051.72	40	\$8,375.87	0	\$0.00	61	91	\$24,601.55
May '09	4	\$216.00	5	\$556.33	0	\$0.00	19	\$7,738.23	2	\$795.17	26	\$5,403.49	0	\$0.00	39	56	\$14,709.22
June '09	1	\$150.00	3	\$350.00	0	\$0.00	9	\$3,297.49	3	\$819.49	19	\$4,092.57	0	\$0.00	28	35	\$8,709.55
July '09	2	\$74.00	2	\$205.00	0	\$0.00	11	\$4,561.27	0	\$0.00	20	\$3,438.34	0	\$0.00	27	35	\$8,278.61
August '09	1	\$60.00	1	\$150.00	0	\$0.00	15	\$5,606.76	1	\$50.39	14	\$2,469.11	0	\$0.00	24	32	\$8,336.26
September '09	5	\$498.00	4	\$612.02	0	\$0.00	16	\$5,453.72	1	\$159.96	16	\$3,521.27	0	\$0.00	32	42	\$10,244.97
Monthly Avg.	4	\$376.89	2	\$264.03	0	\$70.42	32	\$12,140.57	2	\$543.43	27	\$4,761.32	0	\$0.00	49	67	\$18,156.66
Fiscal Year 2010																	
October '09	13	\$1,249.00	4	\$550.00	1	\$1,649.38	34	\$12,116.80	2	\$2,200.00	25	\$4,609.73	0	\$0.00	57	79	\$22,374.91
November '09	6	\$469.00	1	\$150.00	0	\$0.00	24	\$11,564.03	0	\$0.00	13	\$2,581.52	0	\$0.00	36	44	\$14,764.55
December '09	3	\$314.00	4	\$300.00	1	\$169.61	37	\$12,197.86	2	\$308.20	46	\$9,322.56	0	\$0.00	69	93	\$22,612.23
January '10	3	\$318.00	3	\$230.98	0	\$0.00	57	\$25,411.88	2	\$752.38	36	\$7,295.00	0	\$0.00	79	101	\$34,008.24
February '10	7	\$652.86	4	\$305.00	1	\$185.00	44	\$19,355.87	0	\$0.00	37	\$9,183.16	0	\$0.00	67	93	\$29,681.89
March '10	7	\$759.00	3	\$240.00	3	\$7,779.33	46	\$18,290.77	4	\$996.11	44	\$10,515.45	0	\$0.00	76	107	\$38,580.66
April '10	2	\$300.00	4	\$549.60	2	\$7,426.10	39	\$13,671.98	3	\$1,061.21	42	\$10,354.56	0	\$0.00	68	92	\$33,363.45
May '10	4	\$480.00	5	\$475.00	0	\$0.00	38	\$16,990.26	2	\$644.07	38	\$9,248.60	0	\$0.00	57	87	\$27,837.93
June '10	5	\$575.00	2	\$210.00	0	\$0.00	22	\$7,731.34	1	\$147.34	35	\$6,996.49	0	\$0.00	47	65	\$15,660.17
July '10	3	\$330.00	3	\$470.00	0	\$0.00	14	\$4,072.05	2	\$151.01	19	\$4,685.79	0	\$0.00	26	41	\$9,708.85
August '10	4	\$370.00	5	\$720.00	0	\$0.00	21	\$4,310.91	0	\$0.00	36	\$6,938.25	0	\$0.00	45	66	\$12,339.16
September '10	2	\$115.00	5	\$690.00	0	\$0.00	23	\$7,192.56	4	\$535.03	39	\$10,792.94	0	\$0.00	57	73	\$19,325.53
Monthly Avg.	5	\$494.32	4	\$407.55	1	\$1,434.12	33	\$12,742.19	2	\$566.28	34	\$7,710.34	0	\$0.00	57	78	\$23,354.80
Fiscal Year 2011																	
October '10	4	\$469.00	3	\$390.00	0	\$0.00	29	\$11,513.16	2	\$719.74	19	\$3,258.30	0	\$0.00	46	57	\$16,350.20
November '10	5	\$584.00	6	\$330.00	1	\$2,375.00	28	\$11,144.44	2	\$360.96	29	\$7,510.68	0	\$0.00	54	71	\$22,305.08
December '10	6	\$459.00	4	\$390.00	1	\$1,965.00	38	\$11,681.04	3	\$477.26	37	\$7,126.76	0	\$0.00	67	89	\$22,099.06
Monthly Avg.	5	\$504.00	4	\$370.00	1	\$1,446.67	32	\$11,446.21	2	\$519.32	28	\$5,965.25	0	\$0.00	56	72	\$20,251.45

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Muskegon County																	
Fiscal Year 2009																	
October '08	5	\$960.00	1	\$200.00	10	\$8,875.10	683	\$241,243.04	1	\$377.57	560	\$94,751.25	0	\$0.00	1,125	1,260	\$346,406.96
November '08	3	\$600.00	1	\$100.00	15	\$13,259.20	506	\$172,911.62	2	\$1,029.45	526	\$87,690.60	0	\$0.00	939	1,053	\$275,590.87
December '08	7	\$590.55	0	\$0.00	8	\$7,209.83	467	\$158,135.40	1	\$103.08	515	\$84,588.41	0	\$0.00	875	998	\$250,627.27
January '09	5	\$613.93	0	\$0.00	10	\$11,813.85	724	\$258,737.41	3	\$800.27	618	\$106,245.09	0	\$0.00	1,177	1,360	\$378,210.55
February '09	5	\$604.46	0	\$0.00	7	\$5,625.13	627	\$242,089.07	0	\$0.00	526	\$106,616.54	0	\$0.00	1,002	1,165	\$354,935.20
March '09	3	\$411.80	2	\$310.74	9	\$9,488.04	460	\$183,419.83	4	\$1,757.07	436	\$91,893.14	0	\$0.00	808	914	\$287,280.62
April '09	0	\$0.00	1	\$146.57	1	\$199.00	524	\$190,794.08	4	\$1,581.25	449	\$89,970.07	0	\$0.00	863	979	\$282,690.97
May '09	0	\$0.00	1	\$140.54	2	\$4,066.00	488	\$190,056.30	3	\$1,365.24	468	\$94,602.49	1	\$158.86	857	963	\$290,389.43
June '09	3	\$595.62	3	\$536.09	2	\$2,595.00	422	\$159,151.91	5	\$1,905.41	412	\$84,669.23	0	\$0.00	763	847	\$249,453.26
July '09	2	\$136.96	3	\$334.69	1	\$3,929.00	403	\$148,384.14	6	\$1,325.43	473	\$95,641.14	0	\$0.00	799	888	\$249,751.36
August '09	5	\$577.19	3	\$257.63	2	\$3,645.00	259	\$95,333.29	7	\$2,028.60	375	\$71,021.32	0	\$0.00	609	651	\$172,863.03
September '09	5	\$850.00	3	\$404.76	5	\$8,103.97	338	\$129,369.58	5	\$2,966.72	582	\$105,100.63	0	\$0.00	861	938	\$246,795.66
Monthly Avg.	4	\$495.04	2	\$202.59	6	\$6,567.43	492	\$180,802.14	3	\$1,270.01	495	\$92,732.49	0	\$13.24	890	1,001	\$282,082.93
Fiscal Year 2010																	
October '09	17	\$3,190.61	4	\$546.12	0	\$0.00	631	\$272,860.80	13	\$8,682.15	811	\$214,248.00	0	\$0.00	1,276	1,476	\$499,527.68
November '09	5	\$805.00	5	\$661.46	7	\$14,731.86	471	\$191,662.78	5	\$2,408.24	670	\$163,797.25	0	\$0.00	1,031	1,163	\$374,066.59
December '09	9	\$1,222.00	2	\$357.31	15	\$27,283.30	645	\$253,975.42	10	\$2,470.05	708	\$164,374.75	0	\$0.00	1,200	1,389	\$449,682.83
January '10	1	\$200.00	2	\$251.44	12	\$19,951.73	519	\$214,298.91	7	\$2,770.94	650	\$149,202.34	0	\$0.00	1,049	1,191	\$386,675.36
February '10	5	\$679.00	3	\$533.14	13	\$25,458.40	652	\$262,279.75	15	\$6,209.98	589	\$133,754.57	0	\$0.00	1,098	1,277	\$428,914.84
March '10	4	\$659.00	0	\$0.00	18	\$41,717.50	868	\$360,192.42	13	\$6,052.05	713	\$167,957.14	0	\$0.00	1,430	1,616	\$576,578.11
April '10	3	\$332.74	1	\$135.56	9	\$16,790.50	606	\$244,238.60	15	\$6,365.19	565	\$131,467.40	0	\$0.00	1,087	1,199	\$399,329.99
May '10	4	\$794.00	1	\$86.69	6	\$4,246.74	759	\$319,573.18	15	\$5,306.73	638	\$162,865.57	0	\$0.00	1,256	1,423	\$492,872.91
June '10	7	\$1,133.00	1	\$95.00	3	\$6,236.00	761	\$318,832.37	14	\$6,952.70	799	\$196,161.97	0	\$0.00	1,377	1,585	\$529,411.04
July '10	3	\$340.00	0	\$0.00	4	\$11,485.00	496	\$197,609.26	9	\$3,017.87	632	\$152,215.00	0	\$0.00	1,018	1,144	\$364,667.13
August '10	6	\$1,082.86	0	\$0.00	5	\$12,361.00	457	\$172,288.24	14	\$6,378.01	819	\$214,813.82	0	\$0.00	1,164	1,301	\$406,923.93
September '10	7	\$1,215.00	3	\$428.63	4	\$12,095.00	480	\$189,729.29	15	\$3,725.00	1,024	\$271,646.63	0	\$0.00	1,400	1,533	\$478,839.55
Monthly Avg.	6	\$971.10	2	\$257.95	8	\$16,029.75	612	\$249,795.09	12	\$5,028.24	718	\$176,875.37	0	\$0.00	1,199	1,358	\$448,957.50
Fiscal Year 2011																	
October '10	10	\$1,146.00	2	\$304.66	10	\$23,669.13	417	\$139,628.46	10	\$2,649.53	651	\$155,660.68	0	\$0.00	1,004	1,100	\$323,058.46
November '10	9	\$1,277.83	1	\$126.35	24	\$45,912.59	484	\$141,134.02	15	\$4,396.10	719	\$149,463.92	0	\$0.00	1,122	1,252	\$342,310.81
December '10	6	\$508.98	1	\$150.00	20	\$44,545.00	580	\$169,184.57	14	\$4,305.87	810	\$161,824.87	0	\$0.00	1,259	1,431	\$380,519.29
Monthly Avg.	8	\$977.60	1	\$193.67	18	\$38,042.24	494	\$149,982.35	13	\$3,783.83	727	\$155,649.82	0	\$0.00	1,128	1,261	\$348,629.52

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Newaygo County																	
Fiscal Year 2009																	
October '08	22	\$1,898.16	7	\$840.00	1	\$150.00	166	\$86,628.00	0	\$0.00	168	\$31,799.79	0	\$0.00	306	364	\$121,315.95
November '08	20	\$1,752.31	6	\$500.00	0	\$0.00	117	\$59,859.88	0	\$0.00	95	\$17,304.73	0	\$0.00	200	238	\$79,416.92
December '08	50	\$5,082.91	2	\$280.00	4	\$3,814.00	251	\$133,404.30	0	\$0.00	120	\$22,368.03	0	\$0.00	346	427	\$164,949.24
January '09	42	\$4,280.89	3	\$228.10	3	\$3,083.00	222	\$112,964.84	4	\$841.46	175	\$37,675.83	0	\$0.00	368	449	\$159,074.12
February '09	43	\$4,464.03	1	\$140.00	0	\$0.00	293	\$135,748.07	4	\$2,037.46	174	\$38,003.72	0	\$0.00	426	515	\$180,393.28
March '09	25	\$2,294.56	0	\$0.00	0	\$0.00	172	\$82,330.41	1	\$115.77	112	\$30,312.41	0	\$0.00	269	310	\$115,053.15
April '09	18	\$1,779.38	1	\$195.40	1	\$2,300.00	116	\$49,254.47	6	\$3,290.29	120	\$29,385.88	0	\$0.00	235	262	\$86,205.42
May '09	13	\$980.00	2	\$80.00	0	\$0.00	92	\$40,788.04	5	\$2,320.12	125	\$30,780.21	0	\$0.00	212	237	\$74,948.37
June '09	5	\$368.60	3	\$150.00	0	\$0.00	67	\$25,553.99	3	\$1,853.39	84	\$18,502.73	0	\$0.00	146	162	\$46,428.71
July '09	14	\$1,226.99	5	\$200.00	0	\$0.00	73	\$32,517.60	4	\$1,420.71	129	\$32,033.44	0	\$0.00	204	225	\$67,398.74
August '09	9	\$975.80	5	\$200.00	0	\$0.00	38	\$15,058.79	2	\$704.76	107	\$20,571.70	0	\$0.00	144	161	\$37,511.05
September '09	9	\$996.00	4	\$360.00	4	\$7,327.93	107	\$47,368.13	4	\$2,857.65	157	\$30,848.77	0	\$0.00	260	285	\$89,758.48
Monthly Avg.	23	\$2,174.97	3	\$264.46	1	\$1,389.58	143	\$68,456.38	3	\$1,286.80	131	\$28,298.94	0	\$0.00	260	303	\$101,871.12
Fiscal Year 2010																	
October '09	24	\$2,104.03	7	\$568.00	1	\$379.00	140	\$66,860.75	6	\$3,504.67	177	\$50,997.04	0	\$0.00	301	355	\$124,413.49
November '09	20	\$2,240.86	7	\$610.00	2	\$4,561.50	148	\$77,398.81	4	\$2,393.94	165	\$49,424.16	0	\$0.00	297	346	\$136,629.27
December '09	24	\$2,124.97	0	\$0.00	2	\$1,652.08	180	\$92,131.31	5	\$1,315.16	195	\$47,515.26	0	\$0.00	360	406	\$144,738.78
January '10	27	\$2,748.73	3	\$180.00	3	\$2,850.00	308	\$159,303.11	6	\$2,685.15	159	\$37,844.46	0	\$0.00	443	506	\$205,611.45
February '10	24	\$2,568.17	4	\$360.00	1	\$200.00	266	\$143,903.10	9	\$5,017.75	160	\$40,492.75	0	\$0.00	405	464	\$192,541.77
March '10	20	\$2,487.95	3	\$120.00	1	\$3,600.00	228	\$110,511.31	7	\$3,354.23	177	\$39,745.35	0	\$0.00	387	436	\$159,818.84
April '10	8	\$947.56	5	\$400.00	1	\$1,857.04	123	\$57,202.86	5	\$3,040.66	134	\$34,148.19	0	\$0.00	253	276	\$97,596.31
May '10	6	\$557.94	8	\$590.00	3	\$5,259.00	168	\$67,287.51	6	\$2,959.81	173	\$44,984.11	0	\$0.00	324	364	\$121,638.37
June '10	3	\$292.00	12	\$656.20	1	\$2,500.00	73	\$28,773.09	4	\$1,819.46	192	\$52,244.93	0	\$0.00	257	285	\$86,285.68
July '10	4	\$405.00	7	\$280.00	0	\$0.00	46	\$17,155.14	8	\$3,090.67	123	\$33,609.61	0	\$0.00	171	188	\$54,540.42
August '10	3	\$250.00	4	\$267.54	0	\$0.00	61	\$24,885.36	5	\$1,502.87	166	\$49,572.50	0	\$0.00	222	239	\$76,478.27
September '10	11	\$851.05	10	\$702.48	1	\$2,200.00	95	\$45,893.50	7	\$3,744.76	252	\$71,505.85	0	\$0.00	343	376	\$124,897.64
Monthly Avg.	15	\$1,464.85	6	\$394.52	1	\$2,088.22	153	\$74,275.49	6	\$2,869.09	173	\$46,007.02	0	\$0.00	314	353	\$127,099.19
Fiscal Year 2011																	
October '10	12	\$912.55	6	\$240.00	3	\$7,209.00	105	\$46,728.35	1	\$422.60	150	\$40,062.62	0	\$0.00	252	277	\$95,575.12
November '10	18	\$1,707.24	4	\$160.00	2	\$5,587.48	160	\$74,016.66	9	\$4,012.69	155	\$33,423.57	0	\$0.00	314	348	\$118,907.64
December '10	31	\$2,866.97	2	\$80.00	5	\$10,352.68	255	\$124,373.45	6	\$2,886.89	225	\$51,719.96	0	\$0.00	448	524	\$192,279.95
Monthly Avg.	20	\$1,828.92	4	\$160.00	3	\$7,716.39	173	\$81,706.15	5	\$2,440.73	177	\$41,735.38	0	\$0.00	338	383	\$135,587.57

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Oakland County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	1	\$97.42	1	\$175.00	3	\$3,366.53	563	\$120,734.37	7	\$2,775.94	510	\$138,489.63	0	\$0.00	965	1,085	\$265,638.89
November '08	1	\$40.24	2	\$309.00	1	\$1,500.00	391	\$86,489.94	10	\$4,661.60	676	\$190,792.67	0	\$0.00	965	1,081	\$283,793.45
December '08	1	\$200.00	0	\$0.00	3	\$3,320.00	364	\$71,576.05	11	\$5,060.62	590	\$164,843.02	0	\$0.00	870	969	\$244,999.69
January '09	1	\$200.00	0	\$0.00	2	\$1,635.00	690	\$140,658.45	9	\$5,029.29	478	\$146,779.84	0	\$0.00	1,018	1,180	\$294,302.58
February '09	1	\$101.07	0	\$0.00	4	\$5,942.81	832	\$201,653.00	10	\$4,549.17	514	\$160,675.35	0	\$0.00	1,186	1,361	\$372,921.40
March '09	0	\$0.00	0	\$0.00	3	\$7,129.00	624	\$174,673.29	5	\$3,042.69	503	\$172,503.55	0	\$0.00	1,001	1,135	\$357,348.53
April '09	1	\$103.08	0	\$0.00	5	\$9,537.20	813	\$244,725.20	17	\$9,003.36	600	\$200,660.33	0	\$0.00	1,259	1,436	\$464,029.17
May '09	0	\$0.00	0	\$0.00	1	\$3,647.25	810	\$238,110.64	9	\$5,941.74	696	\$249,776.18	571	\$154,907.77	1,895	2,087	\$652,383.58
June '09	0	\$0.00	1	\$200.00	1	\$275.00	2,143	\$980,195.11	39	\$17,210.86	2,376	\$696,053.72	0	\$0.00	3,947	4,560	\$1,693,934.69
July '09	2	\$370.00	6	\$823.40	0	\$0.00	476	\$144,336.06	3	\$2,537.02	587	\$209,077.63	0	\$0.00	973	1,074	\$357,144.11
August '09	1	\$101.07	3	\$459.19	2	\$667.00	336	\$90,905.01	4	\$876.35	528	\$186,815.98	0	\$0.00	797	874	\$279,824.60
September '09	0	\$0.00	4	\$746.50	1	\$226.54	446	\$132,725.50	8	\$3,924.49	714	\$249,070.33	0	\$0.00	1,048	1,173	\$386,693.36
Monthly Avg.	1	\$101.07	1	\$226.09	2	\$3,103.86	707	\$218,898.55	11	\$5,384.43	731	\$230,461.52	48	\$12,908.98	1,327	1,501	\$471,084.50
<b>Fiscal Year 2010</b>																	
October '09	3	\$475.00	2	\$398.63	2	\$2,482.00	731	\$264,318.75	9	\$5,955.13	762	\$278,011.37	0	\$0.00	1,331	1,509	\$551,640.88
November '09	1	\$199.49	2	\$400.00	1	\$1,490.00	698	\$246,276.43	5	\$3,907.14	916	\$336,292.17	0	\$0.00	1,416	1,623	\$588,565.23
December '09	1	\$170.00	3	\$437.44	2	\$4,725.00	675	\$207,127.20	11	\$5,665.21	985	\$352,729.91	0	\$0.00	1,449	1,677	\$570,854.76
January '10	0	\$0.00	8	\$1,288.99	7	\$14,087.00	603	\$172,769.12	10	\$5,257.10	646	\$236,136.94	0	\$0.00	1,103	1,274	\$429,539.15
February '10	0	\$0.00	2	\$392.23	4	\$5,992.80	834	\$229,692.94	17	\$10,036.74	703	\$249,491.13	0	\$0.00	1,350	1,560	\$495,605.84
March '10	1	\$114.95	11	\$1,958.73	4	\$9,353.96	1,273	\$366,145.26	12	\$6,866.89	859	\$306,758.82	0	\$0.00	1,871	2,160	\$691,198.61
April '10	0	\$0.00	3	\$569.74	4	\$5,845.00	1,012	\$290,141.70	6	\$1,522.75	780	\$263,593.24	0	\$0.00	1,585	1,805	\$561,672.43
May '10	0	\$0.00	3	\$538.96	3	\$3,755.91	1,143	\$326,617.79	13	\$7,586.90	978	\$365,088.53	0	\$0.00	1,831	2,140	\$703,588.09
June '10	1	\$170.00	3	\$380.02	1	\$1,950.00	1,345	\$432,117.90	13	\$9,415.96	1,291	\$509,307.69	0	\$0.00	2,212	2,654	\$953,341.57
July '10	2	\$309.32	3	\$492.60	0	\$0.00	1,036	\$360,184.63	15	\$10,925.42	1,105	\$412,418.08	0	\$0.00	1,865	2,161	\$784,330.05
August '10	3	\$454.00	3	\$529.56	0	\$0.00	1,025	\$361,511.37	22	\$15,024.73	1,339	\$527,798.47	0	\$0.00	2,053	2,392	\$905,318.13
September '10	0	\$0.00	5	\$923.16	2	\$4,090.00	921	\$340,165.01	15	\$6,700.86	1,561	\$604,252.45	0	\$0.00	2,220	2,504	\$956,131.48
Monthly Avg.	1	\$157.73	4	\$692.51	3	\$4,480.97	941	\$299,755.68	12	\$7,405.40	994	\$370,156.57	0	\$0.00	1,691	1,955	\$682,648.85
<b>Fiscal Year 2011</b>																	
October '10	0	\$0.00	3	\$401.61	2	\$6,935.00	508	\$150,061.60	21	\$8,950.26	1,041	\$332,607.36	0	\$0.00	1,424	1,575	\$498,955.83
November '10	3	\$550.01	5	\$864.38	3	\$4,748.00	574	\$137,364.38	18	\$8,154.99	1,237	\$351,997.46	0	\$0.00	1,658	1,840	\$503,679.22
December '10	1	\$104.00	5	\$776.34	2	\$4,100.00	807	\$168,717.26	19	\$7,421.55	1,178	\$324,689.70	0	\$0.00	1,788	2,012	\$505,808.85
Monthly Avg.	1	\$218.00	4	\$680.78	2	\$5,261.00	630	\$152,047.75	19	\$8,175.60	1,152	\$336,431.51	0	\$0.00	1,623	1,809	\$502,814.63



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Oceana County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	30	\$3,042.06	16	\$1,400.66	1	\$1,500.00	261	\$165,178.46	3	\$735.22	101	\$23,304.25	0	\$0.00	332	412	\$195,160.65
November '08	17	\$1,754.47	9	\$1,048.00	3	\$3,230.00	93	\$49,500.75	0	\$0.00	67	\$14,380.98	0	\$0.00	151	189	\$69,914.20
December '08	21	\$2,054.86	9	\$615.00	3	\$3,635.00	107	\$54,677.29	3	\$1,193.62	97	\$19,877.55	0	\$0.00	189	240	\$82,053.32
January '09	19	\$1,686.22	3	\$280.00	2	\$1,699.75	198	\$111,920.00	5	\$1,974.65	112	\$26,582.22	0	\$0.00	281	339	\$144,142.84
February '09	26	\$2,143.03	3	\$345.60	1	\$1,260.00	180	\$96,802.07	3	\$985.13	82	\$19,148.60	0	\$0.00	236	295	\$120,684.43
March '09	27	\$2,020.39	0	\$0.00	3	\$4,800.00	147	\$72,984.29	9	\$3,007.28	77	\$19,993.37	0	\$0.00	208	263	\$102,805.33
April '09	14	\$1,146.66	0	\$0.00	1	\$2,869.60	80	\$41,313.50	1	\$852.12	87	\$23,344.37	0	\$0.00	155	183	\$69,526.25
May '09	14	\$1,305.00	17	\$1,309.07	0	\$0.00	49	\$26,392.21	5	\$2,338.27	78	\$20,557.55	0	\$0.00	138	163	\$51,902.10
June '09	2	\$175.00	11	\$1,010.00	0	\$0.00	43	\$21,897.33	5	\$2,496.36	64	\$15,390.96	0	\$0.00	104	125	\$40,969.65
July '09	6	\$487.00	13	\$1,290.00	0	\$0.00	40	\$21,665.37	1	\$1,054.58	56	\$14,153.67	0	\$0.00	88	116	\$38,650.62
August '09	6	\$600.00	6	\$440.00	1	\$2,468.00	35	\$16,530.82	2	\$712.50	43	\$9,195.34	0	\$0.00	78	93	\$29,946.66
September '09	12	\$791.80	7	\$640.00	2	\$2,164.54	59	\$29,889.29	1	\$153.27	56	\$12,240.68	0	\$0.00	121	137	\$45,879.58
Monthly Avg.	16	\$1,433.87	8	\$698.19	1	\$1,968.91	108	\$59,062.61	3	\$1,291.92	77	\$18,180.80	0	\$0.00	173	213	\$82,636.30
<b>Fiscal Year 2010</b>																	
October '09	13	\$1,024.00	9	\$810.00	0	\$0.00	113	\$59,018.80	4	\$2,005.49	71	\$16,388.62	0	\$0.00	176	210	\$79,246.91
November '09	3	\$145.00	5	\$370.00	2	\$4,386.00	123	\$66,845.90	3	\$1,354.62	73	\$17,703.59	0	\$0.00	181	209	\$90,805.11
December '09	15	\$1,554.00	5	\$200.00	4	\$5,294.25	129	\$73,778.57	4	\$1,355.26	88	\$24,322.25	0	\$0.00	203	245	\$106,504.33
January '10	12	\$888.99	5	\$300.00	5	\$10,850.37	157	\$96,679.94	4	\$1,726.81	104	\$27,224.53	0	\$0.00	255	287	\$137,670.64
February '10	11	\$976.75	5	\$490.00	2	\$2,803.00	183	\$100,926.82	3	\$1,178.48	108	\$28,796.60	0	\$0.00	268	312	\$135,171.65
March '10	6	\$365.00	5	\$350.00	3	\$3,970.00	152	\$71,628.87	5	\$2,324.84	116	\$32,092.97	0	\$0.00	249	287	\$110,731.68
April '10	1	\$95.00	9	\$738.44	1	\$2,822.00	74	\$30,288.94	3	\$1,335.63	93	\$23,346.92	0	\$0.00	161	181	\$58,626.93
May '10	6	\$485.00	9	\$520.00	0	\$0.00	64	\$24,316.09	3	\$767.14	97	\$26,308.73	0	\$0.00	151	179	\$52,396.96
June '10	2	\$170.00	12	\$811.37	0	\$0.00	46	\$21,390.56	4	\$2,512.85	98	\$24,627.60	0	\$0.00	138	162	\$49,512.38
July '10	4	\$360.00	10	\$540.00	0	\$0.00	38	\$16,267.31	4	\$1,679.58	79	\$20,256.60	0	\$0.00	117	135	\$39,103.49
August '10	4	\$263.58	6	\$550.00	0	\$0.00	37	\$16,530.01	0	\$0.00	80	\$20,941.80	0	\$0.00	112	127	\$38,285.39
September '10	2	\$392.00	12	\$540.00	0	\$0.00	46	\$23,725.02	5	\$2,749.62	100	\$27,528.09	0	\$0.00	145	165	\$54,934.73
Monthly Avg.	7	\$559.94	8	\$518.32	1	\$2,510.47	97	\$50,116.40	4	\$1,582.53	92	\$24,128.19	0	\$0.00	180	208	\$79,415.85
<b>Fiscal Year 2011</b>																	
October '10	8	\$495.00	4	\$280.00	2	\$4,812.00	76	\$37,654.23	2	\$461.28	68	\$15,410.41	0	\$0.00	136	160	\$59,112.92
November '10	9	\$859.00	9	\$420.00	3	\$6,490.00	102	\$49,986.18	4	\$1,152.14	92	\$21,273.20	0	\$0.00	183	219	\$80,180.52
December '10	15	\$1,169.98	4	\$280.00	5	\$12,378.00	175	\$95,689.36	6	\$2,096.55	112	\$23,850.23	0	\$0.00	276	317	\$135,464.12
Monthly Avg.	11	\$841.33	6	\$326.67	3	\$7,893.33	118	\$61,109.92	4	\$1,236.66	91	\$20,177.95	0	\$0.00	198	232	\$91,585.85

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Ogemaw County																	
Fiscal Year 2009																	
October '08	35	\$1,347.85	0	\$0.00	6	\$5,320.75	170	\$87,522.70	6	\$1,785.58	90	\$16,418.72	0	\$0.00	242	307	\$112,395.60
November '08	27	\$1,495.72	0	\$0.00	4	\$4,379.00	122	\$58,665.63	6	\$1,017.79	72	\$12,506.15	0	\$0.00	187	231	\$78,064.29
December '08	42	\$2,094.50	0	\$0.00	4	\$3,435.61	128	\$64,976.04	4	\$731.38	88	\$13,950.49	0	\$0.00	205	266	\$85,188.02
January '09	50	\$3,824.96	0	\$0.00	0	\$0.00	214	\$99,159.39	8	\$2,304.53	102	\$18,251.37	0	\$0.00	292	374	\$123,540.25
February '09	54	\$3,512.35	0	\$0.00	1	\$1,469.00	194	\$78,356.63	5	\$1,930.33	70	\$16,395.28	0	\$0.00	251	324	\$101,663.59
March '09	29	\$2,812.01	0	\$0.00	3	\$3,830.50	124	\$49,849.60	5	\$1,620.68	71	\$16,317.59	0	\$0.00	183	232	\$74,430.38
April '09	9	\$920.32	0	\$0.00	2	\$3,788.00	71	\$30,704.95	4	\$2,012.17	87	\$19,904.39	0	\$0.00	149	173	\$57,329.83
May '09	3	\$274.61	0	\$0.00	0	\$0.00	61	\$25,536.13	0	\$0.00	54	\$10,815.02	11	\$2,844.37	122	129	\$39,470.13
June '09	3	\$257.99	0	\$0.00	4	\$11,578.00	29	\$9,726.37	5	\$2,686.42	33	\$6,346.63	0	\$0.00	68	74	\$30,595.41
July '09	4	\$397.00	0	\$0.00	0	\$0.00	33	\$12,532.06	1	\$77.54	60	\$12,932.70	0	\$0.00	89	98	\$25,939.30
August '09	2	\$115.00	0	\$0.00	1	\$3,338.00	26	\$7,971.05	1	\$1,100.00	41	\$8,478.61	0	\$0.00	68	71	\$21,002.66
September '09	9	\$557.00	0	\$0.00	0	\$0.00	34	\$17,835.85	2	\$222.18	70	\$13,392.96	0	\$0.00	104	115	\$32,007.99
Monthly Avg.	22	\$1,467.44	0	\$0.00	2	\$3,094.91	101	\$45,236.37	4	\$1,290.72	70	\$13,809.16	1	\$237.03	163	200	\$65,135.62
Fiscal Year 2010																	
October '09	25	\$1,952.28	0	\$0.00	0	\$0.00	133	\$64,843.03	11	\$8,429.03	89	\$26,221.55	0	\$0.00	224	258	\$101,445.89
November '09	20	\$1,302.04	0	\$0.00	4	\$7,005.00	95	\$45,619.73	2	\$1,557.00	81	\$22,018.79	0	\$0.00	175	202	\$77,502.56
December '09	18	\$1,876.00	1	\$75.00	4	\$7,297.00	148	\$73,294.52	7	\$2,196.84	110	\$28,491.75	0	\$0.00	243	288	\$113,231.11
January '10	16	\$1,298.05	0	\$0.00	1	\$560.00	149	\$73,059.99	8	\$3,305.62	66	\$15,156.39	0	\$0.00	207	240	\$93,380.05
February '10	28	\$2,798.99	0	\$0.00	0	\$0.00	163	\$73,150.86	7	\$1,924.97	80	\$20,676.15	0	\$0.00	226	278	\$98,550.97
March '10	10	\$992.68	0	\$0.00	2	\$778.55	126	\$58,857.05	7	\$9,484.61	117	\$49,430.43	0	\$0.00	226	262	\$119,543.32
April '10	7	\$622.00	0	\$0.00	1	\$1,362.00	98	\$40,610.96	8	\$3,443.22	71	\$27,461.38	0	\$0.00	165	185	\$73,499.56
May '10	4	\$425.00	0	\$0.00	0	\$0.00	56	\$28,361.81	4	\$2,520.10	74	\$33,294.88	0	\$0.00	128	138	\$64,601.79
June '10	4	\$274.00	0	\$0.00	0	\$0.00	48	\$20,635.32	3	\$595.54	95	\$33,690.39	0	\$0.00	138	150	\$55,195.25
July '10	1	\$45.00	1	\$150.00	0	\$0.00	36	\$12,917.90	3	\$1,132.08	62	\$23,962.35	0	\$0.00	94	103	\$38,207.33
August '10	7	\$647.00	0	\$0.00	0	\$0.00	35	\$13,791.70	1	\$210.86	95	\$32,686.49	0	\$0.00	125	138	\$47,336.05
September '10	7	\$595.00	0	\$0.00	0	\$0.00	53	\$21,774.89	5	\$2,636.07	103	\$44,059.30	0	\$0.00	156	168	\$69,065.26
Monthly Avg.	12	\$1,069.00	0	\$18.75	1	\$1,416.88	95	\$43,909.81	6	\$3,119.66	87	\$29,762.49	0	\$0.00	176	201	\$79,296.60
Fiscal Year 2011																	
October '10	15	\$1,307.00	0	\$0.00	2	\$1,820.88	95	\$43,462.15	0	\$0.00	68	\$25,645.28	0	\$0.00	158	180	\$72,235.31
November '10	23	\$1,709.22	0	\$0.00	6	\$11,354.87	123	\$55,381.49	6	\$2,037.62	92	\$21,967.35	0	\$0.00	208	250	\$92,450.55
December '10	14	\$1,284.00	0	\$0.00	4	\$12,305.71	142	\$64,451.34	7	\$1,994.50	105	\$19,971.98	0	\$0.00	239	272	\$100,007.53
Monthly Avg.	17	\$1,433.41	0	\$0.00	4	\$8,493.82	120	\$54,431.66	4	\$1,344.04	88	\$22,528.20	0	\$0.00	202	234	\$88,231.13

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Ontonagon County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	3	\$351.00	0	\$0.00	0	\$0.00	59	\$32,870.45	1	\$595.59	38	\$10,330.45	0	\$0.00	87	101	\$44,147.49
November '08	0	\$0.00	0	\$0.00	0	\$0.00	23	\$11,491.94	0	\$0.00	2	\$272.08	0	\$0.00	25	25	\$11,764.02
December '08	3	\$450.00	0	\$0.00	2	\$1,784.70	38	\$15,525.13	1	\$52.78	5	\$1,115.96	0	\$0.00	43	49	\$18,928.57
January '09	4	\$631.90	0	\$0.00	0	\$0.00	67	\$27,769.64	1	\$72.27	2	\$577.02	0	\$0.00	71	74	\$29,050.83
February '09	0	\$0.00	0	\$0.00	0	\$0.00	59	\$23,168.88	2	\$586.30	13	\$5,106.80	0	\$0.00	68	74	\$28,861.98
March '09	0	\$0.00	0	\$0.00	0	\$0.00	35	\$11,928.56	3	\$1,764.60	9	\$3,193.21	0	\$0.00	44	47	\$16,886.37
April '09	1	\$160.00	0	\$0.00	0	\$0.00	36	\$12,579.30	3	\$1,582.63	31	\$12,536.57	0	\$0.00	61	71	\$26,858.50
May '09	0	\$0.00	0	\$0.00	1	\$432.66	11	\$2,566.99	3	\$1,397.37	28	\$12,242.77	0	\$0.00	40	43	\$16,639.79
June '09	0	\$0.00	1	\$31.00	0	\$0.00	7	\$2,295.51	1	\$1,100.00	12	\$4,960.86	0	\$0.00	18	21	\$8,387.37
July '09	1	\$129.60	0	\$0.00	0	\$0.00	6	\$2,520.72	1	\$1,100.00	11	\$4,087.30	0	\$0.00	17	19	\$7,837.62
August '09	0	\$0.00	0	\$0.00	0	\$0.00	3	\$1,089.79	0	\$0.00	13	\$4,179.47	0	\$0.00	16	16	\$5,269.26
September '09	0	\$0.00	0	\$0.00	0	\$0.00	19	\$6,790.73	0	\$0.00	16	\$4,137.17	0	\$0.00	33	35	\$10,927.90
Monthly Avg.	1	\$143.54	0	\$2.58	0	\$184.78	30	\$12,549.80	1	\$687.63	15	\$5,228.31	0	\$0.00	44	48	\$18,796.64
<b>Fiscal Year 2010</b>																	
October '09	5	\$665.00	2	\$60.00	2	\$3,061.22	33	\$14,636.50	0	\$0.00	15	\$5,108.15	0	\$0.00	46	57	\$23,530.87
November '09	0	\$0.00	0	\$0.00	0	\$0.00	48	\$23,341.30	0	\$0.00	4	\$1,121.31	0	\$0.00	50	52	\$24,462.61
December '09	2	\$243.32	0	\$0.00	0	\$0.00	54	\$25,540.59	0	\$0.00	11	\$4,078.39	0	\$0.00	59	67	\$29,862.30
January '10	1	\$200.00	0	\$0.00	1	\$196.12	48	\$21,025.68	0	\$0.00	6	\$1,807.76	0	\$0.00	52	56	\$23,229.56
February '10	0	\$0.00	0	\$0.00	1	\$4,000.00	52	\$22,790.55	0	\$0.00	14	\$5,679.35	0	\$0.00	61	67	\$32,469.90
March '10	0	\$0.00	0	\$0.00	0	\$0.00	42	\$15,699.24	0	\$0.00	29	\$11,525.34	0	\$0.00	63	71	\$27,224.58
April '10	0	\$0.00	0	\$0.00	2	\$562.06	24	\$7,201.09	3	\$3,030.62	37	\$17,603.38	0	\$0.00	58	66	\$28,397.15
May '10	0	\$0.00	0	\$0.00	0	\$0.00	18	\$4,949.92	0	\$0.00	21	\$11,766.43	0	\$0.00	36	39	\$16,716.35
June '10	1	\$50.00	0	\$0.00	1	\$2,179.00	10	\$2,986.06	2	\$1,935.49	37	\$18,108.73	0	\$0.00	45	51	\$25,259.28
July '10	0	\$0.00	0	\$0.00	0	\$0.00	11	\$2,238.62	0	\$0.00	24	\$10,108.13	0	\$0.00	33	35	\$12,346.75
August '10	0	\$0.00	1	\$50.00	0	\$0.00	15	\$2,627.81	0	\$0.00	15	\$4,963.08	0	\$0.00	26	31	\$7,640.89
September '10	2	\$215.00	1	\$50.00	1	\$202.99	17	\$5,587.10	0	\$0.00	36	\$13,206.43	0	\$0.00	49	57	\$19,261.52
Monthly Avg.	1	\$114.44	0	\$13.33	1	\$850.12	31	\$12,385.37	0	\$413.84	21	\$8,756.37	0	\$0.00	48	54	\$22,533.48
<b>Fiscal Year 2011</b>																	
October '10	0	\$0.00	1	\$31.00	0	\$0.00	44	\$21,837.15	0	\$0.00	16	\$5,781.52	0	\$0.00	58	61	\$27,649.67
November '10	0	\$0.00	0	\$0.00	0	\$0.00	44	\$20,482.81	0	\$0.00	10	\$2,765.86	0	\$0.00	51	54	\$23,248.67
December '10	2	\$380.00	0	\$0.00	1	\$2,715.00	44	\$19,704.08	0	\$0.00	20	\$5,983.96	0	\$0.00	57	67	\$28,783.04
Monthly Avg.	1	\$126.67	0	\$10.33	0	\$905.00	44	\$20,674.68	0	\$0.00	15	\$4,843.78	0	\$0.00	55	61	\$26,560.46

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
<b>Osceola County</b>																	
<b>Fiscal Year 2009</b>																	
October '08	7	\$546.73	2	\$336.00	2	\$3,000.00	87	\$48,849.60	2	\$482.31	54	\$12,105.47	0	\$0.00	126	154	\$65,320.11
November '08	8	\$665.50	4	\$196.00	0	\$0.00	63	\$33,008.43	2	\$764.97	62	\$12,069.02	0	\$0.00	112	139	\$46,703.92
December '08	14	\$951.00	2	\$80.00	2	\$560.00	105	\$54,743.44	2	\$299.01	50	\$9,315.57	0	\$0.00	147	175	\$65,949.02
January '09	22	\$2,242.18	1	\$75.00	3	\$3,300.00	168	\$81,380.46	2	\$1,171.17	93	\$19,670.55	0	\$0.00	229	289	\$107,839.36
February '09	16	\$1,672.00	0	\$0.00	1	\$350.00	149	\$72,643.70	5	\$2,277.59	80	\$17,517.42	0	\$0.00	212	251	\$94,460.71
March '09	11	\$1,344.00	0	\$0.00	0	\$0.00	106	\$42,237.18	1	\$290.60	53	\$11,675.50	0	\$0.00	146	171	\$55,547.28
April '09	7	\$720.35	2	\$336.87	0	\$0.00	54	\$22,209.21	4	\$2,264.09	69	\$16,089.47	0	\$0.00	122	136	\$41,619.99
May '09	3	\$175.00	4	\$360.00	0	\$0.00	42	\$18,116.49	8	\$5,310.88	62	\$14,042.88	0	\$0.00	103	119	\$38,005.25
June '09	4	\$275.00	0	\$0.00	0	\$0.00	30	\$13,907.92	2	\$1,135.93	43	\$8,358.90	0	\$0.00	71	79	\$23,677.75
July '09	0	\$0.00	1	\$40.00	0	\$0.00	36	\$14,654.19	2	\$2,070.00	56	\$12,072.40	0	\$0.00	92	95	\$28,836.59
August '09	6	\$415.00	6	\$317.82	0	\$0.00	17	\$6,585.23	0	\$0.00	39	\$7,988.09	0	\$0.00	57	68	\$15,306.14
September '09	3	\$273.43	5	\$530.62	1	\$1,630.00	30	\$13,976.90	0	\$0.00	50	\$10,719.76	0	\$0.00	81	89	\$27,130.71
Monthly Avg.	8	\$773.35	2	\$189.36	1	\$736.67	74	\$35,192.73	3	\$1,338.88	59	\$12,635.42	0	\$0.00	125	147	\$50,866.40
<b>Fiscal Year 2010</b>																	
October '09	15	\$1,053.23	4	\$360.00	0	\$0.00	59	\$29,152.02	0	\$0.00	96	\$25,421.95	0	\$0.00	147	174	\$55,987.20
November '09	9	\$719.00	6	\$600.00	2	\$7,407.06	81	\$43,531.06	0	\$0.00	75	\$18,376.24	0	\$0.00	146	173	\$70,633.36
December '09	7	\$654.00	0	\$0.00	1	\$275.00	118	\$62,273.22	2	\$948.04	94	\$23,846.64	0	\$0.00	187	222	\$87,996.90
January '10	19	\$2,074.95	1	\$40.00	2	\$4,563.15	139	\$72,978.29	2	\$1,135.58	72	\$17,771.83	0	\$0.00	194	235	\$98,563.80
February '10	16	\$1,680.00	4	\$160.00	1	\$1,900.00	158	\$77,256.05	2	\$1,531.81	80	\$19,395.71	0	\$0.00	216	261	\$101,923.57
March '10	14	\$1,566.13	2	\$80.00	0	\$0.00	109	\$49,784.54	2	\$1,220.46	78	\$19,123.91	0	\$0.00	175	205	\$71,775.04
April '10	5	\$440.00	1	\$40.00	0	\$0.00	59	\$24,812.69	5	\$2,343.41	73	\$17,644.71	0	\$0.00	121	143	\$45,280.81
May '10	3	\$206.00	3	\$120.00	0	\$0.00	57	\$21,544.22	8	\$3,495.31	80	\$19,144.99	0	\$0.00	137	151	\$44,510.52
June '10	5	\$370.00	3	\$120.00	0	\$0.00	44	\$17,185.71	2	\$1,016.51	74	\$20,944.27	0	\$0.00	113	128	\$39,636.49
July '10	0	\$0.00	3	\$259.78	0	\$0.00	18	\$8,521.25	2	\$2,766.34	46	\$12,290.02	0	\$0.00	64	69	\$23,837.39
August '10	2	\$155.00	2	\$80.00	0	\$0.00	29	\$9,171.90	1	\$177.91	74	\$18,985.46	0	\$0.00	96	108	\$28,570.27
September '10	6	\$248.09	4	\$320.00	1	\$2,300.00	53	\$21,151.55	5	\$2,044.34	106	\$31,411.77	0	\$0.00	151	175	\$57,475.75
Monthly Avg.	8	\$763.87	3	\$181.65	1	\$1,370.43	77	\$36,446.88	3	\$1,389.98	79	\$20,363.12	0	\$0.00	146	170	\$60,515.93
<b>Fiscal Year 2011</b>																	
October '10	5	\$260.00	3	\$244.00	0	\$0.00	74	\$38,098.43	2	\$433.49	50	\$11,896.94	0	\$0.00	121	134	\$50,932.86
November '10	9	\$689.54	2	\$80.00	0	\$0.00	85	\$43,414.56	2	\$997.88	75	\$17,352.99	0	\$0.00	149	173	\$62,534.97
December '10	18	\$1,645.35	2	\$240.00	1	\$2,030.00	128	\$57,548.78	5	\$1,803.25	99	\$21,535.94	0	\$0.00	213	253	\$84,803.32
Monthly Avg.	11	\$864.96	2	\$188.00	0	\$676.67	96	\$46,353.92	3	\$1,078.21	75	\$16,928.62	0	\$0.00	161	187	\$66,090.38

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Oscoda County																	
Fiscal Year 2009																	
October '08	6	\$87.80	0	\$0.00	1	\$570.00	41	\$20,440.14	2	\$808.21	24	\$4,208.09	0	\$0.00	62	74	\$26,114.24
November '08	6	\$207.90	1	\$120.00	0	\$0.00	35	\$17,470.31	1	\$88.92	20	\$3,523.93	0	\$0.00	54	63	\$21,411.06
December '08	9	\$365.83	0	\$0.00	0	\$0.00	44	\$19,544.78	1	\$92.49	21	\$3,168.65	0	\$0.00	63	75	\$23,171.75
January '09	5	\$275.76	0	\$0.00	0	\$0.00	64	\$25,612.57	1	\$330.02	38	\$6,690.66	0	\$0.00	92	108	\$32,909.01
February '09	21	\$920.35	0	\$0.00	0	\$0.00	70	\$27,360.28	3	\$460.97	21	\$3,912.27	0	\$0.00	86	115	\$32,653.87
March '09	5	\$298.67	0	\$0.00	0	\$0.00	25	\$10,102.48	1	\$302.65	25	\$4,617.31	0	\$0.00	49	56	\$15,321.11
April '09	10	\$535.70	0	\$0.00	0	\$0.00	34	\$13,811.23	1	\$388.66	30	\$6,515.61	0	\$0.00	60	75	\$21,251.20
May '09	5	\$222.78	0	\$0.00	0	\$0.00	21	\$7,742.53	3	\$912.97	23	\$3,914.82	5	\$967.13	52	57	\$13,760.23
June '09	3	\$177.00	0	\$0.00	0	\$0.00	11	\$3,276.22	1	\$1,100.00	14	\$2,146.67	0	\$0.00	28	29	\$6,699.89
July '09	2	\$240.97	1	\$117.53	0	\$0.00	17	\$5,972.19	1	\$209.03	28	\$7,283.12	0	\$0.00	42	49	\$13,822.84
August '09	1	\$59.00	0	\$0.00	0	\$0.00	3	\$1,467.11	1	\$361.51	25	\$4,572.95	0	\$0.00	29	30	\$6,460.57
September '09	2	\$214.73	0	\$0.00	0	\$0.00	18	\$7,314.43	1	\$2,130.86	26	\$4,397.09	0	\$0.00	42	47	\$14,057.11
Monthly Avg.	6	\$300.54	0	\$19.79	0	\$47.50	32	\$13,342.86	1	\$598.86	25	\$4,579.26	0	\$80.59	55	65	\$18,969.41
Fiscal Year 2010																	
October '09	8	\$446.75	0	\$0.00	1	\$1,644.70	51	\$19,922.67	0	\$0.00	37	\$8,742.22	0	\$0.00	80	97	\$30,756.34
November '09	9	\$669.55	0	\$0.00	1	\$2,180.00	37	\$16,225.98	0	\$0.00	36	\$8,247.82	0	\$0.00	68	83	\$27,323.35
December '09	5	\$428.86	0	\$0.00	2	\$1,964.00	67	\$29,811.20	2	\$264.78	45	\$11,576.96	0	\$0.00	101	121	\$44,045.80
January '10	6	\$544.80	1	\$99.07	1	\$259.00	55	\$27,264.87	1	\$1,100.00	30	\$5,241.58	0	\$0.00	82	94	\$34,509.32
February '10	2	\$144.00	2	\$95.00	2	\$2,475.67	52	\$23,989.19	3	\$990.35	31	\$6,276.79	0	\$0.00	84	92	\$33,971.00
March '10	2	\$158.00	0	\$0.00	2	\$3,020.00	53	\$22,589.18	2	\$445.43	42	\$8,412.39	0	\$0.00	93	101	\$34,625.00
April '10	2	\$158.00	0	\$0.00	0	\$0.00	18	\$6,953.14	2	\$936.69	33	\$8,945.12	0	\$0.00	51	55	\$16,992.95
May '10	2	\$158.00	1	\$200.00	1	\$75.00	13	\$6,003.11	1	\$251.18	34	\$9,197.44	0	\$0.00	48	52	\$15,884.73
June '10	2	\$168.00	1	\$30.00	0	\$0.00	13	\$5,727.77	2	\$650.90	48	\$11,445.47	0	\$0.00	61	66	\$18,022.14
July '10	0	\$0.00	0	\$0.00	0	\$0.00	14	\$6,346.36	1	\$251.49	16	\$4,855.62	0	\$0.00	31	31	\$11,453.47
August '10	1	\$59.52	0	\$0.00	0	\$0.00	19	\$7,297.04	4	\$1,616.38	29	\$6,615.96	0	\$0.00	49	53	\$15,588.90
September '10	0	\$0.00	0	\$0.00	0	\$0.00	17	\$7,249.80	0	\$0.00	32	\$11,001.38	0	\$0.00	43	49	\$18,251.18
Monthly Avg.	3	\$244.62	0	\$35.34	1	\$968.20	34	\$14,948.36	2	\$542.27	34	\$8,379.90	0	\$0.00	66	75	\$25,118.68
Fiscal Year 2011																	
October '10	9	\$1,017.02	1	\$79.00	0	\$0.00	44	\$17,863.88	2	\$293.36	28	\$6,524.37	0	\$0.00	74	84	\$25,777.63
November '10	4	\$420.74	1	\$150.00	0	\$0.00	49	\$19,783.64	1	\$555.44	30	\$5,925.49	0	\$0.00	74	85	\$26,835.31
December '10	10	\$720.72	1	\$98.84	1	\$149.99	72	\$30,932.33	2	\$769.74	31	\$6,644.59	0	\$0.00	98	117	\$39,316.21
Monthly Avg.	8	\$719.49	1	\$109.28	0	\$50.00	55	\$22,859.95	2	\$539.51	30	\$6,364.82	0	\$0.00	82	95	\$30,643.05

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Otsego County																	
Fiscal Year 2009																	
October '08	2	\$98.66	2	\$240.00	3	\$3,403.96	74	\$36,204.27	1	\$82.17	50	\$9,576.09	0	\$0.00	111	132	\$49,605.15
November '08	0	\$0.00	0	\$0.00	5	\$5,031.80	72	\$29,538.37	0	\$0.00	50	\$9,545.30	0	\$0.00	111	127	\$44,115.47
December '08	3	\$435.00	0	\$0.00	0	\$0.00	84	\$37,090.35	4	\$1,653.90	63	\$12,879.98	0	\$0.00	135	154	\$52,059.23
January '09	2	\$257.69	1	\$200.00	1	\$1,500.00	116	\$48,016.44	5	\$1,659.70	87	\$16,693.67	0	\$0.00	176	212	\$68,327.50
February '09	4	\$526.52	0	\$0.00	2	\$2,334.75	100	\$38,692.67	4	\$2,111.72	86	\$18,615.28	0	\$0.00	158	196	\$62,280.94
March '09	1	\$85.00	0	\$0.00	0	\$0.00	68	\$29,439.06	1	\$135.00	55	\$12,814.41	0	\$0.00	113	125	\$42,473.47
April '09	0	\$0.00	0	\$0.00	0	\$0.00	80	\$31,935.61	5	\$1,333.57	76	\$17,616.95	0	\$0.00	140	161	\$50,886.13
May '09	1	\$200.00	0	\$0.00	0	\$0.00	46	\$17,105.04	2	\$1,110.68	64	\$13,816.56	9	\$3,282.46	111	122	\$35,514.74
June '09	0	\$0.00	0	\$0.00	0	\$0.00	21	\$6,768.45	1	\$362.21	41	\$8,399.12	0	\$0.00	59	63	\$15,529.78
July '09	1	\$200.00	1	\$140.00	0	\$0.00	41	\$15,992.52	3	\$855.13	57	\$11,622.87	0	\$0.00	88	103	\$28,810.52
August '09	0	\$0.00	0	\$0.00	0	\$0.00	30	\$10,443.22	0	\$0.00	29	\$5,609.32	0	\$0.00	58	59	\$16,052.54
September '09	2	\$160.00	0	\$0.00	1	\$3,690.00	56	\$21,300.16	1	\$459.00	58	\$11,179.73	0	\$0.00	104	118	\$36,788.89
Monthly Avg.	1	\$163.57	0	\$48.33	1	\$1,330.04	66	\$26,877.18	2	\$813.59	60	\$12,364.11	1	\$273.54	114	131	\$41,870.36
Fiscal Year 2010																	
October '09	1	\$92.00	1	\$140.00	1	\$274.46	75	\$27,529.18	3	\$1,154.80	91	\$22,445.31	0	\$0.00	144	172	\$51,635.75
November '09	4	\$324.00	1	\$140.00	0	\$0.00	58	\$20,674.96	1	\$409.00	69	\$17,157.37	0	\$0.00	118	133	\$38,705.33
December '09	4	\$374.00	4	\$220.00	5	\$12,580.50	88	\$33,027.16	2	\$1,024.64	81	\$20,541.05	0	\$0.00	155	184	\$67,767.35
January '10	3	\$285.00	1	\$40.00	1	\$2,583.40	82	\$32,352.06	5	\$2,461.67	90	\$23,605.46	0	\$0.00	162	182	\$61,327.59
February '10	1	\$200.00	1	\$75.00	3	\$4,874.00	145	\$59,230.64	3	\$1,337.88	74	\$18,393.34	0	\$0.00	202	227	\$84,110.86
March '10	1	\$85.00	2	\$80.00	2	\$3,605.00	104	\$39,589.49	6	\$2,665.68	80	\$19,498.04	0	\$0.00	165	195	\$65,523.21
April '10	2	\$294.00	6	\$390.00	1	\$1,850.00	71	\$27,031.62	7	\$3,572.41	71	\$15,019.10	0	\$0.00	133	158	\$48,157.13
May '10	1	\$158.00	1	\$40.00	0	\$0.00	57	\$23,390.49	3	\$1,692.97	70	\$16,663.36	0	\$0.00	118	132	\$41,944.82
June '10	3	\$285.00	6	\$500.00	0	\$0.00	61	\$24,568.09	5	\$3,510.16	85	\$22,252.93	0	\$0.00	130	160	\$51,116.18
July '10	4	\$417.00	1	\$40.00	1	\$2,070.00	43	\$16,667.98	6	\$2,930.35	69	\$16,313.27	0	\$0.00	109	124	\$38,438.60
August '10	0	\$0.00	1	\$40.00	1	\$437.00	49	\$16,455.70	1	\$505.51	55	\$14,696.99	0	\$0.00	98	107	\$32,135.20
September '10	4	\$528.95	4	\$170.00	0	\$0.00	55	\$19,674.48	7	\$1,926.96	101	\$26,922.02	0	\$0.00	146	171	\$49,222.41
Monthly Avg.	2	\$253.58	2	\$156.25	1	\$2,356.20	74	\$28,349.32	4	\$1,932.67	78	\$19,459.02	0	\$0.00	140	162	\$52,507.04
Fiscal Year 2011																	
October '10	4	\$536.00	3	\$187.59	1	\$2,749.00	63	\$25,545.89	4	\$1,969.05	68	\$18,195.80	0	\$0.00	127	143	\$49,183.33
November '10	6	\$389.64	3	\$440.00	2	\$4,755.00	65	\$26,128.09	3	\$1,254.29	82	\$17,554.00	0	\$0.00	136	161	\$50,521.02
December '10	8	\$613.07	2	\$223.00	3	\$6,275.00	92	\$35,810.84	4	\$556.11	101	\$19,758.96	0	\$0.00	183	210	\$63,236.98
Monthly Avg.	6	\$512.90	3	\$283.53	2	\$4,593.00	73	\$29,161.61	4	\$1,259.82	84	\$18,502.92	0	\$0.00	149	171	\$54,313.78

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Ottawa County																	
Fiscal Year 2009																	
October '08	15	\$1,098.71	12	\$1,273.00	1	\$1,495.00	100	\$21,054.04	4	\$1,460.95	176	\$31,489.52	0	\$0.00	247	308	\$57,871.22
November '08	10	\$610.00	11	\$1,046.24	2	\$3,000.00	99	\$22,256.08	2	\$912.46	163	\$28,914.67	0	\$0.00	229	287	\$56,739.45
December '08	4	\$321.30	2	\$233.00	3	\$4,460.00	107	\$23,629.86	2	\$476.37	139	\$21,850.04	0	\$0.00	213	257	\$50,970.57
January '09	4	\$247.85	3	\$329.00	4	\$4,722.00	276	\$70,797.03	2	\$845.37	214	\$40,336.56	0	\$0.00	401	503	\$117,277.81
February '09	4	\$513.00	1	\$75.00	1	\$1,245.00	312	\$82,766.55	2	\$774.18	185	\$33,841.78	0	\$0.00	422	505	\$119,215.51
March '09	5	\$464.00	4	\$473.00	0	\$0.00	208	\$65,842.18	2	\$1,488.89	134	\$28,133.87	0	\$0.00	298	353	\$96,401.94
April '09	7	\$808.06	9	\$847.66	1	\$1,500.00	252	\$77,084.14	2	\$1,184.91	180	\$37,150.64	0	\$0.00	375	451	\$118,575.41
May '09	12	\$712.00	10	\$877.83	0	\$0.00	191	\$58,264.76	4	\$1,678.53	182	\$34,362.13	0	\$0.00	337	399	\$95,895.25
June '09	15	\$735.00	7	\$739.00	0	\$0.00	134	\$37,059.37	0	\$0.00	147	\$26,872.38	0	\$0.00	241	303	\$65,405.75
July '09	23	\$1,372.64	25	\$2,187.92	0	\$0.00	155	\$45,421.37	1	\$173.28	216	\$42,165.93	0	\$0.00	344	420	\$91,321.14
August '09	18	\$845.00	16	\$1,320.67	0	\$0.00	100	\$26,349.78	1	\$99.18	165	\$33,011.92	0	\$0.00	240	300	\$61,626.55
September '09	15	\$1,240.99	12	\$1,032.24	3	\$4,997.50	99	\$23,616.07	1	\$474.96	239	\$48,028.20	0	\$0.00	313	369	\$79,389.96
Monthly Avg.	11	\$747.38	9	\$869.55	1	\$1,784.96	169	\$46,178.44	2	\$797.42	178	\$33,846.47	0	\$0.00	305	371	\$84,224.21
Fiscal Year 2010																	
October '09	26	\$1,735.00	15	\$1,079.00	3	\$5,120.00	120	\$37,313.10	3	\$1,313.58	241	\$59,508.09	0	\$0.00	339	408	\$106,068.77
November '09	11	\$685.00	28	\$2,531.00	2	\$3,605.00	85	\$26,959.73	3	\$517.58	231	\$57,443.98	0	\$0.00	298	360	\$91,742.29
December '09	16	\$1,215.24	6	\$558.07	3	\$5,825.00	155	\$38,539.95	4	\$983.23	242	\$50,804.00	0	\$0.00	363	426	\$97,925.49
January '10	10	\$956.00	2	\$179.00	7	\$11,816.93	167	\$41,234.96	1	\$595.20	203	\$43,216.49	0	\$0.00	322	390	\$97,998.58
February '10	10	\$728.30	4	\$230.00	2	\$2,068.00	286	\$84,577.63	2	\$413.78	226	\$47,545.02	0	\$0.00	428	530	\$135,562.73
March '10	19	\$1,525.00	4	\$205.00	2	\$5,240.00	254	\$72,575.99	3	\$2,347.18	236	\$54,951.09	0	\$0.00	424	518	\$136,844.26
April '10	11	\$553.33	3	\$373.67	0	\$0.00	186	\$48,831.38	4	\$1,112.31	171	\$33,450.86	0	\$0.00	320	375	\$84,321.55
May '10	16	\$905.50	3	\$344.00	0	\$0.00	215	\$58,450.26	4	\$2,172.43	221	\$47,962.20	0	\$0.00	370	459	\$109,834.39
June '10	15	\$1,155.00	17	\$1,797.66	1	\$1,995.00	178	\$41,435.16	7	\$1,999.72	266	\$65,842.20	0	\$0.00	387	484	\$114,224.74
July '10	15	\$887.33	11	\$1,048.99	0	\$0.00	129	\$28,143.31	4	\$1,524.58	229	\$51,391.24	0	\$0.00	326	388	\$82,995.45
August '10	12	\$904.48	13	\$1,436.02	0	\$0.00	98	\$22,140.25	5	\$1,483.96	282	\$71,266.75	0	\$0.00	355	410	\$97,231.46
September '10	11	\$692.46	27	\$2,563.72	1	\$1,997.00	111	\$20,897.45	5	\$1,898.11	425	\$109,985.62	0	\$0.00	492	580	\$138,034.36
Monthly Avg.	14	\$995.22	11	\$1,028.84	2	\$3,138.91	165	\$43,424.93	4	\$1,363.47	248	\$57,780.63	0	\$0.00	369	444	\$107,732.01
Fiscal Year 2011																	
October '10	14	\$985.00	14	\$1,278.47	1	\$1,998.00	88	\$19,347.85	3	\$481.20	266	\$67,938.55	0	\$0.00	330	386	\$92,029.07
November '10	13	\$925.00	12	\$873.78	3	\$6,147.06	116	\$29,123.90	2	\$577.34	290	\$62,904.55	0	\$0.00	378	436	\$100,551.63
December '10	10	\$740.00	8	\$345.00	5	\$5,912.40	172	\$40,516.24	6	\$1,109.69	376	\$77,104.15	0	\$0.00	504	577	\$125,727.48
Monthly Avg.	12	\$883.33	11	\$832.42	3	\$4,685.82	125	\$29,662.66	4	\$722.74	311	\$69,315.75	0	\$0.00	404	466	\$106,102.73

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Presque Isle County																	
Fiscal Year 2009																	
October '08	0	\$0.00	1	\$150.00	1	\$1,500.00	17	\$8,865.46	0	\$0.00	20	\$2,847.06	0	\$0.00	33	39	\$13,362.52
November '08	2	\$400.00	0	\$0.00	0	\$0.00	18	\$9,126.70	0	\$0.00	5	\$530.93	0	\$0.00	24	25	\$10,057.63
December '08	2	\$289.00	2	\$345.00	1	\$1,500.00	22	\$7,207.29	0	\$0.00	25	\$3,096.69	0	\$0.00	43	52	\$12,437.98
January '09	1	\$175.00	0	\$0.00	0	\$0.00	42	\$15,484.88	1	\$122.58	28	\$4,120.78	0	\$0.00	53	72	\$19,903.24
February '09	1	\$200.00	3	\$255.00	0	\$0.00	32	\$12,214.43	1	\$204.67	22	\$2,825.46	0	\$0.00	43	59	\$15,699.56
March '09	0	\$0.00	0	\$0.00	1	\$351.08	26	\$9,329.88	2	\$826.70	23	\$4,396.34	0	\$0.00	43	52	\$14,904.00
April '09	0	\$0.00	1	\$150.00	0	\$0.00	34	\$11,968.91	0	\$0.00	25	\$5,978.23	0	\$0.00	44	60	\$18,097.14
May '09	0	\$0.00	0	\$0.00	1	\$1,950.00	19	\$8,483.23	1	\$404.66	14	\$4,210.60	1	\$64.15	32	36	\$15,112.64
June '09	0	\$0.00	0	\$0.00	0	\$0.00	4	\$2,219.40	2	\$1,129.39	8	\$2,222.88	0	\$0.00	14	14	\$5,571.67
July '09	1	\$120.00	0	\$0.00	0	\$0.00	14	\$3,601.62	1	\$210.16	17	\$5,295.48	0	\$0.00	25	33	\$9,227.26
August '09	0	\$0.00	0	\$0.00	0	\$0.00	6	\$1,653.12	0	\$0.00	6	\$1,056.28	0	\$0.00	12	12	\$2,709.40
September '09	2	\$400.00	4	\$570.00	0	\$0.00	11	\$5,814.67	0	\$0.00	18	\$3,881.65	0	\$0.00	25	35	\$10,666.32
Monthly Avg.	1	\$132.00	1	\$122.50	0	\$441.76	20	\$7,997.47	1	\$241.51	18	\$3,371.87	0	\$5.35	33	41	\$12,312.45
Fiscal Year 2010																	
October '09	1	\$136.32	1	\$150.00	0	\$0.00	12	\$5,005.86	1	\$811.00	17	\$3,747.75	0	\$0.00	26	32	\$9,850.93
November '09	1	\$200.00	1	\$150.00	1	\$310.25	15	\$6,241.49	0	\$0.00	21	\$4,723.47	0	\$0.00	30	39	\$11,625.21
December '09	1	\$90.00	5	\$640.00	0	\$0.00	24	\$11,862.46	1	\$189.15	19	\$4,442.61	0	\$0.00	40	50	\$17,224.22
January '10	1	\$175.00	0	\$0.00	0	\$0.00	19	\$6,111.43	0	\$0.00	18	\$4,367.89	0	\$0.00	28	38	\$10,654.32
February '10	1	\$160.00	2	\$160.00	0	\$0.00	31	\$12,588.32	1	\$431.34	16	\$3,345.70	0	\$0.00	40	51	\$16,685.36
March '10	1	\$150.00	1	\$150.00	0	\$0.00	31	\$13,286.90	1	\$425.35	33	\$6,644.52	0	\$0.00	52	67	\$20,656.77
April '10	0	\$0.00	1	\$150.00	0	\$0.00	23	\$7,981.73	1	\$556.68	14	\$2,801.13	0	\$0.00	35	39	\$11,489.54
May '10	1	\$95.00	1	\$30.00	0	\$0.00	12	\$3,220.10	1	\$485.50	24	\$5,135.60	0	\$0.00	32	39	\$8,966.20
June '10	1	\$50.00	4	\$570.00	0	\$0.00	14	\$4,536.20	1	\$365.72	24	\$4,665.23	0	\$0.00	31	44	\$10,187.15
July '10	1	\$150.00	0	\$0.00	0	\$0.00	9	\$2,322.36	1	\$254.24	21	\$4,859.92	0	\$0.00	27	32	\$7,586.52
August '10	2	\$400.00	3	\$400.00	0	\$0.00	9	\$2,839.18	0	\$0.00	16	\$3,837.71	0	\$0.00	24	30	\$7,476.89
September '10	1	\$200.00	0	\$0.00	0	\$0.00	13	\$5,115.08	2	\$850.04	25	\$6,727.16	0	\$0.00	35	41	\$12,892.28
Monthly Avg.	1	\$150.53	2	\$200.00	0	\$25.85	18	\$6,759.26	1	\$364.09	21	\$4,608.22	0	\$0.00	33	42	\$12,107.95
Fiscal Year 2011																	
October '10	1	\$199.38	0	\$0.00	1	\$1,910.00	11	\$2,687.68	1	\$129.59	15	\$2,899.52	0	\$0.00	21	29	\$7,826.17
November '10	4	\$656.00	1	\$30.00	1	\$360.00	13	\$4,596.60	0	\$0.00	26	\$5,079.04	0	\$0.00	36	45	\$10,721.64
December '10	2	\$350.00	2	\$245.00	2	\$4,075.05	20	\$5,972.10	3	\$622.26	33	\$5,685.27	0	\$0.00	48	62	\$16,949.68
Monthly Avg.	2	\$401.79	1	\$91.67	1	\$2,115.02	15	\$4,418.79	1	\$250.62	25	\$4,554.61	0	\$0.00	35	45	\$11,832.50



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Roscommon County																	
Fiscal Year 2009																	
October '08	3	\$377.99	0	\$0.00	1	\$341.00	91	\$47,498.86	5	\$1,388.42	74	\$12,494.55	0	\$0.00	160	174	\$62,100.82
November '08	1	\$60.00	0	\$0.00	4	\$2,759.37	81	\$41,253.11	2	\$767.91	73	\$12,564.82	0	\$0.00	145	161	\$57,405.21
December '08	3	\$359.00	0	\$0.00	1	\$1,500.00	89	\$43,932.68	2	\$266.00	89	\$15,121.53	0	\$0.00	171	184	\$61,179.21
January '09	4	\$365.96	0	\$0.00	1	\$350.00	128	\$64,381.95	1	\$134.25	100	\$16,545.81	0	\$0.00	204	234	\$81,777.97
February '09	8	\$568.26	0	\$0.00	2	\$3,221.00	147	\$65,133.70	3	\$1,069.07	85	\$16,298.06	0	\$0.00	212	245	\$86,290.09
March '09	2	\$100.00	0	\$0.00	1	\$3,700.00	93	\$40,295.96	2	\$691.02	73	\$16,297.36	0	\$0.00	150	171	\$61,084.34
April '09	0	\$0.00	0	\$0.00	2	\$7,489.00	87	\$34,305.98	4	\$2,730.85	86	\$16,940.30	0	\$0.00	163	179	\$61,466.13
May '09	2	\$207.00	0	\$0.00	2	\$4,236.25	51	\$19,610.04	3	\$1,670.19	65	\$11,981.49	11	\$3,074.88	121	134	\$40,779.85
June '09	0	\$0.00	0	\$0.00	0	\$0.00	32	\$9,937.96	2	\$428.25	42	\$6,212.20	0	\$0.00	72	76	\$16,578.41
July '09	0	\$0.00	0	\$0.00	1	\$1,596.00	31	\$12,258.78	3	\$635.97	66	\$13,369.08	0	\$0.00	97	101	\$27,859.83
August '09	0	\$0.00	0	\$0.00	3	\$5,649.03	23	\$8,040.78	3	\$945.08	48	\$10,767.02	0	\$0.00	75	77	\$25,401.91
September '09	1	\$50.00	1	\$200.00	2	\$4,063.00	52	\$21,290.32	5	\$2,949.46	73	\$13,792.43	0	\$0.00	123	134	\$42,345.21
Monthly Avg.	2	\$174.02	0	\$16.67	2	\$2,908.72	75	\$33,995.01	3	\$1,139.71	73	\$13,532.05	1	\$256.24	141	156	\$52,022.41
Fiscal Year 2010																	
October '09	1	\$85.00	1	\$193.00	1	\$3,989.00	74	\$29,910.00	7	\$6,131.13	82	\$20,845.19	0	\$0.00	152	166	\$61,153.32
November '09	7	\$449.36	0	\$0.00	2	\$5,064.00	76	\$38,139.38	4	\$2,909.02	87	\$21,941.30	0	\$0.00	156	176	\$68,503.06
December '09	3	\$174.00	0	\$0.00	1	\$3,299.00	109	\$48,692.84	7	\$2,981.28	97	\$19,857.37	0	\$0.00	193	217	\$75,004.49
January '10	11	\$581.00	0	\$0.00	5	\$10,036.06	109	\$49,114.44	7	\$3,214.73	83	\$17,369.22	0	\$0.00	192	215	\$80,315.45
February '10	8	\$443.94	1	\$200.00	3	\$4,678.00	124	\$54,228.18	6	\$2,648.40	84	\$16,352.98	0	\$0.00	199	226	\$78,551.50
March '10	5	\$525.00	1	\$154.44	1	\$4,000.00	113	\$44,096.37	17	\$7,306.54	110	\$22,097.74	0	\$0.00	220	247	\$78,180.09
April '10	2	\$150.00	0	\$0.00	2	\$5,755.00	73	\$32,516.00	6	\$1,811.21	81	\$17,415.45	0	\$0.00	149	164	\$57,647.66
May '10	1	\$50.00	2	\$400.00	0	\$0.00	87	\$33,899.28	14	\$9,104.60	99	\$23,598.87	0	\$0.00	181	203	\$67,052.75
June '10	2	\$163.00	1	\$100.00	0	\$0.00	51	\$20,809.94	13	\$5,549.01	107	\$27,192.76	0	\$0.00	156	174	\$53,814.71
July '10	0	\$0.00	0	\$0.00	1	\$3,457.00	39	\$15,180.58	8	\$2,589.99	106	\$24,370.73	0	\$0.00	142	154	\$45,598.30
August '10	1	\$153.43	0	\$0.00	0	\$0.00	51	\$23,901.82	6	\$2,380.52	89	\$19,294.81	0	\$0.00	134	147	\$45,730.58
September '10	2	\$116.00	0	\$0.00	1	\$3,999.00	59	\$24,802.98	7	\$3,677.68	139	\$32,396.58	0	\$0.00	193	208	\$64,992.24
Monthly Avg.	4	\$240.89	1	\$87.29	1	\$3,689.76	80	\$34,607.65	9	\$4,192.01	97	\$21,894.42	0	\$0.00	172	191	\$64,712.01
Fiscal Year 2011																	
October '10	13	\$1,047.20	0	\$0.00	2	\$5,700.00	101	\$42,776.36	8	\$5,344.06	73	\$13,769.11	0	\$0.00	181	197	\$68,636.73
November '10	12	\$814.00	0	\$0.00	2	\$7,457.00	73	\$30,630.88	10	\$3,282.01	117	\$22,222.81	0	\$0.00	194	214	\$64,406.70
December '10	13	\$639.00	0	\$0.00	4	\$12,634.59	125	\$53,057.68	4	\$1,051.97	144	\$25,929.43	0	\$0.00	257	290	\$93,312.67
Monthly Avg.	13	\$833.40	0	\$0.00	3	\$8,597.20	100	\$42,154.97	7	\$3,226.01	111	\$20,640.45	0	\$0.00	211	234	\$75,452.03

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Saginaw County																	
Fiscal Year 2009																	
October '08	3	\$375.00	3	\$375.00	5	\$4,937.94	815	\$147,641.51	4	\$932.80	769	\$115,518.73	0	\$0.00	874	1,599	\$269,780.98
November '08	1	\$145.00	1	\$145.00	9	\$8,183.70	579	\$106,730.36	2	\$163.48	561	\$83,156.64	0	\$0.00	628	1,153	\$198,524.18
December '08	4	\$460.27	0	\$0.00	13	\$14,209.75	741	\$133,728.57	1	\$700.00	677	\$93,695.03	0	\$0.00	807	1,436	\$242,793.62
January '09	2	\$155.00	0	\$0.00	6	\$4,085.15	970	\$177,918.38	2	\$454.45	875	\$129,027.69	0	\$0.00	1,028	1,855	\$311,640.67
February '09	2	\$280.00	2	\$280.00	6	\$6,665.00	1,017	\$207,291.75	3	\$905.92	924	\$162,079.22	0	\$0.00	1,073	1,954	\$377,501.89
March '09	2	\$255.65	2	\$255.66	13	\$18,731.04	898	\$226,055.71	1	\$705.71	872	\$200,977.31	0	\$0.00	956	1,788	\$446,981.08
April '09	2	\$345.00	3	\$545.00	9	\$14,408.29	1,132	\$290,971.75	7	\$3,029.07	1,100	\$270,712.40	0	\$0.00	1,210	2,253	\$580,011.51
May '09	2	\$260.00	1	\$160.00	2	\$4,669.98	1,019	\$260,722.82	3	\$438.75	997	\$244,403.46	2	\$659.09	1,066	2,026	\$511,314.10
June '09	1	\$75.00	0	\$0.00	4	\$8,209.40	1,757	\$1,052,632.21	3	\$1,117.43	716	\$186,519.43	0	\$0.00	1,886	2,481	\$1,248,553.47
July '09	0	\$0.00	3	\$361.43	3	\$7,233.54	734	\$153,119.89	6	\$1,379.21	749	\$154,497.05	0	\$0.00	801	1,495	\$316,591.12
August '09	0	\$0.00	3	\$388.88	0	\$0.00	469	\$95,363.09	3	\$651.24	486	\$95,946.60	0	\$0.00	531	961	\$192,349.81
September '09	0	\$0.00	7	\$891.27	0	\$0.00	696	\$153,731.55	6	\$1,619.39	711	\$150,045.61	0	\$0.00	787	1,420	\$306,287.82
Monthly Avg.	2	\$195.91	2	\$283.52	6	\$7,611.15	902	\$250,492.30	3	\$1,008.12	786	\$157,214.93	0	\$54.92	971	1,702	\$416,860.85
Fiscal Year 2010																	
October '09	0	\$0.00	1	\$67.58	3	\$4,549.00	1,138	\$341,830.38	9	\$5,836.37	1,122	\$318,780.10	0	\$0.00	1,220	2,273	\$671,063.43
November '09	0	\$0.00	1	\$38.86	14	\$33,003.02	933	\$254,875.80	10	\$4,962.98	915	\$243,143.68	0	\$0.00	1,023	1,873	\$536,024.34
December '09	0	\$0.00	1	\$80.01	9	\$20,862.00	1,159	\$286,926.66	12	\$2,954.21	1,087	\$247,860.81	0	\$0.00	1,227	2,268	\$558,683.69
January '10	1	\$65.00	1	\$19.61	12	\$27,391.00	918	\$226,236.57	5	\$793.06	873	\$191,462.23	0	\$0.00	998	1,810	\$445,967.47
February '10	0	\$0.00	1	\$61.50	8	\$12,285.00	1,006	\$266,468.86	8	\$2,737.08	942	\$224,942.77	0	\$0.00	1,079	1,965	\$506,495.21
March '10	1	\$160.00	2	\$345.90	13	\$29,016.20	1,446	\$398,743.93	6	\$1,834.18	1,418	\$362,694.58	0	\$0.00	1,535	2,886	\$792,794.79
April '10	2	\$200.00	4	\$698.72	6	\$12,945.00	1,113	\$287,477.78	5	\$2,284.61	1,132	\$286,638.12	0	\$0.00	1,199	2,262	\$590,244.23
May '10	5	\$721.50	6	\$592.10	1	\$1,988.00	1,264	\$368,492.68	15	\$11,167.19	1,267	\$363,483.15	0	\$0.00	1,355	2,558	\$746,444.62
June '10	1	\$200.00	2	\$151.78	3	\$6,330.00	1,386	\$409,356.17	16	\$5,242.08	1,403	\$411,156.89	0	\$0.00	1,485	2,811	\$832,436.92
July '10	1	\$95.00	0	\$0.00	0	\$0.00	1,062	\$329,767.47	9	\$3,693.32	1,081	\$339,620.07	0	\$0.00	1,155	2,153	\$673,175.86
August '10	2	\$145.00	1	\$200.00	1	\$2,400.00	1,019	\$305,994.21	9	\$5,351.87	1,061	\$312,926.32	0	\$0.00	1,108	2,093	\$627,017.40
September '10	0	\$0.00	1	\$199.11	4	\$7,980.50	1,333	\$367,500.52	12	\$3,849.41	1,404	\$385,196.37	0	\$0.00	1,472	2,754	\$764,725.91
Monthly Avg.	1	\$132.21	2	\$204.60	6	\$13,229.14	1,148	\$320,305.92	10	\$4,225.53	1,142	\$307,325.42	0	\$0.00	1,238	2,309	\$645,422.82
Fiscal Year 2011																	
October '10	1	\$149.35	1	\$143.50	3	\$5,193.81	817	\$188,303.11	9	\$1,970.47	831	\$186,058.38	0	\$0.00	885	1,662	\$381,818.62
November '10	1	\$160.00	2	\$360.00	12	\$24,855.28	932	\$177,362.96	11	\$3,020.80	915	\$157,686.99	0	\$0.00	1,014	1,873	\$363,446.03
December '10	1	\$160.00	2	\$171.91	11	\$26,356.00	1,253	\$232,719.55	14	\$2,518.49	1,254	\$208,326.36	0	\$0.00	1,384	2,535	\$470,252.31
Monthly Avg.	1	\$156.45	2	\$225.14	9	\$18,801.70	1,001	\$199,461.87	11	\$2,503.25	1,000	\$184,023.91	0	\$0.00	1,094	2,023	\$405,172.32

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Sanilac County																	
Fiscal Year 2009																	
October '08	12	\$748.35	4	\$686.00	2	\$762.59	174	\$87,839.07	5	\$1,697.69	88	\$24,139.28	0	\$0.00	238	285	\$115,872.98
November '08	5	\$400.00	1	\$33.00	4	\$1,057.90	128	\$60,440.00	7	\$3,850.45	121	\$33,449.75	0	\$0.00	236	266	\$99,231.10
December '08	4	\$285.00	2	\$229.00	1	\$420.00	174	\$69,047.88	4	\$2,323.06	98	\$22,337.19	0	\$0.00	251	283	\$94,642.13
January '09	4	\$355.00	3	\$263.35	1	\$1,500.00	281	\$113,494.41	3	\$1,397.23	125	\$32,742.17	0	\$0.00	364	417	\$149,752.16
February '09	1	\$115.00	0	\$0.00	0	\$0.00	283	\$126,601.21	14	\$7,666.36	124	\$35,474.06	0	\$0.00	377	422	\$169,856.63
March '09	4	\$184.00	2	\$176.00	1	\$3,800.00	176	\$70,553.16	4	\$1,357.30	103	\$34,291.81	0	\$0.00	258	290	\$110,362.27
April '09	5	\$410.00	2	\$240.00	5	\$9,351.27	110	\$44,444.69	5	\$2,167.75	106	\$34,262.07	0	\$0.00	203	233	\$90,875.78
May '09	3	\$305.00	0	\$0.00	1	\$1,902.00	110	\$40,875.97	9	\$4,864.50	92	\$29,714.51	14	\$5,192.97	207	229	\$82,854.95
June '09	3	\$300.00	1	\$117.00	2	\$3,475.00	230	\$68,075.66	12	\$3,985.52	191	\$68,109.29	0	\$0.00	396	439	\$144,062.47
July '09	4	\$250.00	2	\$57.00	0	\$0.00	29	\$10,169.42	4	\$1,035.38	75	\$22,501.33	0	\$0.00	107	114	\$34,013.13
August '09	4	\$315.00	3	\$510.00	0	\$0.00	32	\$9,805.97	6	\$1,828.15	46	\$12,337.89	0	\$0.00	79	91	\$24,797.01
September '09	4	\$255.00	6	\$690.87	2	\$4,182.00	43	\$16,552.35	4	\$1,799.69	68	\$19,211.88	0	\$0.00	109	127	\$42,691.79
Monthly Avg.	4	\$326.86	2	\$250.18	2	\$2,204.23	148	\$59,824.98	6	\$2,831.09	103	\$30,714.27	1	\$432.75	235	266	\$96,584.37
Fiscal Year 2010																	
October '09	8	\$579.00	1	\$200.00	1	\$2,800.00	150	\$79,514.84	4	\$2,238.50	118	\$37,586.36	0	\$0.00	252	282	\$122,918.70
November '09	7	\$748.64	0	\$0.00	0	\$0.00	111	\$57,892.68	3	\$1,331.37	117	\$39,372.37	0	\$0.00	213	238	\$99,345.06
December '09	7	\$715.97	4	\$612.22	3	\$8,445.00	164	\$74,784.79	11	\$5,978.33	152	\$51,244.98	0	\$0.00	309	341	\$141,781.29
January '10	2	\$279.00	1	\$200.00	1	\$1,987.56	181	\$93,085.65	9	\$3,296.94	110	\$34,973.88	0	\$0.00	281	304	\$133,823.03
February '10	3	\$290.00	2	\$400.00	2	\$5,445.00	205	\$90,324.50	7	\$3,345.36	105	\$36,022.76	0	\$0.00	286	324	\$135,827.62
March '10	5	\$350.00	3	\$547.10	5	\$14,906.00	154	\$69,499.83	10	\$8,303.88	115	\$37,318.40	0	\$0.00	263	292	\$130,925.21
April '10	6	\$305.00	4	\$557.00	2	\$4,375.00	119	\$38,154.89	6	\$3,281.39	109	\$32,999.81	0	\$0.00	212	246	\$79,673.09
May '10	4	\$229.00	1	\$20.00	0	\$0.00	94	\$28,154.83	15	\$10,905.32	130	\$45,638.85	0	\$0.00	218	244	\$84,948.00
June '10	5	\$485.00	6	\$836.79	2	\$4,792.00	87	\$23,241.03	7	\$3,209.59	109	\$38,067.88	0	\$0.00	185	216	\$70,632.29
July '10	1	\$169.75	3	\$334.56	0	\$0.00	36	\$7,445.62	6	\$4,117.74	113	\$36,653.62	0	\$0.00	141	159	\$48,721.29
August '10	4	\$205.00	0	\$0.00	0	\$0.00	42	\$12,029.78	10	\$3,808.18	109	\$31,026.03	0	\$0.00	148	165	\$47,068.99
September '10	0	\$0.00	1	\$200.00	1	\$2,800.00	47	\$18,626.01	9	\$4,171.23	154	\$48,234.48	0	\$0.00	198	212	\$74,031.72
Monthly Avg.	4	\$363.03	2	\$325.64	1	\$3,795.88	116	\$49,396.20	8	\$4,498.99	120	\$39,094.95	0	\$0.00	226	252	\$97,474.69
Fiscal Year 2011																	
October '10	6	\$535.00	4	\$703.51	0	\$0.00	73	\$37,067.13	5	\$3,427.80	116	\$32,128.35	0	\$0.00	186	204	\$73,861.79
November '10	8	\$891.00	5	\$840.20	2	\$4,947.00	96	\$41,036.01	13	\$4,650.10	132	\$33,939.48	0	\$0.00	222	256	\$86,303.79
December '10	3	\$465.00	3	\$525.00	0	\$0.00	174	\$76,123.72	7	\$3,420.73	137	\$33,367.09	0	\$0.00	285	324	\$113,901.54
Monthly Avg.	6	\$630.33	4	\$689.57	1	\$1,649.00	114	\$51,408.95	8	\$3,832.88	128	\$33,144.97	0	\$0.00	231	261	\$91,355.71

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Schoolcraft County																	
Fiscal Year 2009																	
October '08	7	\$1,020.00	1	\$200.00	2	\$2,879.55	30	\$16,476.97	4	\$1,284.61	18	\$4,463.50	0	\$0.00	45	62	\$26,324.63
November '08	6	\$580.00	2	\$230.00	1	\$1,500.00	15	\$6,858.68	0	\$0.00	20	\$4,234.14	0	\$0.00	30	44	\$13,402.82
December '08	5	\$428.00	1	\$155.00	0	\$0.00	13	\$3,640.83	1	\$225.63	9	\$1,530.06	0	\$0.00	22	29	\$5,979.52
January '09	3	\$213.00	0	\$0.00	0	\$0.00	40	\$12,395.66	4	\$1,407.47	32	\$6,227.14	0	\$0.00	65	79	\$20,243.27
February '09	1	\$75.00	1	\$100.00	0	\$0.00	45	\$17,032.14	6	\$2,679.02	23	\$4,618.11	0	\$0.00	64	76	\$24,504.27
March '09	1	\$50.00	0	\$0.00	1	\$1,449.92	38	\$13,807.93	3	\$1,322.49	20	\$3,911.34	0	\$0.00	54	63	\$20,541.68
April '09	1	\$50.00	0	\$0.00	0	\$0.00	19	\$7,181.97	6	\$2,515.13	25	\$6,495.16	0	\$0.00	45	51	\$16,242.26
May '09	1	\$63.00	0	\$0.00	0	\$0.00	6	\$1,059.00	9	\$6,581.07	20	\$6,815.89	0	\$0.00	35	36	\$14,518.96
June '09	0	\$0.00	0	\$0.00	0	\$0.00	9	\$1,671.42	0	\$0.00	8	\$2,901.58	0	\$0.00	15	17	\$4,573.00
July '09	1	\$50.00	0	\$0.00	0	\$0.00	8	\$4,150.11	1	\$502.63	8	\$2,276.86	0	\$0.00	14	18	\$6,979.60
August '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$777.08	1	\$361.62	15	\$2,864.35	0	\$0.00	18	18	\$4,003.05
September '09	3	\$150.00	0	\$0.00	0	\$0.00	8	\$3,065.98	0	\$0.00	9	\$1,735.27	0	\$0.00	17	20	\$4,951.25
Monthly Avg.	2	\$223.25	0	\$57.08	0	\$485.79	19	\$7,343.15	3	\$1,406.64	17	\$4,006.12	0	\$0.00	35	43	\$13,522.03
Fiscal Year 2010																	
October '09	6	\$440.00	1	\$30.00	0	\$0.00	14	\$5,241.35	3	\$1,616.71	19	\$5,794.05	0	\$0.00	33	43	\$13,122.11
November '09	2	\$150.00	1	\$130.00	0	\$0.00	8	\$4,359.97	0	\$0.00	17	\$4,876.58	0	\$0.00	25	28	\$9,516.55
December '09	7	\$438.00	0	\$0.00	0	\$0.00	20	\$9,379.90	3	\$1,564.96	15	\$3,828.31	0	\$0.00	33	45	\$15,211.17
January '10	2	\$130.00	0	\$0.00	0	\$0.00	33	\$17,478.63	4	\$1,175.70	13	\$3,206.86	0	\$0.00	46	52	\$21,991.19
February '10	2	\$150.00	0	\$0.00	0	\$0.00	33	\$14,210.41	5	\$2,311.99	17	\$5,246.14	0	\$0.00	51	57	\$21,918.54
March '10	1	\$63.00	1	\$200.00	0	\$0.00	12	\$6,513.13	8	\$4,799.17	12	\$4,464.37	0	\$0.00	32	34	\$16,039.67
April '10	0	\$0.00	2	\$375.00	1	\$335.85	12	\$3,083.09	5	\$2,356.96	21	\$6,693.36	0	\$0.00	37	41	\$12,844.26
May '10	2	\$100.00	0	\$0.00	0	\$0.00	12	\$3,232.09	8	\$3,502.48	10	\$3,882.93	0	\$0.00	27	32	\$10,717.50
June '10	2	\$60.00	0	\$0.00	0	\$0.00	9	\$1,670.75	9	\$7,669.64	21	\$7,529.71	0	\$0.00	36	41	\$16,930.10
July '10	0	\$0.00	2	\$210.00	0	\$0.00	6	\$1,351.93	3	\$1,461.32	20	\$8,065.29	0	\$0.00	26	31	\$11,088.54
August '10	1	\$50.00	0	\$0.00	0	\$0.00	9	\$2,851.51	7	\$2,001.04	14	\$5,091.49	0	\$0.00	28	31	\$9,994.04
September '10	2	\$100.00	1	\$200.00	0	\$0.00	11	\$2,905.36	2	\$245.60	20	\$4,900.44	0	\$0.00	30	36	\$8,351.40
Monthly Avg.	2	\$140.08	1	\$95.42	0	\$27.99	15	\$6,023.18	5	\$2,392.13	17	\$5,298.29	0	\$0.00	34	39	\$13,977.09
Fiscal Year 2011																	
October '10	5	\$518.00	0	\$0.00	2	\$4,002.40	7	\$2,524.39	3	\$611.89	8	\$2,006.77	0	\$0.00	20	25	\$9,663.45
November '10	6	\$497.00	0	\$0.00	2	\$2,394.50	23	\$11,242.50	2	\$852.37	13	\$3,345.46	0	\$0.00	37	46	\$18,331.83
December '10	3	\$176.00	0	\$0.00	0	\$0.00	21	\$9,506.26	7	\$2,496.23	21	\$5,240.24	0	\$0.00	44	52	\$17,418.73
Monthly Avg.	5	\$397.00	0	\$0.00	1	\$2,132.30	17	\$7,757.72	4	\$1,320.16	14	\$3,530.82	0	\$0.00	34	41	\$15,138.00

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Shiawassee County																	
Fiscal Year 2009																	
October '08	0	\$0.00	0	\$0.00	2	\$3,000.00	195	\$41,097.72	1	\$83.90	183	\$22,998.55	0	\$0.00	218	381	\$67,180.17
November '08	0	\$0.00	0	\$0.00	4	\$3,539.07	175	\$31,967.70	0	\$0.00	170	\$20,926.78	0	\$0.00	198	349	\$56,433.55
December '08	0	\$0.00	0	\$0.00	3	\$3,335.00	173	\$31,581.05	3	\$750.99	169	\$20,062.07	0	\$0.00	204	348	\$55,729.11
January '09	1	\$200.00	0	\$0.00	7	\$5,680.00	307	\$58,903.72	6	\$1,690.71	279	\$38,031.03	0	\$0.00	338	600	\$104,505.46
February '09	1	\$159.00	0	\$0.00	2	\$3,000.00	251	\$51,708.60	4	\$1,240.82	232	\$34,035.14	0	\$0.00	277	490	\$90,143.56
March '09	0	\$0.00	0	\$0.00	1	\$1,500.00	210	\$56,317.67	0	\$0.00	215	\$52,501.68	0	\$0.00	239	426	\$110,319.35
April '09	0	\$0.00	0	\$0.00	1	\$140.00	264	\$57,757.37	5	\$1,450.39	270	\$51,546.62	0	\$0.00	294	540	\$110,894.38
May '09	0	\$0.00	0	\$0.00	0	\$0.00	217	\$47,977.50	6	\$1,578.62	224	\$45,494.07	0	\$0.00	240	447	\$95,050.19
June '09	0	\$0.00	0	\$0.00	0	\$0.00	282	\$132,604.75	4	\$982.25	185	\$42,120.36	0	\$0.00	332	471	\$175,707.36
July '09	0	\$0.00	0	\$0.00	0	\$0.00	140	\$26,560.49	9	\$2,952.72	174	\$31,778.52	0	\$0.00	186	323	\$61,291.73
August '09	0	\$0.00	0	\$0.00	0	\$0.00	125	\$22,710.36	4	\$1,379.48	141	\$23,508.13	0	\$0.00	151	270	\$47,597.97
September '09	0	\$0.00	0	\$0.00	0	\$0.00	136	\$22,584.13	7	\$2,412.42	154	\$26,113.82	0	\$0.00	168	297	\$51,110.37
Monthly Avg.	0	\$29.92	0	\$0.00	2	\$1,682.84	206	\$48,480.92	4	\$1,210.19	200	\$34,093.06	0	\$0.00	237	412	\$85,496.93
Fiscal Year 2010																	
October '09	0	\$0.00	1	\$118.16	0	\$0.00	204	\$58,288.91	4	\$1,933.38	215	\$58,248.96	0	\$0.00	239	424	\$118,589.41
November '09	0	\$0.00	1	\$84.79	2	\$2,309.91	177	\$44,619.33	7	\$2,546.92	187	\$42,482.58	0	\$0.00	215	374	\$92,043.53
December '09	0	\$0.00	1	\$200.00	2	\$3,758.00	220	\$58,361.54	5	\$2,545.80	213	\$50,411.66	0	\$0.00	256	441	\$115,277.00
January '10	0	\$0.00	1	\$95.50	3	\$4,328.39	155	\$41,814.93	2	\$783.75	149	\$35,461.78	0	\$0.00	186	310	\$82,484.35
February '10	0	\$0.00	0	\$0.00	1	\$4,000.00	190	\$49,192.72	5	\$2,576.51	171	\$37,457.06	0	\$0.00	218	367	\$93,226.29
March '10	0	\$0.00	0	\$0.00	1	\$1,810.10	267	\$70,433.29	10	\$2,762.67	272	\$65,928.19	0	\$0.00	312	550	\$140,934.25
April '10	0	\$0.00	2	\$400.00	0	\$0.00	219	\$51,609.25	6	\$2,478.37	233	\$52,574.67	0	\$0.00	255	460	\$107,062.29
May '10	0	\$0.00	0	\$0.00	1	\$679.00	206	\$50,077.95	13	\$4,567.46	215	\$50,658.31	0	\$0.00	237	435	\$105,982.72
June '10	0	\$0.00	0	\$0.00	1	\$2,400.00	211	\$58,059.25	11	\$5,836.01	241	\$66,910.56	0	\$0.00	256	464	\$133,205.82
July '10	0	\$0.00	0	\$0.00	0	\$0.00	160	\$44,240.47	9	\$3,510.27	177	\$50,831.00	0	\$0.00	191	346	\$98,581.74
August '10	0	\$0.00	0	\$0.00	0	\$0.00	152	\$41,140.23	10	\$6,418.68	182	\$51,187.16	0	\$0.00	199	344	\$98,746.07
September '10	0	\$0.00	0	\$0.00	2	\$4,550.00	247	\$64,950.50	13	\$4,403.91	299	\$80,374.57	0	\$0.00	327	561	\$154,278.98
Monthly Avg.	0	\$0.00	1	\$74.87	1	\$1,986.28	201	\$52,732.36	8	\$3,363.64	213	\$53,543.88	0	\$0.00	241	423	\$111,701.04
Fiscal Year 2011																	
October '10	0	\$0.00	0	\$0.00	0	\$0.00	127	\$32,323.36	11	\$3,522.93	157	\$38,320.79	0	\$0.00	175	295	\$74,167.08
November '10	0	\$0.00	0	\$0.00	1	\$2,595.00	158	\$41,287.99	8	\$2,170.67	153	\$33,014.72	0	\$0.00	194	320	\$79,068.38
December '10	0	\$0.00	0	\$0.00	0	\$0.00	218	\$51,503.00	12	\$4,923.27	232	\$47,816.18	0	\$0.00	271	462	\$104,242.45
Monthly Avg.	0	\$0.00	0	\$0.00	0	\$865.00	168	\$41,704.78	10	\$3,538.96	181	\$39,717.23	0	\$0.00	213	359	\$85,825.97

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
St. Clair County																	
Fiscal Year 2009																	
October '08	75	\$5,344.00	5	\$599.00	2	\$3,000.00	265	\$67,330.37	10	\$4,595.04	270	\$74,990.96	0	\$0.00	485	627	\$155,859.37
November '08	55	\$4,803.00	6	\$691.00	2	\$1,997.00	278	\$61,674.27	6	\$2,761.14	284	\$79,393.54	0	\$0.00	514	631	\$151,319.95
December '08	36	\$3,700.00	6	\$749.00	5	\$6,923.00	349	\$75,679.54	13	\$5,511.43	256	\$63,228.06	0	\$0.00	554	665	\$155,791.03
January '09	36	\$4,455.15	2	\$165.00	5	\$5,136.44	746	\$171,220.74	18	\$8,723.70	287	\$78,353.35	0	\$0.00	928	1,094	\$268,054.38
February '09	33	\$4,269.00	4	\$542.10	2	\$2,974.00	899	\$227,552.35	10	\$2,889.03	277	\$79,697.67	0	\$0.00	1,048	1,225	\$317,924.15
March '09	23	\$2,628.00	2	\$232.00	6	\$19,292.69	710	\$242,498.78	11	\$6,966.49	250	\$78,237.72	0	\$0.00	848	1,002	\$349,855.68
April '09	44	\$4,545.00	9	\$968.00	2	\$4,125.00	617	\$222,999.01	10	\$5,294.13	359	\$113,977.32	0	\$0.00	856	1,041	\$351,908.46
May '09	50	\$4,720.00	1	\$20.00	1	\$197.50	422	\$140,729.91	11	\$6,607.72	272	\$91,818.76	120	\$30,744.36	746	877	\$274,838.25
June '09	38	\$2,305.00	3	\$510.00	1	\$2,940.80	1,310	\$376,367.49	56	\$21,463.19	694	\$199,864.90	0	\$0.00	1,814	2,102	\$603,451.38
July '09	42	\$3,403.50	4	\$571.00	1	\$1,495.00	187	\$56,815.13	18	\$9,078.61	191	\$59,306.86	0	\$0.00	371	443	\$130,670.10
August '09	37	\$2,975.00	3	\$455.66	1	\$1,500.00	159	\$42,811.51	8	\$6,116.85	160	\$48,493.06	0	\$0.00	305	368	\$102,352.08
September '09	62	\$5,730.89	3	\$203.00	1	\$225.40	179	\$48,912.31	8	\$3,085.45	240	\$76,387.12	0	\$0.00	399	493	\$134,544.17
Monthly Avg.	44	\$4,073.21	4	\$475.48	2	\$4,150.57	510	\$144,549.28	15	\$6,924.40	295	\$86,979.11	10	\$2,562.03	739	881	\$249,714.08
Fiscal Year 2010																	
October '09	85	\$7,680.00	3	\$313.00	0	\$0.00	194	\$57,676.70	10	\$4,797.92	304	\$107,665.06	0	\$0.00	470	596	\$178,132.68
November '09	54	\$5,415.00	2	\$212.00	5	\$10,780.00	201	\$61,875.80	12	\$5,519.39	332	\$116,631.28	0	\$0.00	498	606	\$200,433.47
December '09	41	\$4,886.85	2	\$166.00	7	\$9,885.34	369	\$116,512.65	21	\$10,983.60	386	\$133,737.46	0	\$0.00	699	826	\$276,171.90
January '10	24	\$2,617.50	2	\$156.00	4	\$9,791.00	366	\$119,030.68	14	\$8,921.16	236	\$85,840.19	0	\$0.00	563	646	\$226,356.53
February '10	14	\$1,704.27	5	\$679.53	3	\$3,966.36	540	\$186,687.64	17	\$8,359.89	302	\$101,355.65	0	\$0.00	742	881	\$302,753.34
March '10	33	\$3,371.00	3	\$481.53	6	\$17,189.90	596	\$192,491.75	17	\$10,167.21	340	\$110,612.02	0	\$0.00	840	995	\$334,313.41
April '10	40	\$3,110.00	5	\$891.72	1	\$3,800.00	350	\$101,996.80	29	\$14,791.92	302	\$103,484.44	0	\$0.00	612	727	\$228,074.88
May '10	49	\$3,541.60	2	\$147.00	3	\$7,531.63	412	\$107,114.24	16	\$9,727.45	320	\$110,914.40	0	\$0.00	654	802	\$238,976.32
June '10	48	\$3,878.00	6	\$655.12	1	\$2,900.00	433	\$106,348.75	17	\$7,225.48	439	\$150,808.37	0	\$0.00	751	944	\$271,815.72
July '10	47	\$3,755.00	2	\$289.00	2	\$5,830.00	252	\$45,849.35	23	\$13,843.74	357	\$122,122.73	0	\$0.00	552	683	\$191,689.82
August '10	32	\$2,860.00	4	\$407.48	1	\$1,726.00	191	\$41,178.26	14	\$7,634.63	346	\$119,237.82	0	\$0.00	502	588	\$173,044.19
September '10	35	\$2,940.00	6	\$883.00	1	\$4,000.00	193	\$40,849.43	11	\$5,760.23	500	\$171,210.13	0	\$0.00	647	746	\$225,642.79
Monthly Avg.	42	\$3,813.27	4	\$440.11	3	\$6,450.02	341	\$98,134.34	17	\$8,977.72	347	\$119,468.30	0	\$0.00	628	753	\$237,283.75
Fiscal Year 2011																	
October '10	35	\$3,520.00	2	\$400.00	3	\$11,170.00	146	\$30,745.82	12	\$4,994.47	331	\$96,992.81	0	\$0.00	457	529	\$147,823.10
November '10	31	\$3,415.95	6	\$787.29	2	\$4,682.00	206	\$54,640.43	13	\$4,468.65	368	\$100,653.49	0	\$0.00	535	626	\$168,647.81
December '10	20	\$2,171.34	9	\$1,192.98	3	\$6,169.68	357	\$94,210.42	16	\$6,562.89	424	\$114,499.54	0	\$0.00	715	829	\$224,806.85
Monthly Avg.	29	\$3,035.76	6	\$793.42	3	\$7,340.56	236	\$59,865.56	14	\$5,342.00	374	\$104,048.61	0	\$0.00	569	661	\$180,425.92

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
St. Joseph County																	
Fiscal Year 2009																	
October '08	34	\$2,040.47	18	\$1,936.92	0	\$0.00	104	\$30,291.06	4	\$746.79	142	\$20,611.46	0	\$0.00	217	302	\$55,626.70
November '08	26	\$2,258.50	13	\$1,265.00	0	\$0.00	98	\$31,486.98	6	\$1,205.32	113	\$15,352.74	0	\$0.00	200	256	\$51,568.54
December '08	23	\$2,244.66	15	\$1,685.00	0	\$0.00	160	\$45,133.53	4	\$857.43	140	\$18,750.76	0	\$0.00	266	342	\$68,671.38
January '09	22	\$2,167.95	9	\$1,244.00	2	\$1,912.64	248	\$64,770.29	12	\$3,593.63	196	\$26,519.35	0	\$0.00	376	489	\$100,207.86
February '09	15	\$1,613.75	10	\$924.00	4	\$4,725.00	227	\$68,445.43	6	\$2,061.65	148	\$24,029.34	0	\$0.00	325	410	\$101,799.17
March '09	10	\$1,100.00	8	\$593.00	2	\$4,460.00	138	\$46,335.21	10	\$3,795.35	141	\$29,409.90	0	\$0.00	255	309	\$85,693.46
April '09	6	\$499.74	7	\$709.61	0	\$0.00	154	\$44,365.80	13	\$5,530.78	167	\$32,181.01	0	\$0.00	297	347	\$83,286.94
May '09	10	\$735.00	18	\$1,724.05	3	\$7,687.30	102	\$31,559.27	8	\$3,830.76	124	\$25,994.23	0	\$0.00	212	265	\$71,530.61
June '09	12	\$750.00	15	\$1,456.83	0	\$0.00	76	\$26,211.70	4	\$2,676.46	112	\$22,676.62	0	\$0.00	176	219	\$53,771.61
July '09	16	\$1,130.00	21	\$1,907.74	1	\$2,515.00	73	\$20,049.35	5	\$2,832.40	122	\$20,691.13	0	\$0.00	186	238	\$49,125.62
August '09	15	\$1,347.60	6	\$749.73	0	\$0.00	51	\$12,768.54	5	\$2,007.29	87	\$13,820.05	0	\$0.00	136	164	\$30,693.21
September '09	14	\$575.00	21	\$2,400.06	0	\$0.00	50	\$14,329.52	9	\$1,754.08	132	\$22,504.84	0	\$0.00	190	226	\$41,563.50
Monthly Avg.	17	\$1,371.89	13	\$1,383.00	1	\$1,775.00	123	\$36,312.22	7	\$2,574.33	135	\$22,711.79	0	\$0.00	236	297	\$66,128.22
Fiscal Year 2010																	
October '09	36	\$3,020.89	12	\$1,471.00	1	\$2,400.00	82	\$26,363.55	11	\$4,921.09	147	\$27,483.26	0	\$0.00	224	289	\$65,659.79
November '09	23	\$2,006.05	21	\$2,080.73	3	\$4,224.28	67	\$21,291.81	9	\$3,083.55	143	\$29,477.51	0	\$0.00	204	266	\$62,163.93
December '09	34	\$2,652.63	10	\$1,256.30	1	\$2,430.00	131	\$43,468.95	18	\$4,066.68	164	\$33,673.32	0	\$0.00	280	358	\$87,547.88
January '10	26	\$1,935.46	10	\$779.00	3	\$7,427.77	137	\$51,446.34	8	\$1,725.33	117	\$26,052.94	0	\$0.00	247	301	\$89,366.84
February '10	25	\$1,930.12	6	\$571.00	4	\$11,540.73	186	\$63,225.66	12	\$2,651.13	135	\$29,194.78	0	\$0.00	290	368	\$109,113.42
March '10	21	\$1,434.88	7	\$599.00	2	\$4,193.50	215	\$73,556.24	19	\$9,318.62	190	\$38,936.21	0	\$0.00	350	454	\$128,038.45
April '10	17	\$973.00	22	\$1,910.00	1	\$3,617.00	121	\$32,018.66	16	\$6,053.97	150	\$35,274.21	0	\$0.00	258	327	\$79,846.84
May '10	13	\$1,093.70	23	\$2,417.13	0	\$0.00	109	\$26,884.17	12	\$4,979.92	147	\$33,791.69	0	\$0.00	237	304	\$69,166.61
June '10	23	\$1,525.43	10	\$692.00	1	\$1,873.55	105	\$27,072.32	19	\$8,859.75	168	\$35,251.12	0	\$0.00	256	326	\$75,274.17
July '10	17	\$994.98	21	\$1,581.60	0	\$0.00	60	\$10,870.46	8	\$1,952.04	132	\$24,585.45	0	\$0.00	186	238	\$39,984.53
August '10	15	\$1,066.50	18	\$1,636.67	0	\$0.00	58	\$10,788.89	6	\$2,434.32	169	\$39,782.94	0	\$0.00	215	266	\$55,709.32
September '10	15	\$1,001.99	31	\$2,737.13	1	\$250.00	69	\$17,274.55	9	\$2,411.12	237	\$56,610.11	0	\$0.00	297	362	\$80,284.90
Monthly Avg.	22	\$1,636.30	16	\$1,477.63	1	\$3,163.07	112	\$33,688.47	12	\$4,371.46	158	\$34,176.13	0	\$0.00	254	322	\$78,513.06
Fiscal Year 2011																	
October '10	17	\$1,402.35	15	\$1,336.00	0	\$0.00	52	\$15,335.85	7	\$2,998.52	163	\$37,456.79	0	\$0.00	212	254	\$58,529.51
November '10	21	\$1,870.03	31	\$2,513.34	1	\$2,747.13	82	\$23,133.96	10	\$2,402.59	207	\$45,378.02	0	\$0.00	282	352	\$78,045.07
December '10	31	\$2,602.45	25	\$2,436.00	3	\$6,901.32	159	\$52,625.64	11	\$3,105.62	204	\$42,294.45	0	\$0.00	350	433	\$109,965.48
Monthly Avg.	23	\$1,958.28	24	\$2,095.11	1	\$3,216.15	98	\$30,365.15	9	\$2,835.58	191	\$41,709.75	0	\$0.00	281	346	\$82,180.02

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Tuscola County																	
Fiscal Year 2009																	
October '08	8	\$594.99	2	\$375.00	0	\$0.00	128	\$58,023.22	0	\$0.00	74	\$19,917.57	0	\$0.00	179	212	\$78,910.78
November '08	4	\$220.00	1	\$150.00	1	\$115.00	104	\$44,449.77	4	\$1,487.91	85	\$23,827.69	0	\$0.00	176	199	\$70,250.37
December '08	14	\$977.99	1	\$200.00	2	\$3,000.00	142	\$60,964.95	4	\$948.78	87	\$22,703.39	0	\$0.00	208	250	\$88,795.11
January '09	13	\$1,114.76	1	\$137.00	3	\$3,414.58	182	\$80,737.69	3	\$1,320.24	87	\$22,464.81	0	\$0.00	247	289	\$109,189.08
February '09	11	\$840.63	0	\$0.00	0	\$0.00	220	\$90,516.49	8	\$2,982.86	97	\$28,751.78	0	\$0.00	286	336	\$123,091.76
March '09	5	\$289.99	0	\$0.00	2	\$1,705.96	131	\$45,161.43	3	\$1,074.05	84	\$26,885.59	0	\$0.00	205	225	\$75,117.02
April '09	2	\$291.66	0	\$0.00	0	\$0.00	115	\$41,703.75	7	\$2,589.25	104	\$31,712.04	0	\$0.00	208	228	\$76,296.70
May '09	3	\$135.00	0	\$0.00	0	\$0.00	89	\$27,070.21	6	\$2,565.06	88	\$28,061.69	24	\$5,903.95	180	210	\$63,735.91
June '09	0	\$0.00	1	\$197.00	1	\$3,021.00	153	\$63,088.44	10	\$2,956.96	201	\$67,829.16	0	\$0.00	333	366	\$137,092.56
July '09	1	\$25.00	0	\$0.00	1	\$1,500.00	50	\$15,791.23	6	\$2,702.47	66	\$21,153.80	0	\$0.00	115	124	\$41,172.50
August '09	0	\$0.00	0	\$0.00	0	\$0.00	31	\$10,427.69	3	\$834.40	58	\$17,970.89	0	\$0.00	83	92	\$29,232.98
September '09	1	\$65.00	1	\$111.00	0	\$0.00	48	\$16,276.79	6	\$1,761.67	57	\$17,157.71	0	\$0.00	108	113	\$35,372.17
Monthly Avg.	5	\$379.59	1	\$97.50	1	\$1,063.05	116	\$46,184.31	5	\$1,768.64	91	\$27,369.68	2	\$492.00	194	220	\$77,354.75
Fiscal Year 2010																	
October '09	15	\$964.00	0	\$0.00	1	\$495.37	95	\$40,738.49	0	\$0.00	93	\$29,250.54	0	\$0.00	176	204	\$71,448.40
November '09	4	\$170.00	1	\$200.00	0	\$0.00	97	\$39,006.58	5	\$2,744.20	93	\$33,783.06	0	\$0.00	177	200	\$75,903.84
December '09	2	\$210.00	1	\$100.00	4	\$9,287.00	132	\$49,234.08	5	\$2,068.75	155	\$60,039.55	0	\$0.00	261	299	\$120,939.38
January '10	6	\$294.99	0	\$0.00	1	\$2,645.00	191	\$87,739.04	7	\$4,369.97	116	\$43,346.40	0	\$0.00	293	321	\$138,395.40
February '10	4	\$344.99	0	\$0.00	0	\$0.00	162	\$63,401.20	4	\$1,387.53	94	\$34,294.21	0	\$0.00	244	264	\$99,427.93
March '10	5	\$340.00	0	\$0.00	3	\$3,632.00	164	\$55,924.29	7	\$2,566.67	112	\$37,530.57	0	\$0.00	250	291	\$99,993.53
April '10	1	\$89.00	0	\$0.00	1	\$1,959.96	108	\$35,528.04	9	\$3,716.10	95	\$32,461.88	0	\$0.00	192	214	\$73,754.98
May '10	4	\$480.00	0	\$0.00	0	\$0.00	71	\$20,792.04	5	\$1,416.89	89	\$34,624.10	0	\$0.00	155	169	\$57,313.03
June '10	5	\$211.58	0	\$0.00	2	\$3,582.00	98	\$25,888.74	5	\$1,584.65	120	\$45,679.27	0	\$0.00	196	230	\$76,946.24
July '10	0	\$0.00	1	\$155.00	0	\$0.00	50	\$14,567.79	9	\$6,096.21	104	\$40,498.38	0	\$0.00	152	164	\$61,317.38
August '10	2	\$85.00	0	\$0.00	1	\$2,600.00	56	\$17,817.54	8	\$3,380.55	105	\$34,711.89	0	\$0.00	158	172	\$58,594.98
September '10	1	\$35.00	3	\$600.00	1	\$2,662.00	73	\$30,526.96	5	\$1,314.79	134	\$48,227.14	0	\$0.00	200	217	\$83,365.89
Monthly Avg.	4	\$268.71	1	\$87.92	1	\$2,238.61	108	\$40,097.07	6	\$2,553.86	109	\$39,537.25	0	\$0.00	205	229	\$84,783.42
Fiscal Year 2011																	
October '10	7	\$370.00	0	\$0.00	1	\$875.00	47	\$23,203.30	8	\$3,240.46	106	\$31,159.35	0	\$0.00	157	169	\$58,848.11
November '10	4	\$470.00	0	\$0.00	1	\$2,311.82	54	\$20,436.71	1	\$264.52	138	\$37,590.65	0	\$0.00	181	198	\$61,073.70
December '10	2	\$150.00	1	\$142.00	3	\$2,218.36	128	\$50,495.24	5	\$1,720.35	120	\$31,554.19	0	\$0.00	235	259	\$86,280.14
Monthly Avg.	4	\$330.00	0	\$47.33	2	\$1,801.73	76	\$31,378.42	5	\$1,741.78	121	\$33,434.73	0	\$0.00	191	209	\$68,733.98



State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Van Buren County																	
Fiscal Year 2009																	
October '08	3	\$475.39	16	\$2,174.00	1	\$249.00	134	\$67,277.29	6	\$1,420.08	102	\$15,233.06	0	\$0.00	225	262	\$86,828.82
November '08	10	\$449.00	5	\$583.00	0	\$0.00	151	\$71,997.33	5	\$1,341.35	87	\$12,737.51	0	\$0.00	227	258	\$87,108.19
December '08	12	\$882.45	3	\$524.00	1	\$1,500.00	170	\$74,357.67	8	\$1,556.57	106	\$16,320.08	0	\$0.00	263	300	\$95,140.77
January '09	8	\$637.65	7	\$935.00	4	\$4,225.00	223	\$92,445.63	13	\$3,300.47	151	\$26,510.91	0	\$0.00	342	406	\$128,054.66
February '09	4	\$369.00	9	\$1,331.39	1	\$1,297.00	270	\$102,345.51	24	\$6,801.91	136	\$25,286.91	0	\$0.00	391	444	\$137,431.72
March '09	4	\$352.45	7	\$1,136.00	3	\$4,950.00	140	\$53,172.03	19	\$7,135.20	105	\$24,081.55	0	\$0.00	245	278	\$90,827.23
April '09	3	\$256.00	11	\$1,214.11	1	\$200.00	142	\$52,315.35	30	\$13,711.39	137	\$29,493.35	0	\$0.00	282	324	\$97,190.20
May '09	2	\$295.00	4	\$194.00	0	\$0.00	106	\$33,509.60	15	\$6,402.67	103	\$21,976.78	0	\$0.00	201	230	\$62,378.05
June '09	4	\$456.00	11	\$1,730.00	1	\$2,350.00	87	\$28,251.81	21	\$9,466.08	88	\$17,745.17	0	\$0.00	191	212	\$59,999.06
July '09	3	\$194.00	4	\$399.45	0	\$0.00	73	\$29,276.06	14	\$4,458.22	89	\$19,219.09	0	\$0.00	173	183	\$53,546.82
August '09	5	\$599.00	7	\$796.73	0	\$0.00	49	\$15,014.27	7	\$1,057.83	85	\$17,672.06	0	\$0.00	133	153	\$35,139.89
September '09	6	\$445.00	8	\$1,002.63	0	\$0.00	43	\$15,239.20	11	\$3,630.96	98	\$17,852.72	0	\$0.00	151	166	\$38,170.51
Monthly Avg.	5	\$450.91	8	\$1,001.69	1	\$1,230.92	132	\$52,933.48	14	\$5,023.56	107	\$20,344.10	0	\$0.00	235	268	\$80,984.66
Fiscal Year 2010																	
October '09	15	\$1,240.00	6	\$975.78	1	\$767.50	127	\$53,724.31	11	\$4,568.70	156	\$32,141.20	0	\$0.00	267	316	\$93,417.49
November '09	8	\$426.92	7	\$935.00	4	\$8,921.70	112	\$51,369.60	11	\$3,055.35	121	\$26,758.01	0	\$0.00	238	263	\$91,466.58
December '09	11	\$758.50	6	\$923.09	4	\$6,770.00	173	\$80,102.73	14	\$5,096.77	151	\$32,385.70	0	\$0.00	316	359	\$126,036.79
January '10	8	\$591.00	2	\$261.00	1	\$3,497.17	133	\$54,897.76	21	\$6,838.50	163	\$35,051.82	0	\$0.00	283	328	\$101,137.25
February '10	8	\$465.22	2	\$160.20	3	\$7,360.00	290	\$128,192.70	19	\$7,426.69	148	\$34,654.76	0	\$0.00	413	470	\$178,259.57
March '10	6	\$397.00	7	\$1,099.73	2	\$6,686.00	226	\$90,659.83	33	\$14,492.41	175	\$44,324.03	0	\$0.00	402	449	\$157,659.00
April '10	16	\$1,284.00	4	\$604.00	1	\$248.00	147	\$49,865.61	32	\$14,461.78	119	\$29,178.15	0	\$0.00	280	319	\$95,641.54
May '10	11	\$666.00	8	\$851.90	0	\$0.00	122	\$39,416.83	33	\$16,808.57	176	\$41,716.99	0	\$0.00	299	350	\$99,460.29
June '10	10	\$533.00	10	\$1,264.11	0	\$0.00	127	\$37,758.83	26	\$11,591.42	171	\$38,743.30	0	\$0.00	284	344	\$89,890.66
July '10	7	\$345.00	9	\$1,262.00	1	\$2,895.00	70	\$17,888.45	13	\$4,454.95	126	\$29,324.78	0	\$0.00	197	226	\$56,170.18
August '10	3	\$155.00	7	\$757.41	0	\$0.00	56	\$20,065.65	16	\$7,150.81	160	\$36,507.50	0	\$0.00	216	242	\$64,636.37
September '10	3	\$400.00	13	\$2,069.00	0	\$0.00	69	\$22,062.59	18	\$5,124.03	241	\$53,467.39	0	\$0.00	306	344	\$83,123.01
Monthly Avg.	9	\$605.14	7	\$930.27	1	\$3,095.45	138	\$53,833.74	21	\$8,422.50	159	\$36,187.80	0	\$0.00	292	334	\$103,074.89
Fiscal Year 2011																	
October '10	8	\$402.84	14	\$1,912.00	1	\$3,350.00	111	\$47,591.69	21	\$5,548.44	154	\$34,315.29	0	\$0.00	270	309	\$93,120.26
November '10	14	\$924.99	3	\$309.00	2	\$372.00	117	\$49,505.05	22	\$7,234.38	158	\$33,130.91	0	\$0.00	289	316	\$91,476.33
December '10	21	\$1,550.12	12	\$1,612.96	2	\$4,065.00	231	\$106,946.81	25	\$8,315.41	190	\$37,074.99	0	\$0.00	418	481	\$159,565.29
Monthly Avg.	14	\$959.32	10	\$1,277.99	2	\$2,595.67	153	\$68,014.52	23	\$7,032.74	167	\$34,840.40	0	\$0.00	326	369	\$114,720.63

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Washtenaw County																	
Fiscal Year 2009																	
October '08	2	\$400.00	0	\$0.00	0	\$0.00	257	\$69,828.54	54	\$26,609.27	276	\$73,074.66	0	\$0.00	357	589	\$169,912.47
November '08	0	\$0.00	0	\$0.00	0	\$0.00	262	\$66,855.54	46	\$24,744.49	286	\$76,015.15	0	\$0.00	351	594	\$167,615.18
December '08	1	\$200.00	1	\$75.00	1	\$125.00	276	\$64,312.66	62	\$26,662.22	312	\$78,090.61	0	\$0.00	398	653	\$169,465.49
January '09	1	\$70.00	0	\$0.00	0	\$0.00	238	\$67,095.34	43	\$20,975.46	252	\$66,966.70	0	\$0.00	317	534	\$155,107.50
February '09	0	\$0.00	0	\$0.00	1	\$356.84	310	\$93,502.81	33	\$18,228.21	308	\$77,453.67	0	\$0.00	376	652	\$189,541.53
March '09	0	\$0.00	0	\$0.00	1	\$1,500.00	251	\$90,788.01	45	\$30,297.79	270	\$82,285.21	0	\$0.00	327	567	\$204,871.01
April '09	1	\$111.00	1	\$111.00	0	\$0.00	294	\$109,158.14	40	\$24,231.51	316	\$96,260.55	0	\$0.00	387	652	\$229,872.20
May '09	0	\$0.00	0	\$0.00	0	\$0.00	304	\$113,138.02	47	\$32,645.97	330	\$101,656.69	559	\$133,354.13	709	1,240	\$380,794.81
June '09	0	\$0.00	0	\$0.00	0	\$0.00	1,098	\$409,715.24	70	\$39,596.28	1,191	\$256,086.03	0	\$0.00	1,350	2,359	\$705,397.55
July '09	1	\$200.00	2	\$453.00	0	\$0.00	219	\$78,175.80	9	\$5,158.76	256	\$77,917.40	0	\$0.00	291	487	\$161,904.96
August '09	1	\$200.00	0	\$0.00	0	\$0.00	189	\$59,202.58	12	\$5,811.59	225	\$66,483.17	0	\$0.00	258	427	\$131,697.34
September '09	0	\$0.00	1	\$200.00	0	\$0.00	218	\$66,306.38	12	\$7,910.71	253	\$82,846.67	0	\$0.00	290	484	\$157,263.76
Monthly Avg.	1	\$98.42	0	\$69.92	0	\$165.15	326	\$107,339.92	39	\$21,906.02	356	\$94,594.71	47	\$11,112.84	451	770	\$235,286.98
Fiscal Year 2010																	
October '09	2	\$229.00	1	\$200.00	0	\$0.00	238	\$75,354.64	16	\$8,578.86	263	\$92,059.81	0	\$0.00	308	520	\$176,422.31
November '09	0	\$0.00	1	\$200.00	0	\$0.00	246	\$79,283.08	14	\$9,916.29	261	\$88,797.98	0	\$0.00	311	522	\$178,197.35
December '09	0	\$0.00	1	\$200.00	1	\$325.00	423	\$126,109.73	15	\$7,119.54	457	\$144,967.66	0	\$0.00	519	897	\$278,721.93
January '10	1	\$200.00	3	\$443.95	1	\$2,175.00	295	\$99,852.22	13	\$6,216.78	307	\$96,391.04	0	\$0.00	355	620	\$205,278.99
February '10	1	\$200.00	2	\$182.44	0	\$0.00	298	\$115,017.51	11	\$6,400.69	326	\$105,771.71	0	\$0.00	371	638	\$227,572.35
March '10	1	\$200.00	0	\$0.00	0	\$0.00	350	\$140,352.26	14	\$6,115.44	380	\$128,551.55	0	\$0.00	430	745	\$275,219.25
April '10	0	\$0.00	4	\$641.48	0	\$0.00	368	\$141,707.09	20	\$8,937.39	395	\$120,972.16	0	\$0.00	451	787	\$272,258.12
May '10	2	\$204.00	1	\$111.31	0	\$0.00	462	\$195,159.92	21	\$9,309.68	477	\$157,742.89	0	\$0.00	541	963	\$362,527.80
June '10	1	\$179.00	4	\$658.52	0	\$0.00	447	\$187,061.49	18	\$10,515.10	497	\$166,655.66	0	\$0.00	562	967	\$365,069.77
July '10	0	\$0.00	1	\$134.03	0	\$0.00	362	\$134,582.51	18	\$10,262.76	413	\$146,708.28	0	\$0.00	476	794	\$291,687.58
August '10	2	\$331.00	0	\$0.00	0	\$0.00	432	\$158,473.31	27	\$10,833.59	492	\$183,523.37	0	\$0.00	575	953	\$353,161.27
September '10	2	\$173.60	3	\$495.97	1	\$4,000.00	401	\$122,975.39	24	\$12,393.29	441	\$152,693.38	0	\$0.00	530	872	\$292,731.63
Monthly Avg.	1	\$143.05	2	\$272.31	0	\$541.67	360	\$131,327.43	18	\$8,883.28	392	\$132,069.62	0	\$0.00	452	773	\$273,237.36
Fiscal Year 2011																	
October '10	0	\$0.00	1	\$200.00	0	\$0.00	275	\$64,913.84	16	\$6,357.42	293	\$84,170.39	0	\$0.00	350	585	\$155,641.65
November '10	2	\$398.00	1	\$200.00	0	\$0.00	339	\$72,231.29	17	\$7,177.27	377	\$99,532.82	0	\$0.00	446	736	\$179,539.38
December '10	2	\$400.00	4	\$695.83	0	\$0.00	393	\$91,221.77	38	\$16,730.32	426	\$112,649.40	0	\$0.00	530	863	\$221,697.32
Monthly Avg.	1	\$266.00	2	\$365.28	0	\$0.00	336	\$76,122.30	24	\$10,088.34	365	\$98,784.20	0	\$0.00	442	728	\$185,626.12

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Wayne County																	
Fiscal Year 2009																	
October '08	12	\$2,239.00	13	\$2,281.37	4	\$2,675.00	3,521	\$1,082,522.50	4	\$1,459.76	3,771	\$1,048,268.43	0	\$0.00	4,012	7,325	\$2,139,446.06
November '08	18	\$3,440.50	16	\$2,604.61	7	\$8,868.74	3,501	\$1,057,837.59	3	\$1,243.83	3,702	\$1,065,562.83	0	\$0.00	3,917	7,247	\$2,139,558.10
December '08	11	\$1,675.94	9	\$1,200.97	7	\$9,225.00	4,263	\$1,217,753.92	6	\$3,150.22	4,479	\$1,226,878.36	0	\$0.00	4,701	8,775	\$2,459,884.41
January '09	9	\$1,495.50	8	\$1,197.50	12	\$15,526.64	3,546	\$1,211,459.52	5	\$2,581.07	3,685	\$1,059,016.82	0	\$0.00	3,908	7,265	\$2,291,277.05
February '09	6	\$1,200.00	6	\$957.00	11	\$14,496.97	3,478	\$1,384,555.03	2	\$816.21	3,475	\$1,034,247.05	0	\$0.00	3,765	6,978	\$2,436,272.26
March '09	6	\$945.50	6	\$772.50	12	\$23,025.00	3,602	\$1,543,811.12	4	\$3,708.87	3,647	\$1,104,018.18	0	\$0.00	3,919	7,277	\$2,676,281.17
April '09	7	\$1,325.00	8	\$1,330.01	18	\$30,456.00	3,606	\$1,575,330.42	13	\$10,703.34	3,696	\$1,160,106.90	0	\$0.00	4,011	7,348	\$2,779,251.67
May '09	5	\$924.72	6	\$985.61	9	\$17,015.00	3,812	\$1,651,324.11	10	\$9,669.07	3,964	\$1,256,856.23	12,076	\$4,997,286.58	10,958	19,882	\$7,934,061.32
June '09	5	\$730.50	11	\$1,371.36	6	\$13,484.86	17,791	\$10,215,625.07	114	\$49,946.06	17,764	\$4,653,588.09	0	\$0.00	19,643	35,691	\$14,934,745.94
July '09	2	\$400.00	3	\$422.33	1	\$1,609.00	1,285	\$565,485.17	4	\$3,842.64	1,405	\$477,765.36	0	\$0.00	1,494	2,700	\$1,049,524.50
August '09	10	\$1,515.00	8	\$1,430.00	5	\$14,940.00	2,747	\$1,160,384.85	9	\$4,830.89	3,026	\$1,023,186.13	0	\$0.00	3,248	5,805	\$2,206,286.87
September '09	8	\$1,361.71	21	\$3,596.20	3	\$5,600.00	2,551	\$1,026,570.32	26	\$11,258.88	3,004	\$1,036,205.02	0	\$0.00	3,286	5,613	\$2,084,592.13
Monthly Avg.	8	\$1,437.78	10	\$1,512.46	8	\$13,076.85	4,475	\$1,974,388.30	17	\$8,600.90	4,635	\$1,345,474.95	1,006	\$416,440.55	5,572	10,159	\$3,760,931.79
Fiscal Year 2010																	
October '09	8	\$1,449.11	10	\$1,477.39	6	\$15,217.00	3,678	\$1,476,463.18	23	\$10,616.41	4,005	\$1,452,654.66	0	\$0.00	4,410	7,730	\$2,957,877.75
November '09	13	\$2,251.00	17	\$2,763.01	12	\$31,005.00	4,448	\$1,773,810.37	31	\$15,821.35	4,830	\$1,795,825.43	0	\$0.00	5,242	9,351	\$3,621,476.16
December '09	17	\$3,025.57	29	\$4,945.36	19	\$52,350.09	5,347	\$2,142,037.15	35	\$14,585.91	5,761	\$2,116,519.04	0	\$0.00	6,215	11,208	\$4,333,463.12
January '10	6	\$870.00	11	\$1,556.41	14	\$30,874.00	3,536	\$1,441,193.98	19	\$6,035.45	3,773	\$1,381,791.22	0	\$0.00	4,086	7,359	\$2,862,321.06
February '10	7	\$872.13	12	\$2,136.48	21	\$58,835.00	4,194	\$1,817,395.74	28	\$11,919.79	4,479	\$1,579,353.59	0	\$0.00	4,871	8,741	\$3,470,512.73
March '10	14	\$2,285.00	19	\$3,314.58	32	\$82,502.00	5,125	\$2,313,080.47	24	\$11,716.07	5,522	\$1,827,683.20	0	\$0.00	6,074	10,736	\$4,240,581.32
April '10	7	\$1,345.50	16	\$2,519.31	11	\$30,440.90	4,418	\$1,988,733.47	27	\$14,074.17	4,834	\$1,512,150.97	0	\$0.00	5,307	9,313	\$3,549,264.32
May '10	4	\$485.00	31	\$5,487.01	11	\$27,275.50	6,402	\$3,321,528.19	32	\$17,629.64	6,827	\$2,416,223.66	0	\$0.00	7,441	13,307	\$5,788,629.00
June '10	11	\$1,572.00	34	\$5,298.12	9	\$24,270.00	7,135	\$3,765,578.79	36	\$19,028.79	7,622	\$2,817,025.12	0	\$0.00	8,235	14,847	\$6,632,772.82
July '10	15	\$2,080.28	22	\$3,588.37	3	\$7,800.00	5,568	\$2,804,559.04	38	\$23,793.35	6,036	\$2,210,529.12	0	\$0.00	6,567	11,682	\$5,052,350.16
August '10	19	\$2,790.20	28	\$4,708.59	8	\$26,162.00	5,717	\$2,769,050.64	43	\$18,509.50	6,441	\$2,496,445.87	0	\$0.00	6,976	12,256	\$5,317,666.80
September '10	17	\$3,472.75	19	\$3,242.88	10	\$24,920.00	6,651	\$3,123,659.88	58	\$28,387.21	7,573	\$3,134,129.71	0	\$0.00	8,216	14,328	\$6,317,812.43
Monthly Avg.	12	\$1,874.88	21	\$3,419.79	13	\$34,304.29	5,185	\$2,394,757.57	33	\$16,009.80	5,642	\$2,061,694.30	0	\$0.00	6,137	10,905	\$4,512,060.64
Fiscal Year 2011																	
October '10	16	\$1,910.99	23	\$4,079.56	12	\$34,279.00	4,449	\$1,408,653.58	51	\$17,027.67	4,949	\$1,639,454.22	0	\$0.00	5,385	9,500	\$3,105,405.02
November '10	23	\$3,900.10	19	\$3,141.73	16	\$53,726.49	4,558	\$1,148,984.62	36	\$14,857.04	4,986	\$1,385,640.17	0	\$0.00	5,477	9,638	\$2,610,250.15
December '10	12	\$2,229.85	18	\$2,865.45	20	\$61,223.00	4,726	\$1,164,124.01	60	\$21,396.67	5,038	\$1,335,573.74	0	\$0.00	5,725	9,874	\$2,587,412.72
Monthly Avg.	17	\$2,680.31	20	\$3,362.25	16	\$49,742.83	4,578	\$1,240,587.40	49	\$17,760.46	4,991	\$1,453,556.04	0	\$0.00	5,529	9,671	\$2,767,689.30

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
Wexford County																	
Fiscal Year 2009																	
October '08	8	\$719.66	1	\$170.00	4	\$3,099.99	124	\$59,609.25	4	\$970.93	106	\$16,737.18	0	\$0.00	212	247	\$81,307.01
November '08	17	\$1,409.99	0	\$0.00	4	\$3,551.40	149	\$70,347.18	1	\$700.00	91	\$16,523.24	0	\$0.00	226	262	\$92,531.81
December '08	14	\$1,058.69	0	\$0.00	5	\$2,406.33	152	\$68,687.76	3	\$543.93	118	\$19,190.97	0	\$0.00	251	292	\$91,887.68
January '09	18	\$1,557.99	0	\$0.00	1	\$175.66	212	\$100,686.27	3	\$1,130.36	148	\$23,327.04	0	\$0.00	319	382	\$126,877.32
February '09	28	\$2,357.00	0	\$0.00	1	\$1,500.00	248	\$103,395.54	2	\$690.24	112	\$22,623.06	0	\$0.00	317	391	\$130,565.84
March '09	11	\$1,037.97	0	\$0.00	1	\$297.00	153	\$67,060.61	1	\$610.94	100	\$19,972.19	0	\$0.00	228	266	\$88,978.71
April '09	7	\$642.26	0	\$0.00	2	\$3,763.62	117	\$48,335.81	4	\$1,686.22	133	\$26,665.01	0	\$0.00	234	263	\$81,092.92
May '09	8	\$440.00	0	\$0.00	0	\$0.00	85	\$31,801.06	1	\$627.00	77	\$17,744.96	27	\$7,771.20	176	198	\$58,384.22
June '09	1	\$65.00	0	\$0.00	0	\$0.00	46	\$15,200.61	1	\$325.24	79	\$15,257.48	0	\$0.00	115	127	\$30,848.33
July '09	1	\$60.00	0	\$0.00	0	\$0.00	54	\$19,997.00	4	\$1,814.58	80	\$15,798.91	0	\$0.00	131	139	\$37,670.49
August '09	2	\$135.00	0	\$0.00	0	\$0.00	26	\$9,137.22	0	\$0.00	61	\$13,114.96	0	\$0.00	83	89	\$22,387.18
September '09	2	\$50.00	1	\$122.13	0	\$0.00	49	\$18,954.79	5	\$1,639.71	95	\$20,811.72	0	\$0.00	141	152	\$41,578.35
Monthly Avg.	10	\$794.46	0	\$24.34	2	\$1,232.83	118	\$51,101.09	2	\$894.93	100	\$18,980.56	2	\$647.60	203	234	\$73,675.82
Fiscal Year 2010																	
October '09	27	\$2,094.21	0	\$0.00	0	\$0.00	113	\$54,344.97	7	\$4,786.28	127	\$36,201.95	0	\$0.00	226	274	\$97,427.41
November '09	7	\$495.00	1	\$162.99	0	\$0.00	119	\$53,492.77	4	\$1,280.93	127	\$31,405.01	0	\$0.00	232	258	\$86,836.70
December '09	17	\$1,803.39	0	\$0.00	2	\$2,522.00	196	\$89,436.41	5	\$2,004.27	168	\$39,333.67	0	\$0.00	337	388	\$135,099.74
January '10	19	\$1,993.60	0	\$0.00	2	\$2,257.48	175	\$85,303.93	6	\$3,011.31	94	\$20,679.11	0	\$0.00	264	296	\$113,245.43
February '10	15	\$1,541.97	0	\$0.00	0	\$0.00	168	\$75,149.90	5	\$957.09	121	\$24,378.10	0	\$0.00	271	309	\$102,027.06
March '10	14	\$1,447.25	1	\$45.00	3	\$2,326.00	178	\$74,879.42	10	\$5,103.40	162	\$38,084.34	0	\$0.00	308	368	\$121,885.41
April '10	5	\$214.99	0	\$0.00	1	\$105.00	94	\$35,126.57	7	\$3,098.81	91	\$17,022.07	0	\$0.00	180	198	\$55,567.44
May '10	0	\$0.00	0	\$0.00	0	\$0.00	109	\$44,940.63	6	\$3,461.17	132	\$32,884.82	0	\$0.00	225	247	\$81,286.62
June '10	3	\$173.47	0	\$0.00	0	\$0.00	85	\$32,829.58	4	\$1,039.14	162	\$39,596.49	0	\$0.00	221	254	\$73,638.68
July '10	0	\$0.00	0	\$0.00	1	\$1,865.00	71	\$25,306.24	2	\$1,915.71	144	\$36,993.61	0	\$0.00	194	218	\$66,080.56
August '10	1	\$75.00	0	\$0.00	0	\$0.00	78	\$26,804.03	4	\$2,928.64	139	\$31,444.08	0	\$0.00	200	222	\$61,251.75
September '10	5	\$447.00	0	\$0.00	1	\$3,995.00	71	\$26,258.24	8	\$3,843.78	191	\$50,336.15	0	\$0.00	255	276	\$84,880.17
Monthly Avg.	9	\$857.16	0	\$17.33	1	\$1,089.21	121	\$51,989.39	6	\$2,785.88	138	\$33,196.62	0	\$0.00	243	276	\$89,935.58
Fiscal Year 2011																	
October '10	10	\$709.00	0	\$0.00	0	\$0.00	103	\$41,760.70	5	\$1,533.48	101	\$21,896.07	0	\$0.00	203	219	\$65,899.25
November '10	13	\$964.03	0	\$0.00	1	\$2,175.00	129	\$51,001.91	1	\$172.42	122	\$21,501.23	0	\$0.00	244	266	\$75,814.59
December '10	24	\$2,369.67	1	\$133.37	0	\$0.00	189	\$76,131.11	8	\$1,322.99	162	\$27,684.77	0	\$0.00	328	384	\$107,641.91
Monthly Avg.	16	\$1,347.57	0	\$44.46	0	\$725.00	140	\$56,297.91	5	\$1,009.63	128	\$23,694.02	0	\$0.00	258	290	\$83,118.58

State Emergency Relief ( SER ) Energy: By Type Of Service Trend Information  
Fiscal Years 2009, 2010 and 2011

Reporting Month	Heat Dep. & Recnt.		Elec. Dep. & Recnt.		Furnace Rep.& Repl.		Heating Fuel		All Elect. Household		Electricity		Exceptions		Total SER		
	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	# Pymts	Payments	Cases	# Pymts	Payments
x-Unassigned County																	
Fiscal Year 2009																	
October '08	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
November '08	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
December '08	0	\$0.00	0	\$0.00	0	\$0.00	1	\$85.00	0	\$0.00	0	\$0.00	0	\$0.00	1	1	\$85.00
January '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
February '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
March '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
April '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
May '09	0	\$0.00	1	\$200.00	0	\$0.00	5	\$1,243.73	0	\$0.00	4	\$676.50	0	\$0.00	7	10	\$2,120.23
June '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$618.98	0	\$0.00	1	\$164.20	0	\$0.00	2	3	\$783.18
July '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
August '09	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
September '09	1	\$105.00	0	\$0.00	0	\$0.00	5	\$1,683.47	1	\$383.17	5	\$1,607.60	0	\$0.00	9	12	\$3,779.24
Monthly Avg.	0	\$8.75	0	\$16.67	0	\$0.00	1	\$302.60	0	\$31.93	1	\$204.03	0	\$0.00	2	2	\$563.97
Fiscal Year 2010																	
October '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$893.73	0	\$0.00	2	\$392.61	0	\$0.00	3	4	\$1,286.34
November '09	0	\$0.00	2	\$214.00	0	\$0.00	3	\$1,665.88	0	\$0.00	1	\$176.40	0	\$0.00	3	6	\$2,056.28
December '09	0	\$0.00	0	\$0.00	0	\$0.00	2	\$833.89	0	\$0.00	1	\$550.00	0	\$0.00	2	3	\$1,383.89
January '10	0	\$0.00	0	\$0.00	0	\$0.00	1	\$699.75	0	\$0.00	0	\$0.00	0	\$0.00	1	1	\$699.75
February '10	0	\$0.00	0	\$0.00	0	\$0.00	1	\$414.64	0	\$0.00	1	\$387.99	0	\$0.00	2	2	\$802.63
March '10	0	\$0.00	0	\$0.00	0	\$0.00	1	\$440.21	0	\$0.00	2	\$605.00	0	\$0.00	2	3	\$1,045.21
April '10	0	\$0.00	1	\$91.99	0	\$0.00	1	\$711.93	0	\$0.00	1	\$151.47	0	\$0.00	3	3	\$955.39
May '10	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	\$0.00	0	0	\$0.00
June '10	0	\$0.00	0	\$0.00	0	\$0.00	3	\$436.10	0	\$0.00	2	\$240.48	0	\$0.00	3	5	\$676.58
July '10	0	\$0.00	0	\$0.00	0	\$0.00	2	\$1,050.83	0	\$0.00	2	\$904.57	0	\$0.00	4	4	\$1,955.40
August '10	0	\$0.00	0	\$0.00	0	\$0.00	3	\$1,129.79	0	\$0.00	3	\$1,309.77	0	\$0.00	4	6	\$2,439.56
September '10	0	\$0.00	0	\$0.00	0	\$0.00	3	\$1,134.14	0	\$0.00	3	\$632.76	0	\$0.00	5	6	\$1,766.90
Monthly Avg.	0	\$0.00	0	\$25.50	0	\$0.00	2	\$784.24	0	\$0.00	2	\$445.92	0	\$0.00	3	4	\$1,255.66
Fiscal Year 2011																	
October '10	0	\$0.00	0	\$0.00	0	\$0.00	10	\$2,839.25	1	\$396.14	10	\$2,096.44	0	\$0.00	14	21	\$5,331.83
November '10	1	\$200.00	0	\$0.00	0	\$0.00	5	\$1,548.32	0	\$0.00	3	\$972.67	0	\$0.00	8	9	\$2,720.99
December '10	0	\$0.00	0	\$0.00	0	\$0.00	5	\$1,833.17	0	\$0.00	7	\$1,642.01	0	\$0.00	8	12	\$3,475.18
Monthly Avg.	0	\$66.67	0	\$0.00	0	\$0.00	7	\$2,073.58	0	\$132.05	7	\$1,570.37	0	\$0.00	10	14	\$3,842.67